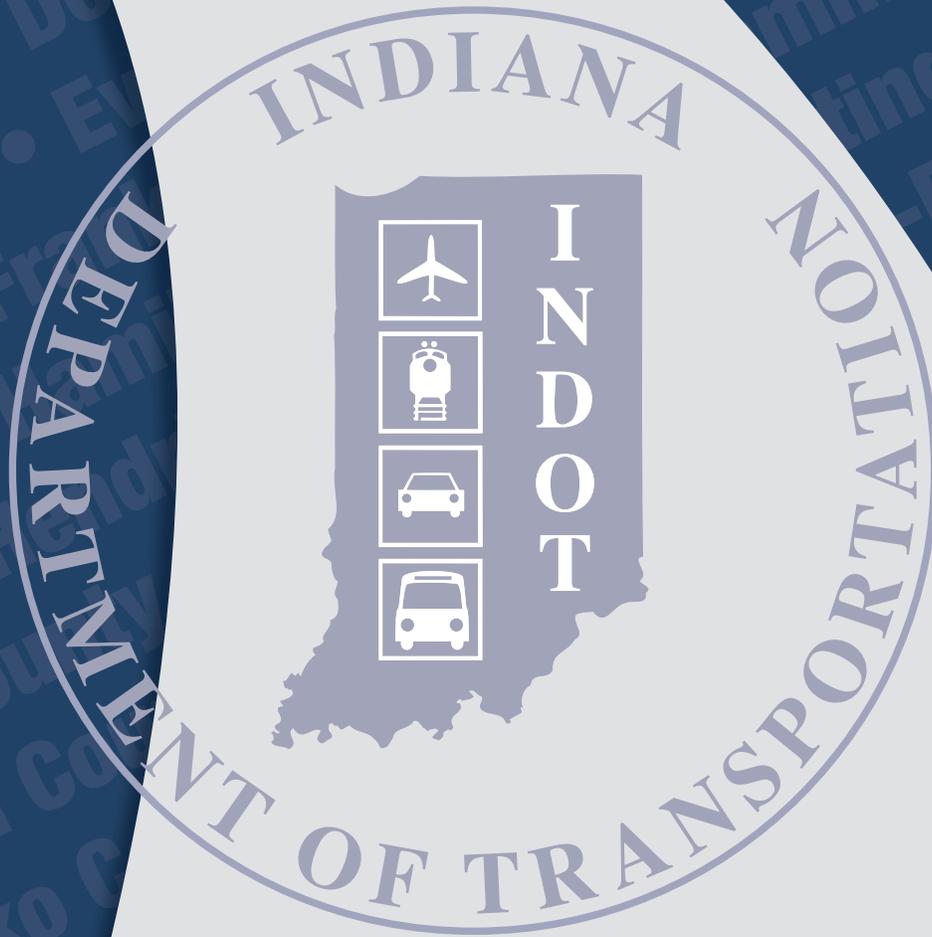


# Indiana Public Transit

## Annual Report



# 2009



2009 ANNUAL REPORT  
INDIANA PUBLIC TRANSIT

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STATE OF INDIANA

Mitchell E. Daniels, Jr., Governor  
Michael Cline, Commissioner, Indiana Department of Transportation

August 2010

Indiana Department of Transportation  
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# INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This 2009 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The sixty-seven transit systems in Indiana during 2009 are divided among four peer groups that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transit Fund Allocation Study completed in 1997. Section Two of this report provides a detailed analysis of each of the four peer groups.

## STATEWIDE STATISTICS

Indiana maintains a public transit network of sixty-seven (67) urban and rural public transit systems. This number increased slightly from 2008 with the addition of one (1) rural system and one (1) urban system to the network in 2009.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2009. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2008 and 2009 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2009. For each transit system, the expenditure table presents data according to specific expenditures categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

## RIDERSHIP BY SYSTEM

| SYSTEM                                 | RIDERSHIP<br>2008 | RIDERSHIP<br>2009 | % CHANGE       | 2009<br>RIDERSHIP<br>PER CAPITA | 2009 % OF<br>STATE<br>RIDERSHIP |
|--|-------------------|-------------------|----------------|---------------------------------|---------------------------------|
| <b>GROUP 1 - Large Fixed Route</b>     |                   |                   |                |                                 |                                 |
| Bloomington                            | 2,861,508         | 3,056,703         | 6.82%          | 44.11                           | 8.98%                           |
| Evansville                             | 1,844,936         | 1,880,168         | 1.91%          | 15.46                           | 5.52%                           |
| Fort Wayne                             | 2,115,622         | 1,839,367         | -13.06%        | 8.43                            | 5.40%                           |
| Gary                                   | 900,844           | 777,520           | -13.69%        | 7.57                            | 2.28%                           |
| Indianapolis                           | 9,883,684         | 8,463,419         | -14.37%        | 10.69                           | 24.87%                          |
| Lafayette                              | 5,028,088         | 4,741,647         | -5.70%         | 38.54                           | 13.93%                          |
| Muncie                                 | 2,029,481         | 1,874,186         | -7.65%         | 27.79                           | 5.51%                           |
| South Bend                             | 2,833,313         | 2,514,213         | -11.26%        | 16.29                           | 7.39%                           |
| <b>SUBTOTAL: GROUP 1</b>               | <b>27,497,476</b> | <b>25,147,223</b> | <b>-8.55%</b>  | <b>15.25</b>                    | <b>73.89%</b>                   |
| <b>GROUP 2 - Small Fixed Route</b>     |                   |                   |                |                                 |                                 |
| Anderson                               | 182,367           | 178,819           | -1.95%         | 2.99                            | 0.53%                           |
| Columbus                               | 251,432           | 209,939           | -16.50%        | 5.37                            | 0.62%                           |
| East Chicago                           | 281,610           | 270,654           | -3.89%         | 8.35                            | 0.80%                           |
| Hammond                                | 290,536           | 197,382           | -32.06%        | 2.38                            | 0.58%                           |
| Marion                                 | 207,008           | 270,748           | 30.79%         | 8.64                            | 0.80%                           |
| Michigan City                          | 184,587           | 181,488           | -1.68%         | 5.52                            | 0.53%                           |
| Richmond                               | 276,570           | 265,168           | -4.12%         | 6.78                            | 0.78%                           |
| TARC                                   | 574,072           | 521,379           | -9.18%         | 6.04                            | 1.53%                           |
| Terre Haute                            | 338,397           | 299,956           | -11.36%        | 4.84                            | 0.88%                           |
| Valparaiso                             | -                 | 81,994            | N/A            | 2.99                            | 0.24%                           |
| <b>SUBTOTAL: GROUP 2</b>               | <b>2,586,579</b>  | <b>2,477,527</b>  | <b>-4.22%</b>  | <b>5.02</b>                     | <b>7.28%</b>                    |
| <b>GROUP 3 - Urban Demand Response</b> |                   |                   |                |                                 |                                 |
| Elkhart                                | 291,428           | 282,370           | -3.11%         | 5.44                            | 0.83%                           |
| Goshen                                 | 32,337            | 20,486            | -36.65%        | 0.70                            | 0.06%                           |
| Kokomo                                 | 144,415           | 147,601           | 2.21%          | 2.32                            | 0.43%                           |
| LaPorte                                | 43,931            | 39,235            | -10.69%        | 1.81                            | 0.12%                           |
| NIRPC                                  | 181,208           | 109,175           | -39.75%        | 0.23                            | 0.32%                           |
| <b>SUBTOTAL: GROUP 3</b>               | <b>693,319</b>    | <b>598,867</b>    | <b>-13.62%</b> | <b>0.92</b>                     | <b>1.76%</b>                    |
| <b>GROUP 4 - Rural Demand Response</b> |                   |                   |                |                                 |                                 |
| Allen County                           | -                 | 11,408            | N/A            | 0.09                            | 0.03%                           |
| Bedford                                | 62,295            | 54,931            | -11.82%        | 3.99                            | 0.16%                           |
| Boone County                           | 21,268            | 22,918            | 7.76%          | 0.50                            | 0.07%                           |
| Cass County                            | 187,711           | 187,424           | -0.15%         | 4.58                            | 0.55%                           |
| Clinton County                         | 46,079            | 42,956            | -6.78%         | 1.27                            | 0.13%                           |
| DeKalb County                          | 19,221            | 19,228            | 0.00%          | 0.48                            | 0.06%                           |
| Fayette County                         | 30,358            | 28,269            | -6.88%         | 1.10                            | 0.08%                           |
| Franklin County                        | 45,117            | 38,389            | -14.91%        | 1.73                            | 0.11%                           |
| Fulton County                          | 34,787            | 36,846            | 5.92%          | 1.80                            | 0.11%                           |
| Hamilton County                        | 34,929            | 30,734            | -12.01%        | 1.07                            | 0.09%                           |
| Hancock County                         | 16,831            | 19,417            | 15.36%         | 0.35                            | 0.06%                           |
| Hendricks/Morgan                       | 61,240            | 68,609            | 12.03%         | 0.40                            | 0.20%                           |
| Huntingburg                            | 6,476             | 7,775             | 20.06%         | 1.39                            | 0.02%                           |
| Huntington County                      | 38,089            | 38,409            | 0.84%          | 1.01                            | 0.11%                           |
| Jay/Randolph/Delaware/Blackford        | 100,904           | 91,496            | -9.32%         | 0.91                            | 0.27%                           |
| Johnson/Shelby                         | 92,032            | 95,622            | 3.90%          | 0.89                            | 0.28%                           |
| KIRPC                                  | 86,301            | 85,509            | -0.92%         | 1.27                            | 0.25%                           |
| Knox County                            | 76,941            | 82,507            | 7.23%          | 2.10                            | 0.24%                           |
| Kosciusko County                       | 58,666            | 54,884            | -6.45%         | 0.74                            | 0.16%                           |
| LaGrange County                        | 10,947            | 16,029            | 46.42%         | 0.40                            | 0.05%                           |
| Madison County                         | 19,153            | 18,252            | -4.70%         | 0.25                            | 0.05%                           |
| Marshall County                        | 13,382            | 10,337            | -22.75%        | 1.05                            | 0.03%                           |
| Miami County                           | 32,973            | 32,940            | -0.10%         | 0.91                            | 0.10%                           |
| Mitchell                               | 9,432             | 9,383             | -0.52%         | 2.05                            | 0.03%                           |
| Monroe County                          | 154,474           | 158,945           | 2.89%          | 1.58                            | 0.47%                           |
| New Castle                             | 50,907            | 50,115            | -1.56%         | 2.82                            | 0.15%                           |
| Newton County                          | 26,338            | 21,839            | -17.08%        | 1.50                            | 0.06%                           |
| Noble County                           | 20,951            | 23,787            | 13.54%         | 0.51                            | 0.07%                           |
| Orange County                          | 25,546            | 21,295            | -16.64%        | 1.10                            | 0.06%                           |
| Rush County                            | 8,078             | 9,001             | 11.43%         | 0.49                            | 0.03%                           |
| Seymour                                | 31,195            | 34,899            | 11.87%         | 1.93                            | 0.10%                           |
| SIDC                                   | 149,155           | 154,417           | 3.53%          | 1.60                            | 0.45%                           |
| SIRPC                                  | 138,139           | 122,165           | -11.56%        | 0.85                            | 0.36%                           |
| SITS                                   | 65,117            | 63,353            | -2.71%         | 0.65                            | 0.19%                           |
| Steuben County                         | 13,077            | 16,013            | 22.45%         | 0.48                            | 0.05%                           |
| Union/Wayne                            | 22,920            | 20,225            | -11.76%        | 0.51                            | 0.06%                           |
| Vigo County                            | 7,812             | 7,041             | -9.87%         | 0.23                            | 0.02%                           |
| Wabash County                          | 26,760            | 25,291            | -5.49%         | 0.72                            | 0.07%                           |
| Washington                             | 13,233            | 11,825            | -10.64%        | 1.04                            | 0.03%                           |
| Waveland                               | 6,256             | 6,435             | 2.86%          | 1.14                            | 0.02%                           |
| Wells County                           | 31,375            | 32,871            | 4.77%          | 1.19                            | 0.10%                           |
| White County                           | 18,971            | 17,709            | -6.65%         | 0.58                            | 0.05%                           |
| Whitley County                         | 23,433            | 22,721            | -3.04%         | 0.90                            | 0.07%                           |
| <b>SUBTOTAL: GROUP 4</b>               | <b>1,938,869</b>  | <b>1,924,219</b>  | <b>-0.76%</b>  | <b>0.95</b>                     | <b>5.65%</b>                    |
| <b>GROUPS 1 THROUGH 4</b>              | <b>32,716,243</b> | <b>30,147,836</b> | <b>-7.85%</b>  | <b>6.25</b>                     | <b>88.58%</b>                   |
| NICTD                                  | 4,180,380         | 3,885,073         | -7.06%         | 23.75                           | 11.42%                          |
| <b>TOTAL ALL GROUPS</b>                | <b>36,896,623</b> | <b>34,032,909</b> | <b>-7.76%</b>  | <b>6.82</b>                     | <b>100.00%</b>                  |

## TOTAL VEHICLE MILES BY SYSTEM

| SYSTEM                                 | TVM 2008          | TVM 2009          | % CHANGE       |
|--|-------------------|-------------------|----------------|
| <b>GROUP 1 - Large Fixed Route</b>     |                   |                   |                |
| Bloomington                            | 1,240,038         | 1,209,006         | -2.50%         |
| Evansville                             | 1,518,808         | 1,691,669         | 11.38%         |
| Fort Wayne                             | 1,950,456         | 1,804,465         | -7.48%         |
| Gary                                   | 1,176,410         | 1,133,817         | -3.62%         |
| Indianapolis                           | 11,850,233        | 11,403,818        | -3.77%         |
| Lafayette                              | 1,814,705         | 1,770,275         | -2.45%         |
| Muncie                                 | 1,232,017         | 1,156,444         | -6.13%         |
| South Bend                             | 2,108,432         | 2,084,694         | -1.13%         |
| <b>SUBTOTAL: GROUP 1</b>               | <b>22,891,099</b> | <b>22,254,188</b> | <b>-2.78%</b>  |
| <b>GROUP 2 - Small Fixed Route</b>     |                   |                   |                |
| Anderson                               | 448,365           | 427,572           | -4.64%         |
| Columbus                               | 291,115           | 281,402           | -3.34%         |
| East Chicago                           | 214,973           | 219,849           | 2.27%          |
| Hammond                                | 495,948           | 399,880           | -19.37%        |
| Marion                                 | 188,520           | 189,252           | 0.39%          |
| Michigan City                          | 336,040           | 340,246           | 1.25%          |
| Richmond                               | 333,863           | 333,206           | -0.20%         |
| TARC                                   | 791,884           | 822,191           | 3.83%          |
| Terre Haute                            | 542,015           | 500,945           | -7.58%         |
| Valparaiso                             | -                 | 262,401           | N/A            |
| <b>SUBTOTAL: GROUP 2</b>               | <b>3,642,723</b>  | <b>3,776,944</b>  | <b>3.68%</b>   |
| <b>GROUP 3 - Urban Demand Response</b> |                   |                   |                |
| Elkhart                                | 954,903           | 990,902           | 3.77%          |
| Goshen                                 | 136,097           | 94,459            | -30.59%        |
| Kokomo                                 | 880,860           | 855,163           | -2.92%         |
| LaPorte                                | 118,102           | 117,420           | -0.58%         |
| NIRPC                                  | 1,164,769         | 767,427           | -34.11%        |
| <b>SUBTOTAL: GROUP 3</b>               | <b>3,254,732</b>  | <b>2,825,371</b>  | <b>-13.19%</b> |
| <b>GROUP 4 - Rural Demand Response</b> |                   |                   |                |
| Allen County                           | -                 | 86,296            | N/A            |
| Bedford                                | 74,543            | 77,477            | 3.94%          |
| Boone County                           | 177,462           | 194,822           | 9.78%          |
| Cass County                            | 694,826           | 766,901           | 10.37%         |
| Clinton County                         | 116,085           | 129,228           | 11.32%         |
| DeKalb County                          | 187,611           | 194,038           | 3.43%          |
| Fayette County                         | 161,620           | 141,234           | -12.61%        |
| Franklin County                        | 372,535           | 402,857           | 8.14%          |
| Fulton County                          | 197,932           | 223,665           | 13.00%         |
| Hamilton County                        | 306,418           | 328,630           | 7.25%          |
| Hancock County                         | 144,625           | 163,429           | 13.00%         |
| Hendricks/Morgan                       | 525,524           | 561,400           | 6.83%          |
| Huntingburg                            | 12,677            | 14,142            | 11.56%         |
| Huntington County                      | 217,326           | 228,191           | 5.00%          |
| Jay/Randolph/Delaware/Blackford        | 580,017           | 562,615           | -3.00%         |
| Johnson/Shelby                         | 654,392           | 737,815           | 12.75%         |
| KIRPC                                  | 392,877           | 354,118           | -9.87%         |
| Knox County                            | 309,535           | 427,704           | 38.18%         |
| Kosciusko County                       | 144,678           | 147,605           | 2.02%          |
| LaGrange County                        | 147,751           | 195,984           | 32.64%         |
| Madison County                         | 206,054           | 252,164           | 22.38%         |
| Miami County                           | 194,105           | 180,182           | -7.17%         |
| Marshall County                        | 87,497            | 98,025            | 12.03%         |
| Mitchell                               | 16,423            | 15,705            | -4.37%         |
| Monroe County                          | 531,533           | 596,825           | 12.28%         |
| New Castle                             | 63,662            | 64,043            | 0.60%          |
| Newton County                          | 281,275           | 290,111           | 3.14%          |
| Noble County                           | 359,653           | 390,209           | 8.50%          |
| Orange County                          | 430,766           | 422,252           | -1.98%         |
| Rush County                            | 77,649            | 93,085            | 19.88%         |
| Seymour                                | 79,061            | 87,049            | 10.10%         |
| SIDC                                   | 1,777,838         | 1,924,498         | 8.25%          |
| SIRPC                                  | 1,125,639         | 1,226,277         | 8.94%          |
| SITS                                   | 613,295           | 496,319           | -19.07%        |
| Steuben County                         | 112,257           | 129,660           | 15.50%         |
| Union/Wayne                            | 258,635           | 237,233           | -8.27%         |
| Vigo County                            | 122,055           | 91,409            | -25.11%        |
| Wabash County                          | 195,857           | 192,492           | -1.72%         |
| Washington                             | 28,691            | 28,734            | 0.15%          |
| Waveland                               | 15,022            | 19,595            | 30.44%         |
| Wells County                           | 167,201           | 177,089           | 5.91%          |
| White County                           | 123,041           | 127,215           | 3.39%          |
| Whitley County                         | 243,133           | 180,633           | -25.71%        |
| <b>SUBTOTAL: GROUP 4</b>               | <b>12,528,776</b> | <b>13,258,955</b> | <b>5.83%</b>   |
| <b>GROUPS 1 THROUGH 4</b>              | <b>42,317,330</b> | <b>42,115,458</b> | <b>-0.48%</b>  |
| NICTD                                  | 4,070,563         | 3,950,988         | -2.94%         |
| <b>TOTAL ALL GROUPS</b>                | <b>46,387,893</b> | <b>46,066,446</b> | <b>-0.69%</b>  |

## TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY - 2009

| SYSTEM                                 | LABOR/<br>FRINGE    | %          | SERVICES            | %         | MATERIALS<br>& SUPPLIES | %          | UTILITIES          | %         | CASUALTY &<br>LIABILITY | %         | PURCHASED<br>TRANSPORT | %          | OTHER              | %         | TOTAL                |
|--|---------------------|------------|---------------------|-----------|-------------------------|------------|--------------------|-----------|-------------------------|-----------|------------------------|------------|--------------------|-----------|----------------------|
| <b>GROUP 1 - Large Fixed Route</b>     |                     |            |                     |           |                         |            |                    |           |                         |           |                        |            |                    |           |                      |
| Bloomington                            | \$3,411,121         | 60%        | \$355,663           | 6%        | \$1,005,070             | 18%        | \$64,821           | 1%        | \$247,103               | 4%        | \$486,143              | 9%         | \$135,158          | 2%        | \$5,705,079          |
| Evansville                             | \$4,757,942         | 74%        | \$0                 | 0%        | \$1,188,511             | 18%        | \$91,331           | 1%        | \$135,457               | 2%        | \$0                    | 0%         | \$271,217          | 4%        | \$6,444,459          |
| Fort Wayne                             | \$7,508,394         | 69%        | \$711,172           | 7%        | \$1,868,308             | 17%        | \$126,358          | 1%        | \$441,348               | 4%        | \$59,997               | 1%         | \$159,569          | 1%        | \$10,875,146         |
| Gary                                   | \$5,204,604         | 67%        | \$733,569           | 9%        | \$921,065               | 12%        | \$216,556          | 3%        | \$357,200               | 5%        | \$0                    | 0%         | \$390,623          | 5%        | \$7,823,617          |
| Indianapolis                           | \$27,755,347        | 49%        | \$4,729,023         | 8%        | \$9,779,541             | 17%        | \$690,579          | 1%        | \$2,401,955             | 4%        | \$11,022,973           | 19%        | \$354,994          | 1%        | \$56,734,412         |
| Lafayette                              | \$6,928,830         | 68%        | \$809,435           | 8%        | \$1,908,948             | 19%        | \$125,066          | 1%        | \$162,771               | 2%        | \$0                    | 0%         | \$182,416          | 2%        | \$10,117,466         |
| Muncie                                 | \$4,108,344         | 67%        | \$437,924           | 7%        | \$1,129,693             | 18%        | \$103,003          | 2%        | \$235,048               | 4%        | \$0                    | 0%         | \$131,887          | 2%        | \$6,145,899          |
| South Bend                             | \$6,740,158         | 70%        | \$927,258           | 10%       | \$1,387,245             | 14%        | \$236,757          | 2%        | \$286,238               | 3%        | \$0                    | 0%         | \$292              | 0%        | \$9,577,948          |
| <b>SUBTOTAL: GROUP 1</b>               | <b>\$66,414,740</b> | <b>59%</b> | <b>\$8,704,044</b>  | <b>8%</b> | <b>\$19,188,382</b>     | <b>17%</b> | <b>\$1,654,471</b> | <b>1%</b> | <b>\$4,267,120</b>      | <b>4%</b> | <b>\$11,569,113</b>    | <b>10%</b> | <b>\$1,626,156</b> | <b>1%</b> | <b>\$113,424,027</b> |
| <b>GROUP 2 - Small Fixed Route</b>     |                     |            |                     |           |                         |            |                    |           |                         |           |                        |            |                    |           |                      |
| Anderson                               | \$1,829,931         | 83%        | \$49,391            | 2%        | \$186,978               | 8%         | \$22,025           | 1%        | \$107,183               | 5%        | \$0                    | 0%         | \$6,769            | 0%        | \$2,202,277          |
| Columbus                               | \$935,211           | 72%        | \$45,689            | 4%        | \$287,444               | 22%        | \$16,910           | 1%        | \$0                     | 0%        | \$0                    | 0%         | \$8,385            | 1%        | \$1,293,639          |
| East Chicago                           | \$978,512           | 78%        | \$93,000            | 7%        | \$154,800               | 12%        | \$0                | 0%        | \$0                     | 0%        | \$0                    | 0%         | \$20,700           | 2%        | \$1,247,012          |
| Hammond                                | \$213,142           | 10%        | \$40,549            | 2%        | \$126,095               | 6%         | \$7,580            | 0%        | \$23,132                | 1%        | \$1,801,961            | 81%        | \$0                | 0%        | \$2,212,459          |
| Marion                                 | \$749,456           | 71%        | \$45,984            | 4%        | \$161,251               | 15%        | \$3,535            | 0%        | \$100,103               | 9%        | \$0                    | 0%         | \$2,177            | 0%        | \$1,062,506          |
| Michigan City                          | \$1,004,859         | 71%        | \$235,926           | 17%       | \$120,773               | 8%         | \$29,466           | 2%        | \$29,844                | 2%        | \$0                    | 0%         | \$150              | 0%        | \$1,412,018          |
| Richmond                               | \$915,218           | 79%        | \$47,818            | 4%        | \$135,992               | 12%        | \$12,865           | 1%        | \$35,539                | 3%        | \$0                    | 0%         | \$5,380            | 0%        | \$1,152,812          |
| TARC                                   | \$2,814,977         | 61%        | \$148,059           | 3%        | \$573,002               | 12%        | \$38,647           | 1%        | \$48,902                | 1%        | \$929,727              | 20%        | \$37,874           | 1%        | \$4,591,188          |
| Terre Haute                            | \$1,729,089         | 80%        | \$32,923            | 2%        | \$232,115               | 11%        | \$74,170           | 3%        | \$36,582                | 2%        | \$0                    | 0%         | \$45,513           | 2%        | \$2,150,392          |
| Valparaiso                             | \$27,678            | 2%         | \$0                 | 0%        | \$0                     | 0%         | \$0                | 0%        | \$2,760                 | 0%        | \$1,150,692            | 89%        | \$118,664          | 9%        | \$1,299,794          |
| <b>SUBTOTAL: GROUP 2</b>               | <b>\$11,198,073</b> | <b>60%</b> | <b>\$739,339</b>    | <b>4%</b> | <b>\$1,978,450</b>      | <b>11%</b> | <b>\$205,198</b>   | <b>1%</b> | <b>\$384,045</b>        | <b>2%</b> | <b>\$3,882,380</b>     | <b>21%</b> | <b>\$245,612</b>   | <b>1%</b> | <b>\$18,633,097</b>  |
| <b>GROUP 3 - Urban Demand Response</b> |                     |            |                     |           |                         |            |                    |           |                         |           |                        |            |                    |           |                      |
| Eikhart                                | \$159,236           | 7%         | \$0                 | 0%        | \$801,879               | 35%        | \$0                | 0%        | \$0                     | 0%        | \$1,354,273            | 58%        | \$0                | 0%        | \$2,315,388          |
| Goshen                                 | \$42,002            | 20%        | \$0                 | 0%        | \$25,809                | 12%        | \$0                | 0%        | \$0                     | 0%        | \$142,704              | 68%        | \$0                | 0%        | \$210,516            |
| Kokomo                                 | \$949,239           | 45%        | \$65,938            | 3%        | \$196,801               | 9%         | \$12,755           | 1%        | \$0                     | 0%        | \$844,903              | 40%        | \$28,526           | 1%        | \$2,098,162          |
| LaPorte                                | \$421,505           | 80%        | \$5,068             | 1%        | \$52,970                | 10%        | \$21,047           | 4%        | \$20,500                | 4%        | \$0                    | 0%         | \$3,807            | 1%        | \$524,897            |
| NIRPC                                  | \$1,399,596         | 70%        | \$194,208           | 10%       | \$249,558               | 13%        | \$31,754           | 2%        | \$66,892                | 3%        | \$0                    | 0%         | \$54,371           | 3%        | \$1,996,379          |
| <b>SUBTOTAL: GROUP 3</b>               | <b>\$2,971,578</b>  | <b>42%</b> | <b>\$265,214</b>    | <b>4%</b> | <b>\$1,327,017</b>      | <b>19%</b> | <b>\$65,556</b>    | <b>1%</b> | <b>\$87,392</b>         | <b>1%</b> | <b>\$2,341,880</b>     | <b>33%</b> | <b>\$86,704</b>    | <b>1%</b> | <b>\$7,145,341</b>   |
| <b>GROUP 4 - Rural Demand Response</b> |                     |            |                     |           |                         |            |                    |           |                         |           |                        |            |                    |           |                      |
| Allen County                           | \$183,979           | 69%        | \$0                 | 0%        | \$30,576                | 12%        | \$0                | 0%        | \$15,878                | 6%        | \$0                    | 0%         | \$34,886           | 13%       | \$265,319            |
| Bedford                                | \$362,886           | 83%        | \$7,000             | 2%        | \$38,014                | 9%         | \$6,718            | 2%        | \$8,771                 | 2%        | \$0                    | 0%         | \$14,788           | 3%        | \$438,177            |
| Boone County                           | \$231,574           | 71%        | \$11,569            | 4%        | \$48,423                | 15%        | \$7,718            | 2%        | \$23,583                | 7%        | \$0                    | 0%         | \$3,356            | 1%        | \$326,223            |
| Cass County                            | \$765,545           | 72%        | \$54,506            | 5%        | \$105,986               | 10%        | \$0                | 0%        | \$132,317               | 13%       | \$0                    | 0%         | \$0                | 0%        | \$1,058,354          |
| Clinton County                         | \$304,550           | 55%        | \$7,759             | 2%        | \$59,796                | 15%        | \$9,706            | 2%        | \$15,365                | 4%        | \$0                    | 0%         | \$9,699            | 2%        | \$406,875            |
| DeKalb County                          | \$197,842           | 69%        | \$15,174            | 5%        | \$46,742                | 16%        | \$4,617            | 2%        | \$21,794                | 8%        | \$0                    | 0%         | \$1,467            | 1%        | \$287,636            |
| Fayette County                         | \$200,834           | 71%        | \$8,347             | 3%        | \$42,041                | 15%        | \$4,176            | 1%        | \$4,216                 | 1%        | \$0                    | 0%         | \$27,168           | 9%        | \$286,782            |
| Franklin County                        | \$362,486           | 70%        | \$43,548            | 8%        | \$61,351                | 12%        | \$10,129           | 2%        | \$33,715                | 7%        | \$0                    | 0%         | \$6,281            | 1%        | \$517,510            |
| Fulton County                          | \$249,729           | 68%        | \$0                 | 0%        | \$60,419                | 16%        | \$3,914            | 1%        | \$18,888                | 5%        | \$0                    | 0%         | \$35,820           | 10%       | \$368,770            |
| Hamilton County                        | \$568,417           | 73%        | \$0                 | 0%        | \$143,196               | 18%        | \$1,806            | 0%        | \$26,002                | 3%        | \$0                    | 0%         | \$36,376           | 5%        | \$775,797            |
| Hancock County                         | \$274,560           | 78%        | \$23,019            | 7%        | \$23,662                | 7%         | \$4,562            | 1%        | \$11,612                | 3%        | \$0                    | 0%         | \$16,423           | 5%        | \$353,838            |
| Hendricks/Morgan                       | \$628,824           | 71%        | \$51,981            | 6%        | \$126,967               | 14%        | \$15,686           | 2%        | \$41,283                | 5%        | \$0                    | 0%         | \$19,070           | 2%        | \$883,811            |
| Huntingburg                            | \$68,404            | 81%        | \$2,659             | 3%        | \$5,736                 | 7%         | \$3,000            | 4%        | \$1,666                 | 2%        | \$0                    | 0%         | \$2,705            | 3%        | \$84,170             |
| Huntington County                      | \$343,410           | 71%        | \$0                 | 0%        | \$60,641                | 12%        | \$3,119            | 1%        | \$26,195                | 5%        | \$8,673                | 2%         | \$43,119           | 9%        | \$485,157            |
| Jay/Randolph/Delaware/Blackford        | \$748,481           | 53%        | \$0                 | 0%        | \$144,361               | 10%        | \$20,312           | 1%        | \$44,055                | 3%        | \$37,599               | 3%         | \$405,856          | 29%       | \$1,400,664          |
| Johnson/Shelby                         | \$590,366           | 38%        | \$154,072           | 10%       | \$176,939               | 12%        | \$10,919           | 1%        | \$41,247                | 3%        | \$336,237              | 22%        | \$224,011          | 15%       | \$1,533,791          |
| KIRPC                                  | \$638,012           | 73%        | \$50,791            | 6%        | \$73,684                | 9%         | \$16,360           | 2%        | \$34,061                | 4%        | \$0                    | 0%         | \$34,325           | 4%        | \$847,233            |
| Knox County                            | \$431,438           | 59%        | \$3,000             | 0%        | \$175,305               | 24%        | \$12,893           | 2%        | \$38,466                | 5%        | \$0                    | 0%         | \$74,687           | 10%       | \$735,789            |
| Kosciusko County                       | \$455,193           | 67%        | \$8,464             | 1%        | \$77,886                | 12%        | \$11,212           | 2%        | \$29,704                | 4%        | \$0                    | 0%         | \$93,273           | 14%       | \$675,732            |
| LaGrange County                        | \$132,781           | 58%        | \$0                 | 0%        | \$38,466                | 17%        | \$2,693            | 1%        | \$9,918                 | 4%        | \$0                    | 0%         | \$44,647           | 20%       | \$228,505            |
| Madison County                         | \$56,796            | 19%        | \$0                 | 0%        | \$0                     | 0%         | \$0                | 0%        | \$0                     | 0%        | \$227,237              | 76%        | \$14,806           | 5%        | \$298,839            |
| Marshall County                        | \$142,986           | 66%        | \$0                 | 0%        | \$18,614                | 9%         | \$6,601            | 3%        | \$14,834                | 7%        | \$0                    | 0%         | \$34,502           | 16%       | \$217,537            |
| Miami County                           | \$235,513           | 68%        | \$2,500             | 1%        | \$38,540                | 11%        | \$10,000           | 3%        | \$29,373                | 8%        | \$0                    | 0%         | \$29,822           | 9%        | \$345,748            |
| Mitchell                               | \$92,894            | 82%        | \$0                 | 0%        | \$14,146                | 13%        | \$3,707            | 3%        | \$2,200                 | 2%        | \$0                    | 0%         | \$0                | 0%        | \$112,948            |
| Monroe County                          | \$846,411           | 53%        | \$112,190           | 7%        | \$356,242               | 22%        | \$36,832           | 2%        | \$116,071               | 7%        | \$0                    | 0%         | \$129,719          | 8%        | \$1,597,465          |
| New Castle                             | \$353,755           | 82%        | \$1,390             | 0%        | \$42,322                | 10%        | \$10,910           | 3%        | \$14,843                | 3%        | \$0                    | 0%         | \$8,578            | 2%        | \$431,798            |
| Newton County                          | \$192,393           | 69%        | \$16,443            | 6%        | \$41,776                | 15%        | \$6,523            | 2%        | \$13,392                | 5%        | \$0                    | 0%         | \$6,639            | 2%        | \$277,166            |
| Noble County                           | \$265,035           | 57%        | \$22,472            | 5%        | \$95,251                | 20%        | \$9,973            | 2%        | \$19,367                | 4%        | \$32,875               | 7%         | \$21,565           | 5%        | \$466,538            |
| Orange County                          | \$290,000           | 73%        | \$16,174            | 4%        | \$44,721                | 11%        | \$5,313            | 1%        | \$23,000                | 6%        | \$0                    | 0%         | \$17,447           | 4%        | \$396,655            |
| Rush County                            | \$81,562            | 60%        | \$0                 | 0%        | \$25,172                | 19%        | \$6,534            | 5%        | \$11,190                | 8%        | \$0                    | 0%         | \$10,642           | 8%        | \$135,100            |
| Seymour                                | \$162,749           | 74%        | \$20,379            | 9%        | \$31,373                | 14%        | \$2,180            | 1%        | \$0                     | 0%        | \$0                    | 0%         | \$2,520            | 1%        | \$219,201            |
| SIDC                                   | \$1,332,080         | 51%        | \$138,864           | 5%        | \$350,974               | 13%        | \$45,952           | 2%        | \$97,667                | 4%        | \$350,264              | 13%        | \$296,309          | 11%       | \$2,612,110          |
| SIRPC                                  | \$1,134,426         | 63%        | \$140,794           | 8%        | \$316,200               | 17%        | \$12,080           | 1%        | \$181,040               | 10%       | \$0                    | 0%         | \$26,438           | 1%        | \$1,810,978          |
| SITS                                   | \$509,596           | 65%        | \$31,326            | 4%        | \$108,803               | 14%        | \$9,124            | 1%        | \$20,215                | 3%        | \$33,564               | 4%         | \$67,989           | 9%        | \$780,617            |
| Steuben County                         | \$181,734           | 63%        | \$3,910             | 1%        | \$81,954                | 28%        | \$6,236            | 2%        | \$8,300                 | 3%        | \$0                    | 0%         | \$7,146            | 2%        | \$289,280            |
| Union/Wayne                            | \$179,589           | 55%        | \$48,195            | 15%       | \$51,640                | 16%        | \$4,842            | 1%        | \$36,756                | 11%       | \$0                    | 0%         | \$3,604            | 1%        | \$324,606            |
| Vigo County                            | \$132,834           | 67%        | \$0                 | 0%        | \$38,271                | 19%        | \$0                | 0%        | \$6,058                 | 3%        | \$0                    | 0%         | \$21,280           | 11%       | \$198,443            |
| Wabash County                          | \$246,928           | 66%        | \$25,835            | 7%        | \$51,002                | 14%        | \$5,153            | 1%        | \$17,890                | 5%        | \$0                    | 0%         | \$26,931           | 7%        | \$373,739            |
| Washington                             | \$40,602            | 50%        | \$17,904            | 22%       | \$12,546                | 15%        | \$4,593            | 6%        | \$3,957                 | 5%        | \$0                    | 0%         | \$1,367            | 2%        | \$80,969             |
| Waveland                               | \$80,612            | 75%        | \$7,412             | 7%        | \$6,774                 | 6%         | \$3,661            | 3%        | \$4,361                 | 4%        | \$0                    | 0%         | \$5,094            | 5%        | \$107,914            |
| Wells                                  | \$300,285           | 63%        | \$0                 | 0%        | \$42,711                | 9%         | \$12,655           | 3%        | \$34,258                | 7%        | \$0                    | 0%         | \$88,023           | 18%       | \$477,932            |
| White                                  | \$145,364           | 68%        | \$12,787            | 6%        | \$23,644                | 11%        | \$11,096           | 5%        | \$16,547                | 8%        | \$0                    | 0%         | \$4,803            | 2%        | \$214,241            |
| Whitley County                         | \$167,307           | 67%        | \$251               | 0%        | \$47,811                | 19%        | \$8,150            | 3%        | \$23,418                | 9%        | \$0                    | 0%         | \$3,000            | 1%        | \$249,937            |
| <b>SUBTOTAL: GROUP 4</b>               | <b>\$14,910,742</b> | <b>62%</b> | <b>\$1,060,715</b>  | <b>4%</b> | <b>\$3,380,678</b>      | <b>14%</b> | <b>\$371,655</b>   | <b>2%</b> | <b>\$1,273,473</b>      | <b>5%</b> | <b>\$1,026,449</b>     | <b>4%</b>  | <b>\$1,956,181</b> | <b>8%</b> | <b>\$23,979,896</b>  |
| <b>GROUPS 1 THROUGH 4</b>              | <b>\$95,495,134</b> | <b>59%</b> | <b>\$10,769,312</b> | <b>7%</b> | <b>\$25,874,527</b>     | <b>16%</b> | <b>\$2,296,881</b> | <b>1%</b> | <b>\$6,012,030</b>      | <b>4%</b> | <b>\$18,819,822</b>    | <b>12%</b> | <b>\$3,914,653</b> | <b>2%</b> | <b>\$163,182,361</b> |
| NICTD                                  | \$25,369,700        | 66%        | \$2,555,832         | 7%        | \$3,349,565             | 9%         | \$3,550,407        | 9%        | \$2,003,539             | 5%        | \$0                    | 0%         | \$1,340,663        | 4%        | \$38,169,706         |
| <b>TOTAL ALL GROUPS</b>                | <b>\$120,864,83</b> |            |                     |           |                         |            |                    |           |                         |           |                        |            |                    |           |                      |

## TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2009

| SYSTEM                                 | FARES               | %          | LOCAL ASSISTANCE    | %          | STATE ASSISTANCE    | %          | FEDERAL ASSISTANCE  | %          | OTHER               | %          | TOTAL                |
|--|---------------------|------------|---------------------|------------|---------------------|------------|---------------------|------------|---------------------|------------|----------------------|
| <b>GROUP 1 - Large Fixed Route</b>     |                     |            |                     |            |                     |            |                     |            |                     |            |                      |
| Bloomington                            | \$1,539,806         | 27%        | \$345,075           | 6%         | \$2,030,078         | 36%        | \$1,397,408         | 24%        | \$392,712           | 7%         | \$5,705,079          |
| Evansville                             | \$988,975           | 15%        | \$2,326,875         | 36%        | \$1,468,814         | 23%        | \$1,512,923         | 23%        | \$146,872           | 2%         | \$6,444,459          |
| Fort Wayne                             | \$1,254,491         | 12%        | \$66,126            | 1%         | \$1,866,978         | 17%        | \$2,205,165         | 20%        | \$5,482,386         | 50%        | \$10,875,146         |
| Gary                                   | \$902,161           | 12%        | \$1,675,424         | 21%        | \$1,056,755         | 14%        | \$2,232,870         | 29%        | \$1,956,407         | 25%        | \$7,823,617          |
| Indianapolis                           | \$9,750,034         | 17%        | \$18,764,880        | 33%        | \$11,631,612        | 21%        | \$14,681,056        | 26%        | \$1,906,830         | 3%         | \$56,734,412         |
| Lafayette                              | \$2,215,611         | 22%        | \$362,130           | 4%         | \$3,527,978         | 35%        | \$1,904,360         | 19%        | \$2,107,388         | 21%        | \$10,117,467         |
| Muncie                                 | \$210,250           | 3%         | \$0                 | 0%         | \$1,644,820         | 27%        | \$1,508,544         | 25%        | \$2,782,285         | 45%        | \$6,145,899          |
| South Bend                             | \$1,210,020         | 13%        | \$0                 | 0%         | \$2,889,233         | 30%        | \$1,599,293         | 17%        | \$3,879,402         | 41%        | \$9,577,948          |
| <b>SUBTOTAL: GROUP 1</b>               | <b>\$18,071,348</b> | <b>16%</b> | <b>\$23,540,509</b> | <b>21%</b> | <b>\$26,116,268</b> | <b>23%</b> | <b>\$27,041,619</b> | <b>24%</b> | <b>\$18,654,282</b> | <b>16%</b> | <b>\$113,424,027</b> |
| <b>GROUP 2 - Small Fixed Route</b>     |                     |            |                     |            |                     |            |                     |            |                     |            |                      |
| Anderson                               | \$165,219           | 8%         | \$669,275           | 30%        | \$340,832           | 15%        | \$1,010,138         | 46%        | \$16,813            | 1%         | \$2,202,277          |
| Columbus                               | \$34,702            | 3%         | \$629,027           | 28%        | \$268,443           | 21%        | \$629,467           | 49%        | \$0                 | 0%         | \$1,293,639          |
| East Chicago                           | \$0                 | 0%         | \$429,180           | 34%        | \$430,980           | 35%        | \$385,052           | 31%        | \$1,800             | 0%         | \$1,247,012          |
| Hammond                                | \$114,952           | 5%         | \$681,556           | 31%        | \$654,925           | 30%        | \$758,482           | 34%        | \$2,544             | 0%         | \$2,212,459          |
| Marion                                 | \$0                 | 0%         | \$296,489           | 28%        | \$248,842           | 23%        | \$517,175           | 49%        | \$0                 | 0%         | \$1,062,506          |
| Michigan City                          | \$130,277           | 9%         | \$248,671           | 17%        | \$294,438           | 21%        | \$747,632           | 53%        | \$0                 | 0%         | \$1,421,018          |
| Richmond                               | \$192,781           | 17%        | \$133,272           | 12%        | \$339,273           | 29%        | \$472,544           | 41%        | \$14,942            | 1%         | \$1,152,812          |
| TARC                                   | \$762,236           | 17%        | \$0                 | 0%         | \$1,201,233         | 26%        | \$179,442           | 4%         | \$2,448,277         | 53%        | \$4,591,188          |
| Terre Haute                            | \$203,515           | 9%         | \$419,655           | 20%        | \$318,495           | 15%        | \$1,203,467         | 56%        | \$5,260             | 0%         | \$2,150,392          |
| Valparaiso                             | \$114,741           | 9%         | \$237,365           | 18%        | \$0                 | 0%         | \$947,688           | 73%        | \$0                 | 0%         | \$1,299,794          |
| <b>SUBTOTAL: GROUP 2</b>               | <b>\$1,718,423</b>  | <b>9%</b>  | <b>\$3,476,490</b>  | <b>19%</b> | <b>\$4,097,461</b>  | <b>22%</b> | <b>\$6,851,087</b>  | <b>37%</b> | <b>\$2,489,636</b>  | <b>13%</b> | <b>\$18,633,097</b>  |
| <b>GROUP 3 - Urban Demand Response</b> |                     |            |                     |            |                     |            |                     |            |                     |            |                      |
| Elkhart                                | \$443,708           | 19%        | \$415,454           | 18%        | \$510,450           | 22%        | \$945,776           | 41%        | \$0                 | 0%         | \$2,315,388          |
| Goshen                                 | \$53,537            | 25%        | \$24,959            | 12%        | \$55,911            | 27%        | \$76,109            | 36%        | \$0                 | 0%         | \$210,516            |
| Kokomo                                 | \$296,730           | 14%        | \$596,256           | 28%        | \$398,620           | 19%        | \$806,556           | 38%        | \$0                 | 0%         | \$2,098,162          |
| LaPorte                                | \$98,411            | 19%        | \$105,719           | 20%        | \$91,345            | 17%        | \$197,063           | 38%        | \$32,359            | 6%         | \$524,897            |
| NIRPC                                  | \$229,171           | 11%        | \$804,607           | 40%        | \$702,936           | 35%        | \$236,925           | 12%        | \$22,740            | 1%         | \$1,996,379          |
| <b>SUBTOTAL: GROUP 3</b>               | <b>\$1,121,557</b>  | <b>16%</b> | <b>\$1,946,994</b>  | <b>27%</b> | <b>\$1,759,262</b>  | <b>25%</b> | <b>\$2,262,429</b>  | <b>32%</b> | <b>\$55,099</b>     | <b>1%</b>  | <b>\$7,145,341</b>   |
| <b>GROUP 4 - Rural Demand Response</b> |                     |            |                     |            |                     |            |                     |            |                     |            |                      |
| Allen County                           | \$6,417             | 2%         | \$182,402           | 69%        | \$0                 | 0%         | \$76,500            | 29%        | \$0                 | 0%         | \$265,319            |
| Bedford                                | \$30,536            | 7%         | \$86,644            | 20%        | \$117,177           | 27%        | \$203,820           | 47%        | \$0                 | 0%         | \$438,177            |
| Boone County                           | \$34,026            | 10%        | \$113,671           | 35%        | \$48,973            | 15%        | \$129,553           | 40%        | \$0                 | 0%         | \$326,223            |
| Cass County                            | \$134,560           | 13%        | \$191,516           | 18%        | \$270,381           | 18%        | \$461,897           | 44%        | \$0                 | 0%         | \$1,058,354          |
| Clinton County                         | \$35,316            | 9%         | \$80,140            | 20%        | \$109,067           | 27%        | \$182,352           | 45%        | \$0                 | 0%         | \$406,875            |
| DeKalb County                          | \$37,953            | 13%        | \$168,983           | 59%        | \$0                 | 0%         | \$80,700            | 28%        | \$0                 | 0%         | \$287,636            |
| Fayette County                         | \$28,326            | 10%        | \$68,906            | 24%        | \$60,322            | 21%        | \$129,228           | 45%        | \$0                 | 0%         | \$286,782            |
| Franklin County                        | \$39,560            | 8%         | \$150,528           | 29%        | \$148,754           | 29%        | \$178,668           | 35%        | \$0                 | 0%         | \$517,510            |
| Fulton County                          | \$63,268            | 17%        | \$103,710           | 28%        | \$67,573            | 18%        | \$134,219           | 36%        | \$0                 | 0%         | \$368,770            |
| Hamilton County                        | \$94,280            | 12%        | \$285,011           | 37%        | \$55,748            | 7%         | \$340,758           | 44%        | \$0                 | 0%         | \$775,797            |
| Hancock County                         | \$33,897            | 10%        | \$105,933           | 30%        | \$54,037            | 15%        | \$159,971           | 45%        | \$0                 | 0%         | \$353,838            |
| Hendricks/Morgan                       | \$51,172            | 6%         | \$259,044           | 29%        | \$157,275           | 18%        | \$416,321           | 47%        | \$0                 | 0%         | \$883,812            |
| Huntingburg                            | \$5,599             | 7%         | \$22,125            | 26%        | \$17,161            | 20%        | \$39,285            | 47%        | \$0                 | 0%         | \$84,170             |
| Huntington County                      | \$38,965            | 8%         | \$145,007           | 30%        | \$88,676            | 18%        | \$212,509           | 44%        | \$0                 | 0%         | \$485,157            |
| Jay/Randolph/Delaware/Blackford        | \$44,615            | 3%         | \$474,692           | 34%        | \$212,787           | 15%        | \$668,570           | 48%        | \$0                 | 0%         | \$1,400,664          |
| Johnson/Shelby                         | \$108,604           | 7%         | \$489,350           | 32%        | \$232,226           | 15%        | \$703,611           | 46%        | \$0                 | 0%         | \$1,533,791          |
| KIRPC                                  | \$57,697            | 7%         | \$208,796           | 25%        | \$181,729           | 21%        | \$390,528           | 46%        | \$8,483             | 1%         | \$847,233            |
| Knox County                            | \$32,392            | 4%         | \$225,966           | 31%        | \$150,146           | 20%        | \$327,285           | 44%        | \$0                 | 0%         | \$735,789            |
| Kosciusko County                       | \$38,918            | 6%         | \$197,063           | 29%        | \$121,343           | 18%        | \$318,408           | 47%        | \$0                 | 0%         | \$675,732            |
| LaGrange County                        | \$25,850            | 11%        | \$141,255           | 62%        | \$0                 | 0%         | \$61,400            | 27%        | \$0                 | 0%         | \$228,505            |
| Madison County                         | \$11,848            | 4%         | \$93,978            | 31%        | \$49,518            | 17%        | \$143,496           | 48%        | \$0                 | 0%         | \$298,840            |
| Marshall County                        | \$11,061            | 5%         | \$114,152           | 52%        | \$7,847             | 4%         | \$84,477            | 39%        | \$0                 | 0%         | \$217,537            |
| Miami County                           | \$23,505            | 7%         | \$112,026           | 32%        | \$64,813            | 19%        | \$145,404           | 42%        | \$0                 | 0%         | \$345,748            |
| Mitchell                               | \$6,348             | 6%         | \$31,162            | 28%        | \$22,138            | 20%        | \$53,300            | 47%        | \$0                 | 0%         | \$112,948            |
| Monroe County                          | \$68,786            | 4%         | \$461,496           | 29%        | \$330,567           | 21%        | \$736,616           | 46%        | \$0                 | 0%         | \$1,597,465          |
| New Castle                             | \$20,537            | 5%         | \$101,423           | 23%        | \$103,346           | 24%        | \$204,732           | 47%        | \$1,760             | 0%         | \$431,798            |
| Newton County                          | \$11,748            | 4%         | \$63,443            | 23%        | \$90,253            | 33%        | \$111,722           | 40%        | \$0                 | 0%         | \$277,166            |
| Noble County                           | \$48,223            | 10%        | \$103,904           | 22%        | \$109,820           | 24%        | \$204,591           | 44%        | \$0                 | 0%         | \$466,538            |
| Orange County                          | \$33,498            | 8%         | \$91,405            | 23%        | \$124,902           | 31%        | \$146,850           | 37%        | \$0                 | 0%         | \$396,655            |
| Rush County                            | \$7,182             | 5%         | \$69,218            | 51%        | \$0                 | 0%         | \$58,700            | 43%        | \$0                 | 0%         | \$135,100            |
| Seymour                                | \$28,294            | 13%        | \$34,280            | 16%        | \$61,173            | 28%        | \$95,454            | 44%        | \$0                 | 0%         | \$219,201            |
| SIDC                                   | \$139,585           | 5%         | \$1,055,310         | 40%        | \$485,244           | 19%        | \$903,041           | 35%        | \$28,930            | 1%         | \$2,612,110          |
| SIRPC                                  | \$86,557            | 5%         | \$534,376           | 30%        | \$409,339           | 23%        | \$780,706           | 43%        | \$0                 | 0%         | \$1,810,978          |
| SITS                                   | \$58,258            | 7%         | \$169,531           | 22%        | \$201,415           | 26%        | \$351,413           | 45%        | \$0                 | 0%         | \$780,617            |
| Steuben County                         | \$27,362            | 9%         | \$185,118           | 64%        | \$0                 | 0%         | \$76,800            | 27%        | \$0                 | 0%         | \$289,280            |
| Union/Wayne                            | \$17,349            | 5%         | \$64,630            | 20%        | \$88,998            | 27%        | \$153,629           | 47%        | \$0                 | 0%         | \$324,606            |
| Vigo County                            | \$10,194            | 5%         | \$86,072            | 43%        | \$18,022            | 9%         | \$84,156            | 42%        | \$0                 | 0%         | \$198,443            |
| Wabash County                          | \$31,804            | 9%         | \$91,536            | 24%        | \$79,431            | 21%        | \$170,968           | 46%        | \$0                 | 0%         | \$373,739            |
| Washington                             | \$5,288             | 7%         | \$16,278            | 20%        | \$21,563            | 27%        | \$37,840            | 47%        | \$0                 | 0%         | \$80,969             |
| Waveland                               | \$5,262             | 5%         | \$46,926            | 43%        | \$9,479             | 9%         | \$46,247            | 43%        | \$0                 | 0%         | \$107,914            |
| Wells                                  | \$8,903             | 2%         | \$181,558           | 38%        | \$97,935            | 20%        | \$189,536           | 40%        | \$0                 | 0%         | \$477,932            |
| White                                  | \$19,922            | 9%         | \$63,795            | 30%        | \$37,051            | 17%        | \$93,473            | 44%        | \$0                 | 0%         | \$214,241            |
| Whitley County                         | \$42,620            | 17%        | \$90,533            | 36%        | \$34,800            | 14%        | \$81,984            | 33%        | \$0                 | 0%         | \$249,937            |
| <b>SUBTOTAL: GROUP 4</b>               | <b>\$1,666,084</b>  | <b>7%</b>  | <b>\$7,562,892</b>  | <b>32%</b> | <b>\$4,541,029</b>  | <b>19%</b> | <b>\$10,170,718</b> | <b>42%</b> | <b>\$39,173</b>     | <b>0%</b>  | <b>\$23,979,896</b>  |
| <b>GROUPS 1 THROUGH 4</b>              | <b>\$22,577,412</b> | <b>14%</b> | <b>\$36,526,885</b> | <b>22%</b> | <b>\$36,514,020</b> | <b>22%</b> | <b>\$46,325,853</b> | <b>28%</b> | <b>\$21,238,190</b> | <b>13%</b> | <b>\$163,182,361</b> |
| NICTD                                  | \$17,718,766        | 46%        | \$3,780,053         | 10%        | \$12,135,539        | 32%        | \$4,494,740         | 12%        | \$40,608            | 0%         | \$38,169,706         |
| <b>TOTAL ALL GROUPS</b>                | <b>\$40,296,178</b> | <b>20%</b> | <b>\$40,306,938</b> | <b>20%</b> | <b>\$48,649,559</b> | <b>24%</b> | <b>\$50,820,593</b> | <b>25%</b> | <b>\$21,278,798</b> | <b>11%</b> | <b>\$201,352,067</b> |



**Section One**

**Programs  
&  
Services**

**2009**



# INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of six staff members and is a section within the INDOT Local Programs Division, which also includes the Rail and Aeronautics sections. The OT administers both federal and state transit assistance programs with Larry Buckel Office of Transit Manager. Contacts for the OT staff are listed in the table below (all area codes are 317).

|   |          |                        |
|---|----------|------------------------|
| <b>Larry Buckel</b><br>Office of Transit Manager        | 232-5292 | LBUCKEL@INDOT.IN.GOV   |
| <b>Brian Jones</b><br>Section 5310/PMTF Program Manager | 232-1493 | BJONES@INDOT.IN.GOV    |
| <b>Jason Casteel</b><br>Transit Planner                 | 234-5161 | JCASTEEL@INDOT.IN.GOV  |
| <b>James English</b><br>Section 5311 Program Manager    | 232-1483 | JENGLISH@INDOT.IN.GOV  |
| <b>Vickie Rayburn</b><br>Section 5311 Project Manager   | 232-5078 | VRAYBURN@INDOT.IN.GOV  |
| <b>Tom Hamilton</b><br>Section 5311 Project Manager     | 232-1498 | THAMILTON@INDOT.IN.GOV |

## STATE OF INDIANA PROGRAMS

### State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a state fund that receives 0.67 percent of the state's general sales and use tax revenue in 2009. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2009, INDOT allocated \$41.7 million in PMTF to 67 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

- 1) System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
- 2) Taxes levied by, or on behalf of, a transit system; and

- 3) Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

### Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-5-15. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2009, INDOT allocated \$137,294 in ERSF funds to NICTD.

## Commuter Rail Service Fund- Sales Tax

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-5-15 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123% percent of the state's general sales and use tax revenue.

In 2009, INDOT allocated at total of \$7,710,639.41 from General Sales and Use Tax to NICTD

## Commuter Rail Service Fund – Situs Tax

Collections from the indefinite-situs tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2009, INDOT allocated \$5,113,558.22 from Indefinite-Situs Tax to NICTD

Currently, all CRSF monies go to the Northern Indiana Commuter Transportation District, the only entity eligible for these funds at the present time.

# FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

## FTA Section 5311 - Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

James English, Vickie Rayburn, and Tom Hamilton administer the program and grants for the following systems:

| <b>James English</b><br>Program Manager<br>(317) 232-1483<br>jenglish@indot.in.gov | <b>Vickie Rayburn</b><br>Program Manager<br>(317) 232-5078<br>vrayburn@indot.in.gov | <b>Tom Hamilton</b><br>Program Manager<br>(317) 232-1498<br>thamilton@indot.in.gov |
|--|---|--|
|--|---|--|

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|                     |              |                |
|---------------------|--------------|----------------|
| Boone Co.           | Bedford      | Cass Co.       |
| DeKalb Co.          | Franklin Co. | Clinton Co.    |
| Fayette Co.         | Fulton Co.   | Hancock Co.    |
| Hamilton Co.        | KIRPC        | Huntington Co. |
| Harrison Co. (SITS) | Knox Co.     | KABS           |
| Hendricks Co.       | Marion       | Madison Co.    |
| Huntingburg         | Miami Co.    | Marshall Co.   |
| Jay Co.             | Mitchell     | New Castle     |
| Johnson Co.         | Noble Co.    | Richmond       |
| LaGrange Co.        | Orange Co.   | Union Co.      |
| Monroe Co.          | Seymour      | Wabash         |
| Newton Co.          | SIRPC        | Waveland       |
| Rush Co.            | Washington   | Wells Co.      |
| SIDC                |              | White Co.      |
| Steuben Co.         |              |                |
| WCIEDD – Vigo Co.   |              |                |
| Whitley Co.         |              |                |
| Allen Co.           |              |                |

The following table describes the program of projects for the 2009 Section 5311 Program.

| 2009 Section 5311 Projects                   |                                      |                     |                    |                    |                    |                     |
|--|--------------------------------------|---------------------|--------------------|--------------------|--------------------|---------------------|
| Grantee                                      | Project Description                  | Federal Assistance  | State Assistance   | Local Assistance   | Operating Revenue  | TOTAL               |
| Bedford                                      | Operating Assistance                 | \$203,820           | \$130,223          | \$166,026          | \$28,000           | \$528,069           |
| KIRPC  | Operating Assistance                 | \$390,528           | \$181,729          | \$151,695          | \$86,304           | \$810,256           |
| Kosciusko Co.                                | Operating Assistance                 | \$318,408           | \$121,343          | \$180,984          | \$42,841           | \$663,576           |
| Marion                                       | Operating Assistance                 | \$517,175           | \$248,842          | \$303,983          | \$0                | \$1,070,000         |
| Mitchell                                     | Operating Assistance                 | \$53,300            | \$22,138           | \$43,175           | \$12,000           | \$130,613           |
| Monroe County                                | Operating Assistance                 | \$699,738           | \$230,567          | \$206,049          | \$127,000          | \$1,263,354         |
| New Castle                                   | Operating Assistance                 | \$76,862            | \$100,000          | \$100,000          | \$25,000           | \$301,862           |
| Richmond                                     | Operating Assistance                 | \$0                 | \$203,405          | \$113,405          | \$190,000          | \$506,810           |
| Richmond                                     | Operating Assistance                 | \$300,000           | \$98,608           | \$8,608            | \$0                | \$407,216           |
| Union County                                 | Operating Assistance                 | \$153,629           | \$93,745           | \$139,321          | \$31,000           | \$417,695           |
| Washington                                   | Operating Assistance                 | \$37,840            | \$21,563           | \$37,496           | \$5,000            | \$101,899           |
| Madison                                      | Operating Assistance                 | \$143,496           | \$49,518           | \$136,334          | \$9,906            | \$339,254           |
| Huntingburg                                  | Operating Assistance                 | \$39,285            | \$17,161           | \$37,928           | \$4,000            | \$98,374            |
| Seymour                                      | Operating Assistance                 | \$95,454            | \$61,173           | \$51,073           | \$18,000           | \$225,700           |
| Waveland                                     | Operating Assistance                 | \$46,247            | \$9,479            | \$48,959           | \$5,500            | \$110,185           |
| Franklin County                              | Operating Assistance                 | \$178,668           | \$148,754          | \$155,939          | \$50,000           | \$533,361           |
| Cass County                                  | Operating Assistance                 | \$300,000           | \$56,838           | \$41,838           | \$0                | \$398,676           |
| SIRPC  | Operating Assistance                 | \$180,706           | \$109,339          | \$231,560          | \$99,500           | \$621,105           |
| SIRPC  | Operating Assistance                 | \$500,000           | \$64,139           | \$60,101           | \$0                | \$624,240           |
| Johnson County                               | Operating Assistance                 | \$182,875           | \$132,226          | \$150,649          | \$107,450          | \$573,200           |
| Johnson County                               | Operating Assistance                 | \$400,000           | \$34,265           | \$142,685          | \$0                | \$576,950           |
| Wabash County                                | Operating Assistance                 | \$170,968           | \$79,431           | \$145,770          | \$30,357           | \$426,526           |
| Orange County                                | Operating Assistance                 | \$146,850           | \$128,593          | \$94,557           | \$30,000           | \$400,000           |
| Harrison County                              | Operating Assistance                 | \$351,413           | \$201,415          | \$186,452          | \$50,000           | \$789,280           |
| Harrison County                              | Operating Assistance                 | \$415,814           | \$186,190          | \$229,624          | \$50,000           | \$881,628           |
| Fulton County                                | Operating Assistance                 | \$134,219           | \$67,573           | \$85,078           | \$45,000           | \$331,870           |
| Huntington County                            | Operating Assistance                 | \$212,509           | \$88,676           | \$199,025          | \$26,710           | \$526,920           |
| Noble County                                 | Operating Assistance                 | \$204,591           | \$109,820          | \$203,289          | \$60,000           | \$577,700           |
| SIDC   | Operating Assistance                 | \$203,041           | \$185,244          | \$653,420          | \$120,000          | \$1,181,705         |
| SIDC   | Operating Assistance                 | \$700,000           | \$42,382           | \$500,000          | \$0                | \$1,242,382         |
| Fayette County                               | Operating Assistance                 | \$129,228           | \$60,322           | \$63,348           | \$33,000           | \$305,898           |
| Hendricks County                             | Operating Assistance                 | \$414,198           | \$155,154          | \$282,638          | \$85,000           | \$936,990           |
| Jay County                                   | Operating Assistance                 | \$268,570           | \$112,787          | \$240,143          | \$58,621           | \$680,121           |
| Jay County                                   | Operating Assistance                 | \$500,000           | \$100,481          | \$110,254          | \$0                | \$710,735           |
| Knox County                                  | Operating Assistance                 | \$236,655           | \$150,146          | \$116,146          | \$34,000           | \$536,947           |
| Knox County                                  | Operating Assistance                 | \$88,775            | \$61,139           | \$33,722           | \$0                | \$183,636           |
| Miami County                                 | Operating Assistance                 | \$145,404           | \$64,813           | \$111,483          | \$25,500           | \$347,200           |
| Clinton County                               | Operating Assistance                 | \$182,352           | \$109,067          | \$110,925          | \$45,000           | \$447,344           |
| Wells County                                 | Operating Assistance                 | \$189,536           | \$97,935           | \$233,559          | \$10,500           | \$531,530           |
| Hancock County                               | Operating Assistance                 | \$159,971           | \$54,037           | \$115,806          | \$30,000           | \$359,814           |
| Newton County                                | Operating Assistance                 | \$111,722           | \$90,253           | \$104,025          | \$9,000            | \$315,000           |
| White County                                 | Operating Assistance                 | \$93,473            | \$36,970           | \$119,888          | \$16,000           | \$266,331           |
| Boone County                                 | Operating Assistance                 | \$129,553           | \$48,973           | \$80,580           | \$30,000           | \$289,106           |
| WCIEDD                                       | Operating Assistance                 | \$84,156            | \$18,022           | \$84,156           | \$18,022           | \$204,356           |
| Whitley County                               | Operating Assistance                 | \$81,984            | \$34,799           | \$131,021          | \$43,397           | \$291,201           |
| Steuven County                               | Operating Assistance                 | \$76,800            | \$0                | \$76,800           | \$27,400           | \$181,000           |
| DeKalb County                                | Operating Assistance                 | \$60,700            | \$0                | \$146,163          | \$23,991           | \$250,854           |
| LaGrange County                              | Operating Assistance                 | \$61,400            | \$0                | \$150,765          | \$12,000           | \$224,165           |
| Rush County                                  | Operating Assistance                 | \$58,700            | \$0                | \$58,700           | \$11,935           | \$129,335           |
| Hamilton County                              | Operating Assistance                 | \$340,758           | \$55,748           | \$281,899          | \$36,900           | \$715,305           |
| Allen County                                 | Operating Assistance                 | \$76,500            | \$0                | \$76,500           | \$18,000           | \$171,000           |
| Marshall County                              | Operating Assistance                 | \$74,444            | \$7,847            | \$101,406          | \$10,000           | \$193,697           |
| <b>Operating Subtotal</b>                    |                                      | <b>\$10,942,315</b> | <b>\$4,482,872</b> | <b>\$7,654,950</b> | <b>\$1,831,834</b> | <b>\$24,911,971</b> |
| <b>Capital Projects (Section 5311)</b>       |                                      |                     |                    |                    |                    |                     |
| Bedford                                      | One < 30 foot bus                    | \$40,000            |                    | \$10,000           | \$0                | \$50,000            |
| Bedford                                      | Exterior Wrap                        | \$4,000             |                    | \$1,000            | \$0                | \$5,000             |
| KIRPC  | One Small Transit Vehicle W/Lift     | \$33,510            |                    | \$9,000            | \$0                | \$42,510            |
| KIRPC  | One Low Floor Mini Van               | \$26,300            |                    | \$6,575            | \$0                | \$32,875            |
| Kosciusko Co.                                | One <30 foot bus                     | \$35,134            |                    | \$10,000           | \$0                | \$45,134            |
| Kosciusko Co.                                | Paint Graphs                         | \$400               |                    | \$100              | \$0                | \$500               |
| Kosciusko Co.                                | 10 Two Radios                        | \$4,800             |                    | \$1,200            | \$0                | \$6,000             |
| Monroe County                                | One LTV W/Lift                       | \$40,000            |                    | \$10,000           | \$0                | \$50,000            |
| Monroe County                                | Two LTV W/Lift Diesel                | \$96,576            |                    | \$24,144           | \$0                | \$120,720           |
| Monroe County                                | One LTV Diesel                       | \$40,000            |                    | \$10,000           | \$0                | \$50,000            |
| Monroe County                                | Communication Equip. & Safety Equip. | \$2,720             |                    | \$680              | \$0                | \$3,400             |
| Richmond                                     | One < 30 foot bus                    | \$48,190            | \$6,100            | \$6,100            | \$0                | \$60,390            |
| Richmond                                     | One Small Bus W/Lift                 | \$36,320            | \$4,540            | \$4,540            | \$0                | \$45,400            |
| Richmond                                     | Two Two-Way Radios                   | \$800               | \$100              | \$100              | \$0                | \$1,000             |
| Richmond                                     | 2 Bike Racks                         | \$1,360             | \$170              | \$170              | \$0                | \$1,700             |
| Union County                                 | One Small Transit Vehicle W/Lift     | \$36,000            |                    | \$9,000            | \$0                | \$45,000            |
| Union County                                 | Lettering for 2 vans                 | \$440               |                    | \$110              | \$0                | \$550               |
| Union County                                 | One Two-Way Radio                    | \$540               |                    | \$135              | \$0                | \$675               |
| Franklin County                              | One Small Bus W/Lift                 | \$31,910            | \$3,989            | \$3,989            | \$0                | \$39,888            |
| SIRPC  | Two < 30 foot bus                    | \$70,058            |                    | \$18,000           | \$0                | \$88,058            |
| Orange County                                | Two Low Floor Mini Van               | \$52,032            | \$6,504            | \$7,600            | \$0                | \$66,136            |
| Orange County                                | Two Mobile Radio                     | \$1,152             | \$144              | \$144              | \$0                | \$1,440             |
| Orange County                                | Signage                              | \$400               | \$50               | \$50               | \$0                | \$500               |
| Huntington County                            | One Low Floor Mini Van               | \$24,971            |                    | \$7,600            | \$0                | \$32,571            |
| Huntington County                            | One Two-Way Radio                    | \$680               |                    | \$170              | \$0                | \$850               |
| Huntington County                            | Signage                              | \$320               |                    | \$80               | \$0                | \$400               |
| Noble County                                 | One Small Bus W/Lift                 | \$32,725            |                    | \$9,000            | \$0                | \$41,725            |
| SIDC   | Two STV                              | \$65,185            |                    | \$18,000           | \$0                | \$83,185            |
| SIDC   | One Low-floor Mini Van               | \$30,400            |                    | \$7,600            | \$0                | \$38,000            |
| Miami County                                 | One Low Floor Mini Van               | \$26,370            | \$3,296            | \$3,800            | \$0                | \$33,466            |
| Miami County                                 | One Two-Way Radio                    | \$640               | \$80               | \$80               | \$0                | \$800               |
| Newton County                                | One Small Bus W/Lift                 | \$26,300            |                    | \$9,000            | \$0                | \$35,300            |
| Hamilton County                              | One < 30' bus                        | \$48,000            |                    | \$12,000           | \$0                | \$60,000            |
| Hamilton County                              | Two < 30' bus                        | \$79,423            |                    | \$24,000           | \$0                | \$103,423           |
| <b>Capital Subtotal</b>                      |                                      | <b>\$937,656</b>    | <b>\$24,973</b>    | <b>\$223,967</b>   | <b>\$0</b>         | <b>\$1,186,596</b>  |
| <b>Feasibility Study Projects</b>            |                                      |                     |                    |                    |                    |                     |
|  |                                      |                     |                    |                    |                    | \$0                 |
| <b>Feasibility Study Subtotal</b>            |                                      |                     |                    |                    | <b>\$0</b>         | <b>\$12,500</b>     |
| <b>Intercity Projects (Section 5311 (f))</b> |                                      |                     |                    |                    |                    |                     |
| Marion                                       | Operating (Fair Rebate)              | \$2,861             | \$1,431            | \$3,000            | \$0                | \$7,292             |
| Marion                                       | Capital (Admin.)                     | \$9,600             | \$1,200            | \$1,200            | \$0                | \$12,000            |
| Johnson County                               | Operating                            | \$214,600           | \$0                | \$214,600          | \$23,500           | \$452,700           |
| <b>Intercity Subtotal</b>                    |                                      | <b>\$227,061</b>    | <b>\$2,631</b>     | <b>\$218,800</b>   | <b>\$23,500</b>    | <b>\$471,992</b>    |
| <b>Section 5311 Program Total</b>            |                                      | <b>\$12,107,032</b> | <b>\$4,510,476</b> | <b>\$8,097,717</b> | <b>\$1,855,334</b> | <b>\$26,583,059</b> |

### **FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)**

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates and an advisory committee.

The Indiana RTAP can be contacted toll free at 1-800-709-9981, by e-mail, or visit their website at [www.indianartap.com](http://www.indianartap.com). Their full mailing address is listed in Section Four.

### **FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance**

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact James English of the OT staff.

### **FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities**

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in all areas - urbanized, small urban, and rural. The program requirements include coordination among those recipients of federal and

state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

### **FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5313 (Statewide Transit Planning)**

The INDOT OT administers the FTA Section 5303 and Section 5313 programs. These programs are designed to provide financial assistance to the 14 Metropolitan Planning Organizations (Section 5303) and INDOT (Section 5313) for the development of transportation plans, transit service evaluations, technical studies and assistance, and other planning related-projects.

Larry Buckel is the contact for the Section 5313 Program. Jason Casteel administers the Section 5303 Program.

### **FTA Sections 5316/5317 – Job Access/Reverse Commute (JARC) & New Freedom**

*Section 5316 - The Job Access and Reverse Commute (JARC) program provides formula funding to States and Designated Recipients to support the development and maintenance of job access projects designed to transport welfare recipients and eligible low-income individuals to and from jobs and activities related to their employment, and for reverse commute projects designed to transport residents of UZAs and other than urbanized to suburban employment opportunities.*

*Section 5317 – The New Freedom program purpose is to provide new public transportation services and public transportation alternatives beyond those currently required by the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) that assist individuals with disabilities with transportation, including transportation to and from jobs and employment support services.*

**2009 Section 5310 Program of Projects**

| GRANTEE                     | COUNTY SERVED                            | EQUIPMENT AWARD               | TOTAL FUNDING         | FEDERAL FUNDING       | LOCAL FUNDING       |
|-----------------------------|--|-------------------------------|-----------------------|-----------------------|---------------------|
| Parents and Friends         | LaPorte County                           | Raised roof van with lift     | \$44,941              | \$35,953              | \$8,988             |
|                             |  | Small Transit Vehicle         | \$41,958              | \$33,566              | \$8,392             |
| Elkhart County COA          | Elkhart                                  | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
| LaGrange Co COA             | LaGrange                                 | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
| DeKalb Co COA               | DeKalb                                   | Raised roof van with lift     | \$44,865              | \$35,892              | \$8,973             |
| Allen County COA            | Allen County                             | Small Transit Vehicle         | \$42,661              | \$34,129              | \$8,532             |
|                             |  | Small Transit Vehicle         | \$42,661              | \$34,129              | \$8,532             |
| Comm. Trans. Network        | Allen County                             | Raised roof van with lift     | \$45,265              | \$36,212              | \$9,053             |
|                             |  | Raised roof van with lift     | \$45,265              | \$36,212              | \$9,053             |
|                             |  | Medium Transit Vehicle        | \$53,468              | \$42,774              | \$10,694            |
| Fulton Co. COA              | Fulton                                   | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
|                             |  | Medium Transit Vehicle        | \$47,493              | \$37,994              | \$9,499             |
| CAP Western Indiana         | Fountain, Warren                         | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
|                             |  | Low floor mini van            | \$34,749              | \$27,799              | \$6,950             |
| City of Crawfordsville      | Montgomery                               | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
|                             |  | Medium Transit Vehicle        | \$47,748              | \$38,198              | \$9,550             |
| Boone County Senior Srvc    | Boone County                             | Low floor mini van            | \$34,749              | \$27,799              | \$6,950             |
|                             |  | Low floor mini van            | \$34,749              | \$27,799              | \$6,950             |
| PrimeLife Enrichment        | Hamilton                                 | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
|                             |  | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
|                             |  | Small Transit Vehicle         | \$42,713              | \$34,170              | \$8,543             |
| Rush County Senior Srvc     | Rush                                     | Small Transit Vehicle         | \$42,213              | \$33,770              | \$8,443             |
| Senior Srvc Bartholomew     | Bartholomew                              | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
| Just Friends Adult Day Care | Bartholomew                              | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
| LifeTime Resources          | Ripley, Dearborn, Jefferson, Switzerland | Medium Transit Vehicle        | \$47,748              | \$38,198              | \$9,550             |
|                             |  | Medium Transit Vehicle        | \$47,748              | \$38,198              | \$9,550             |
| LifeSpan Resources          | Clark & Floyd Cos.                       | Small Transit Vehicle         | \$42,213              | \$33,770              | \$8,443             |
|                             |  | Small Transit Vehicle         | \$42,213              | \$33,770              | \$8,443             |
|                             |  | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
| Older Americans Srvc. Corp. | Orange, Crawford, Lawrence, Washington   | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
| Spencer Co COA              | Spencer County                           | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
| Warrick Co COA              | Warrick                                  | Small Transit Vehicle NO LIFT | \$39,468              | \$31,574              | \$7,894             |
|                             |  | Medium Transit Vehicle        | \$49,827              | \$39,862              | \$9,965             |
| YMCA of Vincennes           | Knox County                              | Small Transit Vehicle         | \$42,401              | \$33,921              | \$8,480             |
|                             |  | Large Transit Vehicle         | \$51,845              | \$41,476              | \$10,369            |
| Senior & Family Services    | Daviss, Greene, Martin and Pike Cos      | Small Transit Vehicle         | \$41,646              | \$33,317              | \$8,329             |
|                             |  | Small Transit Vehicle         | \$41,646              | \$33,317              | \$8,329             |
| Southlake Mental Health     | Lake County                              | Raised roof van w/o lift      | \$42,541              | \$34,033              | \$8,508             |
|                             |  | Raised roof van w/o lift      | \$42,541              | \$34,033              | \$8,508             |
|                             |  | Raised roof van w/o lift      | \$42,541              | \$34,033              | \$8,508             |
|                             |  | Raised roof van w/o lift      | \$42,541              | \$34,033              | \$8,508             |
| Michiana Industries         | LaPorte County                           | Raised roof van with lift     | \$44,541              | \$35,633              | \$8,908             |
| ADEC                        | Elkhart County                           | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
|                             |  | Small Transit Vehicle         | \$41,708              | \$33,366              | \$8,342             |
|                             |  | Small Transit Vehicle         | \$41,708              | \$33,366              | \$8,342             |
|                             |  | Large Transit Vehicle         | \$47,260              | \$37,808              | \$9,452             |
|                             |  | Large Transit Vehicle         | \$47,260              | \$37,808              | \$9,452             |
|                             |  | Small Transit Vehicle         | \$42,213              | \$33,770              | \$8,443             |
| Northeastern Center         | Noble, LaGrange                          | Small Transit NO lift         | \$37,029              | \$29,623              | \$7,406             |
| Noble County ARC            | Noble County                             | Raised roof van w/o lift      | \$42,541              | \$34,033              | \$8,508             |
| Hillcroft Services          | Delaware                                 | Small Transit Vehicle         | \$42,661              | \$34,129              | \$8,532             |
|                             |  | Small Transit Vehicle         | \$42,661              | \$34,129              | \$8,532             |
| Wabash Center               | Tippecanoe Co.                           | Raised roof van with lift     | \$45,265              | \$36,212              | \$9,053             |
|                             |  | Raised roof van with lift     | \$45,265              | \$36,212              | \$9,053             |
|                             |  | Raised roof van with lift     | \$45,265              | \$36,212              | \$9,053             |
|                             |  | Raised roof van with lift     | \$45,265              | \$36,212              | \$9,053             |
| Achieva Resources           | Fayette                                  | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
|                             |  | Small Transit Vehicle         | \$42,406              | \$33,925              | \$8,481             |
|                             |  | Security system               | \$10,000              | \$8,000               | \$2,000             |
| Developmental Services      | Jackson, Jenning Cos                     | Raised roof van with lift     | \$44,041              | \$35,233              | \$8,808             |
|                             |  | Small Transit Vehicle         | \$39,774              | \$31,819              | \$7,955             |
| New Horizons Rehab          | Ripley, Dearborn, Franklin, Ohio         | Raised roof van w/o lift      | \$43,261              | \$34,609              | \$8,652             |
| New Hope Services           | Clark, Floyd Cos.                        | Sedan                         | \$13,839              | \$11,071              | \$2,768             |
|                             |  | Sedan                         | \$13,839              | \$11,071              | \$2,768             |
| Rauch, Inc                  | Floyd County                             | Raised roof van w/o lift      | \$42,829              | \$34,263              | \$8,566             |
|                             |  | Raised roof van with lift     | \$44,541              | \$35,633              | \$8,908             |
| Blue River Services         | Harrison, Crawford Washington, Orange    | Small Transit Vehicle         | \$39,587              | \$31,670              | \$7,917             |
|                             |  | Small Transit Vehicle         | \$39,587              | \$31,670              | \$7,917             |
| SIRS                        | Perry, Dubois Warrick Cos.               | Low floor mini van            | \$34,749              | \$27,799              | \$6,950             |
|                             |  | Small Transit Vehicle         | \$42,406              | \$33,925              | \$8,481             |
| Posey Co. ARC               | Posey County                             | Sedan                         | \$13,839              | \$11,071              | \$2,768             |
|                             |  | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
| Gibson Co. ARC              | Gibson County                            | Low floor mini van            | \$35,449              | \$28,359              | \$7,090             |
|                             |  | Small Transit Vehicle         | \$40,342              | \$32,274              | \$8,068             |
| CARS                        | Vigo, Vermillion                         | Sedan                         | \$13,839.35           | \$11,071              | \$2,768             |
|                             |  | Sedan                         | \$13,839.35           | \$11,071              | \$2,768             |
|                             |  | Medium Transit Vehicle        | \$47,748              | \$38,198              | \$9,550             |
| <b>TOTAL</b>                |  |                               | <b>\$2,978,169.75</b> | <b>\$2,382,535.80</b> | <b>\$595,633.95</b> |

Projects under both programs must be derived from a locally developed, coordinated public transit-human services transportation plan.

INDOT undertook the development of a Statewide Coordinated Public Transit-Human Services Transportation Plan in 2007-2008 to address coordination of resources between various public and private agencies and organizations in an effort to improve mobility options for older adults, individuals with disabilities, people with low incomes, and the general public. The project is intended to establish a planning framework that

would educate public transit and human service transportation stakeholders at the local level (i.e., organizations that are responsible for transporting agency consumers, children, and the general public) about the benefits of coordinating public transit and human service transportation. Ultimately, INDOT intends for this plan to become a living document that represents Indiana's statewide action plan for improving transportation coordination. Further questions may be directed to James English for Rural Systems or Jason Casteel for Urban Systems.

## **OTHER FEDERAL TRANSIT PROGRAMS (not administered by INDOT)**

### **FTA Section 5307 - Urbanized Area Formula Program**

FTA Section 5307 is a formula grant program for urbanized areas with populations greater than 50,000. The FTA apportions the funds according to a complex formula including population, air quality, and operating characteristics.

An eligible recipient can use Section 5307 funds to offset either 80 percent of the net cost of a capital project (including preventative maintenance expenses) or up to 50 percent of the net operating deficit (only in urban areas with less than 200,000 population).

### **FTA Section 5309 - Capital Discretionary Program**

FTA Section 5309 funding is available on a discretionary basis to urban and rural transit systems for capital improvements including the purchase of new equipment, acquisition of property, and the construction of facilities for public transportation purposes.

# Indiana Transit Facts

## Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 1% of total federal/state funds allocated to INDOT.

## State Funding Trends

- State fiscal year (SFY) 2009 budget for Public Mass Transit Funding was slightly less than SFY 2008

## Ridership (Urban Systems) for 2009

- Urban systems provided 26.9 million fixed route trips
- Urban systems provided 744,507 demand response trips to persons with disabilities

## Ridership (Rural Systems) for 2009

- Rural systems provided 310,743 fixed route trips
- Rural systems provided 1.6 million demand response trips, primarily to elderly persons and persons with disabilities

## Total number of Public Transit systems in Indiana for 2009 – 67 systems receive formula funding

- Urban Systems – 22 systems receive 5307 formula funding
- Rural Systems – 45 systems receive 5311 formula funding
- 82 of 92 Counties in Indiana have public transit service available

## Public Transit Fleet for 2009

- Total Public Transit Fleet for Indiana – 1,906 vehicles
- Urban vehicles – 1,190, with 97% wheelchair accessible
- Rural vehicles – 716, with 70% wheelchair accessible
- Total Vehicles – 1,906 with 87% wheelchair accessible

## Specialized Transportation Program Vehicles for 2009

- Total number of active vehicles – 250
- Number of vehicles funded in 2009 – 76
- Specialized Transportation vehicle fleet wheelchair accessible – 80%

## Indiana Demographics from 2000 Census

- **Total Population** – ranked 14th per the 2000 census with 6.1 million people or 2.2% of the total U.S. population

## Population Growth

– population grew 9.7% from the 1990 census, national growth 13.1%

- **Over Age 65** – 752,381 (12.4%) of the population, national average 12.4%, for Indiana up 8.1% from the 1990 census
- **Over Age 65 with Disability** – 301,630 (40%) of this age group, nationally 41.9%
- **Age 21 to 64 with Disability** – 635,620 (18.5%) of this age group, nationally 19.2%
- **Below Poverty Level** – 559,484 (9.5%), national average 12.4%, for Indiana down 2.5% from the 1990 census
- **Drive Alone to Work** – 81.8% of workers aged 16 years and over, national average 75.7%, for Indiana up 3.7% from the 1990 census
- **Car Pooled to Work** – 11% of workers aged 16 years and over, national average 12.2%, for Indiana down 14% from the 1990 census
- **Used Public Transportation to Work** – 1% of workers aged 16 years and over, national average 4.7%, for Indiana down 23% from the 1990 census
- **Mean Travel Time to Work** – 22.6 minutes, nationally 25.5 minutes
- **Zero Car Households** – 168,050 (7.2%), of the total 2.3 Million households, down 3.9% from the 1990 census

## U.S. - Harris Poll

- Persons with disabilities are twice as likely to have inadequate transportation

## National Public Transit Ridership vs. Domestic Air Traffic Ridership for 2003

- Unlinked passenger trips on transit vehicles reached 9 Billion
- Revenue passenger boardings on domestic aircraft was 584 Million

# 2009 Public Transit Highlights

## INDOT Office of Transit

1. Awarded \$41.7 million of state Public Mass Transportation Funds (PMTF) to 67 transit systems.
2. Awarded over \$12.1 million in federal Section 5311 funds to 45 rural transit systems to offset operating and capital expenses.
3. Awarded \$2.9 million in Section 5310 grants to 39 agencies and procured 76 vehicles.
4. Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
5. Continued to conduct Section 5310 and 5311 grantee compliance reviews.
6. Over 3,528 employees were employed by Indiana's Public Transit Systems in 2009.
7. Indiana transit systems reported over 34 million passenger trips in 2009.
8. Indiana transit system buses covered over 46.1 million total vehicle miles in 2009.

## 2009 INDIANA RTAP ANNUAL REPORT

### TRAINING:

**ON-SITE/REGIONAL:** In 2009 the RTAP staff conducted a total of 77 different trainings resulting in 1,544 drivers being trained on the many topics RTAP provides. The RTAP staff saw several of the regional trainings cancelled again due to a lack of participation. At the same time, the RTAP staff received multiple requests for independent trainings, often times on the same topics and in the same general locations where a regional class had recently been cancelled. Even though this was the second year that the RTAP program has utilized regional trainings to increase coordination and reduce duplication of travel, there still seems to be a clear indication that agencies are reluctant to get out of their comfort zone and coordinate their training efforts by taking advantage of the regional trainings. However, the training data compiled by the RTAP staff clearly indicates that regional trainings continue to be successful in spite of the cancellations. The chart below illustrates the number of classes conducted and drivers trained since 2002.

In the 4th quarter issue of the Indiana Dispatch, systems were advised that the RTAP staff was working on the 2010 regional training calendar and to submit system training requests for 2010 prior to January 1, 2010 for consideration.

Although regional trainings are the primary means for systems to obtain necessary driver training, independent system training classes will continue

to be considered on a case-by-case basis. Again, some adjustments to the regional training sites will be made based on the cancellations and demand identified from last year's training schedule.

New for 2010 is the Passenger Assistance Techniques train-the-trainer for managers/supervisors and a new Dispatching and Scheduling course. Additionally, the driver Passenger Assistance Techniques class is returning to the eight hour version; and the refresher course will be offered on a limited and pre-approved basis for veteran drivers only. Please see the RTAP regional training calendar included in this issue of the Indiana Dispatch for further details. The calendar is also located on the RTAP website at [www.indianartap.com](http://www.indianartap.com).

| Year         | Classes Conducted | Drivers Trained |
|--------------|-------------------|-----------------|
| 2002         | 82                | 1,322           |
| 2003         | 71                | 1,167           |
| 2004         | 61                | 1,012           |
| 2005         | 73                | 1,087           |
| 2006         | 94                | 1,816           |
| 2007         | 73                | 1,276           |
| 2008*        | 87                | 1,860           |
| 2009         | 77                | 1,544           |
| <b>Total</b> | <b>618</b>        | <b>11,084</b>   |

*\*regional trainings were implemented*

## **TECHNICAL ASSISTANCE:**

**INCOST:** The Indiana Council on Specialized Transportation (INCOST) is the State Association for Indiana's small urban and rural public transit providers and specialized transit providers. The RTAP program co-hosted the annual state Roadeo again this year providing a full scholarship for the winner of the Roadeo to attend and compete at the National Roadeo in Providence, RI. The RTAP program also provided assistance with speaker fees for the annual INCOST conference, assisted with the conference preparations, and provided the RTAP resource room. Finally, the RTAP program co-hosted a new management training workshop in August 2009 on Diversity Awareness and Sensitivity. Several special driver training sessions were also provided on the same topic.

**SUBSTANCE ABUSE:** The Indiana Department of Transportation must ensure the compliance of all sub-recipients in Indiana with the FTA Drug and Alcohol Testing Program as identified in 49 CFR Parts 655 and Part 40, as amended. This compliance is conducted through the Indiana RTAP Program. Over the life of the program, 67 compliance reviews have been completed, five of those in 2009. A statistical audit was also completed this year on the random draw program utilized by the primary Third Party Administrator, Midwest Toxicology.

**GENERAL:** In 2009, the RTAP program implemented the use of demo boards for conducting Passenger Assistance Techniques training, which enable the RTAP staff to better demonstrate securement techniques during PAT classes. In addition, the PAT training material was updated to include crash test footage to help drivers understand the importance of proper securement of mobility aids and occupant restraints.

The RTAP staff also attended the NTI Transit Trainers workshop and obtained material for a marking and tethering program, which was revised into a boilerplate format to be introduced to Indiana's providers in 2010. (Please see the article in the 2009 4th quarter issue of the Indiana Dispatch.)

In the wake of the H1N1 virus threat, the RTAP staff worked diligently to revise the Comprehensive Emergency Response plan boilerplate and distribute those revisions to all systems for implementation prior to August of 2009. To further increase H1N1 awareness, the RTAP staff presented a short training

to all transit systems at the INDOT annual 5311 meeting on September 30, 2009.

**WEB-SITE/NEWSLETTER:** In 2009, the RTAP staff, with the assistance of a graphic design company, began a complete overhaul of the RTAP website and program logo to make the site more user friendly and to establish the Indiana RTAP program's own identity.

The RTAP newsletter for 2009 continued to include articles to add value to Indiana's systems, including ones on ADA, Drug and Alcohol, Coordination, and Training topics pulled from the many calls received by the RTAP staff.

The RTAP staff is excited about the new programs and prospects that await us in 2010, and looks forward to another productive year working with all of Indiana's transportation providers. Questions or suggestions to enhance and improve the RTAP program can be directed to the RTAP staff at (800)709-9981.



**Section Two**

# **Peer Group Comparisons**

## **2009**



# PEER GROUP COMPARISONS

INDOT places transit systems into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2008 and 2009 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

## Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than one million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The eight transit systems in Group One provide service to more than 1.6 million Indiana residents, approximately 27 percent of the state's population. The populations of the service areas served by Group One systems range from 67,430 in Muncie to 791,926 in Indianapolis.

| System                               | System Name                                   | Service Area   | Service Area Population |
|--------------------------------------|---|--|-------------------------|
| Bloomington                          | Bloomington Public Transportation Corporation | Bloomington Metropolitan Area                                | 69,291                  |
| Evansville                           | Metropolitan Evansville Transit System        | Evansville Metropolitan Area                                 | 121,582                 |
| Fort Wayne                           | Citilink                                      | Fort Wayne Metropolitan Area                                 | 218,133                 |
| Gary                                 | Gary Public Transportation Corporation        | Gary City Limits and Selected Corridors                      | 102,746                 |
| Indianapolis                         | IndyGo  | Indianapolis Metropolitan Area                               | 791,926                 |
| Lafayette                            | CityBus                                       | Lafayette, West Lafayette Metropolitan Area, & Purdue Campus | 123,046                 |
| Muncie                               | Muncie Indiana Transit System                 | Fixed Route/City Limits - Demand Response/City Limits        | 67,430                  |
| South Bend                           | South Bend Public Transportation Corporation  | South Bend & Mishawaka Metropolitan Area                     | 154,346                 |
| <b>Total</b>                         |   |  | <b>1,648,500</b>        |
| <b>Total Indiana Population</b>      |   |  | <b>6,080,485</b>        |
| <b>Percent of Indiana Population</b> |   |  | <b>27%</b>              |

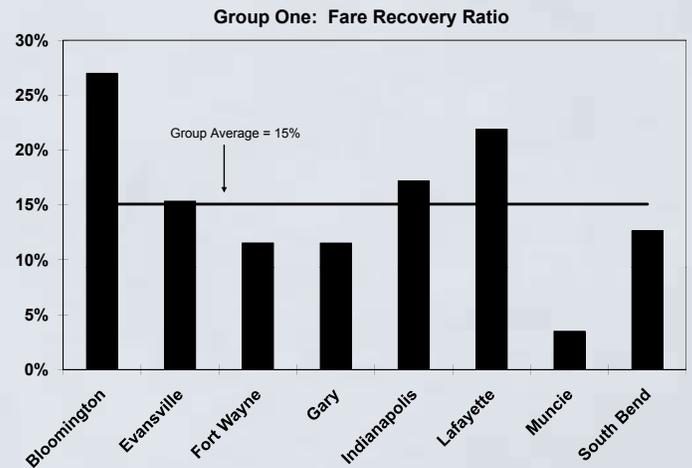
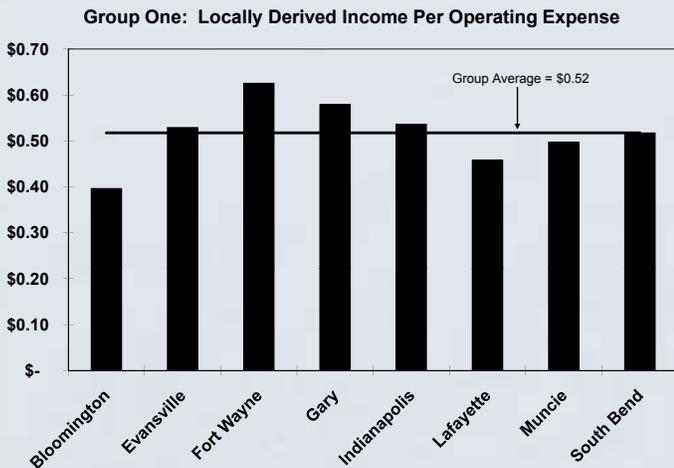
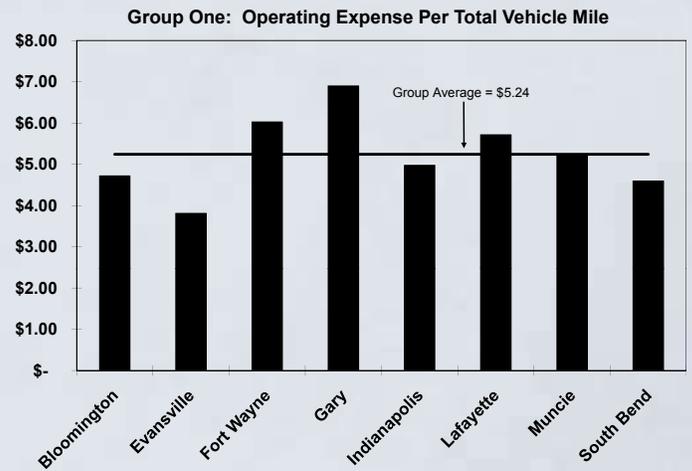
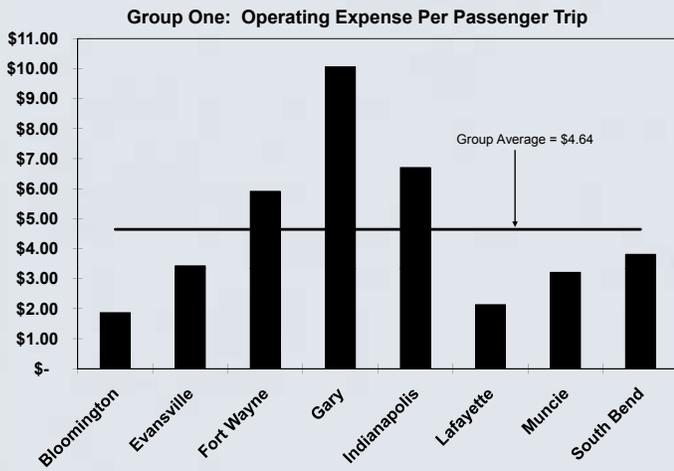
In 2009, Group One transit systems provided over 25.1 million passenger trips. Total ridership for the Group One systems decreased 8.55 percent in 2009. Six of the eight systems had ridership decreases between 5.70 percent and 14.37 percent, while two had ridership increases between 1.19 percent and 6.82 percent. Ridership among Group One systems ranged from just over three quarters of a million trips to 8.4 million trips.

The total vehicle miles operated by Group One transit systems decreased in 2009. Total vehicle miles decreased by 2.78 percent, from nearly 22.9 million miles in 2008 to just over 22.2 million miles in 2009. Seven of the eight systems operated fewer total vehicle miles this year. In 2009, total vehicle miles for the group ranged between 1.1 million and 11.4 million.

| System       | Total Ridership   |                   |                | Total Vehicle Miles |                   |                |
|--------------|-------------------|-------------------|----------------|---------------------|-------------------|----------------|
|              | 2008              | 2009              | Percent Change | 2008                | 2009              | Percent Change |
| Bloomington  | 2,861,508         | 3,056,703         | 6.82%          | 1,240,038           | 1,209,006         | -2.50%         |
| Evansville   | 1,844,936         | 1,880,168         | 1.91%          | 1,518,808           | 1,691,669         | 11.38%         |
| Fort Wayne   | 2,115,622         | 1,839,367         | -13.06%        | 1,950,456           | 1,804,465         | -7.48%         |
| Gary         | 900,844           | 777,520           | -13.69%        | 1,176,410           | 1,133,817         | -3.62%         |
| Indianapolis | 9,883,684         | 8,463,419         | -14.37%        | 11,850,233          | 11,403,818        | -3.77%         |
| Lafayette    | 5,028,088         | 4,741,647         | -5.70%         | 1,814,705           | 1,770,275         | -2.45%         |
| Muncie       | 2,029,481         | 1,874,186         | -7.65%         | 1,232,017           | 1,156,444         | -6.13%         |
| South Bend   | 2,833,313         | 2,514,213         | -11.26%        | 2,108,432           | 2,084,694         | -1.13%         |
| <b>Total</b> | <b>27,497,476</b> | <b>25,147,223</b> | <b>-8.55%</b>  | <b>22,891,099</b>   | <b>22,254,188</b> | <b>-2.78%</b>  |

The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2009, the average operating expense per passenger trip for Group One systems was \$4.64. The cost per trip varied from \$1.87 to \$10.06. Among the urban systems, the average operating expense per vehicle mile was \$5.24 in 2009. The individual systems' cost per mile ranged from \$4.59 to \$6.90.

In 2009, the ratio of locally derived income to operating expense varied from \$0.40 to \$0.63. This means that for every dollar of expense, between \$0.40 and \$0.63 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by the passenger fares. Among the urban systems, the average fare recovery ratio was 15 percent while the individual systems' actual fare recovery ratios ranged from 3 percent to 27 percent.



## Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than one million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The ten transit systems in Group Two provide service to more than 493,000 Indiana residents, approximately eight percent of the state's population. The sizes of the service area populations range from 27,428 to 86,365. The average service area population served by Group Two systems is 49,329.

| System                               | System Name                                 | Service Area   | Service Area Population |
|--------------------------------------|---|--|-------------------------|
| Anderson                             | City of Anderson Transit System             | Anderson City Limits   | 59,734                  |
| Columbus                             | Columbus Transit                            | Columbus City Limits   | 39,059                  |
| East Chicago                         | East Chicago Public Transit                 | East Chicago City Limits   | 32,414                  |
| Hammond                              | Hammond Transit System                      | Hammond, Whiting, and adjacent areas of Illinois & Indiana                           | 83,000                  |
| Marion                               | Marion Transportation System                | Marion City Limits, plus hourly service to Gas City and Jonesboro                    | 31,320                  |
| Michigan City                        | Michigan City Transit                       | Michigan City City Limits 3/4 mile from any fixed route for Demand Response Services | 32,900                  |
| Richmond                             | Rose View Transit & Paratransit System      | Richmond City Limits   | 39,124                  |
| Southern Indiana                     | Transit Authority of River City             | New Albany, Clarksville, and Jeffersonville City Limits                              | 86,365                  |
| Terre Haute                          | Transit Utility for the City of Terre Haute | Terre Haute City Limits  | 61,944                  |
| Valparaiso                           | V-Line                                      | Valparaiso City Limits   | 27,428                  |
| <b>Total</b>                         |   |  | <b>493,288</b>          |
| <b>Total Indiana Population</b>      |   |  | <b>6,080,485</b>        |
| <b>Percent of Indiana Population</b> |   |  | <b>8%</b>               |

In 2009, Group Two systems provided more than 2.47 million trips. Total ridership for the Group Two systems decreased in 2009. Overall, total ridership decreased by 4.22 percent. None of the systems had an increase in ridership. The systems had decreases between 1.68 and 32.06 percent. Ridership on Group Two systems ranged from 81,994 to 521,379 in 2009.

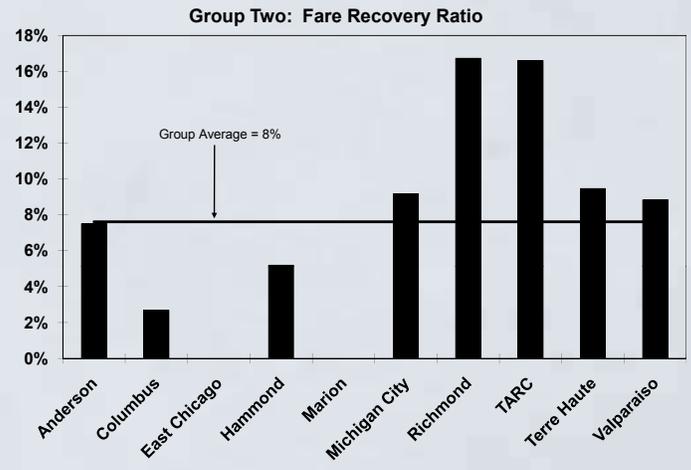
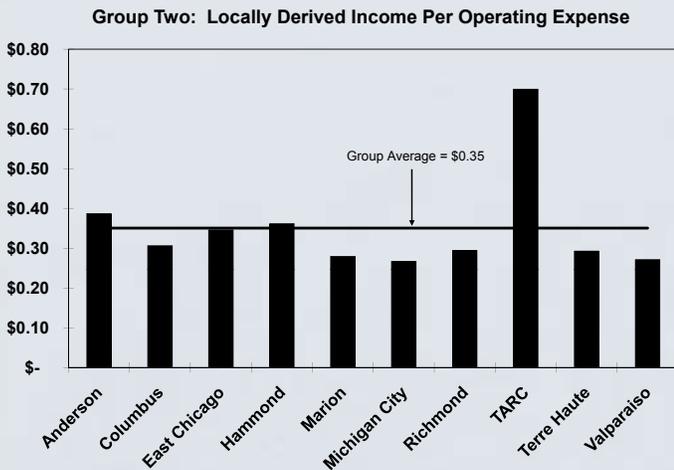
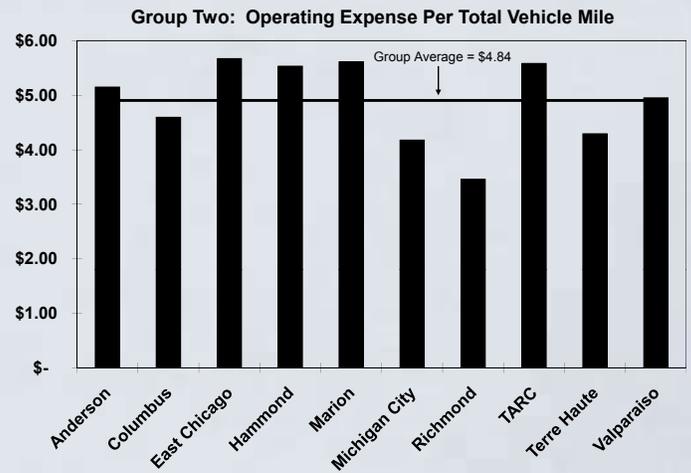
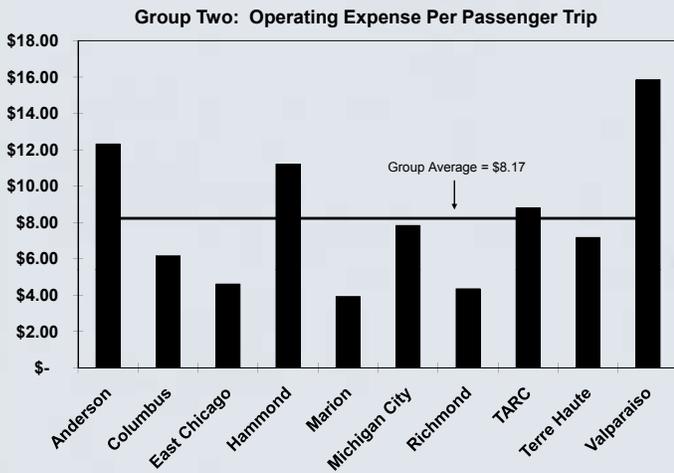
In 2009, Group Two systems operated approximately 3.77 million vehicle miles, 3.68 percent more miles than 2008. Four out of the ten systems in Group Two operated more miles in 2009. The number of total vehicle miles operated by a Group Two system varied from 189,252 to 822,191.

| System        | Total Ridership  |                  |                | Total Vehicle Miles |                  |                |
|---------------|------------------|------------------|----------------|---------------------|------------------|----------------|
|               | 2008             | 2009             | Percent Change | 2008                | 2009             | Percent Change |
| Anderson      | 182,367          | 178,819          | -1.95%         | 448,365             | 427,572          | -4.64%         |
| Columbus      | 251,432          | 209,939          | -16.50%        | 291,115             | 281,402          | -3.34%         |
| East Chicago  | 281,610          | 270,654          | -3.89%         | 214,973             | 219,849          | 2.27%          |
| Hammond       | 290,536          | 197,382          | -32.06%        | 495,948             | 399,880          | -19.37%        |
| Marion        | 207,008          | 270,748          | 30.79%         | 188,520             | 189,252          | 0.39%          |
| Michigan City | 184,587          | 181,488          | -1.68%         | 336,040             | 340,246          | 1.25%          |
| Richmond      | 276,570          | 265,168          | -4.12%         | 333,863             | 333,206          | -0.20%         |
| TARC          | 574,072          | 521,379          | -9.18%         | 791,884             | 822,191          | 3.83%          |
| Terre Haute   | 338,397          | 299,956          | -11.36%        | 542,015             | 500,945          | -7.58%         |
| Valparaiso    | 0                | 81,994           | N/A            | 0                   | 262,401          | N/A            |
| <b>Total</b>  | <b>2,586,579</b> | <b>2,477,527</b> | <b>-4.22%</b>  | <b>3,642,723</b>    | <b>3,776,944</b> | <b>3.68%</b>   |

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2009, the average operating expense per passenger trip among Group Two systems was \$8.17. The cost per trip varied from \$3.92 to \$52.85. The average operating cost per mile was \$4.84, with actual costs ranging from \$4.18 to \$5.61 per mile.

In 2009, the Group Two systems ratio of locally derived income to operating expense varied from \$0.27 to \$0.70. For each dollar of expense, an

average of \$0.35 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants among others. On average, the systems covered eight percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from three to seventeen percent (note: East Chicago and Marion do not charge a passenger fare and thus do not exhibit a fare recovery ratio).



## Group Three: Urban Demand Response Systems

The five transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 651,181. The combined service area populations

provide service to approximately 11 percent of the state's population. The average service area population for Group Three systems is 130,236. Although Elkhart and Goshen operate separate transit systems, the two cities are defined as one metropolitan area with a combined population of 81,257.

| System       | System Name  | Service Area                                    | Service Area Population |
|--------------|--|---|-------------------------|
| Elkhart      | Heart City Rider/The Intururban Trolley            | City of Elkhart                                 | 51,874                  |
| Goshen       | Goshen Transit                                     | City of Goshen and contiguous area              | 29,383                  |
| Kokomo       | First City Rider/Kokomo Senior Citizen Bus Service | Kokomo Urbanized Area                           | 63,739                  |
| LaPorte      | TransPorte   | LaPorte City Limits and one-quarter mile fringe | 21,621                  |
| NIRPC        | Northern Indiana Regional Planning Commission      | Call for service areas                          | 484,564                 |
| <b>Total</b> |  |   | <b>651,181</b>          |
|              | <b>Total Indiana Population</b>                    |   | <b>6,080,485</b>        |
|              | <b>Percent of Indiana Population</b>               |   | <b>11%</b>              |

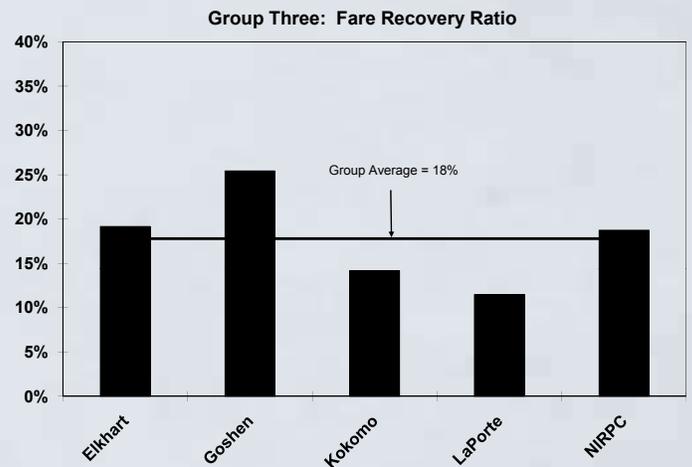
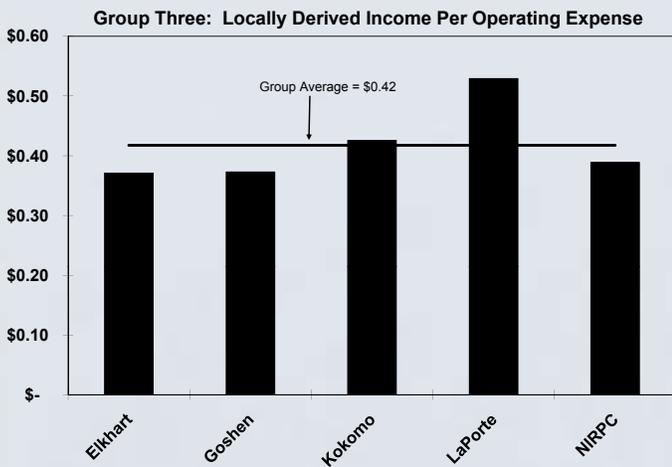
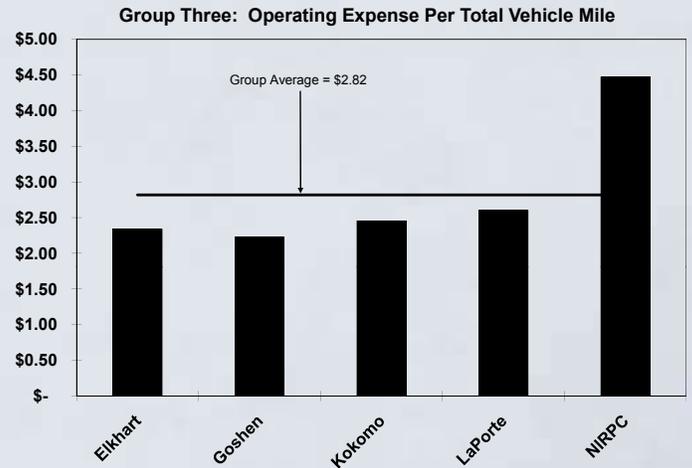
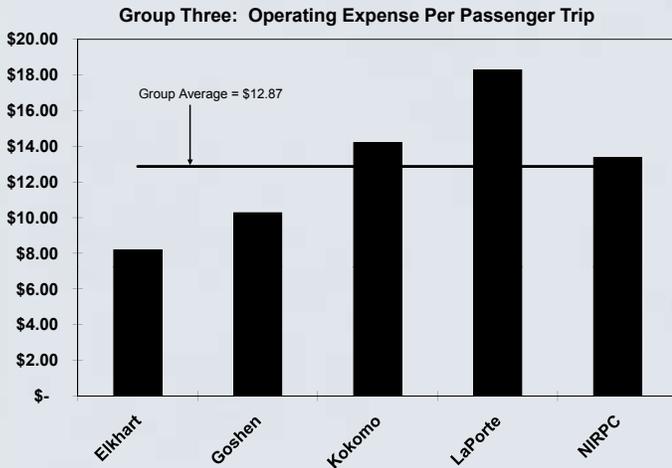
In 2009, Group Three systems provided 598,867 passenger trips, a decrease of 13.62 percent from 2008. Kokomo had a ridership increase of 2.21 percent. The other four systems had ridership decreases between 3.11 and 39.75 percent. Ridership on Group Three systems ranged from 20,486 to 282,370 in 2009.

In 2009, Group Three systems operated more than 2.82 million vehicle miles. One of the systems had a mileage increase while four of the systems experienced decreases. In total, vehicle miles for Group Three decreased 13.19 percent. The systems operated between 94,459 miles and 990,902 miles in 2009.

| System       | Total Ridership |                |                | Total Vehicle Miles |                  |                |
|--------------|-----------------|----------------|----------------|---------------------|------------------|----------------|
|              | 2008            | 2009           | Percent Change | 2008                | 2009             | Percent Change |
| Elkhart      | 291,428         | 282,370        | -3.11%         | 954,903             | 990,902          | 3.77%          |
| Goshen       | 32,337          | 20,486         | -36.65%        | 136,097             | 94,459           | -30.59%        |
| Kokomo       | 144,415         | 147,601        | 2.21%          | 880,860             | 855,163          | -2.92%         |
| LaPorte      | 43,931          | 39,235         | -10.69%        | 118,102             | 117,420          | -0.58%         |
| NIRPC        | 181,208         | 109,175        | -39.75%        | 1,164,769           | 767,427          | -34.11%        |
| <b>Total</b> | <b>693,319</b>  | <b>598,867</b> | <b>-13.62%</b> | <b>3,254,732</b>    | <b>2,825,371</b> | <b>-13.19%</b> |

The Group Three systems had an average cost per passenger trip of \$12.87 in 2009. In 2009, the cost per trip for individual systems varied from \$8.20 to \$18.29. It cost an average of \$2.82 for each vehicle mile operated by the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.23 to \$4.47.

Through local means of generating income, the Group Three systems covered an average of \$0.42 for each dollar of operating expense. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.37 and \$0.53 for each dollar of expense. Considering fare revenue alone, the systems recovered between 11 percent and 25 percent of system expenses through passenger fares, with an average fare recovery of 18 percent.



## Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 200,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 43 systems in Group Four serve more than 2.16 million people. This represents 36 percent of the state's population. The average service area population is 51,436. The size of the individual service areas is between 4,567 and 182,740 people.

| System                               | System Name                               | Service Area   | Service Area Population |
|--------------------------------------|---|--|-------------------------|
| Allen County                         | Countilink                                | Allen County   | 126,122                 |
| Bedford                              | Transit Authority of Stone City           | Bedford City Limits  | 13,768                  |
| Boone County                         | Boone Area Transit System                 | Boone County   | 46,107                  |
| Cass County                          | Cass Area Transit                         | Cass County and City of Logansport   | 40,930                  |
| Clinton County                       | Paul Phillippe Resource Center            | Clinton County   | 33,866                  |
| DeKalb County                        | DeKalb County Council on Aging            | DeKalb County  | 40,285                  |
| Fayette County                       | Fayette County Transit                    | Fayette County   | 25,588                  |
| Franklin County                      | Franklin County Public Transportation     | Franklin County  | 22,151                  |
| Fulton County                        | Fulton County Transpo                     | Fulton County  | 20,511                  |
| Hamilton County                      | Hamilton County Express Public Transti    | Hamilton County  | 182,740                 |
| Hancock County                       | Hancock Area Rural Transit                | Hancock County   | 55,391                  |
| Hendricks Co.                        | LINK Hendricks County                     | Hendricks/Morgan Counties  | 170,782                 |
| Huntingburg                          | Huntingburg Transit System                | Huntingburg City Limits  | 5,598                   |
| Huntington County                    | Huntington Area Transportation            | Huntington County  | 38,075                  |
| Jay-Randolph-Delaware                | The New Interurban Public Transit System  | Delaware, Jay, Randolph, Blackford, Madison, Henry, and Grant Counties (except Muncie, New Castle, and Marion) | 145,322                 |
| Johnson County                       | ACCESS Johnson County                     | Johnson/Shelby Counties  | 107,493                 |
| KIRPC                                | Arrowhead Country Public Transportation   | Jasper, Pulaski and Starke Counties  | 67,354                  |
| Knox County                          | Van-Go                                    | Knox County  | 39,256                  |
| Kosciusko County                     | Kosciusko Area Bus Service                | Kosciusko County   | 74,057                  |
| LaGrange County                      | LaGrange County Council on Aging          | LaGrange County  | 40,029                  |
| Madison County                       | Transportation for Rural Areas of Madison | Madison County except Anderson   | 73,624                  |
| Marshall County                      | Marshall County Public Transit            | Marshall County  | 9,840                   |
| Miami County                         | Miami Co. YMCA dba Y MIAMlgo              | Miami County   | 36,082                  |
| Mitchell                             | Mitchell Transit System                   | Mitchell City Limits   | 4,567                   |
| Monroe County                        | Rural Transit                             | Monroe, Owen and Lawrence Counties   | 100,645                 |
| New Castle                           | New Castle Community Transit System       | New Castle City Limits   | 17,780                  |
| Newton County                        | Newton County Community Services          | Newton County Community Services   | 14,566                  |
| Noble County                         | Noble Transit System                      | Noble County   | 46,275                  |
| Orange County                        | Orange County Transit Services            | Orange County  | 19,306                  |
| Rush County                          | Rush County Senior Citizens Services      | Rush County  | 18,261                  |
| Seymour                              | Seymour Transit's Recycle to Ride         | City of Seymour  | 18,101                  |
| SIDC                                 | Ride Solution                             | Daviess, Gibson, Greene, Martin, Pike & Sullivan Counties  | 140,434                 |
| SIRPC                                | Catch-A-Ride                              | Counties   | 171,134                 |
| SITS                                 | Southern Indiana Transit System           | Crawford, Harrison, Scott and Washington Counties  | 98,026                  |
| Steuben County                       | Steuben County Council on Aging           | Steuben County   | 33,214                  |
| Union County                         | Union County Transit                      | Union County and referred populations of Fayette, Franklin, Rush and Wavne counties                            | 7,349                   |
| Vigo County                          | Area 7 Agency on Aging                    | Vigo County  | 46,234                  |
| Wabash County                        | Wabash County Transit                     | Wabash County  | 34,960                  |
| Washington                           | Washington Transit System                 | Washington City Limits and ADA corridors   | 11,380                  |
| Waveland                             | Waveland Volunteer Transportation System  | Brookston, Clarks Hill, Hillsboro, Rossville, Boswell, and Waveland  | 5,642                   |
| Wells County                         | WOW!                                      | Wells County   | 27,600                  |
| White County                         | White County Council on Aging             | White County Council on Aging  | 25,267                  |
| Whitley County Transit               | Whitley County Council on Aging           | Whitley County   | 30,707                  |
| <b>Total</b>                         |   |  | <b>2,160,297</b>        |
| <b>Total Indiana Population</b>      |   |  | <b>6,080,485</b>        |
| <b>Percent of Indiana Population</b> |   |  | <b>36%</b>              |

In 2009, the systems in Group Four provided over 1.92 million trips, a decrease of approximately 0.76 percent over the 2008 total. Fifteen systems had ridership increases between 0.04 percent and 46.42 percent while twenty-seven systems had ridership decreases between 0.10 percent and 22.75 percent. One system is new and did not have data to compare. The average number of trips provided by a

Group Four system was 44,749. Group Four systems operated over 13 million vehicle miles in 2009, an increase of 5.83 percent over 2008. Eleven systems operated fewer miles than in 2008, while thirty-one operated more miles. One system is new and did not have data from 2008 for comparison. The number of vehicle miles operated by Group Four systems ranged from 14,142 to 1,924,498.

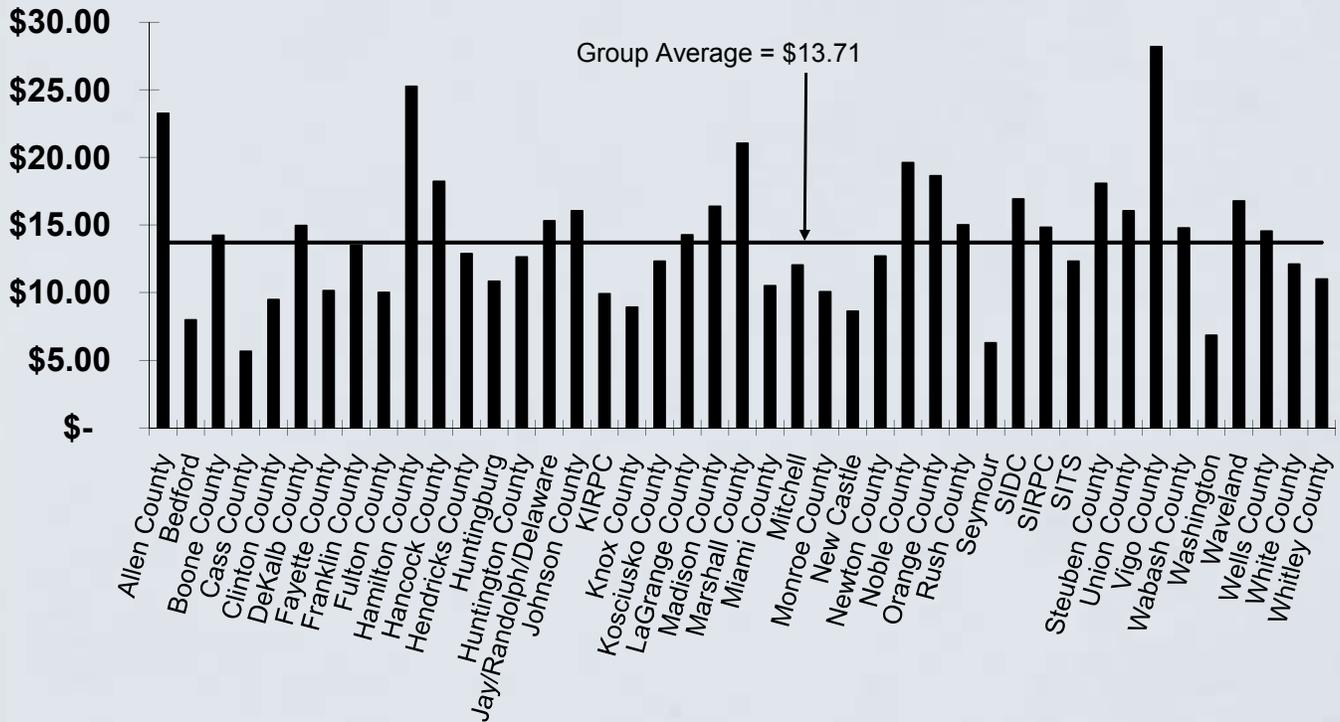
The cost per passenger trip for Group Four systems ranged from \$5.65 to \$28.18 with an average cost per trip of \$13.71. The average operating expense per vehicle mile was \$2.45. The actual cost per mile ranged from \$0.96 to \$6.74.

The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.25

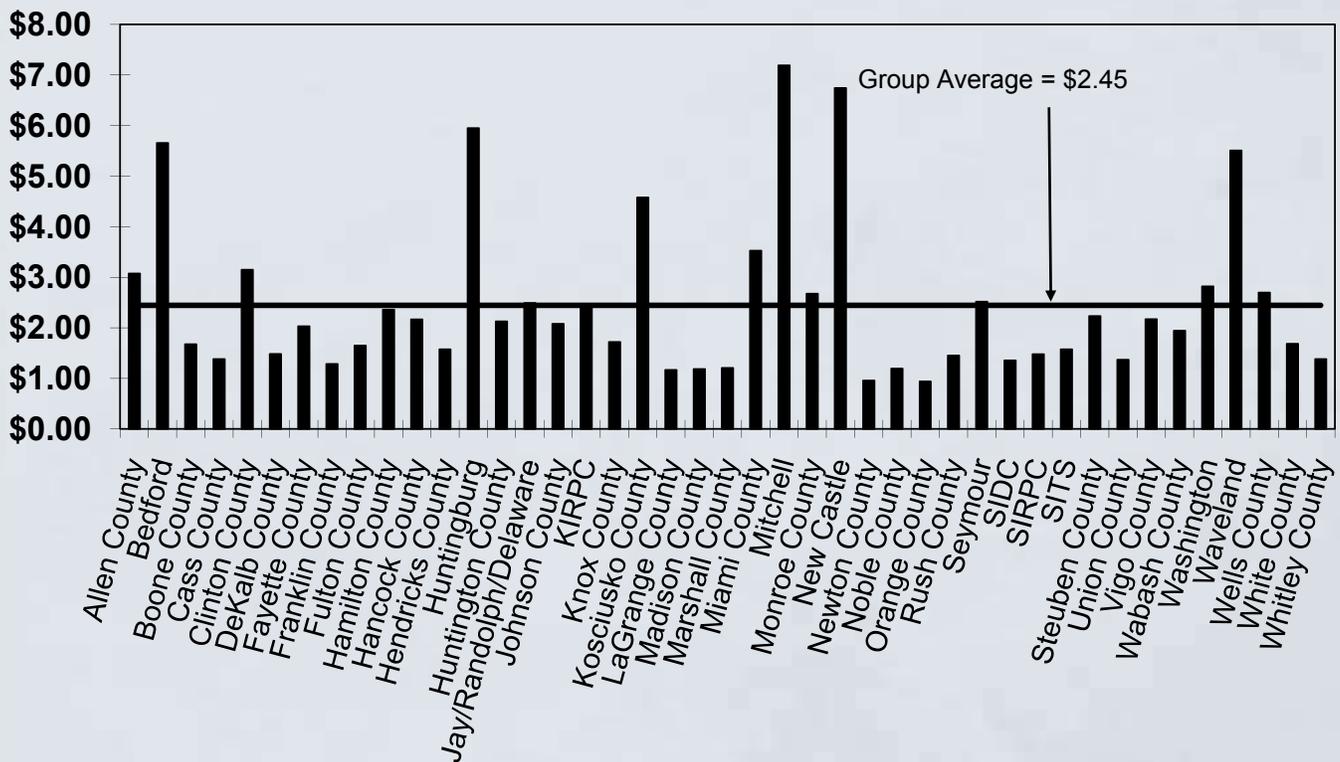
and \$0.73 among the systems. The average was \$0.40 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between two percent and 17 percent of system expenses. The average fare recovery ratio was 8 percent.

| System                | Total Ridership  |                  |                | Total Vehicle Miles |                   |                |
|-----------------------|------------------|------------------|----------------|---------------------|-------------------|----------------|
|                       | 2008             | 2009             | Percent Change | 2008                | 2009              | Percent Change |
| Allen County          | 0                | 11,408           | N/A            | 0                   | 86,296            | N/A            |
| Bedford               | 62,295           | 54,931           | -11.82%        | 74,543              | 77,477            | 3.94%          |
| Boone County          | 21,268           | 22,918           | 7.76%          | 177,462             | 194,822           | 9.78%          |
| Cass County           | 187,711          | 187,424          | -0.15%         | 694,826             | 766,901           | 10.37%         |
| Ciinton County        | 46,079           | 42,956           | -6.78%         | 116,085             | 129,228           | 11.32%         |
| DeKalb County         | 19,221           | 19,228           | 0.04%          | 187,611             | 194,038           | 3.43%          |
| Fayette County        | 30,358           | 28,269           | -6.88%         | 161,620             | 141,234           | -12.61%        |
| Franklin County       | 45,117           | 38,389           | -14.91%        | 372,535             | 402,857           | 8.14%          |
| Fulton County         | 34,787           | 36,846           | 5.92%          | 197,932             | 223,665           | 13.00%         |
| Hamilton County       | 34,929           | 30,734           | -12.01%        | 306,418             | 328,630           | 7.25%          |
| Hancock County        | 16,831           | 19,417           | 15.36%         | 144,625             | 163,429           | 13.00%         |
| Hendricks County      | 61,240           | 68,609           | 12.03%         | 525,524             | 561,400           | 6.83%          |
| Huntingburg           | 6,476            | 7,775            | 20.06%         | 12,677              | 14,142            | 11.56%         |
| Huntington County     | 38,089           | 38,409           | 0.84%          | 217,326             | 228,191           | 5.00%          |
| Jay/Randolph/Delaware | 100,904          | 91,496           | -9.32%         | 580,017             | 562,615           | -3.00%         |
| Johnson County        | 92,032           | 95,622           | 3.90%          | 654,392             | 737,815           | 12.75%         |
| KIRPC                 | 86,301           | 85,509           | -0.92%         | 392,877             | 354,118           | -9.87%         |
| Knox County           | 76,941           | 82,507           | 7.23%          | 309,535             | 427,704           | 38.18%         |
| Kosciusko County      | 58,666           | 54,884           | -6.45%         | 144,678             | 147,605           | 2.02%          |
| LaGrange County       | 10,947           | 16,029           | 46.42%         | 147,751             | 195,984           | 32.64%         |
| Madison County        | 19,153           | 18,252           | -4.70%         | 206,054             | 252,164           | 22.38%         |
| Marshall County       | 13,382           | 10,337           | -22.75%        | 87,497              | 180,182           | 105.93%        |
| Miami County          | 32,973           | 32,940           | -0.10%         | 194,105             | 98,025            | -49.50%        |
| Mitchell              | 9,432            | 9,383            | -0.52%         | 16,423              | 15,705            | -4.37%         |
| Monroe County         | 154,474          | 158,945          | 2.89%          | 531,533             | 596,825           | 12.28%         |
| New Castle            | 50,907           | 50,115           | -1.56%         | 63,662              | 64,043            | 0.60%          |
| Newton County         | 26,338           | 21,839           | -17.08%        | 281,275             | 290,111           | 3.14%          |
| Noble County          | 20,951           | 23,787           | 13.54%         | 359,653             | 390,209           | 8.50%          |
| Orange County         | 25,546           | 21,295           | -16.64%        | 430,766             | 422,252           | -1.98%         |
| Rush County           | 8,078            | 9,001            | 11.43%         | 77,649              | 93,085            | 19.88%         |
| Seymour               | 31,195           | 34,899           | 11.87%         | 79,061              | 87,049            | 10.10%         |
| SIDC                  | 149,155          | 154,417          | 3.53%          | 1,777,838           | 1,924,498         | 8.25%          |
| SIRPC                 | 138,139          | 122,165          | -11.56%        | 1,125,639           | 1,226,277         | 8.94%          |
| SITS                  | 65,117           | 63,353           | -2.71%         | 613,295             | 496,319           | -19.07%        |
| Stuben County         | 13,077           | 16,013           | 22.45%         | 112,257             | 129,660           | 15.50%         |
| Union County          | 22,920           | 20,225           | -11.76%        | 258,635             | 237,233           | -8.27%         |
| Vigo County           | 7,812            | 7,041            | -9.87%         | 122,055             | 91,409            | -25.11%        |
| Wabash County         | 26,760           | 25,291           | -5.49%         | 195,857             | 192,492           | -1.72%         |
| Washington            | 13,233           | 11,825           | -10.64%        | 28,691              | 28,734            | 0.15%          |
| Waveland              | 6,256            | 6,435            | 2.86%          | 15,022              | 19,595            | 30.44%         |
| Wells County          | 31,375           | 32,871           | 4.77%          | 167,201             | 177,089           | 5.91%          |
| White County          | 18,971           | 17,709           | -6.65%         | 123,041             | 127,215           | 3.39%          |
| Whitley County        | 23,433           | 22,721           | -3.04%         | 243,133             | 180,633           | -25.71%        |
| <b>Total</b>          | <b>1,938,869</b> | <b>1,924,219</b> | <b>-0.76%</b>  | <b>12,528,776</b>   | <b>13,258,955</b> | <b>5.83%</b>   |

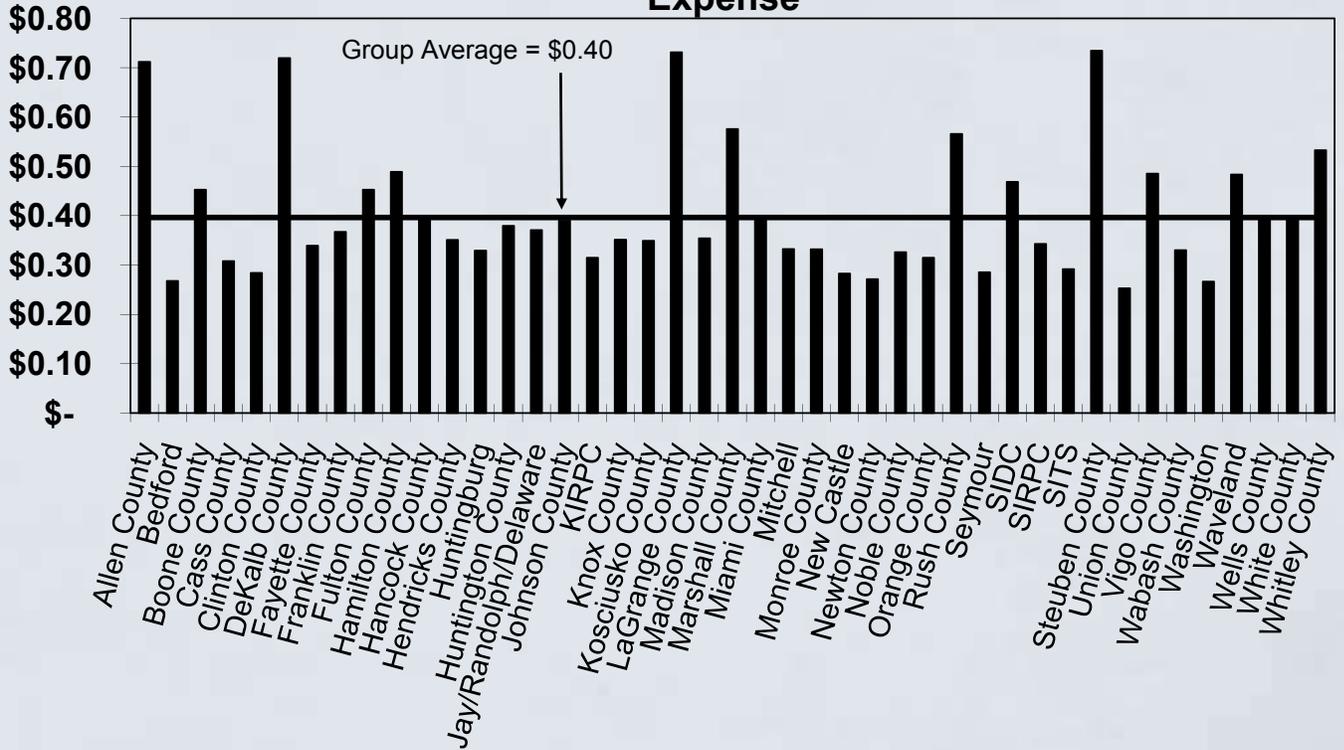
### Group Four: Operating Expense Per Passenger Trip



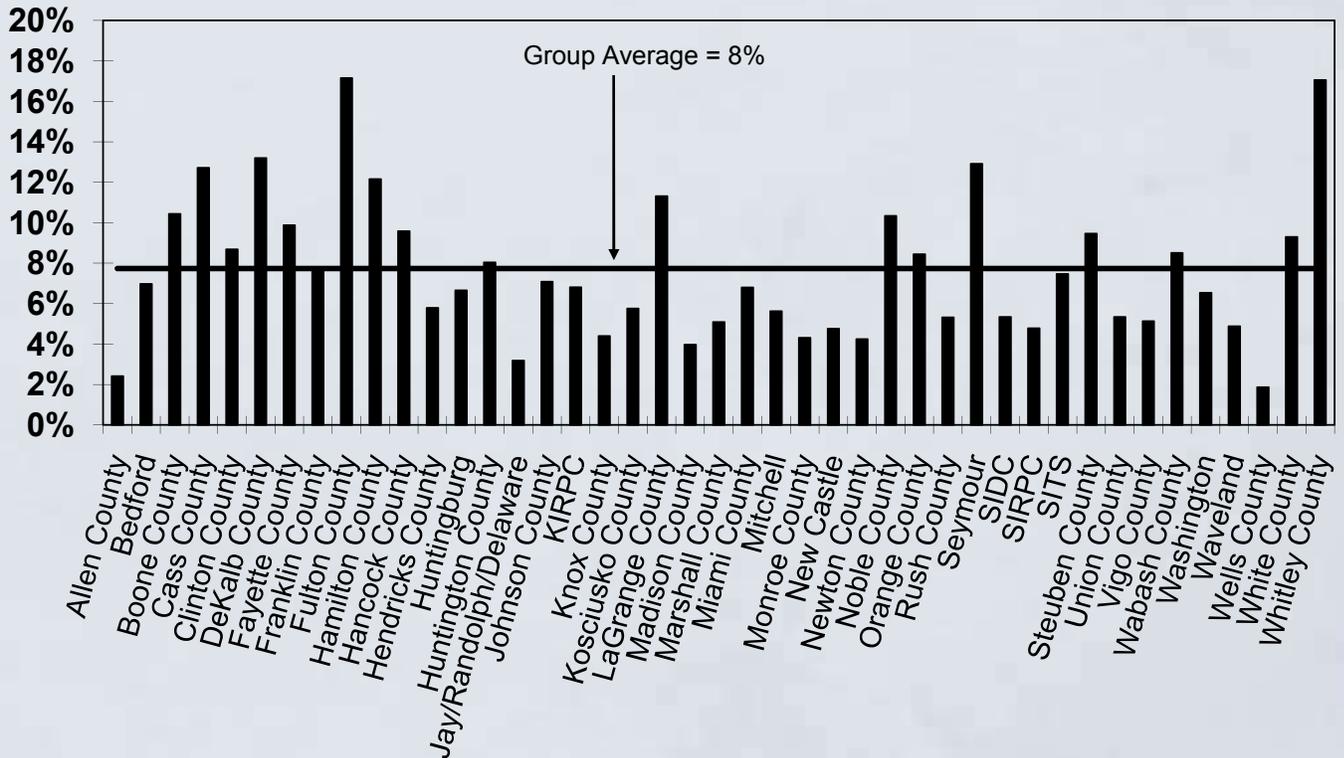
### Group Four: Operating Expense Per Total Vehicle Mile



## Group Four: Locally Derived Income Per Operating Expense



## Group Four: Fare Recovery Ratio



# Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership and cost and revenue, NICTD was

not included in one of the four peer groups profiled in this section.

NICTD serves an estimated 163,611 Indiana residents along its service corridor. This represents approximately three percent of the state's population.

| System                               | System Name                                       | Service Area                                       | Service Area Population    |
|--------------------------------------|---|--|----------------------------|
| NICTD                                | Northern Indiana Commuter Transportation District | Rail Corridor between South Bend, IN & Chicago, IL | 163,611 (estimated)        |
| <b>Total</b>                         |   |  | <b>163,611 (estimated)</b> |
| <b>Total Indiana Population</b>      |   |  | <b>6,080,485</b>           |
| <b>Percent of Indiana Population</b> |   |  | <b>3%</b>                  |

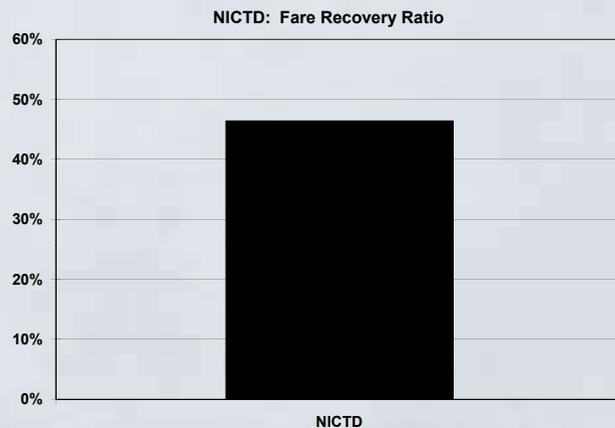
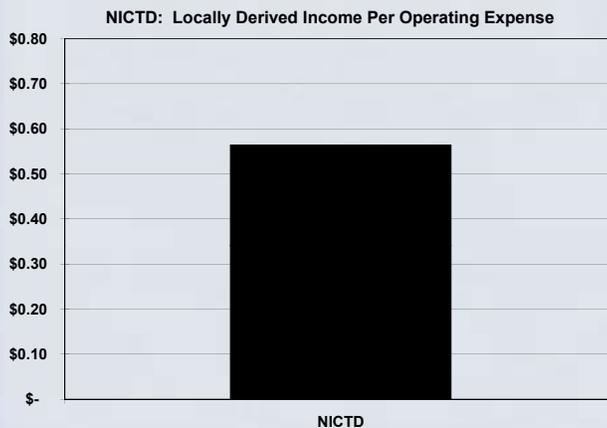
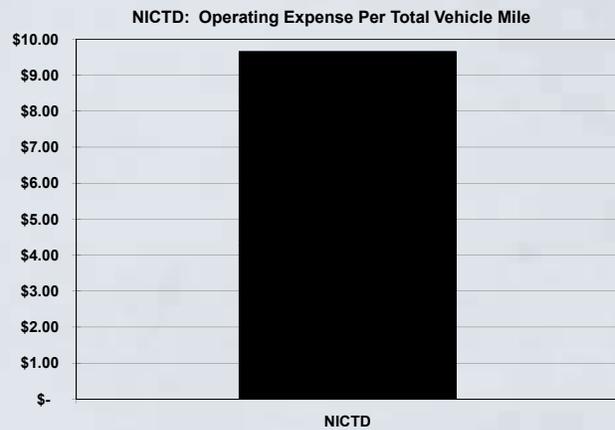
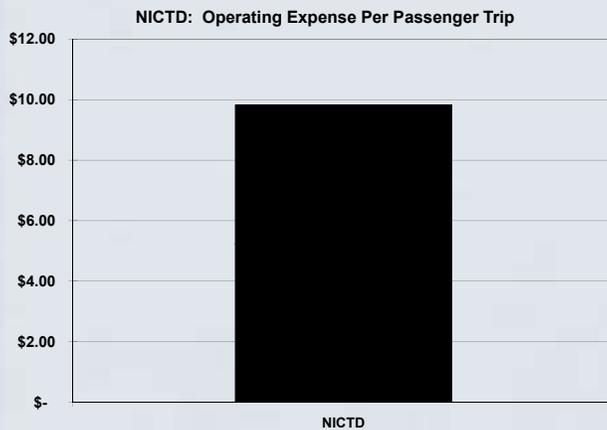
NICTD ridership levels decreased in 2009. NICTD provided 3.88 million trips in 2009, a decrease of 7.06 percent since 2008. Total vehicle miles

decreased from 4.07 million miles in 2008 to 3.95 million miles in 2009. This represents an decrease of 2.94 percent.

| System       | Total Ridership  |                  |                | Total Vehicle Miles |                  |                |
|--------------|------------------|------------------|----------------|---------------------|------------------|----------------|
|              | 2008             | 2009             | Percent Change | 2008                | 2009             | Percent Change |
| NICTD        | 4,180,380        | 3,885,073        | -7.06%         | 4,070,563           | 3,950,988        | -2.94%         |
| <b>Total</b> | <b>4,180,380</b> | <b>3,885,073</b> | <b>-7.06%</b>  | <b>4,070,563</b>    | <b>3,950,988</b> | <b>-2.94%</b>  |

In 2009, NICTD's operating expense per passenger trip was \$9.82 while the operating cost per mile was \$9.66. NICTD covered \$0.56 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 46 percent of its expenses through fare revenue alone.



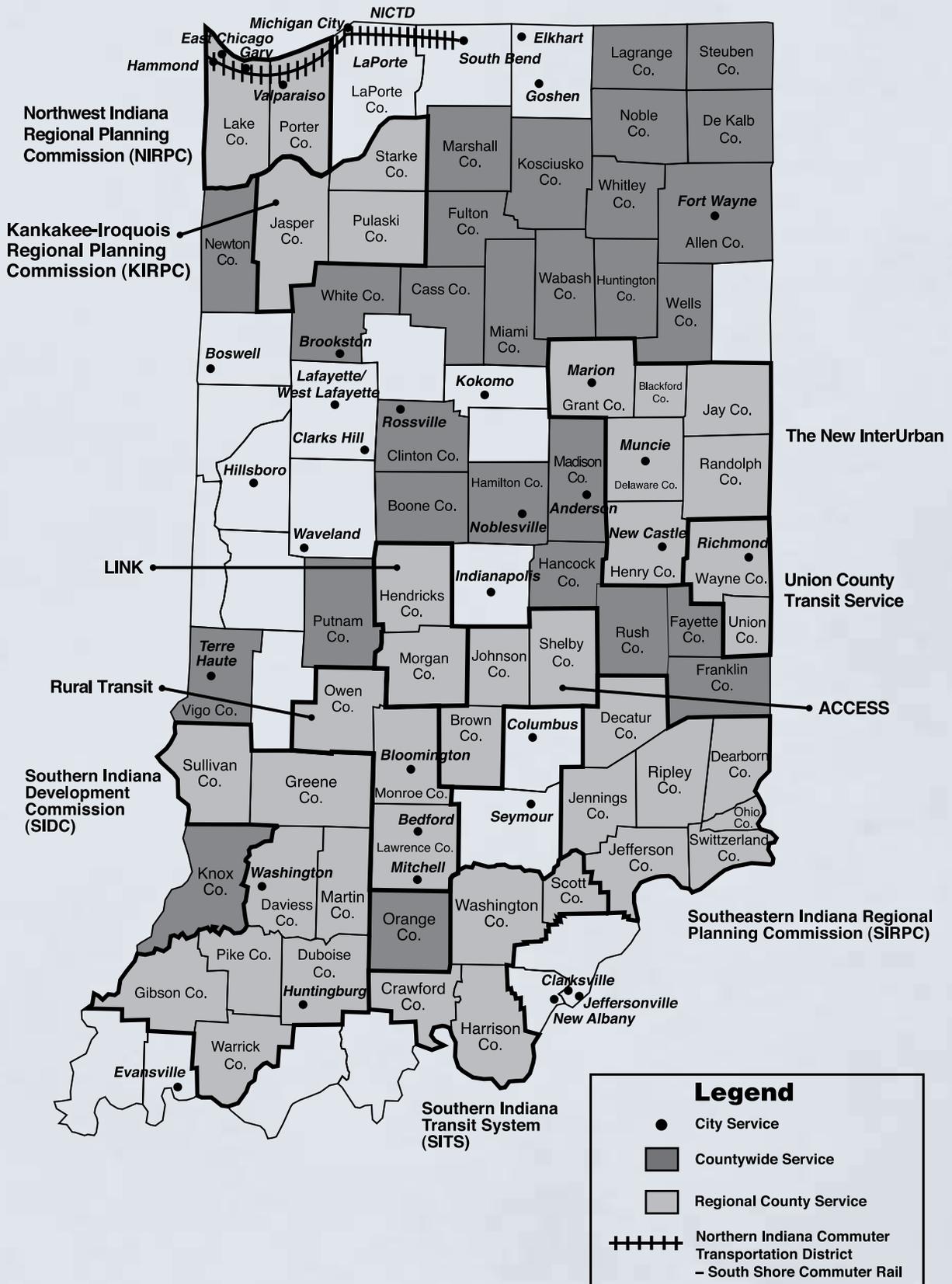


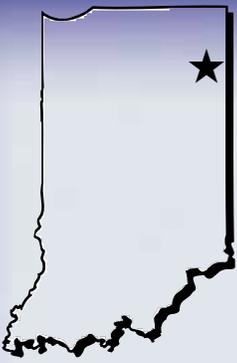
## Section Three

# Transit System Pages 2009



# 2009 PUBLIC TRANSIT SYSTEMS IN INDIANA





# Allen County

233 West Main Street  
 Fort Wayne, IN 46802  
 (260)426-0060 FAX: (260)426-0264  
**Contact:** Joseph L Falk, Business Manager  
**Email:** jfalk@allenco.com

## General Information

**Type of Service** Demand Response  
**Service Area** Allen County  
**Service Population** 126,122

## Service Hours

**Weekday** 8:15 AM - 4:00 PM  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$3.00 for 1 way  
**Youth** \$3.00 for 1 way  
**Elderly/Disabled** Donation only  
**Transfer** N/A  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 6                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 1                |
|                       | <u>1</u>         | <u>7</u>         |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 5     |
| <b>Peak Hour Fleet</b>        | 5     |
| <b>Base Fleet</b>             | 5     |
| <b>Fuel Consumption (gal)</b> | 7,483 |

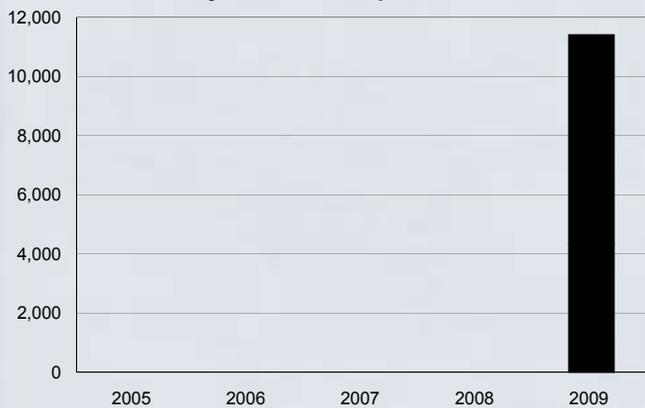
## Ridership Trends

|      |        |
|------|--------|
| 2005 |        |
| 2006 |        |
| 2007 |        |
| 2008 |        |
| 2009 | 11,408 |

## 2009 Highlights

- In our first year we had over 11,000 boarding.

System Ridership Trend





## Legislative District

Indiana Senate 17,20  
 Indiana House 79, 80, 81, 82, 83, 84,85

U.S. Congressional 3

## Productivity

Total Passenger Boardings 11,408  
 Total Vehicle Miles 86,296  
 Revenue Vehicle Miles 86,296  
 Revenue Vehicle Hours 7,250

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.07  
 Operating Expense per Passenger Trip \$23.26  
 Passenger Trips per Total Vehicle Mile 0.13  
 Passenger Trips per Capita 0.09

## Financial Performance

Operating Subsidy \$258,902  
 Operating Subsidy Ratio 98%  
 Locally Derived Income \$188,818  
 Locally Derived Income Per Operating Expense \$0.71  
 Fare Recovery Ratio 2%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$121,485        |
| Other Salaries/Wages     | \$31,717         |
| Fringe                   | \$30,777         |
| Services                 | \$0              |
| Materials and Supplies   | \$30,576         |
| Utilities                | \$0              |
| Casualty/Liability       | \$15,878         |
| Purchased Transportation | \$0              |
| Other                    | \$34,886         |
| <b>Total Expenses</b>    | <b>\$265,319</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$265,319        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$6,417          |
| Contract/Other       | \$0              |
| Local Assistance     | \$182,402        |
| State Assistance     | \$0              |
| Federal Assistance   | \$76,500         |
| <b>Total Revenue</b> | <b>\$265,319</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2001           | Dodge                | 11               | Yes            | Gas         |
| 1                  | 2005           | Ford                 | 11               | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 11               | No             | Gas         |
| <b>5</b>           |                |                      |                  |                |             |



# Anderson

530 Baxter Road  
 Anderson, IN 46011  
 (765) 648-6400 FAX: (765) 648-6404  
**Contact:** Merle Jones, General Manager  
**Email:** mjones@cityofanderson.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Anderson City Limits  
**Service Population** 59,734

## Service Hours

**Weekday** 6:00 am - 7:00pm  
**Saturday** 9:00 am - 4:00 pm  
**Sunday** N/A

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**

Monthly Pass fixed Route \$24.00; Preschool free  
 Nifty-lift Demand Response \$2.00/Ride; Preschool free

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 18               | 6                |
| <b>Maintenance</b>    | 4                | 3                |
| <b>Administration</b> | 6                | 3                |
|                       | <u>28</u>        | <u>12</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 16     |
| <b>Peak Hour Fleet</b>        | 11     |
| <b>Base Fleet</b>             | 11     |
| <b>Fuel Consumption (gal)</b> | 54,079 |

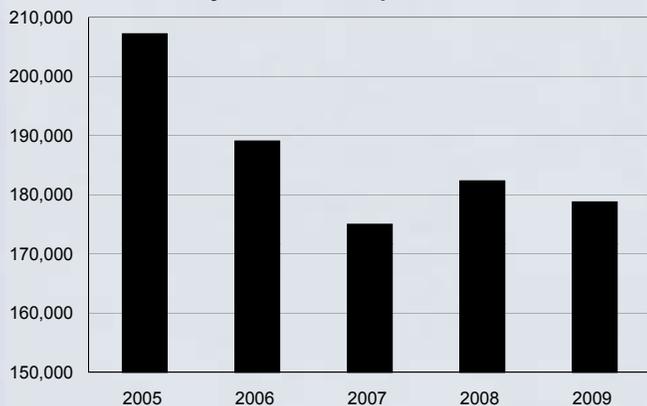
## Ridership Trends

|      |         |
|------|---------|
| 2005 | 207,196 |
| 2006 | 189,093 |
| 2007 | 175,036 |
| 2008 | 182,367 |
| 2009 | 178,819 |

## 2009 Highlights

- Working on getting a new terminal in downtown Anderson.

System Ridership Trend



# City of Anderson Transit System



## Operating Expense Summary

|                                 |                    |
|---------------------------------|--------------------|
| Operator Salaries/Wages         | \$868,762          |
| Other Salaries/Wages            | \$356,055          |
| Fringe                          | \$605,114          |
| Services                        | \$49,391           |
| Materials and Supplies          | \$186,978          |
| Utilities                       | \$22,025           |
| Casualty/Liability              | \$107,183          |
| Purchased Transportation        | \$0                |
| Other                           | \$6,769            |
| <b>Total Expenses</b>           | <b>\$2,202,277</b> |
| <b>Fixed Route Expenses</b>     | <b>\$1,651,707</b> |
| <b>Demand Response Services</b> | <b>\$550,570</b>   |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$165,219          |
| Contract/Other       | \$16,813           |
| Local Assistance     | \$669,275          |
| State Assistance     | \$340,832          |
| Federal Assistance   | \$1,010,138        |
| <b>Total Revenue</b> | <b>\$2,202,277</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1998           | EVI                  | Yes            | 22+2wc           | Electric    |
| 2                  | 2003           | Ford                 | Yes            | 12+2wc           | Diesel      |
| 7                  | 2007           | Chevy                | Yes            | 22+2wc           | Diesel      |
| 4                  | 2007           | Ford                 | Yes            | 22+2wc           | Diesel      |
| 2                  | 2009           | Ford                 | Yes            | 10+4wc           | Diesel      |
| <b>16</b>          |                |                      |                |                  |             |

## Legislative District

Indiana Senate 49, 50  
 Indiana House 36, 37

U.S. Congressional 6

## Productivity

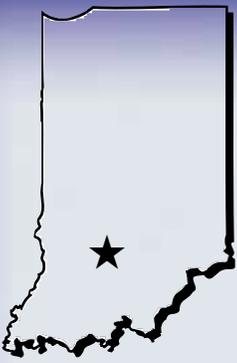
|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 178,819 |
| Total Vehicle Miles       | 427,572 |
| Revenue Vehicle Miles     | 407,814 |
| Revenue Vehicle Hours     | 31,271  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$5.15  |
| Operating Expense per Passenger Trip     | \$12.32 |
| Passenger Trips per Total Vehicle Mile   | 0.42    |
| Passenger Trips per Capita               | 2.99    |

## Financial Performance

|  |             |
|--|-------------|
| Operating Subsidy                            | \$2,020,245 |
| Operating Subsidy Ratio                      | 92%         |
| Locally Derived Income                       | \$851,307   |
| Locally Derived Income Per Operating Expense | \$0.39      |
| Fare Recovery Ratio                          | 8%          |



# City of Bedford

1102 16th Street  
 Bedford, IN 47421  
 (812)275-1800 FAX: (812)275-1657  
**Contact:** Melanie Hacker, Transit Manager  
**Email:** tasc@bedford.in.us

## General Information

**Type of Service** Personal Point Deviation  
**Service Area** City of Bedford  
**Service Population** 13,768

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$1.50 January to September 2009.  
 New rates effective October 1, 2009 \$0.75.  
**Youth** \$0.75 January to September 2009.  
 New fares effective October 1, 2009 \$0.50.  
**Elderly/Disabled** \$0.75 January to September 2009.  
 New fares effective October 1, 2009 \$0.50.  
**Transfer** Free  
**Other/Special** \$15.00 monthly pass as of October 1, 2009  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 6                | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <hr/> 7          | <hr/> 0          |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 6      |
| <b>Peak Hour Fleet</b>        | 4      |
| <b>Base Fleet</b>             | 2      |
| <b>Fuel Consumption (gal)</b> | 12,992 |

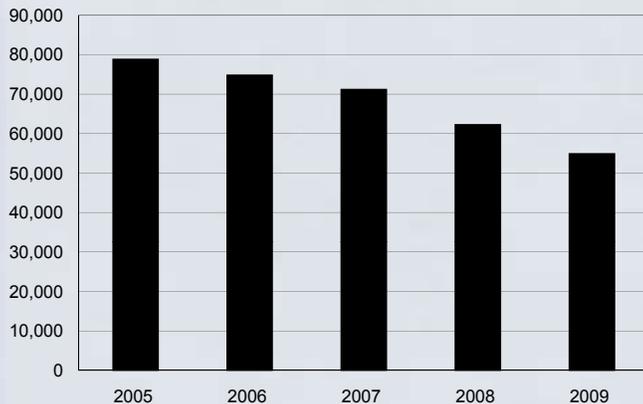
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 78,870 |
| <b>2006</b> | 74,832 |
| <b>2007</b> | 71,218 |
| <b>2008</b> | 62,295 |
| <b>2009</b> | 54,931 |

## 2009 Highlights

- TASC is now offering a monthly pass for \$15.00 per person/month that allows citizens unlimited number of rides.
- The public response has been very positive and monthly counts are growing.
- Changes are improving services to residents.

System Ridership Trend





# Transit Authority of Stone City (TASC)

## Legislative District

Indiana Senate 14, 15, 16  
Indiana House 62, 65

U.S. Congressional 4

## Productivity

|                           |        |
|---------------------------|--------|
| Total Passenger Boardings | 54,931 |
| Total Vehicle Miles       | 77,477 |
| Revenue Vehicle Miles     | 77,477 |
| Revenue Vehicle Hours     | 6,096  |

## Performance/Service Effectiveness

|  |        |
|--|--------|
| Operating Expense per Total Vehicle Mile | \$5.66 |
| Operating Expense per Passenger Trip     | \$7.98 |
| Passenger Trips per Total Vehicle Mile   | 0.71   |
| Passenger Trips per Capita               | 3.99   |

## Financial Performance

|   |           |
|---|-----------|
| Operating Subsidy                               | \$407,641 |
| Operating Subsidy Ratio                         | 93%       |
| Locally Derived Income                          | \$117,180 |
| Locally Derived Income<br>Per Operating Expense | \$0.27    |
| Fare Recovery Ratio                             | 7%        |

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$205,393        |
| Other Salaries/Wages     | \$41,337         |
| Fringe                   | \$116,156        |
| Services                 | \$7,000          |
| Materials and Supplies   | \$38,014         |
| Utilities                | \$6,718          |
| Casualty/Liability       | \$8,771          |
| Purchased Transportation | \$0              |
| Other                    | \$14,788         |
| <b>Total Expenses</b>    | <b>\$438,177</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$438,177        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$30,536         |
| Contract/Other       | \$0              |
| Local Assistance     | \$86,644         |
| State Assistance     | \$117,177        |
| Federal Assistance   | \$203,820        |
| <b>Total Revenue</b> | <b>\$438,177</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2004           | Ford                 | 18+2wc           | Yes            | Gas         |
| 1                  | 2005           | Ford                 | 18+2wc           | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 16+2wc           | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 16+2wc           | Yes            | Gas         |
| <b>6</b>           |                |                      |                  |                |             |



# Bloomington

130 West Grimes Lane  
 Bloomington, IN 47403  
 (812) 332-5688 FAX: (812) 332-3660  
**Contact:** Lewis May, General Manager  
**Email:** mayl@bloomingtontransit.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Bloomington Metropolitan Area  
**Service Population** 69,291

## Service Hours

**Weekday** 6:10 am - 12:50 am  
**Saturday** 7:25 am - 11:10 pm  
**Sunday** 9:30 am - 11:20 pm

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
 Pass \$30.00/Month, \$150/six-month pass; Disabled  
 Pass \$15.00/Month  
 Youth Summer Fun Pass/\$12

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 42               | 36               |
| <b>Maintenance</b>    | 16               | 1                |
| <b>Administration</b> | 12               | 0                |
|                       | <u>70</u>        | <u>37</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 49      |
| <b>Peak Hour Fleet</b>        | 38      |
| <b>Base Fleet</b>             | 32      |
| <b>Fuel Consumption (gal)</b> | 298,501 |

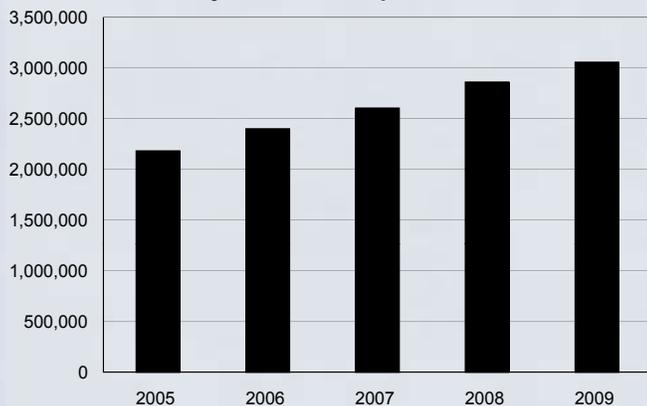
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2005</b> | 2,183,729 |
| <b>2006</b> | 2,401,257 |
| <b>2007</b> | 2,605,490 |
| <b>2008</b> | 2,861,508 |
| <b>2009</b> | 3,056,703 |

## 2009 Highlights

- Fixed route ridership increased by 7% reaching 3 million total riders for the year for the first time in history.
- Acquired four (4) new hybrid electric 35-foot buses to bring the fleet total to six (6) hybrid electric vehicles.
- Awarded a contract for engineering and design of new downtown passenger transfer facility.
- Began in-house operation of BT Access ADA paratransit service after more than 20 years of contracting it out.
- Began new late night weekend Night Owl service on two routes.
- Completed Transit Development Program study which serves as BPTC strategic plan.

**System Ridership Trend**





# Bloomington Public Transportation Corporation

## Legislative District

Indiana Senate 2, 3  
 Indiana House 60, 61  
 U.S. Congressional 9

## Productivity

Total Passenger Boardings 3,056,703  
 Total Vehicle Miles 1,209,006  
 Revenue Vehicle Miles 1,133,326  
 Revenue Vehicle Hours 103,988

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.72  
 Operating Expense per Passenger Trip \$1.87  
 Passenger Trips per Total Vehicle Mile 2.53  
 Passenger Trips per Capita 44.11

## Financial Performance

Operating Subsidy \$3,772,561  
 Operating Subsidy Ratio 66%  
 Locally Derived Income \$2,260,512  
 Locally Derived Income Per Operating Expense \$0.40  
 Fare Recovery Ratio 27%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$1,645,232        |
| Other Salaries/Wages     | \$1,045,845        |
| Fringe                   | \$720,044          |
| Services                 | \$355,663          |
| Materials and Supplies   | \$1,005,070        |
| Utilities                | \$64,821           |
| Casualty/Liability       | \$247,103          |
| Purchased Transportation | \$486,143          |
| Other                    | \$135,158          |
| <b>Total Expenses</b>    | <b>\$5,705,079</b> |
| Fixed Route Expenses     | \$5,218,936        |
| Demand Response Services | \$486,143          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$1,539,806        |
| Contract/Other       | \$392,712          |
| Local Assistance     | \$345,075          |
| State Assistance     | \$2,030,078        |
| Federal Assistance   | \$1,397,408        |
| <b>Total Revenue</b> | <b>\$5,705,079</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type     |
|--------------------|----------------|----------------------|----------------|------------------|-----------------|
| 2                  | 1989           | Orion                | Yes            | 40+2wc           | Diesel          |
| 2                  | 1990           | Orion                | Yes            | 40+2wc           | Diesel          |
| 4                  | 1995           | Gillig               | Yes            | 37+2wc           | Diesel          |
| 3                  | 1997           | Gillig               | Yes            | 29+2wc           | Diesel          |
| 3                  | 1997           | Gillig               | Yes            | 37+2wc           | Diesel          |
| 2                  | 1997           | Nova                 | Yes            | 37+2wc           | Diesel          |
| 1                  | 1998           | Nova                 | Yes            | 37+2wc           | Diesel          |
| 1                  | 2001           | Ford                 | Yes            | 20+2wc           | Diesel          |
| 3                  | 2002           | Gillig               | Yes            | 40+2wc           | Diesel          |
| 1                  | 2002           | Ford                 | Yes            | 20+2wc           | Diesel          |
| 5                  | 2003           | Gillig               | Yes            | 40+2wc           | Diesel          |
| 2                  | 2003           | Gillig               | Yes            | 30+2wc           | Diesel          |
| 5                  | 2005           | Gillig               | Yes            | 40+2wc           | Diesel          |
| 2                  | 2006           | Gillig               | Yes            | 30+2wc           | Hybrid/Electric |
| 1                  | 2006           | Ford                 | Yes            | 25+2wc           | Diesel          |
| 1                  | 2007           | Ford                 | Yes            | 25+2wc           | Diesel          |
| 4                  | 2007           | Gillig               | Yes            | 32+2wc           | Diesel          |
| 3                  | 2008           | Gillig               | Yes            | 32+2wc           | Diesel          |
| 4                  | 2009           | Gillig               | Yes            | 32+2wc           | Hybrid/Electric |
| <b>49</b>          |                |                      |                |                  |                 |



# Boone County

515 CrownPointe Drive  
 Lebanon, IN 46052  
 (765)482-5220 FAX: (765)482-5239  
**Contact:** Susan T. Ritz, Executive Director  
**Email:** sritz@booneseniors.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boone County  
**Service Population** 46,107

## Service Hours

**Weekday** 7:30 AM - 4:30 PM  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$3 one way in town/ \$5 one way in county  
**Youth** NA  
**Elderly/Disabled** Donation  
**Transfer** N/A  
**Other/Special**  
 Medicaid each trip \$1.00  
 N/A

## Personnel

|                       | Full-Time | Part-Time |
|-----------------------|-----------|-----------|
| <b>Operations</b>     | 0         | 18        |
| <b>Maintenance</b>    | 0         | 0         |
| <b>Administration</b> | 2         | 2         |
|                       | <u>2</u>  | <u>20</u> |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 16     |
| <b>Peak Hour Fleet</b>        | 10     |
| <b>Base Fleet</b>             | 7      |
| <b>Fuel Consumption (gal)</b> | 11,474 |

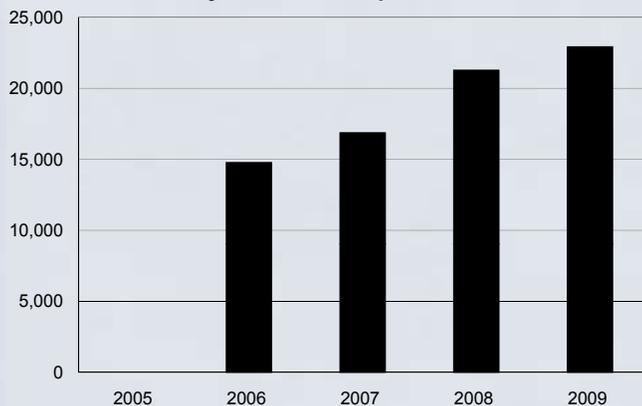
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> |        |
| <b>2006</b> | 14,775 |
| <b>2007</b> | 16,875 |
| <b>2008</b> | 21,268 |
| <b>2009</b> | 22,918 |

## 2009 Highlights

- BATS had a 10% increase in one-way trips.
- One driver attained Master Driver status.
- A client passed away during the year and left money to purchase a vehicle.
- BATS has 2 vehicles in the Eagle & Union Township area and 1 vehicle in Thorntown.
- BATS coordinated transportation with Hamilton County to transfer riders.
- One IUPUI student was taken to an INDYGO bus stop in order to get to school.

System Ridership Trend





# Boone County Senior Services, Inc. / Boone Area Transit System

## Legislative District

Indiana Senate 29, 30, 31, 32, 33, 34, 35, 36

Indiana House 28, 38, 87

U.S. Congressional 4

## Productivity

Total Passenger Boardings 22,918

Total Vehicle Miles 194,822

Revenue Vehicle Miles 191,931

Revenue Vehicle Hours 15,439

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.67

Operating Expense per Passenger Trip \$14.23

Passenger Trips per Total Vehicle Mile 0.12

Passenger Trips per Capita 0.50

## Financial Performance

Operating Subsidy \$292,197

Operating Subsidy Ratio 90%

Locally Derived Income \$147,697

Locally Derived Income

Per Operating Expense \$0.45

Fare Recovery Ratio 10%

## Operating Expense Summary

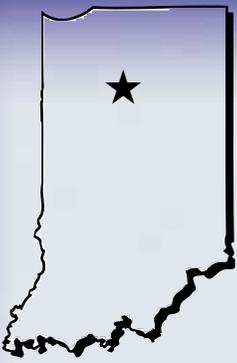
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$159,189        |
| Other Salaries/Wages     | \$59,937         |
| Fringe                   | \$12,448         |
| Services                 | \$11,569         |
| Materials and Supplies   | \$48,423         |
| Utilities                | \$7,718          |
| Casualty/Liability       | \$23,583         |
| Purchased Transportation | \$0              |
| Other                    | \$3,356          |
| <b>Total Expenses</b>    | <b>\$326,223</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$326,223        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$34,026         |
| Contract/Other       | \$0              |
| Local Assistance     | \$113,671        |
| State Assistance     | \$48,973         |
| Federal Assistance   | \$129,553        |
| <b>Total Revenue</b> | <b>\$326,223</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1998           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 2000           | Ford                 | 3                | No             | Gas         |
| 1                  | 2000           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 2002           | Chevy                | 3                | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 3                | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 3                | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 3                | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 3                | No             | Gas         |
| 1                  | 2007           | Chrysler             | 3                | No             | Gas         |
| 1                  | 2007           | Chevy                | 4                | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8                | Yes            | Gas         |
| 4                  | 2008           | Chevy                | 3                | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 3                | No             | Gas         |
| <b>16</b>          |                |                      |                  |                |             |



# Cass County

115 S. Sixth Street  
 Logansport, IN 46947  
 (574)722-2424 FAX: (574)739-2167  
**Contact:** Sue Hoehler, Executive Director  
**Email:** shoehler@casstransit.com

## General Information

**Type of Service** Demand Response  
**Service Area** Cass County Indiana  
**Service Population** 40,930

## Service Hours

**Weekday** 3:30 AM - 6:00 PM  
**Saturday** 9:00 AM - 2:00 PM  
**Sunday** By Request Only

## Fare Structure

**Base** \$1.00 in city \$2.00 outside city but within the county.  
**Youth** Same as adult fare with the exception of two children 12 or under ride free with a paying adult.  
**Elderly/Disabled** Elderly fares are a free will donation on weekdays same as regular adult fares on Saturday. Disabled fares same as adults.  
**Transfer** Free  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | Full-Time | Part-Time |
|-----------------------|-----------|-----------|
| <b>Operations</b>     | 10        | 25        |
| <b>Maintenance</b>    | 0         | 4         |
| <b>Administration</b> | 3         | 3         |
|                       | <u>13</u> | <u>32</u> |

## Operation Characteristics

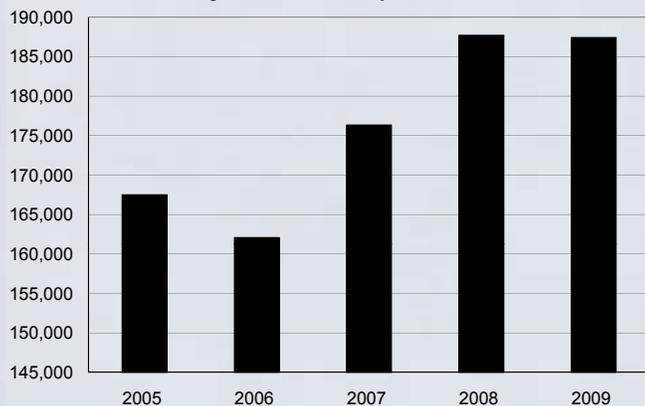
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 22     |
| <b>Peak Hour Fleet</b>        | 22     |
| <b>Base Fleet</b>             | 17     |
| <b>Fuel Consumption (gal)</b> | 56,360 |

## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 167,509 |
| <b>2006</b> | 162,092 |
| <b>2007</b> | 176,347 |
| <b>2008</b> | 187,711 |
| <b>2009</b> | 187,424 |

## 2009 Highlights

System Ridership Trend





## Legislative District

Indiana Senate 7, 22  
 Indiana House 16, 24

U.S. Congressional 2

## Productivity

Total Passenger Boardings 187,424  
 Total Vehicle Miles 766,901  
 Revenue Vehicle Miles 740,220  
 Revenue Vehicle Hours 41,077

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.38  
 Operating Expense per Passenger Trip \$5.65  
 Passenger Trips per Total Vehicle Mile 0.24  
 Passenger Trips per Capita 4.58

## Financial Performance

Operating Subsidy \$923,794  
 Operating Subsidy Ratio 87%  
 Locally Derived Income \$326,076  
 Locally Derived Income Per Operating Expense \$0.31  
 Fare Recovery Ratio 13%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$531,543          |
| Other Salaries/Wages     | \$179,600          |
| Fringe                   | \$54,402           |
| Services                 | \$54,506           |
| Materials and Supplies   | \$105,986          |
| Utilities                | \$0                |
| Casualty/Liability       | \$132,317          |
| Purchased Transportation | \$0                |
| Other                    | \$0                |
| <b>Total Expenses</b>    | <b>\$1,058,354</b> |
| Fixed Route Expenses     | \$0                |
| Demand Response Services | \$1,058,354        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$134,560          |
| Contract/Other       | \$0                |
| Local Assistance     | \$191,516          |
| State Assistance     | \$270,381          |
| Federal Assistance   | \$461,897          |
| <b>Total Revenue</b> | <b>\$1,058,354</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1992           | Chevy                | 23               | No             | Gas         |
| 1                  | 1994           | Ford                 | 18               | Yes            | Gas         |
| 1                  | 2000           | Dodge                | 11               | YES            | Gas         |
| 1                  | 2001           | GMC                  | 15               | No             | Gas         |
| 2                  | 2002           | Dodge                | 8                | No             | Gas         |
| 1                  | 2003           | Dodge                | 8                | No             | Gas         |
| 1                  | 2003           | Dodge                | 10+2wc           | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 6+2wc            | Yes            | Gas         |
| 1                  | 2005           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 8                | No             | Gas         |
| 1                  | 2005           | Ford                 | 7                | No             | Gas         |
| 2                  | 2006           | Chevy                | 6+1wc            | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 6+1wc            | Yes            | Gas         |
| 2                  | 2007           | Dodge                | 7                | No             | Gas         |
| 2                  | 2008           | Chevy                | 7                | Yes            | Gas         |
| 3                  | 2009           | Ford                 | 9                | Yes            | Gas         |
| <b>22</b>          |                |                      |                  |                |             |



# Clinton County

401 West Walnut Street

Frankfort, IN 46041

(765)659-4060

FAX: (765)659-3006

Contact: Dawn Layton, Executive Director

Email: dlayton\_pprc@sbcglobal.net

## General Information

|                           |                 |
|---------------------------|-----------------|
| <b>Type of Service</b>    | Demand Response |
| <b>Service Area</b>       | Clinton County  |
| <b>Service Population</b> | 33,866          |

## Service Hours

|                 |                   |
|-----------------|-------------------|
| <b>Weekday</b>  | 7:00 AM - 5:00 PM |
| <b>Saturday</b> | 10:00 AM-1:00 PM  |
| <b>Sunday</b>   | N/A               |

## Fare Structure

|                         |          |
|-------------------------|----------|
| <b>Base</b>             | Donation |
| <b>Youth</b>            | N/A      |
| <b>Elderly/Disabled</b> | N/A      |
| <b>Transfer</b>         | N/A      |
| <b>Other/Special</b>    |          |
|                         | N/A      |
|                         | N/A      |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 13               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 5                |
|                       | <u>2</u>         | <u>18</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 8      |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 4      |
| <b>Fuel Consumption (gal)</b> | 14,771 |

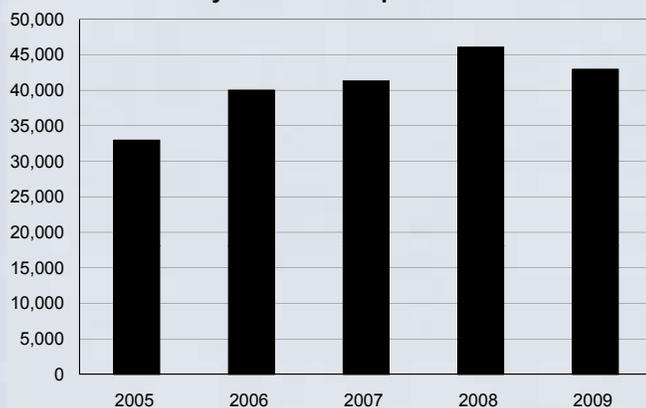
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 32,977 |
| <b>2006</b> | 40,016 |
| <b>2007</b> | 41,320 |
| <b>2008</b> | 46,079 |
| <b>2009</b> | 42,956 |

## 2009 Highlights

- Received a grant from Local Chamber of Commerce to provide six months of Saturday Service Hours to the local farmers market which we incorporated into our regular public transportation system.

System Ridership Trend



# Paul Phillippe Resource Center



## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$130,132        |
| Other Salaries/Wages     | \$152,243        |
| Fringe                   | \$22,175         |
| Services                 | \$7,759          |
| Materials and Supplies   | \$59,796         |
| Utilities                | \$9,706          |
| Casualty/Liability       | \$15,365         |
| Purchased Transportation | \$0              |
| Other                    | \$9,699          |
| <b>Total Expenses</b>    | <b>\$406,875</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$406,875        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$35,316         |
| Contract/Other       | \$0              |
| Local Assistance     | \$80,140         |
| State Assistance     | \$109,067        |
| Federal Assistance   | \$182,352        |
| <b>Total Revenue</b> | <b>\$406,875</b> |

## Legislative District

Indiana Senate 26  
Indiana House 38

U.S. Congressional 4

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 42,956  |
| Total Vehicle Miles       | 129,228 |
| Revenue Vehicle Miles     | 127,935 |
| Revenue Vehicle Hours     | 11,752  |

## Performance/Service Effectiveness

|  |        |
|--|--------|
| Operating Expense per Total Vehicle Mile | \$3.15 |
| Operating Expense per Passenger Trip     | \$9.47 |
| Passenger Trips per Total Vehicle Mile   | 0.33   |
| Passenger Trips per Capita               | 1.27   |

## Financial Performance

|   |           |
|---|-----------|
| Operating Subsidy                               | \$371,559 |
| Operating Subsidy Ratio                         | 91%       |
| Locally Derived Income                          | \$115,456 |
| Locally Derived Income<br>Per Operating Expense | \$0.28    |
| Fare Recovery Ratio                             | 9%        |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1995           | Chevy                | 7                | Yes            | Gas         |
| 1                  | 2002           | Braun                | 9                | Yes            | Gas         |
| 1                  | 2002           | Chevy                | 14               | No             | Gas         |
| 1                  | 2003           | Chevy                | 14               | No             | Gas         |
| 2                  | 2005           | Braun                | 9                | Yes            | Gas         |
| 1                  | 2007           | Braun                | 12               | Yes            | Gas         |
| 1                  | 2008           | Braun                | 12               | Yes            | Gas         |
| <b>8</b>           |                |                      |                  |                |             |



# Columbus

2250 Kreuzer Drive  
 Columbus, IN 47201  
 (812) 376-2506 FAX: (812) 376-2566  
**Contact:** Sue A. Chapple, Transit Coordinator  
**Email:** schapple@columbus.in.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Columbus City Limits  
**Service Population** 39,059

## Service Hours

**Weekday** 6:00 am - 7:00 pm  
**Saturday** 6:00 am - 7:00 pm  
**Sunday** N/A

## Fare Structure

**Base** \$0.25  
**Youth** \$0.25  
**Elderly/Disabled** \$0.25  
**Transfer** N/A  
**Other/Special**  
 Dial-A-Bus; E&D \$.50/Ride  
 1/2 Fare \$0.10

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 13               | 6                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>16</u>        | <u>6</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 50,443 |

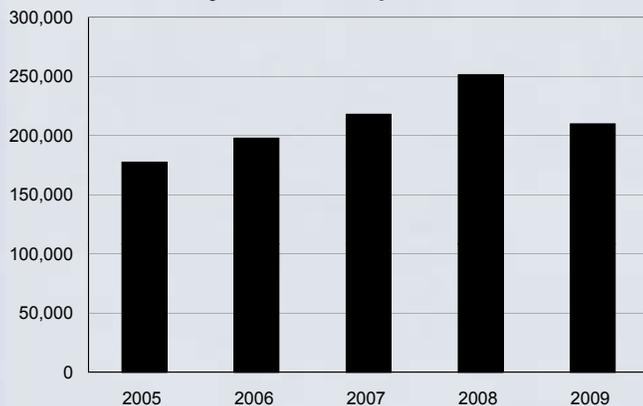
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 177,631 |
| <b>2006</b> | 197,837 |
| <b>2007</b> | 218,048 |
| <b>2008</b> | 251,432 |
| <b>2009</b> | 209,939 |

## 2009 Highlights

- ColumBus received "Achievement of Excellence Certificate for Triennial Review" from FTA.
- With the assistance of the Columbus Area MPO, ColumBus has received ARRA funding to construct a Transit Transfer Depot with a partnership with the New Senior Center.
- Three ColumBus Operators competed in the INCOST 2009 Transportation Rodeo and all finished in the top ten.

**System Ridership Trend**





## Legislative District

Indiana Senate 9, 10, 11  
 Indiana House 57, 59, 65  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 209,939  
 Total Vehicle Miles 281,402.3  
 Revenue Vehicle Miles 277,577  
 Revenue Vehicle Hours 24,800

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.60  
 Operating Expense per Passenger Trip \$6.16  
 Passenger Trips per Total Vehicle Mile 0.75  
 Passenger Trips per Capita 5.37

## Financial Performance

Operating Subsidy \$1,258,937  
 Operating Subsidy Ratio 97%  
 Locally Derived Income \$395,729  
 Locally Derived Income Per Operating Expense \$0.31  
 Fare Recovery Ratio 3%

## Operating Expense Summary

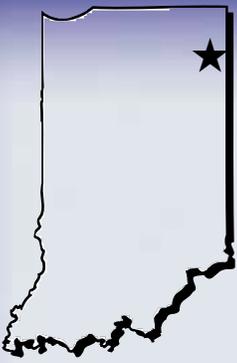
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$609,263          |
| Other Salaries/Wages     | \$68,620           |
| Fringe                   | \$257,328          |
| Services                 | \$45,689           |
| Materials and Supplies   | \$287,444          |
| Utilities                | \$16,910           |
| Casualty/Liability       | \$0                |
| Purchased Transportation | \$0                |
| Other                    | \$8,385            |
| <b>Total Expenses</b>    | <b>\$1,293,639</b> |
| Fixed Route Expenses     | \$914,108          |
| Demand Response Services | \$379,531          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$34,702           |
| Contract/Other       | \$0                |
| Local Assistance     | \$361,027          |
| State Assistance     | \$268,443          |
| Federal Assistance   | \$629,467          |
| <b>Total Revenue</b> | <b>\$1,293,639</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1995           | Dodge                | Yes            | 12+3wc           | Gas         |
| 1                  | 2000           | Dodge                | Yes            | 12-2wc           | Gas         |
| 1                  | 2005           | Ford                 | Yes            | 12-2wc           | Diesel      |
| 5                  | 2007           | Gillig               | Yes            | 22+2wc           | Diesel      |
| 3                  | 2007           | TurtleTop            | Yes            | 12+2wc           | Gas         |
| <b>11</b>          |                |                      |                |                  |             |



# DeKalb County

1800 E. 7th Street  
Auburn, IN 46706

(260)925-3311 FAX: (260)925-0071

Contact: Meg Zenk, Executive Director/Transportation Director

Email: mzenk@dcoo.net

## General Information

**Type of Service** Demand Response  
**Service Area** DeKalb County  
**Service Population** 40,285

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** Transit (in-county & in-city/town)  
- \$2.00 each way; (in-county &  
out-of-city/town) - \$3.00  
**Youth** 12 & under \$1.00 (in-county &  
in-city/town); \$2.00 (in-county &  
out-of-city/town)  
**Elderly/Disabled** Elderly-in-county donation  
**Transfer** N/A  
**Other/Special**  
Suggested donations for out-of-county trips  
N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 11               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>3</u>         | <u>11</u>        |

## Operation Characteristics

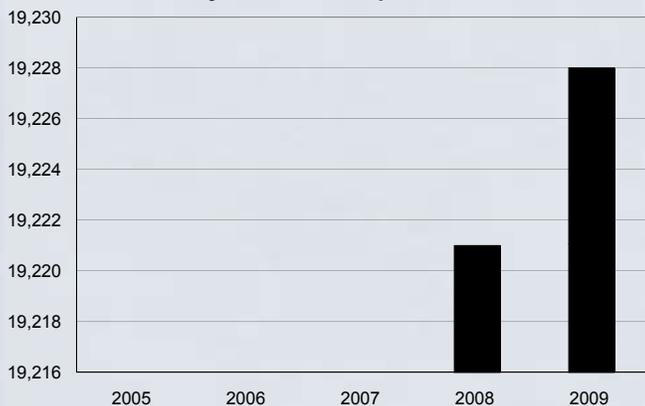
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 7      |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 4      |
| <b>Fuel Consumption (gal)</b> | 15,263 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> |        |
| <b>2006</b> |        |
| <b>2007</b> |        |
| <b>2008</b> | 19,221 |
| <b>2009</b> | 19,228 |

## 2009 Highlights

System Ridership Trend





# DeKalb Co. Council on Aging/DART (DeKalb Area Rural Transit)

## Legislative District

Indiana Senate 25  
 Indiana House 51,52,85  
 U.S. Congressional 3

## Productivity

Total Passenger Boardings 19,228  
 Total Vehicle Miles 194,038  
 Revenue Vehicle Miles 191,628  
 Revenue Vehicle Hours 11,499

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.48  
 Operating Expense per Passenger Trip \$14.96  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 0.48

## Financial Performance

Operating Subsidy \$249,683  
 Operating Subsidy Ratio 87%  
 Locally Derived Income \$206,936  
 Locally Derived Income Per Operating Expense \$0.72  
 Fare Recovery Ratio 13%

## Operating Expense Summary

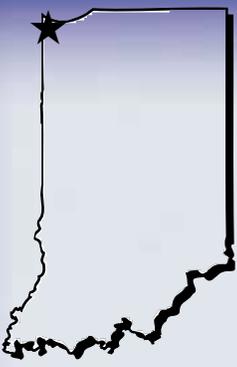
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$105,134        |
| Other Salaries/Wages     | \$67,315         |
| Fringe                   | \$25,393         |
| Services                 | \$15,174         |
| Materials and Supplies   | \$46,742         |
| Utilities                | \$4,617          |
| Casualty/Liability       | \$21,794         |
| Purchased Transportation | \$0              |
| Other                    | \$1,467          |
| <b>Total Expenses</b>    | <b>\$287,636</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$287,636        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$37,953         |
| Contract/Other       | \$0              |
| Local Assistance     | \$168,983        |
| State Assistance     | \$0              |
| Federal Assistance   | \$80,700         |
| <b>Total Revenue</b> | <b>\$287,636</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2002           | Dodge                | 13               | No             | Gas         |
| 1                  | 2003           | Dodge                | 5                | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 4                | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 5                | Yes            | Gas         |
| 2                  | 2008           | Chevy                | 5                | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 10               | Yes            | Gas         |
| <b>7</b>           |                |                      |                  |                |             |



# East Chicago

5400 Cline Avenue  
 East Chicago, IN 46312  
 (219) 391-8465 FAX: (219) 391-8473  
**Contact:** Jose C. Bustos, DIRECTOR  
**Email:** jbustos@eastchicago.com

## General Information

**Type of Service** Fixed Route and ADA Paratransit  
**Service Area** East Chicago City Limits and Parts of Griffith & Hammond, IN.  
**Service Population** 32,414

## Service Hours

**Weekday** 5:55 AM - 8:40 PM  
**Saturday** 9:05 AM - 4:40 PM  
**Sunday** N/A

## Fare Structure

**Base** Free  
**Youth** Free  
**Elderly/Disabled** Free  
**Transfer** Free  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 13               | 0                |
| <b>Maintenance</b>    | 3                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <u>20</u>        | <u>0</u>         |

## Operation Characteristics

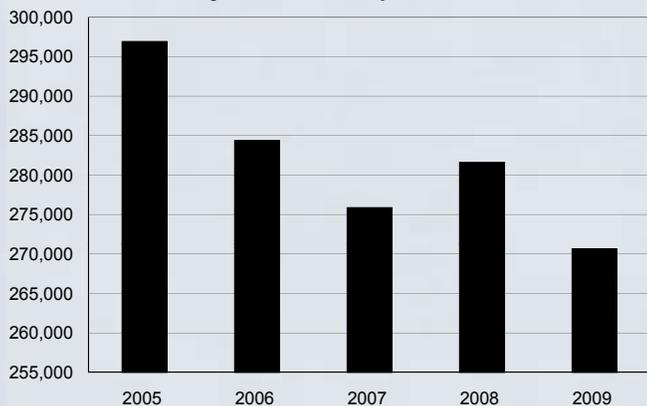
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 8      |
| <b>Peak Hour Fleet</b>        | 5      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 38,802 |

## Ridership Trends

|      |         |
|------|---------|
| 2005 | 296,915 |
| 2006 | 284,396 |
| 2007 | 275,875 |
| 2008 | 281,610 |
| 2009 | 270,654 |

## 2009 Highlights

System Ridership Trend



# East Chicago Public Transit



## Legislative District

Indiana Senate 40  
 Indiana House 2, 12  
 U.S. Congressional 1

## Productivity

Total Passenger Boardings 270,654  
 Total Vehicle Miles 219,849  
 Revenue Vehicle Miles 196,152  
 Revenue Vehicle Hours 14,759

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.67  
 Operating Expense per Passenger Trip \$4.61  
 Passenger Trips per Total Vehicle Mile 1.23  
 Passenger Trips per Capita 8.35

## Financial Performance

Operating Subsidy \$1,245,212  
 Operating Subsidy Ratio 100%  
 Locally Derived Income \$430,980  
 Locally Derived Income Per Operating Expense \$0.35  
 Fare Recovery Ratio 0%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$490,046          |
| Other Salaries/Wages     | \$309,531          |
| Fringe                   | \$28,720           |
| Services                 | \$93,000           |
| Materials and Supplies   | \$154,800          |
| Utilities                | \$0                |
| Casualty/Liability       | \$0                |
| Purchased Transportation | \$0                |
| Other                    | \$170,915          |
| <b>Total Expenses</b>    | <b>\$1,247,012</b> |
| Fixed Route Expenses     | \$1,107,971        |
| Demand Response Services | \$139,041          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$0                |
| Contract/Other       | \$1,800            |
| Local Assistance     | \$429,180          |
| State Assistance     | \$430,980          |
| Federal Assistance   | \$385,052          |
| <b>Total Revenue</b> | <b>\$1,247,012</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1999           | Gillig               | Yes            | 29/62+2wc        | Diesel      |
| 1                  | 2001           | Gillig               | Yes            | 29/58+2wc        | Diesel      |
| 1                  | 2002           | Ford                 | Yes            | 15+2wc           | Gas         |
| 1                  | 2005           | Ford                 | Yes            | 15+2wc           | Gas         |
| 2                  | 2006           | Gillig               | Yes            | 32/58 +2wc       | Diesel      |
| 2                  | 2007           | Gillig               | Yes            | 32/58+wc         | Diesel      |
| <b>8</b>           |                |                      |                |                  |             |



# Elkhart

227 West Jefferson Blvd, Room 1120  
 South Bend, IN 46601  
 (574) 287-1829 FAX: (574) 287-1840  
**Contact:** Sandra Seanor, Executive Director  
**Email:** sseanor@macog.com

## General Information

**Type of Service** Fixed Route (Interurban Trolley) and Demand Response/User-Side Subsidy  
**Service Area** City of Elkhart  
**Service Population** 51,874

## Service Hours

**Weekday** 24 hours per day, (demand response & paratransit) 5 am - 8 pm (fixed route)  
**Saturday** 24 hours per day, (demand response) 5 am - 7 pm (fixed route)  
**Sunday** 24 hours per day, (demand response) no service (fixed route)

## Fare Structure

**Base** \$3.70 (Demand Response), \$2.00 (ADA), \$1.00 (fixed route)  
**Youth** children under 5 ride free on fixed route  
**Elderly/Disabled** \$3.70 (demand response), \$2.00 ADA, Elderly/Disabled: half-fare during non-peak hours (fixed route)  
**Transfer** Free  
**Other/Special**  
 Disabled fare \$7.00 for first three miles  
 Free Fares on Air Quality Action Days (fixed route & ADA), free fares on Election Days

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 34               | 2                |
| <b>Maintenance</b>    | 3                | 0                |
| <b>Administration</b> | 10               | 3                |
|                       | <u>47</u>        | <u>5</u>         |

## Operation Characteristics

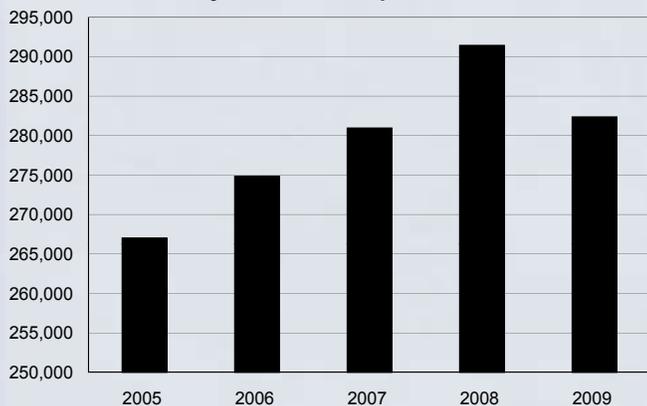
|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 34      |
| <b>Peak Hour Fleet</b>        | 11      |
| <b>Base Fleet</b>             | 11      |
| <b>Fuel Consumption (gal)</b> | 133,427 |

## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 267,045 |
| <b>2006</b> | 274,861 |
| <b>2007</b> | 280,960 |
| <b>2008</b> | 291,428 |
| <b>2009</b> | 282,370 |

## 2009 Highlights

System Ridership Trend



# Heart City Rider/The Bus



## Legislative District

Indiana Senate 41  
 Indiana House 5, 21, 48, 49  
 U.S. Congressional 2

## Productivity

Total Passenger Boardings 282,370  
 Total Vehicle Miles 990,902  
 Revenue Vehicle Miles 708,673  
 Revenue Vehicle Hours 44,643

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.34  
 Operating Expense per Passenger Trip \$8.20  
 Passenger Trips per Total Vehicle Mile 0.28  
 Passenger Trips per Capita 5.44

## Financial Performance

Operating Subsidy \$1,871,679  
 Operating Subsidy Ratio 81%  
 Locally Derived Income \$859,161  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 19%

## Operating Expense Summary

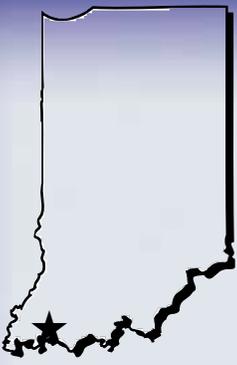
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$98,834           |
| Other Salaries/Wages     | \$0                |
| Fringe                   | \$60,402           |
| Services                 | \$0                |
| Materials and Supplies   | \$801,879          |
| Utilities                | \$0                |
| Casualty/Liability       | \$0                |
| Purchased Transportation | \$1,354,273        |
| Other                    | \$0                |
| <b>Total Expenses</b>    | <b>\$2,315,388</b> |
| Fixed Route Expenses     | \$1,448,769        |
| Demand Response Services | \$866,618          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$443,708          |
| Contract/Other       | \$0                |
| Local Assistance     | \$415,454          |
| State Assistance     | \$510,450          |
| Federal Assistance   | \$945,776          |
| <b>Total Revenue</b> | <b>\$2,315,388</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased                   | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------------------------|----------------------|----------------|------------------|-------------|
| 1                  | 2004                             | Chevy                | Yes            | 5+2wc            | Gas         |
| 2                  | 2006                             | Chevy                | Yes            | 5+2wc            | Gas         |
| 3                  | 2007                             | Chevy                | Yes            | 5+2wc            | Gas         |
| 2                  | 2008                             | Chevy                | Yes            | 5+2wc            | Gas         |
| 18                 | Taxis also used for this service |                      |                |                  |             |
| 8                  | 2006                             | Hometown Trolley     | Yes            | 33+2wc           | Diesel      |
| <b>34</b>          |                                  |                      |                |                  |             |



# Evansville

601 John Street  
Evansville, IN 47713

(812) 436-4988 and (812) 435-6166 FAX: (812) 436-4981 and (812) 435-615

**Contact:** Ed Ziemer and Jennifer Fehribach

**Email:** eziemer@evansvillepublicworks.com and  
jfehribach@evansvillepublicworks.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Evansville Metropolitan Area  
**Service Population** 121,582

## Service Hours

**Weekday** 5:45 am - 12:15 am  
**Saturday** 5:45 am - 12:15 am  
**Sunday** N/A

## Fare Structure

**Base** \$1.00  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** Free (limit 1)  
**Other/Special**

Token \$0.85/Ride; E&D \$0.50/Ride; METS Mobility \$2.00/Ride, ADA Convenience Fare \$3.00/Ride, METS Mobility County \$5.00  
Student Ticket \$0.75/Ride; \$60.00 Monthly Pass

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 55               | 13               |
| <b>Maintenance</b>    | 10               | 7                |
| <b>Administration</b> | 7                | 0                |
|                       | <u>72</u>        | <u>20</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 46      |
| <b>Peak Hour Fleet</b>        | 36      |
| <b>Base Fleet</b>             | 32      |
| <b>Fuel Consumption (gal)</b> | 270,022 |

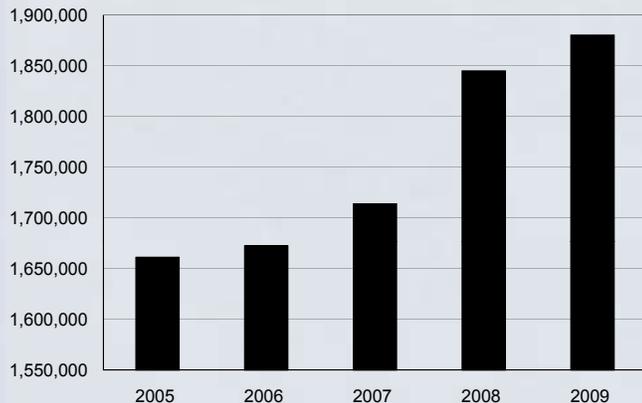
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2005</b> | 1,661,303 |
| <b>2006</b> | 1,672,598 |
| <b>2007</b> | 1,713,950 |
| <b>2008</b> | 1,844,936 |
| <b>2009</b> | 1,880,168 |

## 2009 Highlights

- Received a JARC Grant in the amount of \$153,743 to purchase 2 Vans.
- Received New Freedom Grant in the amount of \$106,896 to purchase 2 Vans.
- Received \$2,616,993 in ARRA Money and purchased, or are in the process of purchasing, 3 Hybrid buses, 6 ADA vans, paratransit dispatching software and onboard computers.
- Received \$40,000 grant from INDOT for installation of Bicycle racks on buses. Bicycles Racks began arriving in early January 2010 and we are in the processing of installation.
- Received 9 wheelchair passenger vans for ADA paratransit service.
- Ridership increase of 166,218 from 2008.

**System Ridership Trend**





# Metropolitan Evansville Transit System

## Legislative District

Indiana Senate 2  
 Indiana House 75, 76, 77, 78  
 U.S. Congressional 8

## Productivity

Total Passenger Boardings 1,880,168  
 Total Vehicle Miles 1,691,669  
 Revenue Vehicle Miles 1,400,269  
 Revenue Vehicle Hours 115,759

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.81  
 Operating Expense per Passenger Trip \$3.43  
 Passenger Trips per Total Vehicle Mile 1.11  
 Passenger Trips per Capita 15.46

## Financial Performance

Operating Subsidy \$5,308,611  
 Operating Subsidy Ratio 82%  
 Locally Derived Income \$3,409,661  
 Locally Derived Income Per Operating Expense \$0.53  
 Fare Recovery Ratio 15%

## Operating Expense Summary

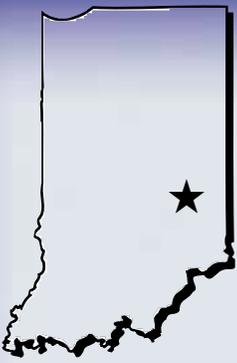
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$2,530,100        |
| Other Salaries/Wages     | \$630,337          |
| Fringe                   | \$1,597,505        |
| Services                 | \$0                |
| Materials and Supplies   | \$1,188,511        |
| Utilities                | \$91,331           |
| Casualty/Liability       | \$135,457          |
| Purchased Transportation | \$0                |
| Other                    | \$271,217          |
| <b>Total Expenses</b>    | <b>\$6,444,459</b> |
| Fixed Route Expenses     | \$5,477,790        |
| Demand Response Services | \$966,669          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$988,975          |
| Contract/Other       | \$146,872          |
| Local Assistance     | \$2,326,875        |
| State Assistance     | \$1,468,814        |
| Federal Assistance   | \$1,512,923        |
| <b>Total Revenue</b> | <b>\$6,444,459</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type   |
|--------------------|----------------|----------------------|----------------|------------------|---------------|
| 5                  | 1995           | Gillig               | Yes            | 30+2wc           | Diesel        |
| 8                  | 1997           | Gillig               | Yes            | 30+2wc           | Diesel        |
| 2                  | 2000           | Chance               | Yes            | 23+2wc           | Diesel        |
| 7                  | 2001           | Gillig               | Yes            | 29+2wc           | Diesel        |
| 2                  | 2001           | Ford                 | Yes            | 15+2wc           | Diesel        |
| 5                  | 2006           | Gillig               | Yes            | 29+2wc           | Hybrid/Diesel |
| 5                  | 2006           | Ford                 | Yes            | 15+2wc           | Diesel        |
| 3                  | 2007           | Ford                 | Yes            | 15+2wc           | Diesel        |
| 9                  | 2009           | Ford                 | Yes            | 15+2wc           | Diesel        |
| <b>46</b>          |                |                      |                |                  |               |



# Fayette County

477 N Grand Ave.  
 Connersville, IN 47331  
 (765)827-1511 FAX: (765)825-1458  
**Contact:** Marva Evans, Executive Director  
**Email:** fayetteseniorcenter@comcast.net

## General Information

**Type of Service** Demand Response  
**Service Area** Fayette County  
**Service Population** 25,588

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday** Dialysis clients only  
**Sunday** N/A

## Fare Structure

**Base** \$2.00 within Fayette County  
**Youth** \$2.00 within Fayette County  
**Elderly/Disabled** \$1.50 any distance within Fayette County  
**Transfer** N/A  
**Other/Special**  
 \$10.00 to Cambridge City and Liberty; \$20.00 Laurel, Brookville, and Rushville  
 \$50.00 to Indianapolis, Shelbyville, and Greensburg

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 9                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 2                |
|                       | <u>1</u>         | <u>11</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 9      |
| <b>Peak Hour Fleet</b>        | 7      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 11,533 |

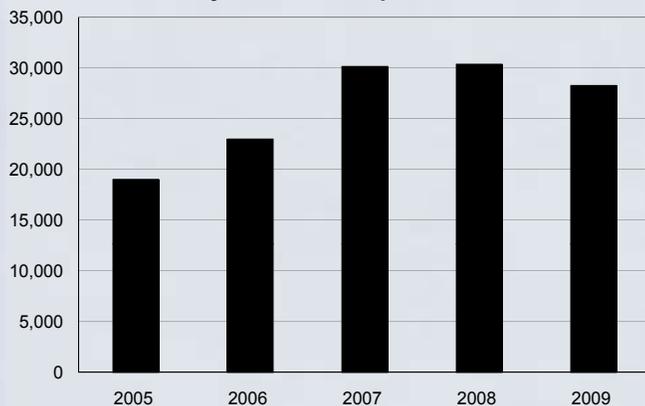
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 19,022 |
| <b>2006</b> | 22,987 |
| <b>2007</b> | 30,140 |
| <b>2008</b> | 30,358 |
| <b>2009</b> | 28,269 |

## 2009 Highlights

- 3 out of 8 drivers represented FCT for the first time ever in the Indiana RTAP Roadeo.
- Had a 7% increase in Title III passengers for July 09 thru Dec 09 compared to July 08 thru Dec 08.
- Had a 275% increase in the number of students on scheduled school route.
- Supported The LINK Child Development Program with transport of 20 junior high students to various after school programs.
- Provided shuttle bus service in support of Carbon Motors Celebration Day.

**System Ridership Trend**



# Fayette County Transit



**Group  
4**

## Legislative District

Indiana Senate 1  
Indiana House 55

U.S. Congressional 6

## Productivity

Total Passenger Boardings 28,269  
Total Vehicle Miles 141,234  
Revenue Vehicle Miles 130,374  
Revenue Vehicle Hours 12,305

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.03  
Operating Expense per Passenger Trip \$10.14  
Passenger Trips per Total Vehicle Mile 0.20  
Passenger Trips per Capita 1.10

## Financial Performance

Operating Subsidy \$258,456  
Operating Subsidy Ratio 90%  
Locally Derived Income \$97,232  
Locally Derived Income Per Operating Expense \$0.34  
Fare Recovery Ratio 10%

## Operating Expense Summary

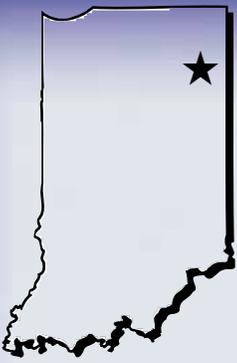
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$182,375        |
| Other Salaries/Wages     | \$18,459         |
| Fringe                   | \$0              |
| Services                 | \$8,347          |
| Materials and Supplies   | \$42,041         |
| Utilities                | \$4,176          |
| Casualty/Liability       | \$4,216          |
| Purchased Transportation | \$0              |
| Other                    | \$27,168         |
| <b>Total Expenses</b>    | <b>\$286,782</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$286,782        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$28,326         |
| Contract/Other       | \$0              |
| Local Assistance     | \$68,906         |
| State Assistance     | \$60,322         |
| Federal Assistance   | \$129,228        |
| <b>Total Revenue</b> | <b>\$286,782</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1997           | Dodge                | 12               | Yes            | Gas         |
| 2                  | 1999           | Ford                 | 8                | No             | Gas         |
| 1                  | 1999           | Ford                 | 15               | No             | Gas         |
| 1                  | 2002           | Ford                 | 5                | No             | Gas         |
| 1                  | 2002           | Dodge                | 13               | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 5                | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2006           | Chevy                | 5                | Yes            | Gas         |
| <b>9</b>           |                |                      |                  |                |             |



# Fort Wayne

801 Leesburg Road  
 Fort Wayne, IN 46808  
 (260) 432-4977 FAX: (260) 436-7729  
**Contact:** Ken Housden, General Manager  
**Email:** kch@fwcitilink.com

## General Information

**Type of Service** Fixed Route/Demand  
 Response/Point Deviation  
**Service Area** Fort Wayne Metropolitan Area  
**Service Population** 218,133

## Service Hours

**Weekday** 5:45 am - 9:30 pm  
**Saturday** 7:45 am - 6:15 pm  
**Sunday** N/A

## Fare Structure

**Base** \$1.25  
**Youth** \$0.60  
**Elderly/Disabled** \$0.60  
**Transfer** N/A  
**Other/Special**

Pass \$45.00/Month; Youth/E&D \$22.00/Month  
 10 Ride Card Youth/E&D \$6.00; All Day Pass \$3.00;  
 All Day Pass Youth/E&D \$1.50; Youth Summer Fun  
 Pass \$25.00/3 months

## Personnel

|                       | Full-Time  | Part-Time |
|-----------------------|------------|-----------|
| <b>Operations</b>     | 86         | 13        |
| <b>Maintenance</b>    | 13         | 5         |
| <b>Administration</b> | 4          | 1         |
|                       | <u>103</u> | <u>19</u> |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 51      |
| <b>Peak Hour Fleet</b>        | 37      |
| <b>Base Fleet</b>             | 29      |
| <b>Fuel Consumption (gal)</b> | 366,802 |

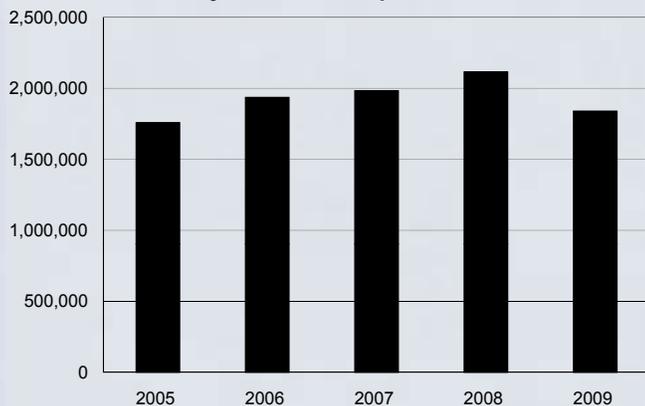
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2005</b> | 1,758,336 |
| <b>2006</b> | 1,935,587 |
| <b>2007</b> | 1,983,424 |
| <b>2008</b> | 2,115,622 |
| <b>2009</b> | 1,839,367 |

## 2009 Highlights

- Initiated campus Link circulator in partnership with IPFW & Ivy Tech using CMAQ funding.
- Initiated discounted monthly bus pass promotion for IPFW & Ivy Tech students, faculty & staff.
- Received \$4.1 million in ARRA stimulus funding for capital improvement projects.
- Purchased five (5) light transit buses manufactured in Elkhart, IN and three (3) CampusLink buses.
- Recalled laid off drivers, hired five additional drivers and successfully negotiated union contract.
- Received 2008 Safety Award from the Indiana Transportation Association.

**System Ridership Trend**





## Operating Expense Summary

|                          |                     |
|--------------------------|---------------------|
| Operator Salaries/Wages  | \$3,129,177         |
| Other Salaries/Wages     | \$1,200,043         |
| Fringe                   | \$3,179,174         |
| Services                 | \$711,172           |
| Materials and Supplies   | \$1,868,308         |
| Utilities                | \$126,358           |
| Casualty/Liability       | \$441,348           |
| Purchased Transportation | \$59,997            |
| Other                    | \$159,569           |
| <b>Total Expenses</b>    | <b>\$10,875,146</b> |
| Fixed Route Expenses     | \$9,314,956         |
| Demand Response Services | \$1,560,190         |

## Revenue Summary

|                      |                     |
|----------------------|---------------------|
| Fare Revenue         | \$1,254,491         |
| Contract/Other       | \$5,482,386         |
| Local Assistance     | \$66,126            |
| State Assistance     | \$1,866,978         |
| Federal Assistance   | \$2,205,165         |
| <b>Total Revenue</b> | <b>\$10,875,146</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 10                 | 1998           | Gillig               | Yes            | 37+2wc           | Diesel      |
| 4                  | 1998           | Gillig               | Yes            | 29+2wc           | Diesel      |
| 4                  | 2002           | Gillig               | Yes            | 27+2wc           | Diesel      |
| 4                  | 2002           | Gillig               | Yes            | 32+2wc           | Diesel      |
| 12                 | 2005           | Glaval               | Yes            | 10+5wc           | Diesel      |
| 1                  | 2006           | Supreme              | Yes            | 14+2wc           | Diesel      |
| 2                  | 2006           | Gillig               | Yes            | 32+2wc           | Diesel      |
| 6                  | 2008           | Gillig               | Yes            | 32+2wc           | Diesel      |
| 3                  | 2009           | EIDorado             | Yes            | 26+2wc           | Diesel      |
| 5                  | 2009           | Glaval               | Yes            | 10+5wc           | Diesel      |
| <b>51</b>          |                |                      |                |                  |             |

## Legislative District

Indiana Senate 17, 20  
 Indiana House 79, 80, 81, 82, 83, 84,85  
 U.S. Congressional 3

## Productivity

|                           |           |
|---------------------------|-----------|
| Total Passenger Boardings | 1,837,479 |
| Total Vehicle Miles       | 1,804,465 |
| Revenue Vehicle Miles     | 1,660,550 |
| Revenue Vehicle Hours     | 129,848   |

## Performance/Service Effectiveness

|  |        |
|--|--------|
| Operating Expense per Total Vehicle Mile | \$6.03 |
| Operating Expense per Passenger Trip     | \$5.92 |
| Passenger Trips per Total Vehicle Mile   | 1.02   |
| Passenger Trips per Capita               | 8.42   |

## Financial Performance

|  |             |
|--|-------------|
| Operating Subsidy                            | \$4,138,269 |
| Operating Subsidy Ratio                      | 38%         |
| Locally Derived Income                       | \$6,803,003 |
| Locally Derived Income Per Operating Expense | \$0.63      |
| Fare Recovery Ratio                          | 12%         |



# Franklin County

11146 County Park Road  
 Brookville, IN 47012  
 (765)647-3506 FAX: (765)647-2850  
**Contact:** Catherine Pelsor, Executive Director  
**Email:** fcpt@verizon.net

## General Information

**Type of Service** Demand Response  
**Service Area** Franklin County  
**Service Population** 22,151

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday** By Appointment  
**Sunday** By Appointment

## Fare Structure

**Base** \$2.50  
**Youth** N/A  
**Elderly/Disabled** Donation  
**Transfer** N/A  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 4                | 12               |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 1                | 1                |
|                       | <u>6</u>         | <u>13</u>        |

## Operation Characteristics

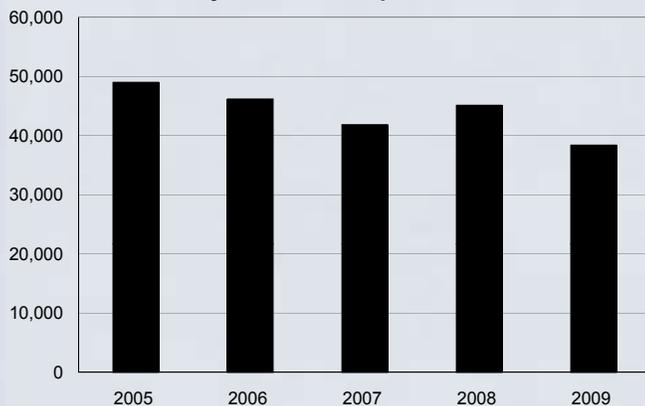
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 18     |
| <b>Peak Hour Fleet</b>        | 12     |
| <b>Base Fleet</b>             | 10     |
| <b>Fuel Consumption (gal)</b> | 26,322 |

## Ridership Trends

|      |        |
|------|--------|
| 2005 | 49,002 |
| 2006 | 46,180 |
| 2007 | 41,854 |
| 2008 | 45,117 |
| 2009 | 38,389 |

## 2009 Highlights

System Ridership Trend





# Franklin County Public Transportation

## Legislative District

Indiana Senate 8  
 Indiana House 55, 67, 68  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 38,389  
 Total Vehicle Miles 402,857  
 Revenue Vehicle Miles 399,296  
 Revenue Vehicle Hours 13,216

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.28  
 Operating Expense per Passenger Trip \$13.48  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 1.73

## Financial Performance

Operating Subsidy \$477,950  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$190,088  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 8%

## Operating Expense Summary

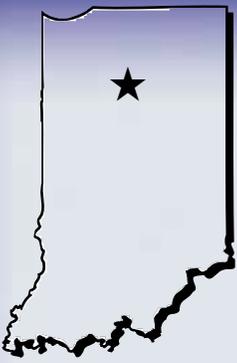
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$264,892        |
| Other Salaries/Wages     | \$70,541         |
| Fringe                   | \$27,053         |
| Services                 | \$43,548         |
| Materials and Supplies   | \$61,351         |
| Utilities                | \$10,129         |
| Casualty/Liability       | \$33,715         |
| Purchased Transportation | \$0              |
| Other                    | \$6,281          |
| <b>Total Expenses</b>    | <b>\$517,510</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$517,510        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$39,560         |
| Contract/Other       | \$0              |
| Local Assistance     | \$150,528        |
| State Assistance     | \$148,754        |
| Federal Assistance   | \$178,668        |
| <b>Total Revenue</b> | <b>\$517,510</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1990           | Chrysler             | 4+2wc            | Yes            | Gas         |
| 1                  | 1991           | Dodge                | 6                | No             | Gas         |
| 1                  | 1994           | Dodge                | 15               | No             | Gas         |
| 1                  | 1995           | Dodge                | 12+2wc           | Yes            | Gas         |
| 1                  | 1995           | Ford                 | 5                | No             | Gas         |
| 1                  | 1995           | Dodge                | 6                | No             | Gas         |
| 1                  | 1998           | Ford                 | 15               | No             | Gas         |
| 1                  | 2001           | Ford                 | 6                | No             | Gas         |
| 1                  | 2001           | Dodge                | 9+2wc            | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 6                | No             | Gas         |
| 1                  | 2003           | Ford                 | 15               | No             | Gas         |
| 2                  | 2005           | Dodge                | 6                | No             | Gas         |
| 2                  | 2006           | Chevy                | 6                | No             | Gas         |
| 2                  | 2007           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| <b>18</b>          |                |                      |                  |                |             |



# Fulton County

625 Pontiac Street  
 Rochester, IN 46975  
 (574)223-6953 FAX: (574)223-4962  
**Contact:** Mindy Martynowicz, Executive Director  
**Email:** fcco@rtcol.com

## General Information

**Type of Service** Demand response  
**Service Area** Fulton County, Indiana  
**Service Population** 20,511

## Service Hours

**Weekday** 7:30 a.m. - 4:00 p.m.  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$1 per destination within city limits,  
 \$3 per destination within the county  
**Youth** \$1 per destination within city limits,  
 \$3 per destination within  
**Elderly/Disabled** Donation only  
**Transfer** N/A  
**Other/Special**  
 Rochester: 12 rides for \$10  
 In-county passes: \$20 for 12 rides

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 9                | 3                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>11</u>        | <u>3</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 12     |
| <b>Peak Hour Fleet</b>        | 11     |
| <b>Base Fleet</b>             | 9      |
| <b>Fuel Consumption (gal)</b> | 12,382 |

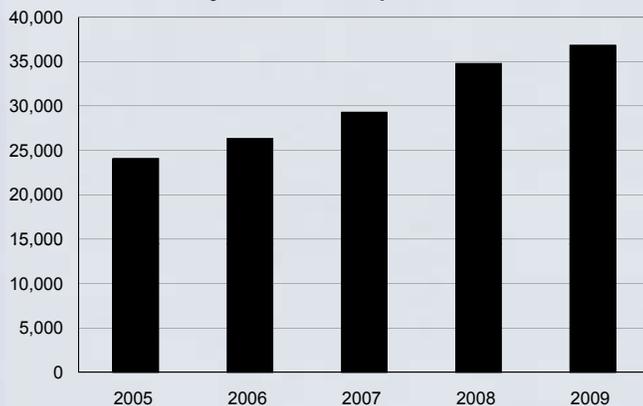
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 24,092 |
| <b>2006</b> | 26,347 |
| <b>2007</b> | 29,303 |
| <b>2008</b> | 34,787 |
| <b>2009</b> | 36,846 |

## 2009 Highlights

- 5.9% growth over 2008.
- Ridership increased.
- Applied and received approval for a JARC grant beginning in 2010.

**System Ridership Trend**





# Fulton County Council on Aging, Inc.

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$141,059        |
| Other Salaries/Wages     | \$71,658         |
| Fringe                   | \$37,012         |
| Services                 | \$0              |
| Materials and Supplies   | \$60,419         |
| Utilities                | \$3,914          |
| Casualty/Liability       | \$18,888         |
| Purchased Transportation | \$0              |
| Other                    | \$35,820         |
| <b>Total Expenses</b>    | <b>\$368,770</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$368,770        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$63,268         |
| Contract/Other       | \$0              |
| Local Assistance     | \$103,710        |
| State Assistance     | \$67,573         |
| Federal Assistance   | \$134,219        |
| <b>Total Revenue</b> | <b>\$368,770</b> |

## Legislative District

|                    |        |
|--------------------|--------|
| Indiana Senate     | 27     |
| Indiana House      | 16, 23 |
| U.S. Congressional | 2      |

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 36,846  |
| Total Vehicle Miles       | 223,665 |
| Revenue Vehicle Miles     | 223,665 |
| Revenue Vehicle Hours     | 14,342  |

## Performance/Service Effectiveness

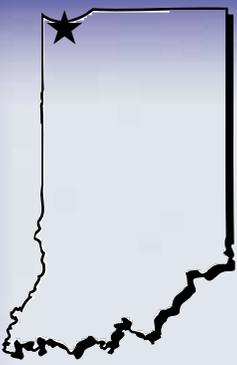
|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$1.65  |
| Operating Expense per Passenger Trip     | \$10.01 |
| Passenger Trips per Total Vehicle Mile   | 0.16    |
| Passenger Trips per Capita               | 1.80    |

## Financial Performance

|  |           |
|--|-----------|
| Operating Subsidy                            | \$305,502 |
| Operating Subsidy Ratio                      | 83%       |
| Locally Derived Income                       | \$166,978 |
| Locally Derived Income Per Operating Expense | \$0.45    |
| Fare Recovery Ratio                          | 17%       |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1996           | Chevy                | 15               | No             | Gas         |
| 1                  | 1997           | Buick                | 4                | No             | Gas         |
| 1                  | 1999           | Dodge                | 11+1 wc          | Yes            | Gas         |
| 2                  | 2000           | Dodge                | 6                | No             | Gas         |
| 1                  | 2003           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2006           | Ford                 | 11               | No             | Gas         |
| 1                  | 2006           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 12               | No             | Gas         |
| <b>12</b>          |                |                      |                  |                |             |



# Gary

100 West 4th Avenue  
 Gary, IN 46402  
 (219) 885-7555 FAX: (219) 881-2551  
**Contact:** Daryl E. Lampkins, General Manager  
**Email:** dlampkins@gptcbus.com

## General Information

**Type of Service** Fixed Route and ADA Paratransit  
**Service Area** Gary City Limits and Selected Corridors  
**Service Population** 102,746

## Service Hours

**Weekday** 5:00 am - 11:05 pm  
**Saturday** 5:00 am - 11:05 pm  
**Sunday** N/A

## Fare Structure

**Base** \$1.25  
**Youth** \$1.00  
**Elderly/Disabled** \$0.60  
**Transfer** \$0.15 & \$0.10  
**Other/Special**  
 Pass \$45.00/Month  
 E&D Transfers \$0.10

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 47               | 3                |
| <b>Maintenance</b>    | 17               | 0                |
| <b>Administration</b> | 20               | 0                |
|                       | <u>84</u>        | <u>3</u>         |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 25      |
| <b>Peak Hour Fleet</b>        | 22      |
| <b>Base Fleet</b>             | 19      |
| <b>Fuel Consumption (gal)</b> | 259,087 |

## Ridership Trends

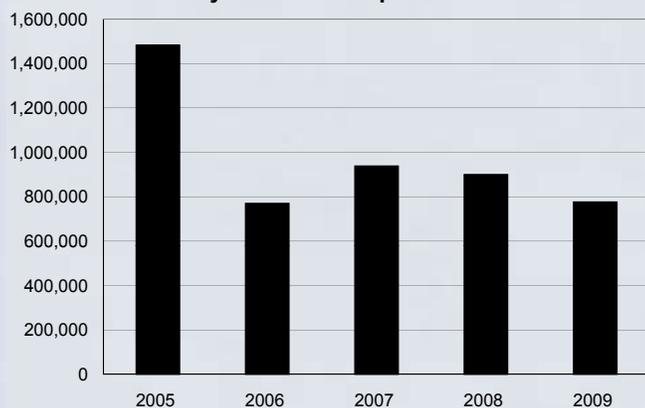
|             |           |
|-------------|-----------|
| <b>2005</b> | 1,483,704 |
| <b>2006</b> | 771,222   |
| <b>2007</b> | 939,313   |
| <b>2008</b> | 900,844   |
| <b>2009</b> | 777,520   |

## 2009 Highlights

- GPTC continued development of its Geographic Information System, with demonstrations planned for the first quarter of 2010.
- GPTC received ARRA funding for several capital projects, including replacement revenue vehicles to upgrade over 1/3 of its fleet.
- GPTC spearheaded several regional initiatives, including acquisition of fareboxes to upgrade all fixed-route transit in NW Indiana to the same technology.
- Though ridership decreased overall, GPTC experienced an increase in ridership on its Regional Network - three routes that connect Gary to other NW Indiana communities.
- GPTC established a Memorandum of Agreement with Indiana University, the Regional Bus Authority, the City of Gary and several community groups for the establishment of a transit station and community center near the campus of Indiana University Northwest. Design work for this CMAQ/ARRA-funded project begins in early 2010.

- GPTC received a JARC grant that will increase service to connect residents to job service and training programs. This includes a partnership with a human service agency for special-needs passengers.

**System Ridership Trend**





# Gary Public Transportation Corporation

## Legislative District

Indiana Senate 46  
 Indiana House 2, 3, 11, 14  
 U.S. Congressional 1

## Productivity

Total Passenger Boardings 777,520  
 Total Vehicle Miles 1,133,817  
 Revenue Vehicle Miles 1,056,387  
 Revenue Vehicle Hours 80,862

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.90  
 Operating Expense per Passenger Trip \$10.06  
 Passenger Trips per Total Vehicle Mile 0.69  
 Passenger Trips per Capita 7.57

## Financial Performance

Operating Subsidy \$4,965,049  
 Operating Subsidy Ratio 63%  
 Locally Derived Income \$4,533,992  
 Locally Derived Income Per Operating Expense \$0.58  
 Fare Recovery Ratio 12%

## Operating Expense Summary

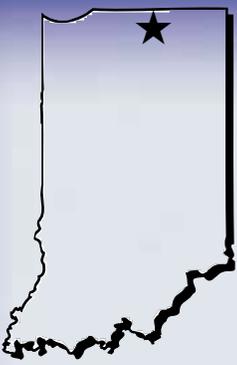
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$1,967,772        |
| Other Salaries/Wages     | \$1,249,287        |
| Fringe                   | \$1,987,545        |
| Services                 | \$733,569          |
| Materials and Supplies   | \$921,065          |
| Utilities                | \$216,556          |
| Casualty/Liability       | \$357,200          |
| Purchased Transportation | \$0                |
| Other                    | \$390,623          |
| <b>Total Expenses</b>    | <b>\$7,823,617</b> |
| Fixed Route Expenses     | \$7,470,829        |
| Demand Response Services | \$352,788          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$902,161          |
| Contract/Other       | \$1,956,407        |
| Local Assistance     | \$1,675,424        |
| State Assistance     | \$1,056,755        |
| Federal Assistance   | \$2,232,870        |
| <b>Total Revenue</b> | <b>\$7,823,617</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 2                  | 1992           | Orion                | Yes            | 31+2wc           | Diesel      |
| 4                  | 1996           | TMC RTS06            | Yes            | 29+2wc           | Diesel      |
| 2                  | 1997           | TMC RTS06            | Yes            | 29+2wc           | Diesel      |
| 3                  | 1997           | NOVA RTS06           | Yes            | 21+2wc           | Diesel      |
| 1                  | 2000           | Chance AH28          | Yes            | 20+2wc           | Diesel      |
| 5                  | 2007           | Gillig 35'           | Yes            | 25+2wc           | Diesel      |
| 3                  | 2007           | Gillig 40'           | Yes            | 31+2wc           | Diesel      |
| 5                  | 2008           | Ford E450            | Yes            | 10+3wc           | Gasoline    |
| <b>25</b>          |                |                      |                |                  |             |



# Goshen

227 West Jefferson Blvd, Room 1120  
 South Bend, IN 46601  
 (574) 287-1829 FAX: (574) 287-1840  
**Contact:** Sandra Seanor, Executive Director  
**Email:** sseanor@macog.com

## General Information

**Type of Service** Demand Response/User-Side Subsidy  
**Service Area** City of Goshen and contiguous area  
**Service Population** 29,383

## Service Hours

**Weekday** 24 Hours  
**Saturday** 24 Hours  
**Sunday** 24 Hours

## Fare Structure

**Base** \$3.70  
**Youth** \$3.70  
**Elderly/Disabled** up to \$3.00 subsidy (ambulatory);  
 up to \$9.60 subsidy (w/c)  
**Transfer** N/A  
**Other/Special**

Disabled fare \$7.00 for first three miles  
 free fares to ADA riders on Air Quality Days and to  
 riders going to/from a polling site on election days

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 5                | 0                |
| <b>Maintenance</b>    | 3                | 0                |
| <b>Administration</b> | 8                | 0                |
|                       | <u>16</u>        | <u>0</u>         |

## Operation Characteristics

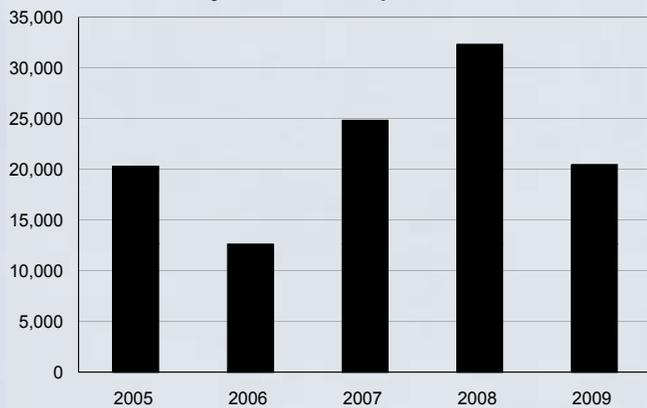
|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 9     |
| <b>Peak Hour Fleet</b>        | 8     |
| <b>Base Fleet</b>             | 8     |
| <b>Fuel Consumption (gal)</b> | 8,589 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 20,327 |
| <b>2006</b> | 12,622 |
| <b>2007</b> | 24,844 |
| <b>2008</b> | 32,337 |
| <b>2009</b> | 20,486 |

## 2009 Highlights

System Ridership Trend





## Legislative District

Indiana Senate 38, 39  
 Indiana House 21, 49  
 U.S. Congressional 3

## Productivity

Total Passenger Boardings 20,486  
 Total Vehicle Miles 94,459  
 Revenue Vehicle Miles 46,285  
 Revenue Vehicle Hours 2,819

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.23  
 Operating Expense per Passenger Trip \$10.28  
 Passenger Trips per Total Vehicle Mile 0.22  
 Passenger Trips per Capita 0.70

## Financial Performance

Operating Subsidy \$156,978  
 Operating Subsidy Ratio 75%  
 Locally Derived Income \$78,495  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 25%

## Operating Expense Summary

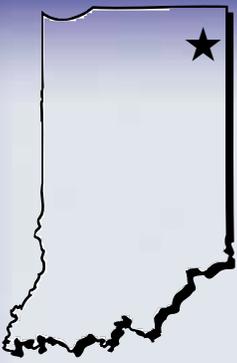
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$26,095         |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$15,908         |
| Services                 | \$0              |
| Materials and Supplies   | \$25,809         |
| Utilities                | \$0              |
| Casualty/Liability       | \$0              |
| Purchased Transportation | \$142,704        |
| Other                    | \$0              |
| <b>Total Expenses</b>    | <b>\$210,516</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$210,516        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$53,537         |
| Contract/Other       | \$0              |
| Local Assistance     | \$24,959         |
| State Assistance     | \$55,911         |
| Federal Assistance   | \$76,109         |
| <b>Total Revenue</b> | <b>\$210,516</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased   | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|--|----------------------|----------------|------------------|-------------|
| 2                  | 2007   | Chevy                | Yes            | 5+2wc            | Gas         |
| 2                  | 2008   | Chevy                | Yes            | 5+2wc            | Gas         |
| 5                  | Taxis owned by private contractor also used for this service |                      |                |                  |             |
| <b>9</b>           |  |                      |                |                  |             |



# Hamilton County

1555 Westfield Drive  
 Noblesville, IN 46062  
 (317)773-8781 FAX: (317)773-8798  
**Contact:** Elaine McGuire, Transportation Manager  
**Email:** emcguire@janus-inc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hamilton County  
**Service Population** 182,740

## Service Hours

**Weekday** 6:00AM to 6:00PM  
**Saturday** 7:00AM to 3:00PM  
**Sunday** N/A

## Fare Structure

**Base** \$4.00 one way  
**Youth** \$2.00 one way  
**Elderly/Disabled** N/A  
**Transfer** N/A  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 19               | 0                |
| <b>Maintenance</b>    | 1                | 1                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>21</u>        | <u>1</u>         |

## Operation Characteristics

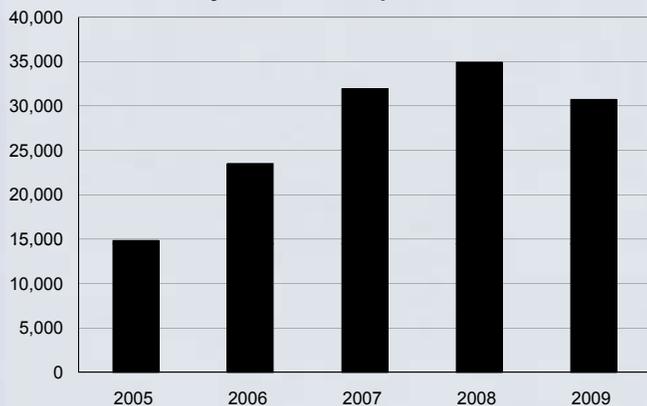
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 17     |
| <b>Peak Hour Fleet</b>        | 11     |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 38,745 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 14,851 |
| <b>2006</b> | 23,522 |
| <b>2007</b> | 31,952 |
| <b>2008</b> | 34,929 |
| <b>2009</b> | 30,734 |

## 2009 Highlights

**System Ridership Trend**





# Janus Developmental Services, Inc.

## Legislative District

Indiana Senate 9, 11, 12  
 Indiana House 29

U.S. Congressional 5

## Productivity

Total Passenger Boardings 30,734  
 Total Vehicle Miles 328,630  
 Revenue Vehicle Miles 328,630  
 Revenue Vehicle Hours 22,748

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.36  
 Operating Expense per Passenger Trip \$25.24  
 Passenger Trips per Total Vehicle Mile 0.09  
 Passenger Trips per Capita 0.17

## Financial Performance

Operating Subsidy \$681,517  
 Operating Subsidy Ratio 88%  
 Locally Derived Income \$379,291  
 Locally Derived Income Per Operating Expense \$0.49  
 Fare Recovery Ratio 12%

## Operating Expense Summary

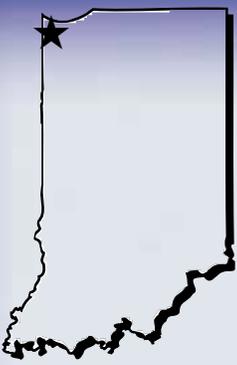
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$424,046        |
| Other Salaries/Wages     | \$31,633         |
| Fringe                   | \$112,738        |
| Services                 | \$0              |
| Materials and Supplies   | \$143,196        |
| Utilities                | \$1,806          |
| Casualty/Liability       | \$26,002         |
| Purchased Transportation | \$0              |
| Other                    | \$36,376         |
| <b>Total Expenses</b>    | <b>\$775,797</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$775,797        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$94,280         |
| Contract/Other       | \$0              |
| Local Assistance     | \$285,011        |
| State Assistance     | \$55,748         |
| Federal Assistance   | \$340,758        |
| <b>Total Revenue</b> | <b>\$775,797</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2004           | Ford                 | 18+2wc           | Yes            | Gas         |
| 1                  | 2005           | Ford                 | 9                | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12               | No             | Gas         |
| 6                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 3                  | 2009           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2009           | Ford                 | 8+1wc            | Yes            | Gas         |
| 2                  | 2009           | Ford                 | 10               | No             | Gas         |
| <b>17</b>          |                |                      |                  |                |             |



# Hammond

425 Sibley Avenue  
 Hammond, IN 46320  
 (219) 853-6401 FAX: (219) 853-6407  
**Contact:** Keith E. Matasovsky, Director  
**Email:** transit@gohammond.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Hammond, Whiting, and adjacent areas of Illinois & Indiana  
**Service Population** 83,000

## Service Hours

**Weekday** 5:30 am - 7:30 pm  
**Saturday** 5:30 am - 7:30 pm  
**Sunday** N/A

## Fare Structure

**Base** \$1.25  
**Youth** \$1.00  
**Elderly/Disabled** \$0.60  
**Transfer** Free  
**Other/Special**

Monthly Pass \$45.00; Senior Monthly Pass \$18.00  
 Senior/Disabled Pass \$24.00/40 Rides; Economy pass \$12.50/11 rides

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 15               | 3                |
| <b>Maintenance</b>    | 2                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <hr/> 21         | <hr/> 3          |

## Operation Characteristics

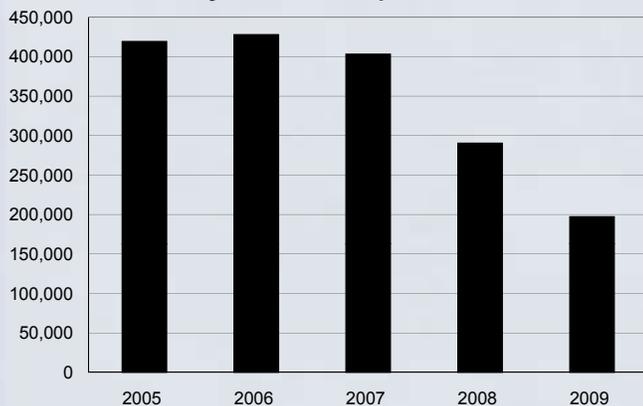
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 11     |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 49,061 |

## Ridership Trends

|      |         |
|------|---------|
| 2005 | 419,290 |
| 2006 | 427,985 |
| 2007 | 403,258 |
| 2008 | 290,536 |
| 2009 | 197,382 |

## 2009 Highlights

System Ridership Trend



# Hammond Transit System



## Legislative District

Indiana Senate 12  
Indiana House 1, 11, 12

U.S. Congressional 1

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 197,382 |
| Total Vehicle Miles       | 399,880 |
| Revenue Vehicle Miles     | 375,521 |
| Revenue Vehicle Hours     | 24,339  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$5.53  |
| Operating Expense per Passenger Trip     | \$11.21 |
| Passenger Trips per Total Vehicle Mile   | 0.49    |
| Passenger Trips per Capita               | 2.38    |

## Financial Performance

|   |             |
|---|-------------|
| Operating Subsidy                               | \$2,094,963 |
| Operating Subsidy Ratio                         | 95%         |
| Locally Derived Income                          | \$799,052   |
| Locally Derived Income<br>Per Operating Expense | \$0.36      |
| Fare Recovery Ratio                             | 5%          |

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$0                |
| Other Salaries/Wages     | \$137,700          |
| Fringe                   | \$75,442           |
| Services                 | \$40,549           |
| Materials and Supplies   | \$126,095          |
| Utilities                | \$7,580            |
| Casualty/Liability       | \$23,132           |
| Purchased Transportation | \$1,801,961        |
| Other                    | \$0                |
| <b>Total Expenses</b>    | <b>\$2,212,459</b> |
| Fixed Route Expenses     | \$2,127,360        |
| Demand Response Services | \$85,099           |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$114,952          |
| Contract/Other       | \$2,544            |
| Local Assistance     | \$681,556          |
| State Assistance     | \$654,925          |
| Federal Assistance   | \$758,482          |
| <b>Total Revenue</b> | <b>\$2,212,459</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 3                  | 2002           | Opus                 | Yes            | 25+2             | Diesel      |
| 3                  | 2003           | Freightliner         | Yes            | 28+2wc           | Diesel      |
| 4                  | 2003           | Opus                 | Yes            | 29+2             | Diesel      |
| 1                  | 2005           | Ford                 | Yes            | 16=2             | Diesel      |
| <b>11</b>          |                |                      |                |                  |             |



# Hancock County Senior Services

312 E. Main Street, Suite A  
 Greenfield, IN 46140  
 (317)462-3758 FAX: (317)462-2843  
**Contact:** Jo Nell Polston, Transportation Director  
**Email:** jnpolston@hcssi.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hancock County  
**Service Population** 55,391

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00 each way for 16 years & older - no charge for less than 16 years of age  
**Elderly/Disabled** Donation or \$2.00 each way according to destination  
**Transfer** N/A  
**Other/Special** N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 3                | 9                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 1                |
|                       | <u>5</u>         | <u>10</u>        |

## Operation Characteristics

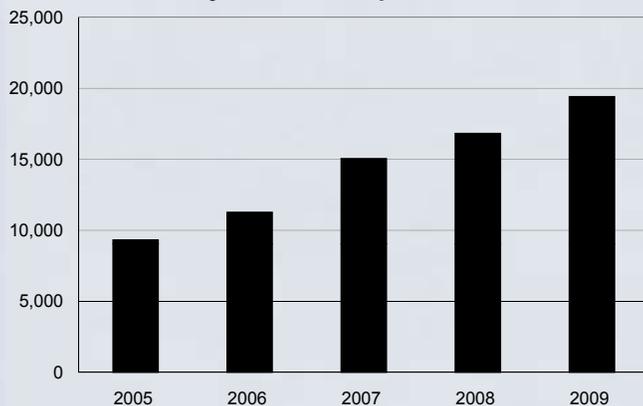
|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 10    |
| <b>Peak Hour Fleet</b>        | 8     |
| <b>Base Fleet</b>             | 7     |
| <b>Fuel Consumption (gal)</b> | 9,042 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 9,334  |
| <b>2006</b> | 11,281 |
| <b>2007</b> | 15,054 |
| <b>2008</b> | 16,831 |
| <b>2009</b> | 19,417 |

## 2009 Highlights

System Ridership Trend



# Hancock Area Rural Transit



## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$135,429        |
| Other Salaries/Wages     | \$96,924         |
| Fringe                   | \$42,207         |
| Services                 | \$23,019         |
| Materials and Supplies   | \$23,662         |
| Utilities                | \$4,562          |
| Casualty/Liability       | \$11,612         |
| Purchased Transportation | \$0              |
| Other                    | \$16,423         |
| <b>Total Expenses</b>    | <b>\$353,838</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$353,838        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$33,897         |
| Contract/Other       | \$0              |
| Local Assistance     | \$105,933        |
| State Assistance     | \$54,037         |
| Federal Assistance   | \$159,971        |
| <b>Total Revenue</b> | <b>\$353,838</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1998           | Ford                 | 5                | No             | Gas         |
| 1                  | 2001           | Ford                 | 5                | No             | Gas         |
| 1                  | 2003           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2005           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2005           | Ford                 | 5                | No             | Gas         |
| 1                  | 2006           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2007           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 5                | No             | Gas         |
| 2                  | 2008           | Chevy/Braun          | 5                | Yes            | Gas         |
| <b>10</b>          |                |                      |                  |                |             |

## Legislative District

Indiana Senate 21  
Indiana House 29,53

U.S. Congressional 5

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 19,417  |
| Total Vehicle Miles       | 163,429 |
| Revenue Vehicle Miles     | 161,280 |
| Revenue Vehicle Hours     | 13,462  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$2.17  |
| Operating Expense per Passenger Trip     | \$18.22 |
| Passenger Trips per Total Vehicle Mile   | 0.12    |
| Passenger Trips per Capita               | 0.35    |

## Financial Performance

|  |           |
|--|-----------|
| Operating Subsidy                            | \$319,941 |
| Operating Subsidy Ratio                      | 90%       |
| Locally Derived Income                       | \$139,830 |
| Locally Derived Income Per Operating Expense | \$0.40    |
| Fare Recovery Ratio                          | 10%       |



# Hendricks County

P.O. Box 369  
 Danville, IN 46122  
 (317)745-4303 FAX: (317)745-6253  
**Contact:** Dan Martin, Controller  
**Email:** dlmartin@sycamoreservices.com

## General Information

**Type of Service** Demand Response  
**Service Area** Hendricks County & Morgan County (POP 2000 - 66,689)  
**Service Population** 170,782

## Service Hours

**Weekday** 6:00 am - 6:00 pm Hendricks; 8:00 am - 4:00 pm Morgan  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$3.00 in-town, \$4.00 in-county He  
**Youth** \$3.00 in-town, \$4.00 in-county Hendricks; \$4.00 per person, per stop, \$15 out of county, \$25 out of county round trip  
**Elderly/Disabled** Donation Hendricks; No Charge age 60+, donations accepted, Medicaid under age 60 medical only for Morgan  
**Transfer** N/A  
**Other/Special**  
 Out-of-county round trip \$25.00 Morgan  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 9                | 45               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 5                |
|                       | <u>11</u>        | <u>50</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 28     |
| <b>Peak Hour Fleet</b>        | 29     |
| <b>Base Fleet</b>             | 29     |
| <b>Fuel Consumption (gal)</b> | 42,841 |

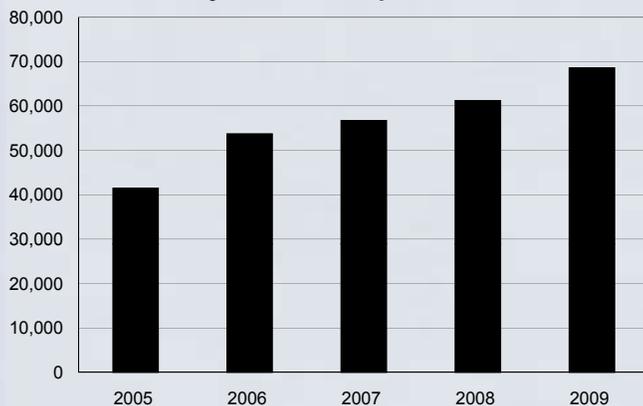
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 41,498 |
| <b>2006</b> | 53,761 |
| <b>2007</b> | 56,734 |
| <b>2008</b> | 61,240 |
| <b>2009</b> | 68,609 |

## 2009 Highlights

- Added 3rd standard van to CASMC/C.O.N.N.E.C.T.
- Added additional drivers (part time) CASMC.
- Increase in ridership in outlying county CASMC.
- Dedicated a portion of a grant to supplement C.O.N.N.E.C.T. rides for repeat riders under 60 on limited incomes.
- Hired a Transportation Manager.
- Established a collaboration agreement between Hendricks County Senior Services and Sycamore Services.

**System Ridership Trend**



# LINK Hendricks County



**Group  
4**

## Legislative District

**Indiana Senate** 1, 2, 3, 4, 5, 6

**Indiana House** 28, 40, 47, 91

**U.S. Congressional** 4

## Productivity

**Total Passenger Boardings** 68,609

**Total Vehicle Miles** 561,400

**Revenue Vehicle Miles** 504,093

**Revenue Vehicle Hours** 47,102

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.57

**Operating Expense per Passenger Trip** \$12.88

**Passenger Trips per Total Vehicle Mile** 0.12

**Passenger Trips per Capita** 0.40

## Financial Performance

**Operating Subsidy** \$832,640

**Operating Subsidy Ratio** 94%

**Locally Derived Income** \$310,216

**Locally Derived Income**

**Per Operating Expense** \$0.35

**Fare Recovery Ratio** 6%

## Operating Expense Summary

|                                 |           |
|---------------------------------|-----------|
| <b>Operator Salaries/Wages</b>  | \$397,481 |
| <b>Other Salaries/Wages</b>     | \$170,408 |
| <b>Fringe</b>                   | \$60,935  |
| <b>Services</b>                 | \$51,981  |
| <b>Materials and Supplies</b>   | \$126,967 |
| <b>Utilities</b>                | \$15,686  |
| <b>Casualty/Liability</b>       | \$41,283  |
| <b>Purchased Transportation</b> | \$0       |
| <b>Other</b>                    | \$19,070  |
| <b>Total Expenses</b>           | \$883,812 |
| <b>Fixed Route Expenses</b>     | \$0       |
| <b>Demand Response Services</b> | \$883,811 |

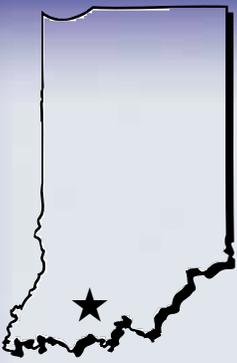
## Revenue Summary

|                           |           |
|---------------------------|-----------|
| <b>Fare Revenue</b>       | \$51,172  |
| <b>Contract/Other</b>     | \$0       |
| <b>Local Assistance</b>   | \$259,044 |
| <b>State Assistance</b>   | \$157,275 |
| <b>Federal Assistance</b> | \$416,321 |
| <b>Total Revenue</b>      | \$883,812 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1994           | Dodge                | 11+1wc           | Yes            | Gas         |
| 1                  | 1997           | Dodge                | 14               | No             | Gas         |
| 1                  | 1997           | Dodge                | 8+1wc            | Yes            | Gas         |
| 1                  | 1997           | Dodge                | 11               | No             | Gas         |
| 1                  | 1998           | Ford                 | 11               | No             | Gas         |
| 1                  | 2001           | Chevy                | 5                | No             | Gas         |
| 1                  | 2002           | Dodge                | 14+3wc           | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 12+1wc           | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 14               | No             | Gas         |
| 1                  | 2004           | Ford                 | 5+1wc            | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 9+2wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 5                | No             | Gas         |
| 1                  | 2006           | Ford                 | 9+2wc            | Yes            | Gas         |
| 2                  | 2006           | Ford                 | 9+1wc            | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 5+1wc            | Yes            | Gas         |
| 2                  | 2007           | Chevy                | 7+2wc            | Yes            | Gas         |
| 1                  | 2007           | Chrysler             | 5                | No             | Gas         |
| 1                  | 2007           | Ford                 | 9+2wc            | Yes            | Gas         |
| 4                  | 2008           | Chevy                | 4+2wc            | Yes            | Gas         |
| 2                  | 2008           | Chevy                | 5+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |

28



# Huntingburg

508 E. 4th Street  
 Huntingburg, IN 47542  
 (812)683-2211 FAX: (812)683-5661

Contact: Janet Kemp, Office Manager/Transportation Director  
 Email: [huntingburg@huntingburg.org](mailto:huntingburg@huntingburg.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Huntingburg City Limits  
**Service Population** 5,598

## Service Hours

**Weekday** 9:00 a.m. - 4:00 p.m.  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** N/A  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 3                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 3                |
|                       | <u>0</u>         | <u>6</u>         |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 2     |
| <b>Peak Hour Fleet</b>        | 0     |
| <b>Base Fleet</b>             | 0     |
| <b>Fuel Consumption (gal)</b> | 2,088 |

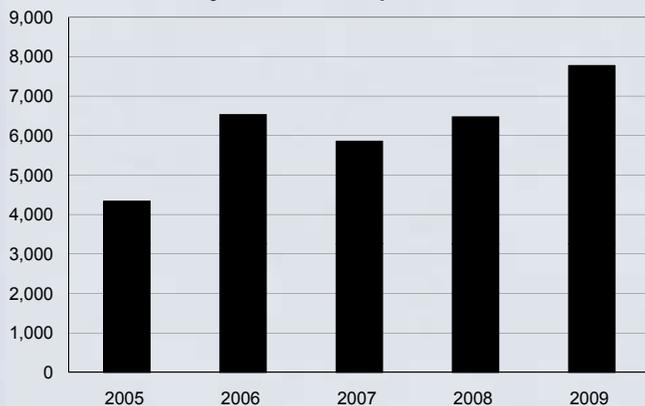
## Ridership Trends

|      |       |
|------|-------|
| 2005 | 4,340 |
| 2006 | 6,531 |
| 2007 | 5,857 |
| 2008 | 6,476 |
| 2009 | 7,775 |

## 2009 Highlights

- The Huntingburg Transit continued to increase passenger boarding's in 2009 showing 1,299 passenger boarding increase from 2008.
- Transit drivers and administration continued to attend INCOST meetings & annual conference.
- Community workshop sponsored by Generations, Diversity Training workshop and periodic on-site transit personnel meetings.
- Passenger surveys were conducted in January & November of 2009 with much positive feedback. Drivers were made aware of results.
- New 12 passenger 2 w/c transit vehicle was ordered with 2009 ARRA grant funding.

System Ridership Trend



# Huntingburg Transit System



## Operating Expense Summary

|                          |                 |
|--------------------------|-----------------|
| Operator Salaries/Wages  | \$38,565        |
| Other Salaries/Wages     | \$15,436        |
| Fringe                   | \$14,403        |
| Services                 | \$2,659         |
| Materials and Supplies   | \$5,736         |
| Utilities                | \$3,000         |
| Casualty/Liability       | \$1,666         |
| Purchased Transportation | \$0             |
| Other                    | \$2,705         |
| <b>Total Expenses</b>    | <b>\$84,170</b> |
| Fixed Route Expenses     | \$0             |
| Demand Response Services | \$84,170        |

## Revenue Summary

|                      |                 |
|----------------------|-----------------|
| Fare Revenue         | \$5,599         |
| Contract/Other       | \$0             |
| Local Assistance     | \$22,125        |
| State Assistance     | \$17,161        |
| Federal Assistance   | \$39,285        |
| <b>Total Revenue</b> | <b>\$84,170</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1996           | Dodge                | 12+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| <b>2</b>           |                |                      |                  |                |             |

## Legislative District

|                    |    |
|--------------------|----|
| Indiana Senate     | 5  |
| Indiana House      | 74 |
| U.S. Congressional | 9  |

## Productivity

|                           |        |
|---------------------------|--------|
| Total Passenger Boardings | 7,775  |
| Total Vehicle Miles       | 14,142 |
| Revenue Vehicle Miles     | 13,820 |
| Revenue Vehicle Hours     | 1,752  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$5.95  |
| Operating Expense per Passenger Trip     | \$10.83 |
| Passenger Trips per Total Vehicle Mile   | 0.55    |
| Passenger Trips per Capita               | 1.39    |

## Financial Performance

|  |          |
|--|----------|
| Operating Subsidy                            | \$78,571 |
| Operating Subsidy Ratio                      | 93%      |
| Locally Derived Income                       | \$27,724 |
| Locally Derived Income Per Operating Expense | \$0.33   |
| Fare Recovery Ratio                          | 7%       |



# Huntington County

354 N. Jefferson St.  
 Huntington, IN 46750  
 (260)356-3006 FAX: (260)356-3007  
**Contact:** Holly Saunders, Executive Director  
**Email:** holly.saunders@huntington.in.us

## General Information

**Type of Service** Demand Response  
**Service Area** Huntington County  
**Service Population** 38,075

## Service Hours

**Weekday** 6:00 am - 6:00 pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$2.00 City of Huntington, \$3.00 from city out 8 miles, \$4.00 beyond 8 miles from city limits  
**Youth** Same as base  
**Elderly/Disabled** Elderly - donation; Disabled - same as base  
**Transfer** N/A  
**Other/Special** N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 3                | 10               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 3                |
|                       | <u>5</u>         | <u>13</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 14     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 16,895 |

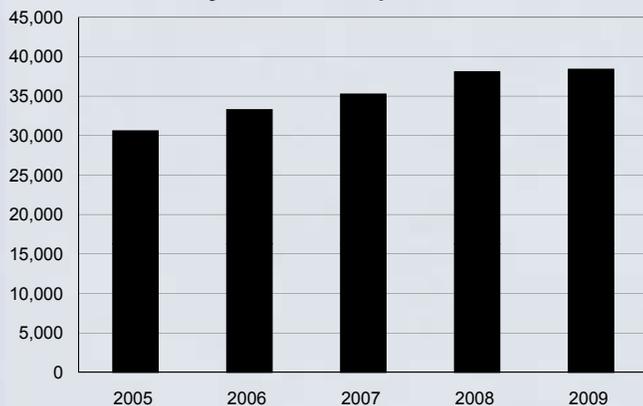
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 30,615 |
| <b>2006</b> | 33,289 |
| <b>2007</b> | 35,272 |
| <b>2008</b> | 38,089 |
| <b>2009</b> | 38,409 |

## 2009 Highlights

- We were approved to receive capital items through the American Recovery and Reinvestment Act, the amount totaling \$327,685.
- We assisted writing a grant proposal, which was awarded to our local homeless shelter. The grant was used to purchase tickets for their residents to ride our system.
- Added a low-floor minivan through a 5311 grant.

**System Ridership Trend**





# Huntington Area Transportation

## Legislative District

Indiana Senate 44  
 Indiana House 50  
 U.S. Congressional 5

## Productivity

Total Passenger Boardings 38,409  
 Total Vehicle Miles 228,191  
 Revenue Vehicle Miles 226,511  
 Revenue Vehicle Hours 19,777

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.13  
 Operating Expense per Passenger Trip \$12.63  
 Passenger Trips per Total Vehicle Mile 0.17  
 Passenger Trips per Capita 1.01

## Financial Performance

Operating Subsidy \$446,192  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$183,972  
 Locally Derived Income Per Operating Expense \$0.38  
 Fare Recovery Ratio 8%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$204,382        |
| Other Salaries/Wages     | \$100,155        |
| Fringe                   | \$38,873         |
| Services                 | \$0              |
| Materials and Supplies   | \$60,641         |
| Utilities                | \$3,119          |
| Casualty/Liability       | \$26,195         |
| Purchased Transportation | \$8,673          |
| Other                    | \$43,119         |
| <b>Total Expenses</b>    | <b>\$485,157</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$485,157        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$38,965         |
| Contract/Other       | \$0              |
| Local Assistance     | \$145,007        |
| State Assistance     | \$88,676         |
| Federal Assistance   | \$212,509        |
| <b>Total Revenue</b> | <b>\$485,157</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Dodge                | 9+2wc            | Yes            | Gas         |
| 1                  | 2001           | Dodge                | 13               | No             | Gas         |
| 1                  | 2001           | Dodge                | 11+2wc           | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 7                | No             | Gas         |
| 1                  | 2003           | Chevy/Braun          | 7+2wc            | Yes            | Gas         |
| 1                  | 2003           | Buick                | 5                | No             | Gas         |
| 1                  | 2005           | Dodge                | 7                | No             | Gas         |
| 2                  | 2005           | Chevy/Braun          | 7                | Yes            | Gas         |
| 1                  | 2007           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 8                | Yes            | Gas         |
| 3                  | 2008           | Chevy/Braun          | 5                | Yes            | Gas         |
| <b>14</b>          |                |                      |                  |                |             |



# Indianapolis

1501 West Washington Street  
 Indianapolis, IN 46222  
 (317) 635-2100 FAX: (317) 635-6585  
**Contact:** Mike Terry, President/CEO  
**Email:** mterry@indygo.net

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Indianapolis Metropolitan Area  
**Service Population** 791,926

## Service Hours

**Weekday** 4:09 am - 12:37 am  
**Saturday** 5:46 am - 12:41 am  
**Sunday** 6:32 am - 10:00 pm

## Fare Structure

**Base** \$1.75  
**Youth** \$0.85  
**Elderly/Disabled** \$0.85  
**Transfer** None  
**Other/Special**

Pass (full fare) \$60.00/Month; E&D Pass \$30.00/Month  
 Demand Response \$3.50; Day Pass \$4.00; All Passes 1/2 price for youth and "half-fare" program

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 370              | 7                |
| <b>Maintenance</b>    | 79               | 0                |
| <b>Administration</b> | 33               | 0                |
|                       | <hr/> 482        | <hr/> 7          |

## Operation Characteristics

|                               |           |
|-------------------------------|-----------|
| <b>Revenue Vehicles</b>       | 235       |
| <b>Peak Hour Fleet</b>        | 197       |
| <b>Base Fleet</b>             | 136       |
| <b>Fuel Consumption (gal)</b> | 2,014,686 |

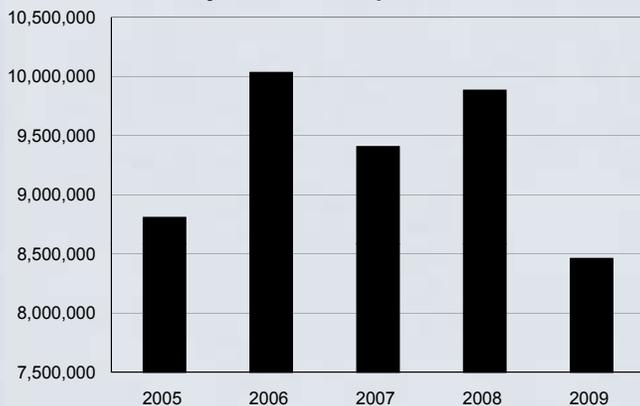
## Ridership Trends

|             |            |
|-------------|------------|
| <b>2005</b> | 8,810,183  |
| <b>2006</b> | 10,033,477 |
| <b>2007</b> | 9,408,226  |
| <b>2008</b> | 9,883,684  |
| <b>2009</b> | 8,463,419  |

## 2009 Highlights

- IndyGo received approximately \$16.1 million in ARRA funds, allowing for headquarter facility upgrades and the procurement of 22 new fixed route vehicles.
- IndyGo installed a Computer Aided/Automated Vehicle Location (CAD/AVL) system to the entire fleet, including fixed route, paratransit and support vehicles.
- In conjunction with the Indianapolis MPO, IndyGo conducted a passenger On Board survey. Final results will be issued in 2010.
- In January 2009, IndyGo started selling a 31-Day S Pass for Indianapolis College and University students. The pass is sold at a 50% discount to attract these riders.
- In 2009, we replaced some of our paratransit (Open Door) vehicles with 57 new 12-passenger vehicles.
- Mike Terry was announced as the new President and CEO of IndyGo in January 2009.

**System Ridership Trend**





## Legislative District

**Indiana Senate** 21, 23  
**Indiana House** 25, 58, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100  
**U.S. Congressional** 4, 5, 7

## Productivity

**Total Passenger Boardings** 8,463,419  
**Total Vehicle Miles** 11,403,818  
**Revenue Vehicle Miles** 9,719,810  
**Revenue Vehicle Hours** 643,576

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$4.98  
**Operating Expense per Passenger Trip** \$6.70  
**Passenger Trips per Total Vehicle Mile** 0.74  
**Passenger Trips per Capita** 10.69

## Financial Performance

**Operating Subsidy** \$45,077,548  
**Operating Subsidy Ratio** 79%  
**Locally Derived Income** \$30,421,744  
**Locally Derived Income Per Operating Expense** \$0.54  
**Fare Recovery Ratio** 17%

## Operating Expense Summary

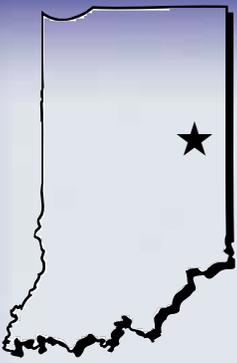
|                                 |              |
|---------------------------------|--------------|
| <b>Operator Salaries/Wages</b>  | \$11,128,753 |
| <b>Other Salaries/Wages</b>     | \$6,613,717  |
| <b>Fringe</b>                   | \$10,012,877 |
| <b>Services</b>                 | \$4,729,023  |
| <b>Materials and Supplies</b>   | \$9,779,541  |
| <b>Utilities</b>                | \$690,579    |
| <b>Casualty/Liability</b>       | \$2,401,955  |
| <b>Purchased Transportation</b> | \$11,022,973 |
| <b>Other</b>                    | \$354,994    |
| <b>Total Expenses</b>           | \$56,734,412 |
| <b>Fixed Route Expenses</b>     | \$45,387,530 |
| <b>Demand Response Services</b> | \$11,346,882 |

## Revenue Summary

|                           |              |
|---------------------------|--------------|
| <b>Fare Revenue</b>       | \$9,750,034  |
| <b>Contract/Other</b>     | \$1,906,830  |
| <b>Local Assistance</b>   | \$18,764,880 |
| <b>State Assistance</b>   | \$11,631,612 |
| <b>Federal Assistance</b> | \$14,681,056 |
| <b>Total Revenue</b>      | \$56,734,412 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 29                 | 1997           | Gillig               | Yes            | 44+2wc           | Diesel      |
| 9                  | 1998           | Gillig               | Yes            | 44+2wc           | Diesel      |
| 25                 | 2000           | Gillig               | Yes            | 23+2wc           | Diesel      |
| 25                 | 2000           | Gillig               | Yes            | 28+2wc           | Diesel      |
| 25                 | 2000           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 24                 | 2003           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 2                  | 2004           | Gillig               | Yes            | 38+2wc           | Dual        |
| 9                  | 2005           | Opus                 | Yes            | 38+2wc           | Diesel      |
| 15                 | 2006           | Ford                 | Yes            | 14+4wc           | Diesel      |
| 1                  | 2006           | Dodge                | Yes            | 22+2wc           | Diesel      |
| 10                 | 2007           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 4                  | 2008           | Chevy                | Yes            | 14+4wc           | Diesel      |
| 57                 | 2009           | Chevy                | Yes            | 12+4wc           | Diesel      |
| <b>235</b>         |                |                      |                |                  |             |



# Jay, Randolph, Delaware

1701 S Pilgrim Boulevard PO Box 308  
 Yorktown, IN 47396  
 (888)589-1121 FAX: (765)759-6737  
**Contact:** Kevin Jeffers, Transportation Manager  
**Email:** kjeffers@lifestreaminc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Blackford, Delaware, Grant, Henry, Jay, Randolph Counties  
**Service Population** 187,405

## Service Hours

**Weekday** 7:00 am - 6:00 pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** Under 60 - \$3 per boarding or \$25 monthly pass / 60+ - \$2 per boarding or \$20 monthly pass  
**Youth** Same as base  
**Elderly/Disabled** Same as base  
**Transfer** Available to other urban systems  
**Other/Special** Discounted multi-passenger fares  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 12               | 7                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <u>16</u>        | <u>7</u>         |

## Operation Characteristics

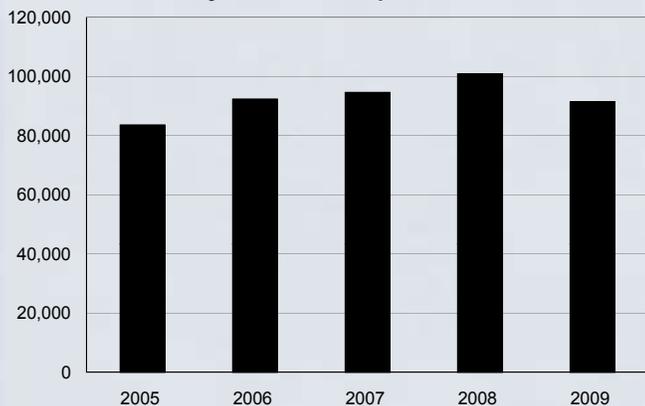
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 37     |
| <b>Peak Hour Fleet</b>        | 26     |
| <b>Base Fleet</b>             | 21     |
| <b>Fuel Consumption (gal)</b> | 58,875 |

## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 83,614  |
| <b>2006</b> | 92,369  |
| <b>2007</b> | 94,610  |
| <b>2008</b> | 100,904 |
| <b>2009</b> | 91,496  |

## 2009 Highlights

System Ridership Trend



# The New Interurban



## Legislative District

Indiana Senate 18  
 Indiana House 33, 34, 35, 54  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 91,496  
 Total Vehicle Miles 562,615  
 Revenue Vehicle Miles 561,428  
 Revenue Vehicle Hours 32,100

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.49  
 Operating Expense per Passenger Trip \$15.31  
 Passenger Trips per Total Vehicle Mile 0.16  
 Passenger Trips per Capita 0.49

## Financial Performance

Operating Subsidy \$1,356,049  
 Operating Subsidy Ratio 97%  
 Locally Derived Income \$519,307  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 3%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$614,383          |
| Other Salaries/Wages     | \$0                |
| Fringe                   | \$134,098          |
| Services                 | \$0                |
| Materials and Supplies   | \$144,361          |
| Utilities                | \$20,312           |
| Casualty/Liability       | \$44,055           |
| Purchased Transportation | \$37,599           |
| Other                    | \$405,856          |
| <b>Total Expenses</b>    | <b>\$1,400,664</b> |
| Fixed Route Expenses     | \$0                |
| Demand Response Services | \$1,400,664        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$44,615           |
| Contract/Other       | \$0                |
| Local Assistance     | \$474,692          |
| State Assistance     | \$212,787          |
| Federal Assistance   | \$668,570          |
| <b>Total Revenue</b> | <b>\$1,400,664</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1989           | Dodge                | 10+1wc           | Yes            | Gas         |
| 1                  | 1994           | Ford                 | 8                | Yes            | Gas         |
| 1                  | 1994           | Dodge                | 12+1wc           | Yes            | Gas         |
| 1                  | 1996           | Chevy                | 6                | No             | Gas         |
| 1                  | 1996           | Dodge                | 12+1wc           | Yes            | Gas         |
| 1                  | 1997           | Dodge                | 8+1wc            | Yes            | Gas         |
| 3                  | 1998           | Ford                 | 14               | No             | Gas         |
| 1                  | 1999           | GMC                  | 14               | No             | Gas         |
| 1                  | 1999           | Dodge                | 12+2wc           | Yes            | Gas         |
| 2                  | 2000           | Dodge                | 12+2wc           | Yes            | Gas         |
| 1                  | 2001           | Dodge                | 12               | Yes            | Gas         |
| 3                  | 2002           | Dodge                | 12+2wc           | Yes            | Gas         |
| 3                  | 2003           | Dodge                | 12+2wc           | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 11+2wc           | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 14               | No             | Gas         |
| 2                  | 2004           | Ford                 | 11+2wc           | Yes            | Gas         |
| 3                  | 2005           | Ford                 | 11+2wc           | Yes            | Gas         |
| 2                  | 2006           | Ford                 | 11+2wc           | Yes            | Gas         |
| 3                  | 2007           | Ford                 | 11+2wc           | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 3                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |

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# Johnson County

P.O. Box 216  
Franklin, IN 46131

(317)738-5523 FAX: (317)738-5515

Contact: Rebecca J Allen, Transportation Director

Email: beckyallen2@gmail.com

## General Information

|                           |   |
|---------------------------|---|
| <b>Type of Service</b>    | Demand Response and Deviated Fixed Route      |
| <b>Service Area</b>       | Johnson County / Shelby County / Brown County |
| <b>Service Population</b> | 137,574                                       |

## Service Hours

|                 |                    |
|-----------------|--------------------|
| <b>Weekday</b>  | 5:30 am - 10:00 pm |
| <b>Saturday</b> | 9:00 am - 5:00 pm  |
| <b>Sunday</b>   | N/A                |

## Fare Structure

|                         |   |
|-------------------------|---|
| <b>Base</b>             | \$3.50 County Wide \$4.50 out of County   |
| <b>Youth</b>            | N/A   |
| <b>Elderly/Disabled</b> | \$3.50 County Wide  |
| <b>Transfer</b>         | Free  |
| <b>Other/Special</b>    | Over-County-Line Fee \$1.00; Deviated Fixed-Route \$1.50 with free transfers<br>N/A |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 29               | 19               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 5                | 0                |
|                       | <hr/> 34         | <hr/> 19         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 34     |
| <b>Peak Hour Fleet</b>        | 22     |
| <b>Base Fleet</b>             | 20     |
| <b>Fuel Consumption (gal)</b> | 60,779 |

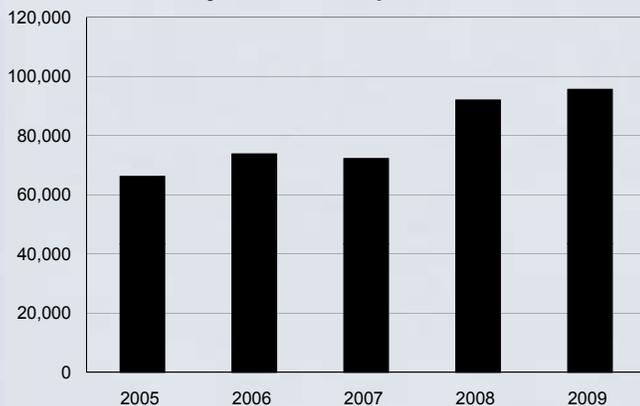
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 66,233 |
| <b>2006</b> | 73,852 |
| <b>2007</b> | 72,261 |
| <b>2008</b> | 92,032 |
| <b>2009</b> | 95,622 |

## 2009 Highlights

- Total ridership for all 3 counties Johnson, Shelby, and Brown was 134,621.
- Johnson County provided 97,339 total passenger trips including 43,940 on Johnson County Connectors.
- Shelby Go provided 23,646 passenger trips including 3,914 on The Loop.
- Access Brown County provided 4,320 passenger trips during 2009.
- Total 5311 passenger trips for 2009 109,289.
- Access Johnson County driver, Joe Dean won 1st place in the Statewide "Roadeo" in 2009. He also placed 4th place in national "Roadeo".

System Ridership Trend





# ACCESS Johnson County Public Transit / ShelbyGo / ACCESS Brown County Public Transit

## Legislative District

Indiana Senate 7,23  
 Indiana House 47, 53, 57, 58, 59, 93  
 U.S. Congressional 4,5,6

## Productivity

Total Passenger Boardings 109,337  
 Total Vehicle Miles 737,815  
 Revenue Vehicle Miles 731,509  
 Revenue Vehicle Hours 48,530

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.08  
 Operating Expense per Passenger Trip \$14.03  
 Passenger Trips per Total Vehicle Mile 0.15  
 Passenger Trips per Capita 0.79

## Financial Performance

Operating Subsidy \$1,425,187  
 Operating Subsidy Ratio 86%  
 Locally Derived Income \$597,954  
 Locally Derived Income Per Operating Expense \$0.36  
 Fare Recovery Ratio 7%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$533,793          |
| Other Salaries/Wages     | \$0                |
| Fringe                   | \$56,573           |
| Services                 | \$154,072          |
| Materials and Supplies   | \$176,939          |
| Utilities                | \$10,919           |
| Casualty/Liability       | \$41,247           |
| Purchased Transportation | \$336,237          |
| Other                    | \$224,011          |
| <b>Total Expenses</b>    | <b>\$1,533,791</b> |
| Fixed Route Expenses     | \$190,824          |
| Demand Response Services | \$1,460,655        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$108,604          |
| Contract/Other       | \$0                |
| Local Assistance     | \$489,350          |
| State Assistance     | \$232,226          |
| Federal Assistance   | \$703,611          |
| <b>Total Revenue</b> | <b>\$1,533,791</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1996           | DODGE                | 6+2wc            | Yes            | Gas         |
| 1                  | 1999           | DODGE                | 6+2wc            | Yes            | Gas         |
| 1                  | 1999           | Ford                 | 6+2wc            | Yes            | Gas         |
| 1                  | 2001           | DODGE                | 6+2wc            | Yes            | Gas         |
| 1                  | 2001           | Ford                 | 14+2wc           | Yes            | Gas         |
| 1                  | 2002           | Ford                 | 14+2wc           | Yes            | Gas         |
| 4                  | 2002           | Dodge                | 6+2wc            | Yes            | Gas         |
| 1                  | 2002           | Ford                 | 6+2wc            | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 14+2wc           | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 2+1wc            | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 2+1wc            | Yes            | Gas         |
| 2                  | 2006           | Ford                 | 6+2wc            | Yes            | Gas         |
| 3                  | 2006           | Chevy                | 2+1wc            | Yes            | Gas         |
| 2                  | 2007           | Ford                 | 14+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 8wc              | Yes            | Gas         |
| 3                  | 2008           | Chevy                | 2+1wc            | Yes            | Gas         |
| 1                  | 1999           | Ford                 | 4                | No             | Gas         |
| 1                  | 2002           | Dodge                | 6+2wc            | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 2+1wc            | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 6+2wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 2+1wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 4                | No             | Gas         |



# KIRPC

115 E. Fourth Street, P.O. Box 127

Monon, IN 47959

(219)253-6658

FAX: (219)253-6659

Contact: Randy Mitchell, Transportation Manager

Email: rmitchell@kirpc.net

## General Information

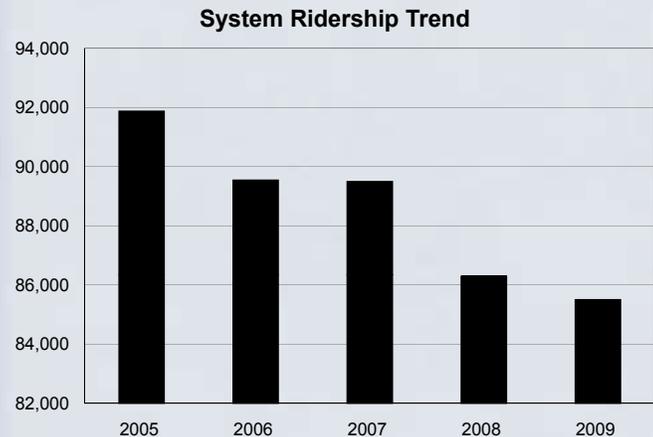
**Type of Service** Demand Response  
**Service Area** Jasper, Pulaski and Starke Counties  
**Service Population** 67,354

## Service Hours

**Weekday** 6:00 am - 6:00 pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$1.00 (\$1.25 Starke)  
**Youth** \$1.00 (\$1.25 Starke)  
**Elderly/Disabled** \$1.00 (\$1.25 Starke)  
**Transfer** N/A  
**Other/Special**  
 Monthly Pass 12 for \$60/\$20 for elderly/disabled  
 \$6 ticket value for \$5 (Starke)



## Personnel

|                       | Full-Time | Part-Time |
|-----------------------|-----------|-----------|
| <b>Operations</b>     | 8         | 11        |
| <b>Maintenance</b>    | 0         | 0         |
| <b>Administration</b> | 6         | 6         |
|                       | <u>14</u> | <u>17</u> |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 31     |
| <b>Peak Hour Fleet</b>        | 30     |
| <b>Base Fleet</b>             | 33     |
| <b>Fuel Consumption (gal)</b> | 31,628 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 91,877 |
| <b>2006</b> | 89,547 |
| <b>2007</b> | 89,498 |
| <b>2008</b> | 86,301 |
| <b>2009</b> | 85,509 |

## 2009 Highlights

- One way passenger trips increased while miles decreased in JCCS.
- Starke Co. coordinated with the Starke Co. Youth Program to transport students during the summer to an Earthworks educational program.
- PCHS participated in the annual Halloween scarecrow event sponsored by the Chamber of Commerce. Transit had two entries.
- PCHS received an increase in their Title 111 elderly service grant.
- Received a donation from a rider with disabilities who was awarded a transit grant to attend college.
- PCHS is pleased to be celebrating 25 years of providing public transit services to Pulaski County.



# Arrowhead Country Public Transportation

## Legislative District

Indiana Senate 13,14  
 Indiana House 4, 16, 17, 20  
 U.S. Congressional 1,2

## Productivity

Total Passenger Boardings 85,509  
 Total Vehicle Miles 354,118  
 Revenue Vehicle Miles 335,632  
 Revenue Vehicle Hours 20,315

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.39  
 Operating Expense per Passenger Trip \$9.91  
 Passenger Trips per Total Vehicle Mile 0.24  
 Passenger Trips per Capita 1.27

## Financial Performance

Operating Subsidy \$781,053  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$266,493  
 Locally Derived Income Per Operating Expense \$0.31  
 Fare Recovery Ratio 7%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$243,300        |
| Other Salaries/Wages     | \$233,903        |
| Fringe                   | \$160,809        |
| Services                 | \$50,791         |
| Materials and Supplies   | \$73,684         |
| Utilities                | \$16,360         |
| Casualty/Liability       | \$34,061         |
| Purchased Transportation | \$0              |
| Other                    | \$34,325         |
| <b>Total Expenses</b>    | <b>\$847,233</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$847,233        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$57,697         |
| Contract/Other       | \$8,483          |
| Local Assistance     | \$208,796        |
| State Assistance     | \$181,729        |
| Federal Assistance   | \$390,528        |
| <b>Total Revenue</b> | <b>\$847,233</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1991           | Chevy                | 22               | No             | Gas         |
| 1                  | 1995           | Dodge                | 9+2wc            | Yes            | Gas         |
| 2                  | 1996           | Chevy                | 7                | No             | Gas         |
| 1                  | 1997           | Dodge                | 6                | No             | Gas         |
| 1                  | 1997           | GMC                  | 5                | Yes            | Gas         |
| 1                  | 1999           | Ford                 | 5                | No             | Gas         |
| 1                  | 1999           | Dodge                | 9+2wc            | Yes            | Gas         |
| 1                  | 2000           | Chevy                | 22               | No             | Gas         |
| 1                  | 2000           | Dodge                | 9+2wc            | Yes            | Gas         |
| 1                  | 2001           | Chevy                | 22               | No             | Gas         |
| 1                  | 2001           | Dodge                | 9+2wc            | Yes            | Gas         |
| 1                  | 2001           | Dodge                | 9+2wc            | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 13               | No             | Gas         |
| 1                  | 2002           | Chevy                | 22               | No             | Gas         |
| 1                  | 2003           | Chevy                | 30               | No             | Gas         |
| 1                  | 2005           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2005           | Chevy                | 27               | No             | Gas         |
| 1                  | 2005           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2006           | Dodge                | 6                | No             | Gas         |
| 1                  | 2006           | Ford                 | 13               | No             | Gas         |
| 1                  | 2006           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 11               | No             | Gas         |
| 1                  | 2007           | Dodge                | 6                | No             | Gas         |
| 1                  | 2007           | Ford                 | 11               | No             | Gas         |
| 1                  | 2007           | Chevy                | 22               | No             | Gas         |
| 1                  | 2007           | Dodge                | 7                | No             | Gas         |
| 1                  | 2008           | Chevy                | 27               | No             | Gas         |
| 1                  | 2008           | GMC                  | 30               | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |



# Knox County

2009 Prospect Ave.  
Vincennes, IN 47591

(812)886-3381 FAX: (812)882-2186

Contact: Michele Shake, Transportation Coordinator

Email: mshake@bettyejmccormick.org

## General Information

|                           |   |
|---------------------------|---|
| <b>Type of Service</b>    | Demand Response and Deviated Fixed Routes |
| <b>Service Area</b>       | Knox County                               |
| <b>Service Population</b> | 39,256                                    |

## Service Hours

|                 |                    |
|-----------------|--------------------|
| <b>Weekday</b>  | 6:00 am to 5:00 pm |
| <b>Saturday</b> | By Appointment     |
| <b>Sunday</b>   | By Appointment     |

## Fare Structure

|                         |                                    |
|-------------------------|------------------------------------|
| <b>Base</b>             | \$2.00 in Vincennes, \$3.00 County |
| <b>Youth</b>            | N/A                                |
| <b>Elderly/Disabled</b> | \$2.00 in Vincennes, \$3.00 County |
| <b>Transfer</b>         | N/A                                |
| <b>Other/Special</b>    | N/A                                |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 3                | 15               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 1                |
|                       | <hr/> 5          | <hr/> 16         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 16     |
| <b>Peak Hour Fleet</b>        | 13     |
| <b>Base Fleet</b>             | 10     |
| <b>Fuel Consumption (gal)</b> | 51,856 |

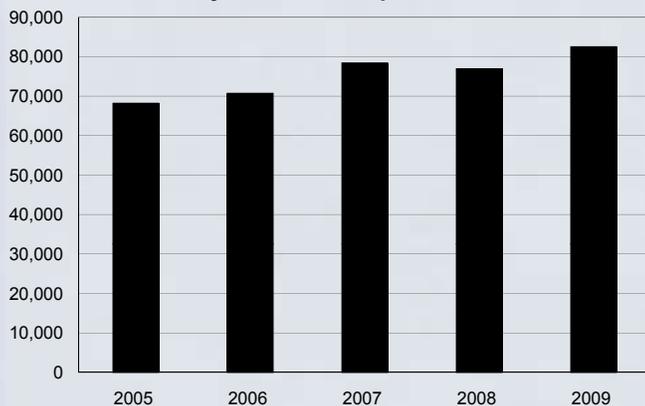
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 68,179 |
| <b>2006</b> | 70,717 |
| <b>2007</b> | 78,402 |
| <b>2008</b> | 76,941 |
| <b>2009</b> | 82,507 |

## 2009 Highlights

- Received Job Access and Reverse Commute grant - 8,002 rides to Head Start for children/families.
- Received New Freedom grant - 7,679 rides to qualifying consumers.
- Ridership increased by 5,466 to 82,507.
- Received a Commander's Award from U.S. Marine Corps Reserve for Toys For Tots.
- Completed construction of 6 bay garage thru OCRA Grant.
- American Recovery grant for VanGo office, maintenance, parking and misc. equipment.

System Ridership Trend





## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$370,340        |
| Other Salaries/Wages     | \$16,000         |
| Fringe                   | \$45,098         |
| Services                 | \$3,000          |
| Materials and Supplies   | \$175,305        |
| Utilities                | \$12,893         |
| Casualty/Liability       | \$38,466         |
| Purchased Transportation | \$0              |
| Other                    | \$74,687         |
| <b>Total Expenses</b>    | <b>\$735,789</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$735,789        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$32,392         |
| Contract/Other       | \$0              |
| Local Assistance     | \$225,966        |
| State Assistance     | \$150,146        |
| Federal Assistance   | \$327,285        |
| <b>Total Revenue</b> | <b>\$735,789</b> |

## Legislative District

|                    |        |
|--------------------|--------|
| Indiana Senate     | 42     |
| Indiana House      | 45, 64 |
| U.S. Congressional | 8      |

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 98,188  |
| Total Vehicle Miles       | 427,704 |
| Revenue Vehicle Miles     | 425,886 |
| Revenue Vehicle Hours     | 23,877  |

## Performance/Service Effectiveness

|  |        |
|--|--------|
| Operating Expense per Total Vehicle Mile | \$1.72 |
| Operating Expense per Passenger Trip     | \$7.49 |
| Passenger Trips per Total Vehicle Mile   | 0.23   |
| Passenger Trips per Capita               | 2.50   |

## Financial Performance

|   |           |
|---|-----------|
| Operating Subsidy                               | \$703,397 |
| Operating Subsidy Ratio                         | 96%       |
| Locally Derived Income                          | \$258,358 |
| Locally Derived Income<br>Per Operating Expense | \$0.35    |
| Fare Recovery Ratio                             | 4%        |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Ford                 | 18+2wc           | Yes            | Gas         |
| 1                  | 2002           | Ford                 | 18+4wc           | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 12+2wc           | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 10+2wc           | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 6+1wc            | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 18+4wc           | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 5                | No             | Gas         |
| 1                  | 2005           | Ford                 | 11+2wc           | Yes            | Gas         |
| 2                  | 2006           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 7+1wc            | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 21+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 14+2wc           | Yes            | Gas         |
| <b>16</b>          |                |                      |                  |                |             |



# Kokomo

120 E. Mulberry Street, Suite 116  
 Kokomo, IN 46901  
 (765) 456-2336 FAX: (765) 456-2339  
**Contact:** Larry Ives, Director  
**Email:** khcgcc@aol.com

## General Information

**Type of Service** Demand Response for FCR/Para-Transit for SCB  
**Service Area** Kokomo Urbanized Area  
**Service Population** 63,739

## Service Hours

**Weekday** 24 hours per day for FCR  
 Mon.-Fri. 8:00 am to 4:00 pm for SCB  
**Saturday** 24 hours per day for FCR  
 None for SCB  
**Sunday** 24 hours per day for FCR

## Fare Structure

**Base** \$7.50 for 1st 2 miles the  
 \$.50/mile for FCR/Contribution  
 for SCB  
**Youth** N/A  
**Elderly/Disabled** \$7.50 peak hrs. for FCR/half fare  
 when Senior Bus Service in not  
 Available  
**Transfer** N/A  
**Other/Special**  
 Taxi Fare is base rate of \$7.50 of 1st 2 miles &  
 \$.50/mile after; Elderly and disabled pay half base fare  
 rate during non-peak periods.  
 FCR Program subsidizes \$3.00 per trip; driver  
 assistance extra, pays \$17.00 wheelchair and  
 additional 1/2 fares when SCB not available

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 21               | 10               |
| <b>Maintenance</b>    | 1                | 9                |
| <b>Administration</b> | 2                | 7                |
|                       | <u>24</u>        | <u>26</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 30      |
| <b>Peak Hour Fleet</b>        | 28      |
| <b>Base Fleet</b>             | 24      |
| <b>Fuel Consumption (gal)</b> | 100,186 |

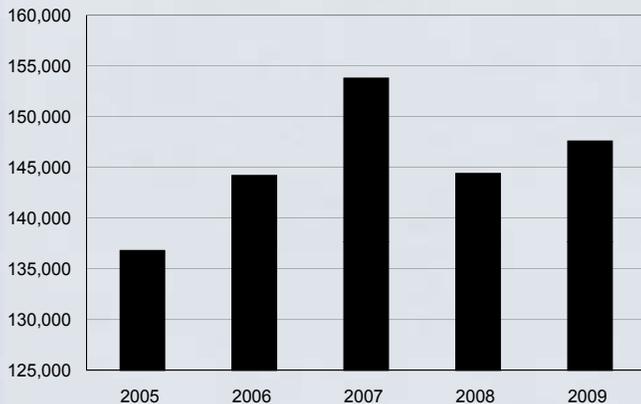
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 136,818 |
| <b>2006</b> | 144,217 |
| <b>2007</b> | 153,803 |
| <b>2008</b> | 144,415 |
| <b>2009</b> | 147,601 |

## 2009 Highlights

- Installed new dispatching equipment for both Senior Bus and Purchased Transportation provider. Included mobile data computers. Total cost was \$231,532 Federal and \$57,883 local.

**System Ridership Trend**





# First City Rider/Kokomo Senior Citizen Bus Service

## Legislative District

Indiana Senate 42, 43  
 Indiana House 30, 38

U.S. Congressional 2

## Productivity

Total Passenger Boardings 147,601  
 Total Vehicle Miles 855,163  
 Revenue Vehicle Miles 536,729  
 Revenue Vehicle Hours 75,809

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.45  
 Operating Expense per Passenger Trip \$14.22  
 Passenger Trips per Total Vehicle Mile 0.17  
 Passenger Trips per Capita 2.32

## Financial Performance

Operating Subsidy \$1,801,432  
 Operating Subsidy Ratio 86%  
 Locally Derived Income \$892,986  
 Locally Derived Income Per Operating Expense \$0.43  
 Fare Recovery Ratio 14%

## Operating Expense Summary

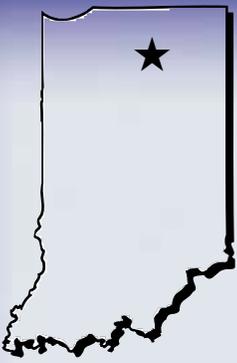
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$349,037          |
| Other Salaries/Wages     | \$242,816          |
| Fringe                   | \$357,386          |
| Services                 | \$65,938           |
| Materials and Supplies   | \$196,801          |
| Utilities                | \$12,755           |
| Casualty/Liability       | \$0                |
| Purchased Transportation | \$844,903          |
| Other                    | \$28,526           |
| <b>Total Expenses</b>    | <b>\$2,098,162</b> |
| Fixed Route Expenses     | \$1,005,056        |
| Demand Response Services | \$1,093,106        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$296,730          |
| Contract/Other       | \$0                |
| Local Assistance     | \$596,256          |
| State Assistance     | \$398,620          |
| Federal Assistance   | \$806,556          |
| <b>Total Revenue</b> | <b>\$2,098,162</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased   | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|--|----------------------|----------------|------------------|-------------|
| 1                  | 2004   | Ford                 | Yes            | 12+2wc           | Diesel      |
| 4                  | 2005   | Ford                 | Yes            | 12+2wc           | Diesel      |
| 2                  | 2006   | Ford                 | Yes            | 12+2wc           | Diesel      |
| 2                  | 2007   | Chevy                | Yes            | 12+2wc           | Diesel      |
| 1                  | 2009   | Ford                 | Yes            | 12+2wc           | Diesel      |
| 2                  | 2009   | Dodge                | Yes            | 4+2wc            | Gas         |
| 18                 | Vehicles operated by private contractor for First City Rider Program |                      |                |                  |             |
| <b>30</b>          |  |                      |                |                  |             |



# Kosciusko County

1804 East Winona Ave

Warsaw, IN 46580

(574)267-4990

FAX: (574)371-1400

Contact: Matt Boren, Transportation General Manager

Email: matt.boren@cardinalservices.org

## General Information

|                           |                                  |
|---------------------------|----------------------------------|
| <b>Type of Service</b>    | Subscription and Demand Response |
| <b>Service Area</b>       | Kosciusko County                 |
| <b>Service Population</b> | 74,057                           |

## Service Hours

|                 |                   |
|-----------------|-------------------|
| <b>Weekday</b>  | 5:30 am - 5:30 pm |
| <b>Saturday</b> | N/A               |
| <b>Sunday</b>   | N/A               |

## Fare Structure

|                         |   |
|-------------------------|---|
| <b>Base</b>             | \$1.50 in town, \$4.50 in county                        |
| <b>Youth</b>            | N/A   |
| <b>Elderly/Disabled</b> | N/A   |
| <b>Transfer</b>         | Free  |
| <b>Other/Special</b>    | \$1.50 with 24 hour notice, \$4.50 for same day service |
|                         | N/A   |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 8                | 1                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 3                | 1                |
|                       | <hr/> 12         | <hr/> 1          |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 9      |
| <b>Base Fleet</b>             | 9      |
| <b>Fuel Consumption (gal)</b> | 17,298 |

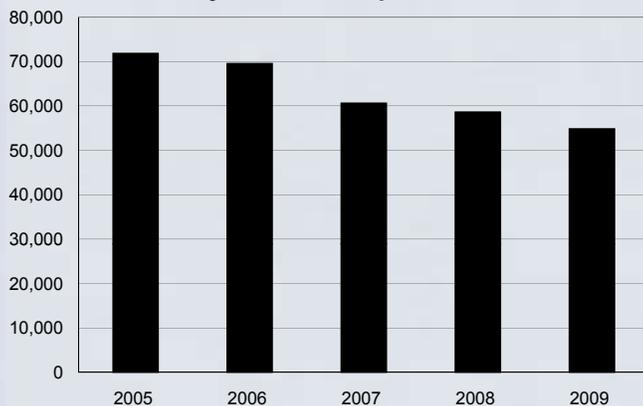
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 71,864 |
| <b>2006</b> | 69,579 |
| <b>2007</b> | 60,671 |
| <b>2008</b> | 58,666 |
| <b>2009</b> | 54,884 |

## 2009 Highlights

- The Bertsch Family (local business owners) donated to KABS so that transportation would be available for when they needed it.
- KABS took on a redesigned logo with a fresh and professional new look. Along with this new logo the tagline, "Getting You There" was adopted.

System Ridership Trend



# Kosciusko Area Bus Service



## Legislative District

Indiana Senate 18  
 Indiana House 18, 22, 23

U.S. Congressional 3

## Productivity

Total Passenger Boardings 54,884  
 Total Vehicle Miles 147,605  
 Revenue Vehicle Miles 147,605  
 Revenue Vehicle Hours 11,614

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.58  
 Operating Expense per Passenger Trip \$12.31  
 Passenger Trips per Total Vehicle Mile 0.37  
 Passenger Trips per Capita 0.74

## Financial Performance

Operating Subsidy \$636,814  
 Operating Subsidy Ratio 94%  
 Locally Derived Income \$235,981  
 Locally Derived Income Per Operating Expense \$0.35  
 Fare Recovery Ratio 6%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$225,065        |
| Other Salaries/Wages     | \$70,541         |
| Fringe                   | \$159,587        |
| Services                 | \$8,464          |
| Materials and Supplies   | \$77,886         |
| Utilities                | \$11,212         |
| Casualty/Liability       | \$29,704         |
| Purchased Transportation | \$0              |
| Other                    | \$93,273         |
| <b>Total Expenses</b>    | <b>\$675,732</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$675,732        |

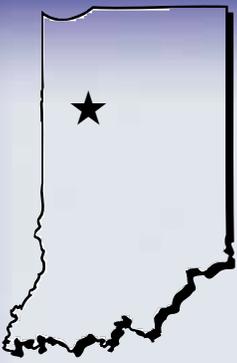
## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$38,918         |
| Contract/Other       | \$0              |
| Local Assistance     | \$197,063        |
| State Assistance     | \$121,343        |
| Federal Assistance   | \$318,408        |
| <b>Total Revenue</b> | <b>\$675,732</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Dodge                | 9+2wc            | Yes            | Gas         |
| 1                  | 2002           | Ford                 | 18+2wc           | Yes            | Diesel      |
| 1                  | 2003           | Ford                 | 12+2wc           | Yes            | Diesel      |
| 1                  | 2003           | Ford                 | 18+2wc           | Yes            | Diesel      |
| 1                  | 2004           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 1                  | 2005           | Ford                 | 18+2wc           | Yes            | Diesel      |
| 1                  | 2006           | Ford                 | 18+2wc           | Yes            | Diesel      |
| 1                  | 2006           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 18+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |

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# Lafayette

1250 Canal Rd., Box 588

Lafayette, IN 47902

(765) 423-2666 FAX: (765) 742-4729

Contact: Martin B. Sennett, General Manager

Email: msennett@gocitybus.com

## General Information

|                           |  |
|---------------------------|--|
| <b>Type of Service</b>    | Fixed Route and Demand Response                                    |
| <b>Service Area</b>       | Lafayette, West Lafayette<br>Metropolitan Area, & Purdue<br>Campus |
| <b>Service Population</b> | 123,046  |

## Service Hours

|                 |   |
|-----------------|---|
| <b>Weekday</b>  | 6:00 am - 12:40 am M-Th;<br>6:00 am - 3:20 am F |
| <b>Saturday</b> | 6:00 am - 3:20 am                               |
| <b>Sunday</b>   | 8:45 am - 6:40 pm                               |

## Fare Structure

|   |        |
|---|--------|
| <b>Base</b>   | \$1.00 |
| <b>Youth</b>  | Free   |
| <b>Elderly/Disabled</b>   | \$0.50 |
| <b>Transfer</b>   | Free   |
| <b>Other/Special</b>  |        |
| Pass \$28.00/Month, E&D Pass \$14.00/Month, Token<br>\$.75/ride |        |
| Demand Response Fare (ACCESS) \$2.00 /ride                      |        |

## Personnel

|                       |                  |                  |
|-----------------------|------------------|------------------|
|                       | <i>Full-Time</i> | <i>Part-Time</i> |
| <b>Operations</b>     | 78               | 20               |
| <b>Maintenance</b>    | 14               | 0                |
| <b>Administration</b> | 17               | 3                |
|                       | <hr/>            | <hr/>            |
|                       | 109              | 23               |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 73      |
| <b>Peak Hour Fleet</b>        | 59      |
| <b>Base Fleet</b>             | 45      |
| <b>Fuel Consumption (gal)</b> | 423,100 |

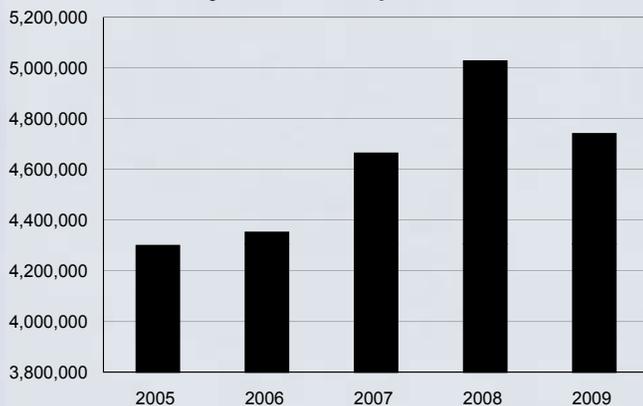
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2005</b> | 4,301,043 |
| <b>2006</b> | 4,353,181 |
| <b>2007</b> | 4,664,881 |
| <b>2008</b> | 5,028,088 |
| <b>2009</b> | 4,741,647 |

## 2009 Highlights

- In September, the U.S. Department of Transportation announced that CityBus was one of 43 transit systems in the nation, and the only transit system in Indiana, to be awarded a \$2.18 million Transit Investments for Greenhouse Gas and Energy Reduction grant.
- CityBus installed new farebox technology to issue electronically-encoded fare media to passengers. Federal stimulus funds were used to complete the \$276,000 project.
- In June, using a New Freedom grant, CityBus began providing travel training services to help new riders learn how to use public transportation.
- In July, CityBus placed seven new buses into service. Six are hybrid buses, and two of those are 60-foot articulated buses.
- In August, CityBus used a Job Access and Reverse Commute grant to begin operating key regular route buses until after midnight on weeknights. This extended transit services to second- and third-shift employees for the first time.

System Ridership Trend





## Legislative District

Indiana Senate 20  
 Indiana House 26, 27, 41  
 U.S. Congressional 4

## Productivity

Total Passenger Boardings 4,741,647  
 Total Vehicle Miles 1,770,275  
 Revenue Vehicle Miles 1,618,129  
 Revenue Vehicle Hours 140,045

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.72  
 Operating Expense per Passenger Trip \$2.13  
 Passenger Trips per Total Vehicle Mile 2.68  
 Passenger Trips per Capita 38.54

## Financial Performance

Operating Subsidy \$5,794,467.53  
 Operating Subsidy Ratio 57%  
 Locally Derived Income \$4,634,585.14  
 Locally Derived Income Per Operating Expense \$0.46  
 Fare Recovery Ratio 22%

## Operating Expense Summary

|                          |                     |
|--------------------------|---------------------|
| Operator Salaries/Wages  | \$3,031,964         |
| Other Salaries/Wages     | \$1,564,759         |
| Fringe                   | \$2,332,107         |
| Services                 | \$809,435           |
| Materials and Supplies   | \$1,908,948         |
| Utilities                | \$125,066           |
| Casualty/Liability       | \$162,771           |
| Purchased Transportation | \$0                 |
| Other                    | \$182,416           |
| <b>Total Expenses</b>    | <b>\$10,117,466</b> |
| Fixed Route Expenses     | \$9,447,805         |
| Demand Response Services | \$669,661           |

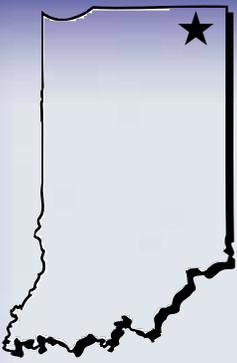
## Revenue Summary

|                      |                     |
|----------------------|---------------------|
| Fare Revenue         | \$2,215,611         |
| Contract/Other       | \$2,107,388         |
| Local Assistance     | \$362,130           |
| State Assistance     | \$3,527,978         |
| Federal Assistance   | \$1,904,360         |
| <b>Total Revenue</b> | <b>\$10,117,467</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1990           | NEW FLYER            | YES            | 60               | DIESEL      |
| 7                  | 1994           | GILLIG               | YES            | 38+2WC           | DIESEL      |
| 5                  | 1994           | NEW FLYER            | YES            | 60               | DIESEL      |
| 7                  | 1995           | NEW FLYER            | YES            | 35               | DIESEL      |
| 1                  | 1995           | GILLIG               | YES            | 38+2WC           | DIESEL      |
| 9                  | 1998           | GILLIG               | YES            | 38+2WC           | DIESEL      |
| 1                  | 1999           | SUPREME              | YES            | 16+2WC           | DIESEL      |
| 3                  | 1999           | GILLIG               | YES            | 38+2WC           | DIESEL      |
| 1                  | 2000           | DODGE VAN            | YES            | 9                | GAS         |
| 2                  | 2002           | CHANCE               | YES            | 28               | DIESEL      |
| 6                  | 2002           | GILLIG               | YES            | 40               | DIESEL      |
| 2                  | 2002           | SUPREME              | YES            | 16+2WC           | DIESEL      |
| 1                  | 2003           | SUPREME              | YES            | 20               | DIESEL      |
| 3                  | 2003           | GILLIG               | YES            | 40               | DIESEL      |
| 4                  | 2005           | GILLIG               | YES            | 40               | DIESEL      |
| 3                  | 2006           | SUPREME              | YES            | 13               | DIESEL      |
| 9                  | 2007           | GILLIG               | YES            | 40               | DIESEL      |
| 2                  | 2009           | NEW FLYER            | YES            | 60               | DIESEL      |
| 6                  | 2009           | GILLIG               | YES            | 40               | DIESEL      |

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# La Grange County

PO Box 107, 125 W Fenn Street Suite 400

LaGrange 46761

(260)463-4161 FAX: (260)572-2238

Contact: Cheri Perkins, Transportation Coordinator

Email: cheri@lagrange coa.com

## General Information

**Type of Service** Demand Response  
**Service Area** LaGrange County  
**Service Population** 34,909

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** 0-4 miles \$2 each way, 5-9 miles \$4 each way, 10-15 miles \$6 each way, 16-20 miles \$8 each way  
**Youth** Free with paying adult  
**Elderly/Disabled** Donation within the county  
**Transfer** N/A  
**Other/Special** N/A

## Personnel

|                | Full-Time | Part-Time |
|----------------|-----------|-----------|
| Operations     | 1         | 1         |
| Maintenance    | 0         | 0         |
| Administration | 0         | 1         |
|                | <u>1</u>  | <u>1</u>  |

## Operation Characteristics

|                        |        |
|------------------------|--------|
| Revenue Vehicles       | 7      |
| Peak Hour Fleet        | 6      |
| Base Fleet             | 4      |
| Fuel Consumption (gal) | 12,249 |

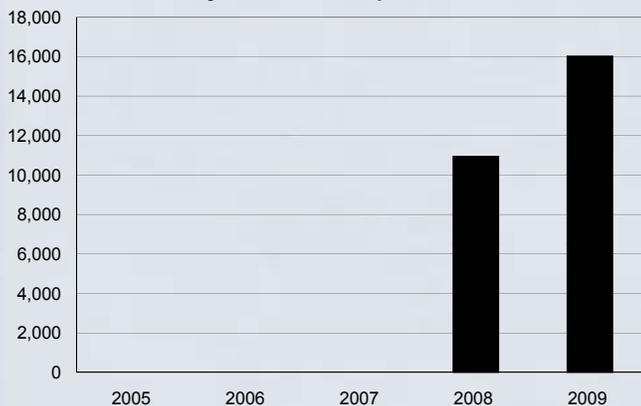
## Ridership Trends

|      |        |
|------|--------|
| 2005 |        |
| 2006 |        |
| 2007 |        |
| 2008 | 10,947 |
| 2009 | 16,029 |

## 2009 Highlights

- Transported a summer youth camp program.
- Provide services for two Amish schools in our area to school, the one is a handicapped school.
- 1042 new clients added for 2009. A 44.6% increase from 2008.
- Total trips for 2009 were 16029. An increase of 46.5% from 2008.

System Ridership Trend





# LaGrange County Council on Aging

## Legislative District

Indiana Senate 28  
 Indiana House 18,52  
 U.S. Congressional 3

## Productivity

Total Passenger Boardings 16,029  
 Total Vehicle Miles 195,984  
 Revenue Vehicle Miles 195,984  
 Revenue Vehicle Hours 11,146

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.17  
 Operating Expense per Passenger Trip \$14.26  
 Passenger Trips per Total Vehicle Mile 0.08  
 Passenger Trips per Capita 0.46

## Financial Performance

Operating Subsidy \$202,655  
 Operating Subsidy Ratio 89%  
 Locally Derived Income \$167,105  
 Locally Derived Income Per Operating Expense \$0.73  
 Fare Recovery Ratio 11%

## Operating Expense Summary

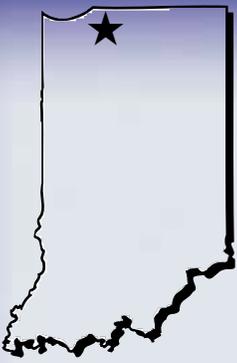
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$132,781        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$0              |
| Services                 | \$0              |
| Materials and Supplies   | \$38,466         |
| Utilities                | \$2,693          |
| Casualty/Liability       | \$9,918          |
| Purchased Transportation | \$0              |
| Other                    | \$44,647         |
| <b>Total Expenses</b>    | <b>\$228,505</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$228,505        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$25,850         |
| Contract/Other       | \$0              |
| Local Assistance     | \$141,255        |
| State Assistance     | \$0              |
| Federal Assistance   | \$61,400         |
| <b>Total Revenue</b> | <b>\$228,505</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Dodge                | 6                | No             | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2003           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 5                | Yes            | Gas         |
| 1                  | 2007           | Dodge                | 6                | No             | Gas         |
| 1                  | 2008           | Ford                 | 10               | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 5+1wc            | Yes            | Gas         |
| <b>7</b>           |                |                      |                  |                |             |



# LaPorte

102 "L" Street  
 LaPorte, IN 46350  
 (219) 326-8274 FAX: (219) 362-6325  
**Contact:** Janet Lantz, Director  
**Email:** transporte11@comcast.net

## General Information

**Type of Service** Demand Response  
**Service Area** LaPorte City Limits and one-quarter mile fringe  
**Service Population** 21,621

## Service Hours

**Weekday** 6:00 am - 9:00 pm  
**Saturday** 8:00 am - 4:00 pm  
**Sunday** N/A

## Fare Structure

**Base** \$3.25 GENERAL PUBLIC  
**Youth** \$1.25  
**Elderly/Disabled** \$2.5  
**Transfer** N/A  
**Other/Special**  
 PASS 10 RIDES \$22.50 ELDERLY/DISABLED PRICE  
 PASS 10 RIDES \$30.00 GENERAL PUBLIC

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 4                | 9                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 3                | 0                |
|                       | <u>8</u>         | <u>9</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 8      |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 4      |
| <b>Fuel Consumption (gal)</b> | 15,906 |

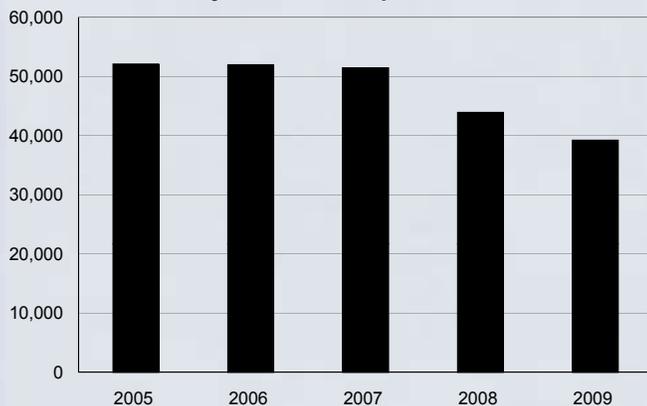
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 52,091 |
| <b>2006</b> | 51,970 |
| <b>2007</b> | 51,445 |
| <b>2008</b> | 43,931 |
| <b>2009</b> | 39,235 |

## 2009 Highlights

- 3,221 wheelchair lift calls.
- 1,701 Special education students to and from work training program.
- 39,235 passenger boarding's.

**System Ridership Trend**





## Legislative District

Indiana Senate 23, 24  
 Indiana House 9, 20

U.S. Congressional 2

## Productivity

Total Passenger Boardings 39,235  
 Total Vehicle Miles 117,420  
 Revenue Vehicle Miles 117,420  
 Revenue Vehicle Hours 13,734.25

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.47  
 Operating Expense per Passenger Trip \$13.38  
 Passenger Trips per Total Vehicle Mile 0.33  
 Passenger Trips per Capita 1.81

## Financial Performance

Operating Subsidy \$394,127  
 Operating Subsidy Ratio 75%  
 Locally Derived Income \$204,130  
 Locally Derived Income Per Operating Expense \$0.39  
 Fare Recovery Ratio 19%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$202,208        |
| Other Salaries/Wages     | \$105,415        |
| Fringe                   | \$113,882        |
| Services                 | \$5,068          |
| Materials and Supplies   | \$52,970         |
| Utilities                | \$21,047         |
| Casualty/Liability       | \$20,500         |
| Purchased Transportation | \$0              |
| Other                    | \$3,807          |
| <b>Total Expenses</b>    | <b>\$524,897</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$524,897        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$98,411         |
| Contract/Other       | \$32,359         |
| Local Assistance     | \$105,719        |
| State Assistance     | \$91,345         |
| Federal Assistance   | \$197,063        |
| <b>Total Revenue</b> | <b>\$524,897</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 2                  | 2001           | Braun Corp.          | Yes            | 8+2wc            | Gas         |
| 2                  | 2005           | Ford                 | Yes            | 8+2wc            | Gas         |
| 3                  | 2006           | Ford                 | Yes            | 8+2wc            | Gas         |
| 1                  | 2008           | Ford                 | Yes            | 8+2wc            | Gas         |
| <b>8</b>           |                |                      |                |                  |             |



# Madison County

16 E. 9th St., Ste. 100

Anderson, IN 46016

(765)641-9482

FAX: (765)641-9486

Contact: Jerrold L. Bridges, Executive Director

Email: [jbridges@mccog.net](mailto:jbridges@mccog.net)

## General Information

|                           |                                |
|---------------------------|--------------------------------|
| <b>Type of Service</b>    | Demand Response                |
| <b>Service Area</b>       | Madison County except Anderson |
| <b>Service Population</b> | 73,624                         |

## Service Hours

|                 |                   |
|-----------------|-------------------|
| <b>Weekday</b>  | 7:00 am - 6:00 pm |
| <b>Saturday</b> | N/A               |
| <b>Sunday</b>   | N/A               |

## Fare Structure

|                         |         |
|-------------------------|---------|
| <b>Base</b>             | \$3.00  |
| <b>Youth</b>            | \$3.00  |
| <b>Elderly/Disabled</b> | \$2.00  |
| <b>Transfer</b>         | N/A     |
| <b>Other/Special</b>    |         |
| Monthly Pass:           | \$25.00 |
| Monthly Pass, Seniors   | \$20.00 |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 5                | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 3                |
|                       | <hr/> 6          | <hr/> 4          |

## Operation Characteristics

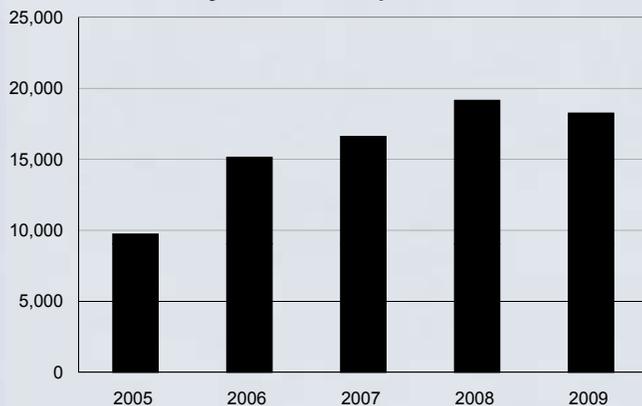
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 8      |
| <b>Peak Hour Fleet</b>        | 0      |
| <b>Base Fleet</b>             | 0      |
| <b>Fuel Consumption (gal)</b> | 23,910 |

## Ridership Trends

|      |        |
|------|--------|
| 2005 | 9,745  |
| 2006 | 15,148 |
| 2007 | 16,615 |
| 2008 | 19,153 |
| 2009 | 18,252 |

## 2009 Highlights

System Ridership Trend





# Transportation for Rural Areas of Madison

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$42,262         |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$14,534         |
| Services                 | \$0              |
| Materials and Supplies   | \$0              |
| Utilities                | \$0              |
| Casualty/Liability       | \$0              |
| Purchased Transportation | \$227,237        |
| Other                    | \$14,806         |
| <b>Total Expenses</b>    | <b>\$298,840</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$298,840        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$11,848         |
| Contract/Other       | \$0              |
| Local Assistance     | \$93,978         |
| State Assistance     | \$49,518         |
| Federal Assistance   | \$143,496        |
| <b>Total Revenue</b> | <b>\$298,840</b> |

## Legislative District

|                    |            |
|--------------------|------------|
| Indiana Senate     | 47         |
| Indiana House      | 35, 36, 37 |
| U.S. Congressional | 6          |

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 18,252  |
| Total Vehicle Miles       | 252,164 |
| Revenue Vehicle Miles     | 250,627 |
| Revenue Vehicle Hours     | 10,696  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$1.19  |
| Operating Expense per Passenger Trip     | \$16.37 |
| Passenger Trips per Total Vehicle Mile   | 0.07    |
| Passenger Trips per Capita               | 0.25    |

## Financial Performance

|  |           |
|--|-----------|
| Operating Subsidy                            | \$286,992 |
| Operating Subsidy Ratio                      | 96%       |
| Locally Derived Income                       | \$105,826 |
| Locally Derived Income Per Operating Expense | \$0.35    |
| Fare Recovery Ratio                          | 4%        |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1998           | Braun                | 14               | No             | Gas         |
| 1                  | 1999           | Braun                | 12+2wc           | YES            | Gas         |
| 1                  | 2000           | Braun                | 11+2wc           | YES            | Gas         |
| 1                  | 2001           | Braun                | 12+2wc           | YES            | Gas         |
| 1                  | 2004           | Braun                | 12+2wc           | YES            | Gas         |
| 1                  | 2005           | Braun                | 12+2wc           | YES            | Gas         |
| 2                  | 2006           | Braun                | 11+2wc           | YES            | Gas         |
| <b>8</b>           |                |                      |                  |                |             |



# Marion

520 East 6th Street  
 Marion, IN 46953  
 (765)668-4405 FAX: (765)668-1798  
**Contact:** John Lawson, Manager  
**Email:** N/A

## General Information

**Type of Service** Fixed Route with ADA Deviation  
**Service Area** Marion City Limits, plus hourly service to Gas City and Jonesboro  
**Service Population** 31,320

## Service Hours

**Weekday** 7:00 am - 5:00 pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** Free  
**Youth** Free  
**Elderly/Disabled** Free  
**Transfer** Free  
**Other/Special**  
 Free Fares (effective July 2008)  
 Free Fares (effective July 2008)

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 9                | 1                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 3                | 0                |
|                       | <u>14</u>        | <u>1</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 5      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 31,894 |

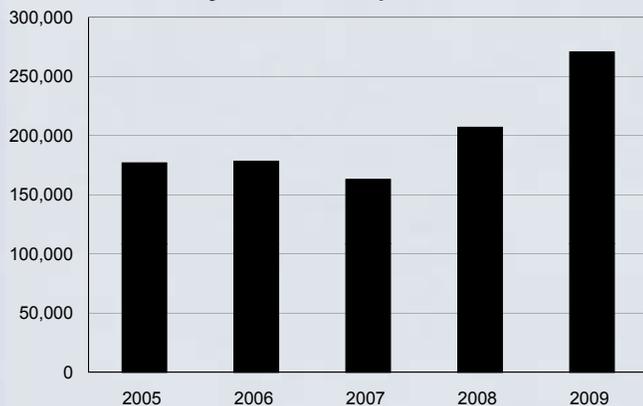
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 176,949 |
| <b>2006</b> | 178,434 |
| <b>2007</b> | 163,102 |
| <b>2008</b> | 207,008 |
| <b>2009</b> | 270,748 |

## 2009 Highlights

- Ridership increased by 63,670 passengers (31%) with no change in routes, service hours or headways (free fares since 2008).
- Total 2009 ridership averaged over 21 passengers per Revenue Vehicle Hour.
- Total ridership vs. revenue-vehicle-capacity/hour utilization near 100% utilization.

**System Ridership Trend**



# Marion Transportation System



## Legislative District

Indiana Senate 17  
 Indiana House 31, 32  
 U.S. Congressional 5

## Productivity

Total Passenger Boardings 270,748  
 Total Vehicle Miles 189,252  
 Revenue Vehicle Miles 189,252  
 Revenue Vehicle Hours 12,608

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.61  
 Operating Expense per Passenger Trip \$3.92  
 Passenger Trips per Total Vehicle Mile 1.43  
 Passenger Trips per Capita 8.64

## Financial Performance

Operating Subsidy \$1,062,506  
 Operating Subsidy Ratio 100%  
 Locally Derived Income \$296,489  
 Locally Derived Income Per Operating Expense \$0.28  
 Fare Recovery Ratio 0%

## Operating Expense Summary

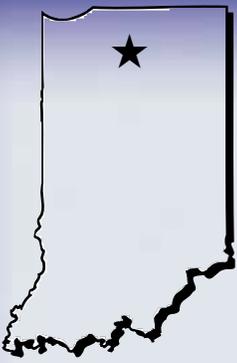
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$286,169          |
| Other Salaries/Wages     | \$199,367          |
| Fringe                   | \$263,920          |
| Services                 | \$45,984           |
| Materials and Supplies   | \$161,251          |
| Utilities                | \$3,535            |
| Casualty/Liability       | \$100,103          |
| Purchased Transportation | \$0                |
| Other                    | \$2,177            |
| <b>Total Expenses</b>    | <b>\$1,062,506</b> |
| Fixed Route Expenses     | \$1,062,506        |
| Demand Response Services | \$0                |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$0                |
| Contract/Other       | \$0                |
| Local Assistance     | \$296,489          |
| State Assistance     | \$248,842          |
| Federal Assistance   | \$517,175          |
| <b>Total Revenue</b> | <b>\$1,062,506</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1995           | Dodge                | Yes            | 10               | Gas         |
| 1                  | 1995           | Thomas               | Yes            | 26               | Diesel      |
| 1                  | 1996           | Ford                 | Yes            | 18               | Gas         |
| 1                  | 2003           | Ford                 | Yes            | 18               | Gas         |
| 1                  | 2003           | Ford                 | Yes            | 18               | Gas         |
| 2                  | 2004           | Ford                 | Yes            | 18               | Gas         |
| 2                  | 2005           | Ford                 | Yes            | 18               | Gas         |
| 2                  | 2006           | Ford                 | Yes            | 18               | Gas         |
| <b>11</b>          |                |                      |                |                  |             |



# Marshall County

1305 W Harrison St  
 Plymouth, IN 46563  
 (574)936-9904 FAX: (574)936-9904  
**Contact:** J. Wright, Director  
**Email:** mcoas@hotmail.com

## General Information

**Type of Service** Demand Response  
**Service Area** Marshall County  
**Service Population** 45,128

## Service Hours

**Weekday** 8:30 AM - 3:00 PM  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** 2-pick up 1st stop, 1\$ for each add stop, 5\$ out town up to 25 miles 10 over one way  
**Youth** N/A  
**Elderly/Disabled** over 60 donation  
**Transfer** Free  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 2                | 7                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 1                |
|                       | <u>3</u>         | <u>8</u>         |

## Operation Characteristics

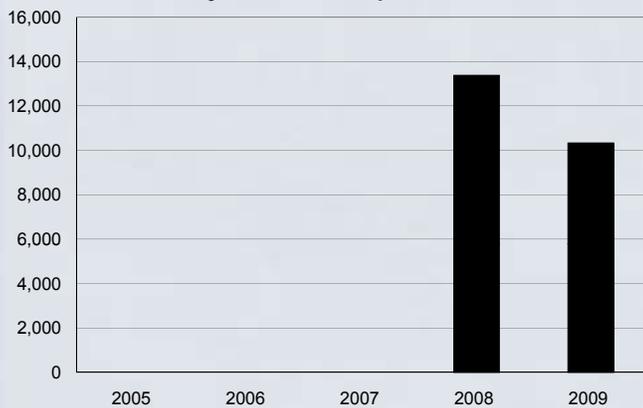
|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 8     |
| <b>Peak Hour Fleet</b>        | 0     |
| <b>Base Fleet</b>             | 0     |
| <b>Fuel Consumption (gal)</b> | 7,056 |

## Ridership Trends

|      |        |
|------|--------|
| 2005 |        |
| 2006 |        |
| 2007 |        |
| 2008 | 13,382 |
| 2009 | 10,337 |

## 2009 Highlights

System Ridership Trend





# Marshall County Council on Aging

## Legislative District

Indiana Senate 26, 27  
 Indiana House 17

U.S. Congressional 2

## Productivity

Total Passenger Boardings 11,234  
 Total Vehicle Miles 98,025  
 Revenue Vehicle Miles 97,973  
 Revenue Vehicle Hours 8,195

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.22  
 Operating Expense per Passenger Trip \$19.36  
 Passenger Trips per Total Vehicle Mile 0.11  
 Passenger Trips per Capita 0.25

## Financial Performance

Operating Subsidy \$206,476  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$125,213  
 Locally Derived Income Per Operating Expense \$0.58  
 Fare Recovery Ratio 5%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$142,986        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$0              |
| Services                 | \$0              |
| Materials and Supplies   | \$18,614         |
| Utilities                | \$6,601          |
| Casualty/Liability       | \$14,834         |
| Purchased Transportation | \$0              |
| Other                    | \$34,502         |
| <b>Total Expenses</b>    | <b>\$217,537</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$217,537        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$11,061         |
| Contract/Other       | \$0              |
| Local Assistance     | \$114,152        |
| State Assistance     | \$7,847          |
| Federal Assistance   | \$84,477         |
| <b>Total Revenue</b> | <b>\$217,537</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2005           | CHEVY                | 6                | Yes            | Gas         |
| 1                  | 2006           | DODGE                | 5                | Yes            | Gas         |
| 1                  | 2007           | FORD                 | 4                | No             | Gas         |
| 1                  | 2008           | Ford                 | 14               | Yes            | Gas         |
| 2                  | 2008           | Chevy                | 4+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 14               | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 10+2wc           | Yes            | Gas         |
| <b>8</b>           |                |                      |                  |                |             |



# Miami County

34 E Sixth Street

Peru, IN 46970

(765)472-6028

FAX: (765)472-6025

Contact: David Quick, Transportation Director

Email: dvdquick@hotmail.com

## General Information

**Type of Service** Demand Response  
**Service Area** Miami County  
**Service Population** 36,082

## Service Hours

**Weekday** 6am-6pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$1 w/in Peru; \$3 w/in 10 miles of Peru; \$5 over miles from Peru  
**Youth** same as base rate  
**Elderly/Disabled** Donation  
**Transfer** N/A  
**Other/Special** N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 3                | 7                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>5</u>         | <u>7</u>         |

## Operation Characteristics

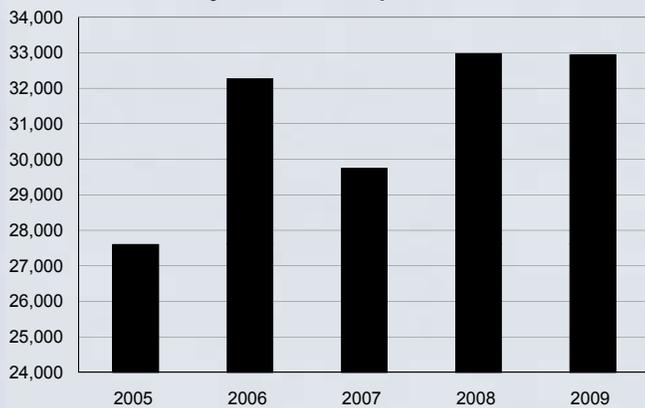
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 10     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 11,056 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 27,601 |
| <b>2006</b> | 32,267 |
| <b>2007</b> | 29,746 |
| <b>2008</b> | 32,973 |
| <b>2009</b> | 32,940 |

## 2009 Highlights

System Ridership Trend





## Legislative District

**Indiana Senate** 32, 35, 36, 37, 41, 42  
**Indiana House** 23, 24, 32

**U.S. Congressional** 5

## Productivity

**Total Passenger Boardings** 32,940  
**Total Vehicle Miles** 180,182  
**Revenue Vehicle Miles** 176,499  
**Revenue Vehicle Hours** 12,327

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.92  
**Operating Expense per Passenger Trip** \$10.50  
**Passenger Trips per Total Vehicle Mile** 0.18  
**Passenger Trips per Capita** 0.91

## Financial Performance

**Operating Subsidy** \$322,243  
**Operating Subsidy Ratio** 93%  
**Locally Derived Income** \$135,531  
**Locally Derived Income Per Operating Expense** \$0.39  
**Fare Recovery Ratio** 7%

## Operating Expense Summary

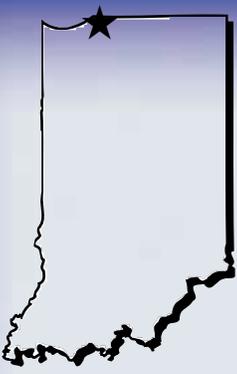
|                                 |           |
|---------------------------------|-----------|
| <b>Operator Salaries/Wages</b>  | \$133,175 |
| <b>Other Salaries/Wages</b>     | \$69,122  |
| <b>Fringe</b>                   | \$33,216  |
| <b>Services</b>                 | \$2,500   |
| <b>Materials and Supplies</b>   | \$38,540  |
| <b>Utilities</b>                | \$10,000  |
| <b>Casualty/Liability</b>       | \$29,373  |
| <b>Purchased Transportation</b> | \$0       |
| <b>Other</b>                    | \$29,822  |
| <b>Total Expenses</b>           | \$345,748 |
| <b>Fixed Route Expenses</b>     | \$0       |
| <b>Demand Response Services</b> | \$345,748 |

## Revenue Summary

|                           |           |
|---------------------------|-----------|
| <b>Fare Revenue</b>       | \$23,505  |
| <b>Contract/Other</b>     | \$0       |
| <b>Local Assistance</b>   | \$112,026 |
| <b>State Assistance</b>   | \$64,813  |
| <b>Federal Assistance</b> | \$145,404 |
| <b>Total Revenue</b>      | \$345,748 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1995           | Dodge                | 13               | No             | Gas         |
| 1                  | 1997           | Dodge                | 10+2wc           | Yes            | Gas         |
| 1                  | 1998           | Ford                 | 6                | No             | Gas         |
| 1                  | 2002           | Ford                 | 20+2wc           | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 6+2wc            | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2005           | Chevy                | 6+2wc            | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 6+2wc            | Yes            | Gas         |
| 2                  | 2008           | Chevy                | 6+2wc            | Yes            | Gas         |
| <b>10</b>          |                |                      |                  |                |             |



# Michigan City

1801 Kentucky Street  
 Michigan City, IN 46360  
 (219) 873-1502 FAX: (219) 873-1565  
**Contact:** Walter Gipson, Director  
**Email:** gipsonw@emichigancity.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Michigan City Limits and 3/4 mile from any fixed route  
**Service Population** 32,900

## Service Hours

**Weekday** 5:30 am - 9:10 pm  
**Saturday** 7:30 am - 9:10 pm  
**Sunday** N/A

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** N/A  
**Other/Special**  
 Pass regular fares \$20.00/Month, Elderly /Disabled Passes \$10.00/month  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 12               | 8                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 3                | 0                |
|                       | <u>15</u>        | <u>8</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 9      |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 56,194 |

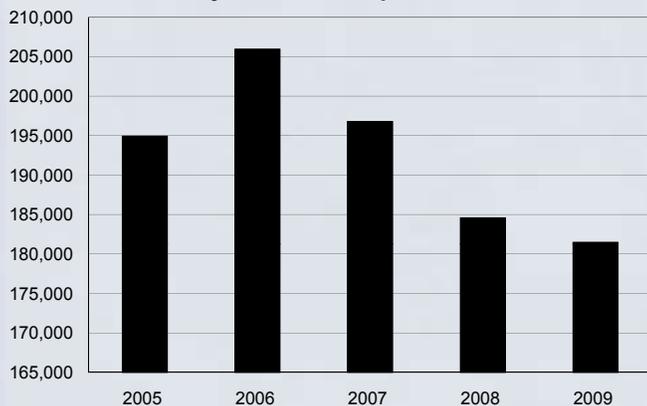
## Ridership Trends

|      |         |
|------|---------|
| 2005 | 194,939 |
| 2006 | 205,948 |
| 2007 | 196,791 |
| 2008 | 184,587 |
| 2009 | 181,488 |

## 2009 Highlights

- Applied for and received ARRA funds totaling \$527,582.
- Installed two bus shelters in prominent locations.

**System Ridership Trend**



# Michigan City Transit



## Legislative District

Indiana Senate 5, 7, 18  
 Indiana House 9

U.S. Congressional 2

## Productivity

Total Passenger Boardings 181,488  
 Total Vehicle Miles 340,246  
 Revenue Vehicle Miles 336,385  
 Revenue Vehicle Hours 24,958

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.18  
 Operating Expense per Passenger Trip \$7.83  
 Passenger Trips per Total Vehicle Mile 0.53  
 Passenger Trips per Capita 5.52

## Financial Performance

Operating Subsidy \$1,290,741  
 Operating Subsidy Ratio 91%  
 Locally Derived Income \$378,948  
 Locally Derived Income Per Operating Expense \$0.27  
 Fare Recovery Ratio 9%

## Operating Expense Summary

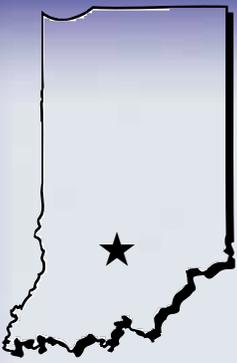
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$581,133          |
| Other Salaries/Wages     | \$82,631           |
| Fringe                   | \$341,095          |
| Services                 | \$235,926          |
| Materials and Supplies   | \$120,773          |
| Utilities                | \$29,466           |
| Casualty/Liability       | \$29,844           |
| Purchased Transportation | \$0                |
| Other                    | \$150              |
| <b>Total Expenses</b>    | <b>\$1,421,018</b> |
| Fixed Route Expenses     | \$1,018,550        |
| Demand Response Services | \$402,468          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$130,277          |
| Contract/Other       | \$0                |
| Local Assistance     | \$248,671          |
| State Assistance     | \$294,438          |
| Federal Assistance   | \$747,632          |
| <b>Total Revenue</b> | <b>\$1,421,018</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer         | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|------------------------------|----------------|------------------|-------------|
| 1                  | 2001           | Ford Supreme Sentor          | Yes            | 18+2wc           | Diesel      |
| 1                  | 2004           | Eldorado Bus Transmark RE-29 | Yes            | 29+2wc           | Diesel      |
| 1                  | 2005           | Eldorado Bus Transmark RE-29 | Yes            | 29+2wc           | Diesel      |
| 1                  | 2006           | Ford Supreme Sentor          | Yes            | 18+2wc           | Diesel      |
| 1                  | 2006           | Ford Supreme Sentor          | Yes            | 18+2wc           | Diesel      |
| 2                  | 2006           | Eldorado Bus Transmark RE-29 | Yes            | 29+2wc           | Diesel      |
| 2                  | 2008           | Eldorado Bus Transmark RE-29 | Yes            | 29+2wc           | Diesel      |
| <b>9</b>           |                |                              |                |                  |             |



# Mitchell

407 S. 6th St  
 Mitchell, IN 47446  
 (812)849-5161 FAX: (812)849-0721  
**Contact:** Christina Lambton, Mayor's Assistant  
**Email:** clambton@mitchell-in.gov

## General Information

**Type of Service** Demand Response  
**Service Area** City Limits  
**Service Population** 4,567

## Service Hours

**Weekday** 7:30am-3:30pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 2                |
|                       | <u>1</u>         | <u>2</u>         |

## Operation Characteristics

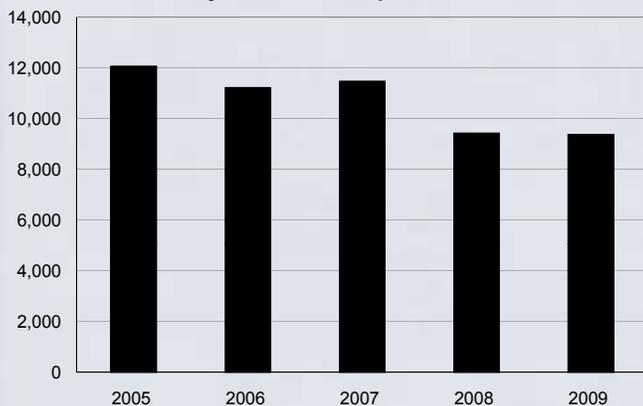
|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 2     |
| <b>Peak Hour Fleet</b>        | 2     |
| <b>Base Fleet</b>             | 1     |
| <b>Fuel Consumption (gal)</b> | 2,431 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 12,071 |
| <b>2006</b> | 11,226 |
| <b>2007</b> | 11,481 |
| <b>2008</b> | 9,432  |
| <b>2009</b> | 9,383  |

## 2009 Highlights

System Ridership Trend





## Legislative District

Indiana Senate 39, 48  
 Indiana House 62

U.S. Congressional 4

## Productivity

Total Passenger Boardings 9,383  
 Total Vehicle Miles 15,705  
 Revenue Vehicle Miles 15,705  
 Revenue Vehicle Hours 1,952

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$7.19  
 Operating Expense per Passenger Trip \$12.04  
 Passenger Trips per Total Vehicle Mile 0.60  
 Passenger Trips per Capita 2.05

## Financial Performance

Operating Subsidy \$106,600  
 Operating Subsidy Ratio 94%  
 Locally Derived Income \$37,510  
 Locally Derived Income Per Operating Expense \$0.33  
 Fare Recovery Ratio 6%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$32,044         |
| Other Salaries/Wages     | \$37,454         |
| Fringe                   | \$23,396         |
| Services                 | \$0              |
| Materials and Supplies   | \$14,146         |
| Utilities                | \$3,707          |
| Casualty/Liability       | \$2,200          |
| Purchased Transportation | \$0              |
| Other                    | \$0              |
| <b>Total Expenses</b>    | <b>\$112,948</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$112,948        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$6,348          |
| Contract/Other       | \$0              |
| Local Assistance     | \$31,162         |
| State Assistance     | \$22,138         |
| Federal Assistance   | \$53,300         |
| <b>Total Revenue</b> | <b>\$112,948</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1996           | Ford                 | 13+2 wc          | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 13+2 wc          | Yes            | Gas         |
| <b>2</b>           |                |                      |                  |                |             |



# Monroe County

630 W. Edgewood Drive

Ellettsville, IN 47429

(812)876-3383

FAX: (812)876-9922

Contact: Doug Norton, Transit Manager

Email: dnorton@area10agency.org

## General Information

|                           |  |
|---------------------------|--|
| <b>Type of Service</b>    | Fixed Route & Demand Response              |
| <b>Service Area</b>       | Monroe, Owen, Lawrence and Putnam Counties |
| <b>Service Population</b> | 136,664                                    |

## Service Hours

|                 |                    |
|-----------------|--------------------|
| <b>Weekday</b>  | 5:30 am - 10:30 pm |
| <b>Saturday</b> | N/A                |
| <b>Sunday</b>   | N/A                |

## Fare Structure

|                         |                               |
|-------------------------|-------------------------------|
| <b>Base</b>             | \$ .75 per county             |
| <b>Youth</b>            | \$0.50 per county             |
| <b>Elderly/Disabled</b> | \$0.75 per county             |
| <b>Transfer</b>         | Free                          |
| <b>Other/Special</b>    |                               |
|                         | One-county pass \$15.00/Month |
|                         | Two-county pass \$18.00/Month |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 13               | 25               |
| <b>Maintenance</b>    | 2                | 2                |
| <b>Administration</b> | 3                | 1                |
|                       | <hr/>            | <hr/>            |
|                       | 18               | 28               |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 38     |
| <b>Peak Hour Fleet</b>        | 19     |
| <b>Base Fleet</b>             | 18     |
| <b>Fuel Consumption (gal)</b> | 71,938 |

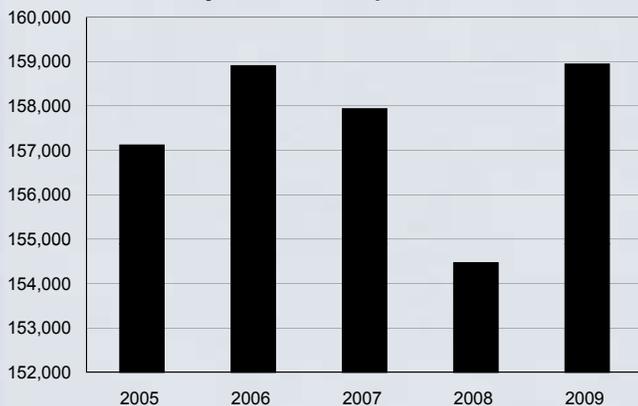
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 157,123 |
| <b>2006</b> | 158,908 |
| <b>2007</b> | 157,939 |
| <b>2008</b> | 154,474 |
| <b>2009</b> | 158,945 |

## 2009 Highlights

- Rural Transit started its Putnam County Public Mass Transportation service.
- Rural Transit received a Federal ARRA grant to help improve its bus fleet and equipment.

System Ridership Trend





## Legislative District

Indiana Senate 9, 13, 17, 18  
 Indiana House 46, 47, 60, 61, 62, 65  
 U.S. Congressional 4, 8, 9

## Productivity

Total Passenger Boardings 158,945  
 Total Vehicle Miles 596,825  
 Revenue Vehicle Miles 566,583  
 Revenue Vehicle Hours 46,002

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.67  
 Operating Expense per Passenger Trip \$10.05  
 Passenger Trips per Total Vehicle Mile 0.27  
 Passenger Trips per Capita 1.16

## Financial Performance

Operating Subsidy \$1,528,679  
 Operating Subsidy Ratio 94%  
 Locally Derived Income \$530,282  
 Locally Derived Income Per Operating Expense \$0.33  
 Fare Recovery Ratio 4%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$512,750          |
| Other Salaries/Wages     | \$253,358          |
| Fringe                   | \$80,303           |
| Services                 | \$112,190          |
| Materials and Supplies   | \$356,242          |
| Utilities                | \$36,832           |
| Casualty/Liability       | \$116,071          |
| Purchased Transportation | \$0                |
| Other                    | \$129,719          |
| <b>Total Expenses</b>    | <b>\$1,597,465</b> |
| Fixed Route Expenses     | \$482,434          |
| Demand Response Services | \$1,115,031        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$68,786           |
| Contract/Other       | \$0                |
| Local Assistance     | \$461,496          |
| State Assistance     | \$330,567          |
| Federal Assistance   | \$736,616          |
| <b>Total Revenue</b> | <b>\$1,597,465</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1994           | Chevy                | 7                | No             | Gas         |
| 1                  | 1996           | Ford                 | 16+2wc           | Yes            | Gas         |
| 2                  | 1997           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 1                  | 1998           | Ford                 | 6+2wc            | Yes            | Gas         |
| 1                  | 1998           | Ford                 | 14+1wc           | Yes            | Diesel      |
| 1                  | 1999           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 1999           | Ford                 | 25               | No             | Diesel      |
| 1                  | 1999           | Ford                 | 15               | No             | Gas         |
| 1                  | 2001           | Ford                 | 3+2wc            | Yes            | Gas         |
| 2                  | 2002           | Ford                 | 7+2wc            | Yes            | Gas         |
| 4                  | 2002           | Ford                 | 11+2wc           | Yes            | Diesel      |
| 4                  | 2003           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2004           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 4                  | 2006           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 1                  | 2007           | Ford                 | 16+1wc           | Yes            | Diesel      |
| 5                  | 2008           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 4                  | 2009           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 2                  | 2009           | Ford                 | 24               | No             | Diesel      |
| 1                  | 2009           | Ford                 | 10+2wc           | Yes            | Gas         |
| <b>38</b>          |                |                      |                  |                |             |



# Muncie

1300 E. Seymour Street

Muncie, IN 47302

(765) 282-2762 FAX: (765) 287-2385

Contact: Larry King, General Manager

Email: LKING@mitsbus.org

## General Information

|                           |   |
|---------------------------|---|
| <b>Type of Service</b>    | Fixed Route and Demand Response                       |
| <b>Service Area</b>       | Fixed Route/City Limits - Demand Response/City Limits |
| <b>Service Population</b> | 67,430  |

## Service Hours

|                 |                    |
|-----------------|--------------------|
| <b>Weekday</b>  | 6:00 am to 9:23 pm |
| <b>Saturday</b> | 8:15 am - 6:20 pm  |
| <b>Sunday</b>   | N/A                |

## Fare Structure

|  |        |
|--|--------|
| <b>Base</b>  | \$0.50 |
| <b>Youth</b>   | N/A    |
| <b>Elderly/Disabled</b>  | \$0.25 |
| <b>Transfer</b>  | \$0.10 |
| <b>Other/Special</b>   |        |
| Pass \$18.00/30 Day, E&D Pass \$9.00/30 Day, One Day Pass/\$1.10, One Day E&D Pass/\$.55 |        |
| N/A  |        |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 44               | 10               |
| <b>Maintenance</b>    | 10               | 3                |
| <b>Administration</b> | 18               | 0                |
|                       | <hr/>            | <hr/>            |
|                       | 72               | 13               |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 48      |
| <b>Peak Hour Fleet</b>        | 35      |
| <b>Base Fleet</b>             | 28      |
| <b>Fuel Consumption (gal)</b> | 244,235 |

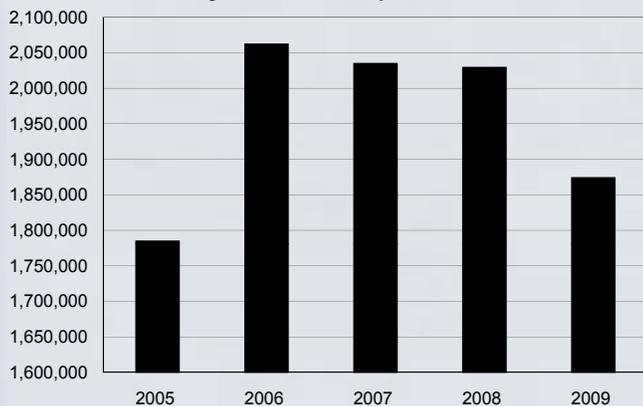
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2005</b> | 1,785,096 |
| <b>2006</b> | 2,062,198 |
| <b>2007</b> | 2,034,970 |
| <b>2008</b> | 2,029,481 |
| <b>2009</b> | 1,874,186 |

## 2009 Highlights

- Implemented accessible taxi voucher program.
- Implemented welfare -to-work voucher program.

System Ridership Trend



# Muncie Indiana Transit System



## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$1,578,231        |
| Other Salaries/Wages     | \$1,124,819        |
| Fringe                   | \$1,405,294        |
| Services                 | \$437,924          |
| Materials and Supplies   | \$1,129,693        |
| Utilities                | \$103,003          |
| Casualty/Liability       | \$235,048          |
| Purchased Transportation | \$0                |
| Other                    | \$131,887          |
| <b>Total Expenses</b>    | <b>\$6,145,899</b> |
| Fixed Route Expenses     | \$4,574,624        |
| Demand Response Services | \$1,571,275        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$210,250          |
| Contract/Other       | \$2,782,285        |
| Local Assistance     | \$0                |
| State Assistance     | \$1,644,820        |
| Federal Assistance   | \$1,508,544        |
| <b>Total Revenue</b> | <b>\$6,145,899</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1981           | GMC                  | Yes            | 35+2wc           | Diesel      |
| 4                  | 1994           | Flexible             | Yes            | 35+2wc           | Diesel      |
| 5                  | 1998           | Nova                 | Yes            | 27+2wc           | Diesel      |
| 5                  | 2000           | Nova                 | Yes            | 27+2wc           | Diesel      |
| 3                  | 2000           | Chance               | Yes            | 24+2wc           | Diesel      |
| 4                  | 2002           | Ford/Supreme         | Yes            | 24+2wc           | Diesel      |
| 11                 | 2005           | Gillig/LF            | Yes            | 32+2wc           | Diesel      |
| 5                  | 2007           | Gillig/LF            | Yes            | 32+2wc           | Diesel      |
| 10                 | 2008           | Chevy/Supreme        | Yes            | 13+2wc           | Diesel      |
| <b>48</b>          |                |                      |                |                  |             |

## Legislative District

Indiana Senate 13  
 Indiana House 33, 34

U.S. Congressional 6

## Productivity

|                           |           |
|---------------------------|-----------|
| Total Passenger Boardings | 1,874,186 |
| Total Vehicle Miles       | 1,156,444 |
| Revenue Vehicle Miles     | 1,059,088 |
| Revenue Vehicle Hours     | 78,458    |

## Performance/Service Effectiveness

|  |        |
|--|--------|
| Operating Expense per Total Vehicle Mile | \$5.31 |
| Operating Expense per Passenger Trip     | \$3.28 |
| Passenger Trips per Total Vehicle Mile   | 1.62   |
| Passenger Trips per Capita               | 27.79  |

## Financial Performance

|  |             |
|--|-------------|
| Operating Subsidy                            | \$3,153,364 |
| Operating Subsidy Ratio                      | 51%         |
| Locally Derived Income                       | \$2,992,535 |
| Locally Derived Income Per Operating Expense | \$0.49      |
| Fare Recovery Ratio                          | 3%          |



# City of New Castle

201 South 25th Street  
New Castle, IN 47362

(765)521-6847 FAX: (765)521-6652

Contact: Deborah Thornhill, General Manager

Email: dkthornhill47362@yahoo.com

## General Information

**Type of Service** Point Deviated Demand Response  
**Service Area** New Castle City Limits  
**Service Population** 17,780

## Service Hours

**Weekday** 8am - 4pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
 25 Ride Pass / \$20  
 E&D 25 Ride Pass / \$10

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 4                | 0                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>7</u>         | <u>0</u>         |

## Operation Characteristics

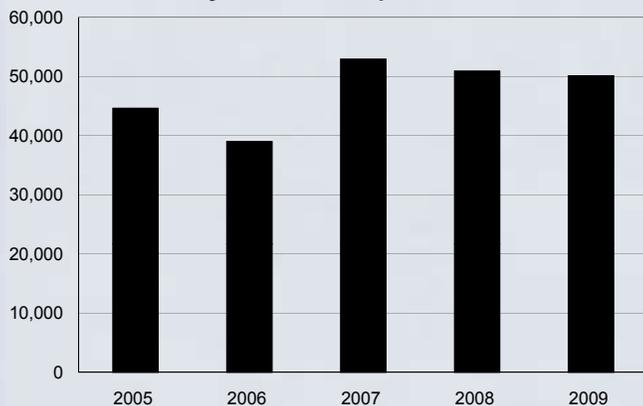
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 7      |
| <b>Peak Hour Fleet</b>        | 4      |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 12,446 |

## Ridership Trends

|      |        |
|------|--------|
| 2005 | 44,629 |
| 2006 | 39,018 |
| 2007 | 52,931 |
| 2008 | 50,907 |
| 2009 | 50,115 |

## 2009 Highlights

System Ridership Trend



# New Castle Community Transit



**Group  
4**

## Legislative District

Indiana Senate 8  
 Indiana House 54, 56  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 50,115  
 Total Vehicle Miles 64,043  
 Revenue Vehicle Miles 62,119  
 Revenue Vehicle Hours 7,037

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.74  
 Operating Expense per Passenger Trip \$8.62  
 Passenger Trips per Total Vehicle Mile 0.78  
 Passenger Trips per Capita 2.82

## Financial Performance

Operating Subsidy \$409,501  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$121,960  
 Locally Derived Income Per Operating Expense \$0.28  
 Fare Recovery Ratio 5%

## Operating Expense Summary

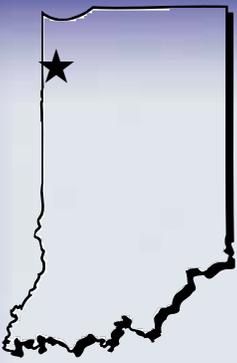
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$118,049        |
| Other Salaries/Wages     | \$107,363        |
| Fringe                   | \$128,343        |
| Services                 | \$1,390          |
| Materials and Supplies   | \$42,322         |
| Utilities                | \$10,910         |
| Casualty/Liability       | \$14,843         |
| Purchased Transportation | \$0              |
| Other                    | \$8,578          |
| <b>Total Expenses</b>    | <b>\$431,798</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$431,798        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$20,537         |
| Contract/Other       | \$1,760          |
| Local Assistance     | \$101,423        |
| State Assistance     | \$103,346        |
| Federal Assistance   | \$204,732        |
| <b>Total Revenue</b> | <b>\$431,798</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1990           | Ford                 | 21               | Yes            | Gas         |
| 2                  | 1995           | Ford                 | 19               | Yes            | Gas         |
| 2                  | 2002           | Ford                 | 16               | Yes            | Gas         |
| 2                  | 2004           | Ford                 | 19               | Yes            | Gas         |
| 7                  |                |                      |                  |                |             |



# Newton County

4117 S 240 W, Suite 100

Morocco IN 47963

(219)285-2246

FAX: (219)285-6726

Contact: Debbie Wessels, Executive Director

Email: nccs-dir@att.net

## General Information

**Type of Service** Demand Response  
**Service Area** Newton County  
**Service Population** 14,566

## Service Hours

**Weekday** Monday - Thursday, 8-4  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** Fare based on destination  
**Youth** N/A  
**Elderly/Disabled** N/A  
**Transfer** N/A  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 7                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 5                | 0                |
|                       | <u>6</u>         | <u>7</u>         |

## Operation Characteristics

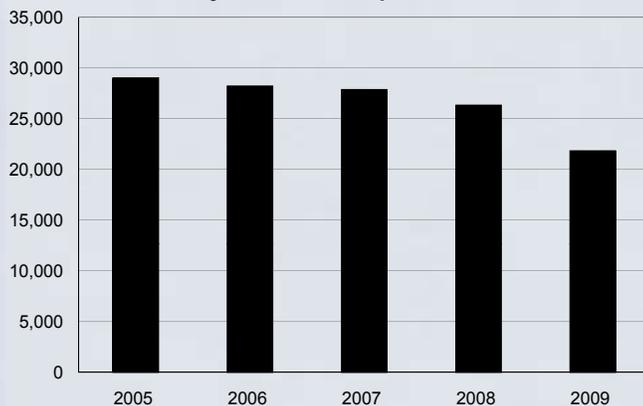
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 12     |
| <b>Peak Hour Fleet</b>        | 10     |
| <b>Base Fleet</b>             | 10     |
| <b>Fuel Consumption (gal)</b> | 20,200 |

## Ridership Trends

|      |        |
|------|--------|
| 2005 | 29,028 |
| 2006 | 28,226 |
| 2007 | 27,872 |
| 2008 | 26,338 |
| 2009 | 21,839 |

## 2009 Highlights

System Ridership Trend





# Newton County Community Services

## Legislative District

Indiana Senate 20, 25, 26

Indiana House 15.19

U.S. Congressional 1

## Productivity

Total Passenger Boardings 21,839

Total Vehicle Miles 290,111

Revenue Vehicle Miles 276,515

Revenue Vehicle Hours 12,294

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$0.96

Operating Expense per Passenger Trip \$12.69

Passenger Trips per Total Vehicle Mile 0.08

Passenger Trips per Capita 1.50

## Financial Performance

Operating Subsidy \$265,418

Operating Subsidy Ratio 96%

Locally Derived Income \$75,191

Locally Derived Income

Per Operating Expense \$0.27

Fare Recovery Ratio 4%

## Operating Expense Summary

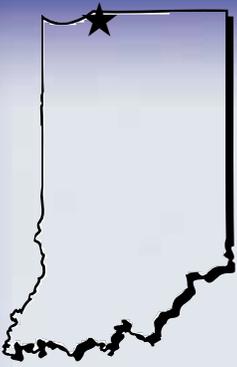
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$94,120         |
| Other Salaries/Wages     | \$32,387         |
| Fringe                   | \$65,886         |
| Services                 | \$16,443         |
| Materials and Supplies   | \$41,776         |
| Utilities                | \$6,523          |
| Casualty/Liability       | \$13,392         |
| Purchased Transportation | \$0              |
| Other                    | \$6,639          |
| <b>Total Expenses</b>    | <b>\$277,166</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$277,166        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$11,748         |
| Contract/Other       | \$0              |
| Local Assistance     | \$63,443         |
| State Assistance     | \$90,253         |
| Federal Assistance   | \$111,722        |
| <b>Total Revenue</b> | <b>\$277,166</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2001           | Chevy                | 22               | No             | Gas         |
| 1                  | 2003           | Chevy                | 30               | No             | Gas         |
| 1                  | 2003           | Dodge                | 6                | No             | Gas         |
| 1                  | 2004           | Ford                 | 10               | Yes            | Gas         |
| 2                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2006           | Ford                 | 11               | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 30               | No             | Gas         |
| 1                  | 2007           | Chevy                | 28               | No             | Gas         |
| 1                  | 2007           | Ford                 | 11               | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 4                | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| <b>12</b>          |                |                      |                  |                |             |



# NICTD

33 East U.S. Highway 12  
 Chesterton, IN 46304  
 (219) 926-5744 FAX: (219) 929-4438  
**Contact:** Gerald R. Hanas, General Manager  
**Email:** gerald.hanas@nictd.com

## General Information

**Type of Service** Commuter Rail  
**Service Area** Rail Corridor between South Bend, IN & Chicago, IL  
**Service Population** 163,611

## Service Hours

**Weekday** 4:03 am - 2:24 am  
**Saturday** 5:20 am - 2:24 pm  
**Sunday** 5:20 am - 2:24 am

## Fare Structure

**Base** Based on Zone (\$3.80 to \$10.75)  
**Youth** Based on Zone (\$1.90 to \$5.35)  
**Elderly/Disabled** Based on Zone (\$1.90 to \$5.35)  
**Transfer** N/A  
**Other/Special**  
 10 Ride Tickets \$38.00 - \$102.15; 25 Ride Tickets \$85.50- \$241.90; Monthly \$102.60 - \$303.40; Discounts for Elderly, Youth, and Disabled.  
 N/A

## Personnel

|                       | Full-Time  | Part-Time |
|-----------------------|------------|-----------|
| <b>Operations</b>     | 105        | 0         |
| <b>Maintenance</b>    | 180        | 0         |
| <b>Administration</b> | 30         | 0         |
|                       | <u>315</u> | <u>0</u>  |

## Operation Characteristics

|                               |    |
|-------------------------------|----|
| <b>Revenue Vehicles</b>       | 82 |
| <b>Peak Hour Fleet</b>        | 63 |
| <b>Base Fleet</b>             | 24 |
| <b>Fuel Consumption (gal)</b> | 0  |

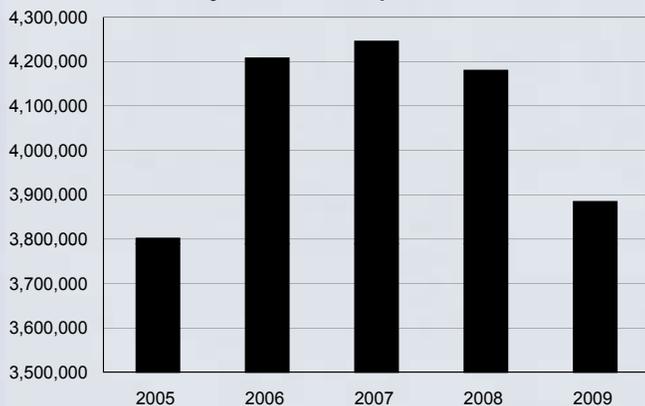
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2005</b> | 3,802,391 |
| <b>2006</b> | 4,208,190 |
| <b>2007</b> | 4,245,922 |
| <b>2008</b> | 4,180,380 |
| <b>2009</b> | 3,885,073 |

## 2009 Highlights

- Received remaining 8 of 14 300-series gallery (double-decker) railcars. The new railcars were put into revenue service in late March 2009.
- Continued signal project for Centralized Traffic Control.
- Construction of new catenary system continued with the start of Phase 2 between Gary and Michigan City.
- New overhead bridges were constructed at County Roads 200 East and 300 East in LaPorte County, and Pere-Marquette bridge removed and earth embankment constructed.
- Replaced pre-stressed box girder bridge with ConSpan bridge over Galena River in LaPorte County.

**System Ridership Trend**





# Northern Indiana Commuter Transportation District

## Legislative District

**Indiana Senate** 18  
**Indiana House** 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 19, 20  
**U.S. Congressional** 1, 2

## Productivity

**Total Passenger Boardings** 3,885,073  
**Total Vehicle Miles** 3,950,988  
**Revenue Vehicle Miles** 3,560,893  
**Revenue Vehicle Hours** 99,554

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$9.66  
**Operating Expense per Passenger Trip** \$9.82  
**Passenger Trips per Total Vehicle Mile** 0.98  
**Passenger Trips per Capita** 23.75

## Financial Performance

**Operating Subsidy** \$20,410,332  
**Operating Subsidy Ratio** 53%  
**Locally Derived Income** \$21,539,427  
**Locally Derived Income Per Operating Expense** \$0.56  
**Fare Recovery Ratio** 46%

## Operating Expense Summary

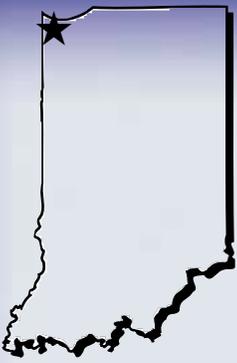
|                                 |                     |
|---------------------------------|---------------------|
| Operator Salaries/Wages         | \$4,800,329         |
| Other Salaries/Wages            | \$9,390,107         |
| Fringe                          | \$11,179,264        |
| Services                        | \$2,555,832         |
| Materials and Supplies          | \$3,349,565         |
| Utilities                       | \$3,550,407         |
| Casualty/Liability              | \$2,003,539         |
| Purchased Transportation        | \$0                 |
| Other                           | \$1,340,663         |
| <b>Total Expenses</b>           | <b>\$38,169,706</b> |
| <b>Fixed Route Expenses</b>     | <b>\$38,169,706</b> |
| <b>Demand Response Services</b> | <b>\$0</b>          |

## Revenue Summary

|                      |                     |
|----------------------|---------------------|
| Fare Revenue         | \$17,718,766        |
| Contract/Other       | \$40,608            |
| Local Assistance     | \$3,780,053         |
| State Assistance     | \$12,135,539        |
| Federal Assistance   | \$4,494,740         |
| <b>Total Revenue</b> | <b>\$38,169,706</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 41                 | 1982           | Nippon/Shanyo        | Yes            | 93+1wc           | Electric    |
| 7                  | 1992           | Nippon/Shanyo        | Yes            | 110+1wc          | Electric    |
| 10                 | 1992           | Nippon/Shanyo        | No             | 130              | Electric    |
| 10                 | 2000           | Nippon/Shanyo        | Yes            | 96+1wc           | Electric    |
| 14                 | 2009           | Nippon/Shanyo        | Yes            | 110+1wc          | Electric    |
| <b>82</b>          |                |                      |                |                  |             |



# NIRPC

5240 Fountain Drive  
Crown Point, IN 46307

219-794-1829 FAX: 219-794-1860

Contact: Allen Hammond, Director of Community Services

Email: ahammond@nirpc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Lake and Porter Counties  
**Service Population** 320,187

## Service Hours

**Weekday** 6:00am - 6:00pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$2.00  
**Youth** N/A  
**Elderly/Disabled** \$2.00  
**Transfer** N/A  
**Other/Special**  
N/A  
N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 19               | 2                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <u>23</u>        | <u>2</u>         |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 60      |
| <b>Peak Hour Fleet</b>        | 38      |
| <b>Base Fleet</b>             | 36      |
| <b>Fuel Consumption (gal)</b> | 103,554 |

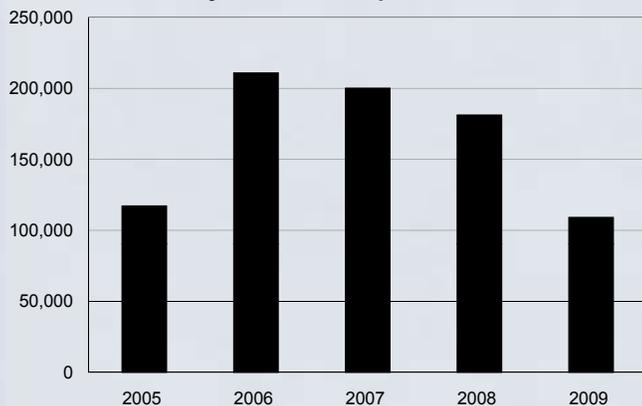
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 117,203 |
| <b>2006</b> | 210,812 |
| <b>2007</b> | 200,059 |
| <b>2008</b> | 181,208 |
| <b>2009</b> | 109,175 |

## 2009 Highlights

- We have received ARRA funds to cover maintenance at 100% instead of 80-20 match.
- ARRA will also cover new computers.
- The RBA covered our 20% local match for the purchase of 3 new vehicles.
- We are waiting for the arrival of 5 more new vehicles that the local match was also covered by the RBA.
- OE continues to provide good Demand Response service to our service area.

System Ridership Trend





# Northwest Indiana Regional Planning Commission

## Legislative District

**Indiana Senate** 44  
**Indiana House** 1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20  
**U.S. Congressional** 1,2

## Productivity

**Total Passenger Boardings** 109,175  
**Total Vehicle Miles** 767,427  
**Revenue Vehicle Miles** 605,478  
**Revenue Vehicle Hours** 122,632

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$2.60  
**Operating Expense per Passenger Trip** \$18.29  
**Passenger Trips per Total Vehicle Mile** 0.14  
**Passenger Trips per Capita** 0.34

## Financial Performance

**Operating Subsidy** \$1,744,468  
**Operating Subsidy Ratio** 87%  
**Locally Derived Income** \$1,056,518  
**Locally Derived Income Per Operating Expense** \$0.53  
**Fare Recovery Ratio** 11%

## Operating Expense Summary

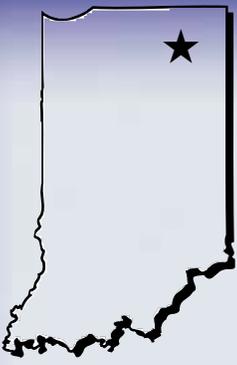
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$729,497          |
| Other Salaries/Wages     | \$356,484          |
| Fringe                   | \$313,615          |
| Services                 | \$194,208          |
| Materials and Supplies   | \$249,558          |
| Utilities                | \$31,754           |
| Casualty/Liability       | \$66,892           |
| Purchased Transportation | \$0                |
| Other                    | \$54,371           |
| <b>Total Expenses</b>    | <b>\$1,996,379</b> |
| Fixed Route Expenses     | \$0                |
| Demand Response Services | \$1,996,379        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$229,171          |
| Contract/Other       | \$22,740           |
| Local Assistance     | \$804,607          |
| State Assistance     | \$702,936          |
| Federal Assistance   | \$236,925          |
| <b>Total Revenue</b> | <b>\$1,996,379</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1996           | Ford-Supre           | Yes            | 14               | Gas         |
| 2                  | 1998           | Chevrolet            | No             | 7                | Gas         |
| 1                  | 1999           | Ford-Supre           | Yes            | 15               | Gas         |
| 2                  | 1999           | Ford-Supre           | Yes            | 14               | Gas         |
| 1                  | 2001           | Ford-Goshen          | Yes            | 11+2wc           | Diesel      |
| 5                  | 2001           | Ford-Goshen          | Yes            | 11+2wc           | Gas         |
| 3                  | 2001           | Ford-Goshen          | Yes            | 15               | Gas         |
| 2                  | 2002           | Ford-Goshen          | Yes            | 15               | Gas         |
| 1                  | 2002           | Ford-Starcraft       | Yes            | 12+2wc           | Gas         |
| 1                  | 2002           | Ford                 | Yes            | 16+1             | Gas         |
| 1                  | 2002           | Chevy                | No             | 12               | Gas         |
| 11                 | 2005           | Ford                 | Yes            | 16+3wc           | Diesel      |
| 6                  | 2005           | Ford                 | Yes            | 16+1             | Gas         |
| 2                  | 2005           | Ford-Supre           | Yes            | 15               | Gas         |
| 3                  | 2005           | Ford-Starcraft       | Yes            | 12+2wc           | Gas         |
| 3                  | 2005           | Ford                 | Yes            | 14               | DEISEL      |
| 2                  | 2006           | Ford                 | Yes            | 10+1wc           | Gas         |
| 1                  | 2006           | Ford-Startrans       | Yes            | 12+2wc           | Gas         |
| 2                  | 2006           | Ford-Supre           | Yes            | 15               | Gas         |
| 1                  | 2007           | Ford                 | Yes            | 6+1wc            | Gas         |
| 2                  | 2008           | Ford                 | Yes            | 16+1wc           | Gas         |
| 2                  | 2008           | Ford-Supre           | Yes            | 15               | Gas         |
| 3                  | 2009           | Ford                 | Yes            | 12+2wc           | Gas         |
| 2                  | 2009           | Chevy van            | No             | 5                | Flex Fuel   |



# Noble County

111 Cedar Street  
 Kendallville, IN 46755  
 (260)347-4226 FAX: (260)347-3121  
**Contact:** Greg Parker, Executive Director  
**Email:** gparker@embarqmail.com

## General Information

**Type of Service** Demand Response  
**Service Area** Noble County  
**Service Population** 46,275

## Service Hours

**Weekday** 6:00 am - 6:00 pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$5.00 for 10 miles and under from pickup; \$9.00 for 11-20 miles from pickup  
**Youth** Same as base  
**Elderly/Disabled** Over 60, donation only (county only), Disabled (base rate)  
**Transfer** N/A  
**Other/Special** N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 16               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 5                | 1                |
|                       | <u>5</u>         | <u>17</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 14     |
| <b>Peak Hour Fleet</b>        | 12     |
| <b>Base Fleet</b>             | 7      |
| <b>Fuel Consumption (gal)</b> | 25,552 |

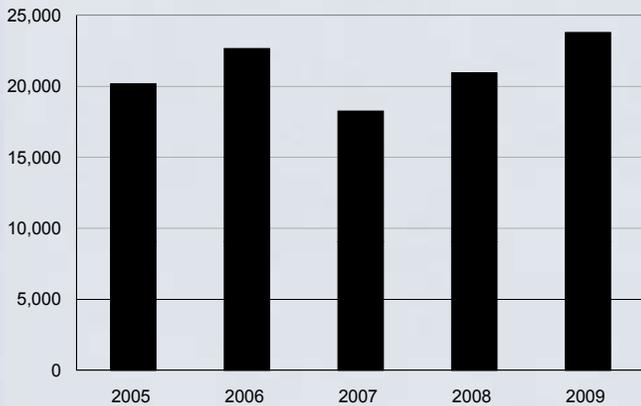
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 20,170 |
| <b>2006</b> | 22,653 |
| <b>2007</b> | 18,251 |
| <b>2008</b> | 20,951 |
| <b>2009</b> | 23,787 |

## 2009 Highlights

- 14% increase in boarding's in 2009 over 2008.
- Partnership with the United Way to provide transportation to local church that provides free meals.
- Agreement with Parkview Noble Hospital to provide transportation from hospital to patient's residence.

**System Ridership Trend**



# Noble Transit System



## Legislative District

Indiana Senate 37, 39, 40, 44

Indiana House 52, 83

U.S. Congressional 3

## Productivity

Total Passenger Boardings 23,787

Total Vehicle Miles 390,209

Revenue Vehicle Miles 383,459

Revenue Vehicle Hours 24,006

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.20

Operating Expense per Passenger Trip \$19.61

Passenger Trips per Total Vehicle Mile 0.06

Passenger Trips per Capita 0.51

## Financial Performance

Operating Subsidy \$418,315

Operating Subsidy Ratio 90%

Locally Derived Income \$152,127

Locally Derived Income

Per Operating Expense \$0.33

Fare Recovery Ratio 10%

## Operating Expense Summary

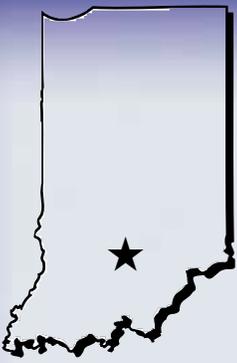
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$180,470        |
| Other Salaries/Wages     | \$48,010         |
| Fringe                   | \$36,555         |
| Services                 | \$22,472         |
| Materials and Supplies   | \$95,251         |
| Utilities                | \$9,973          |
| Casualty/Liability       | \$19,367         |
| Purchased Transportation | \$32,875         |
| Other                    | \$21,565         |
| <b>Total Expenses</b>    | <b>\$466,538</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$466,538        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$48,223         |
| Contract/Other       | \$0              |
| Local Assistance     | \$103,904        |
| State Assistance     | \$109,820        |
| Federal Assistance   | \$204,591        |
| <b>Total Revenue</b> | <b>\$466,538</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1997           | Dodge                | 13               | No             | Gas         |
| 1                  | 2000           | Dodge                | 12+2wc           | Yes            | Gas         |
| 1                  | 2001           | Dodge                | 12+2wc           | Yes            | Gas         |
| 1                  | 2000           | Chrysler             | 6                | No             | Gas         |
| 1                  | 2002           | Dodge                | 11+2wc           | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 6                | No             | Gas         |
| 1                  | 2003           | Dodge                | 13               | No             | Gas         |
| 1                  | 2003           | Dodge                | 11+2wc           | Yes            | Gas         |
| 1                  | 2004           | Chevy                | 6wc              | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 6wc              | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 6wc              | Yes            | Gas         |
| 3                  | 2008           | Chevy                | 6wc              | Yes            | Gas         |
| <b>14</b>          |                |                      |                  |                |             |



# Orange County

986 West Hospital Road

Paoli, IN 47454

(812)723-4043

FAX: (812)723-4487

Contact: Cheryl Longest, Transportation Director

Email: [clongest@firstchancecenter.com](mailto:clongest@firstchancecenter.com)

## General Information

|                           |                 |
|---------------------------|-----------------|
| <b>Type of Service</b>    | Demand Response |
| <b>Service Area</b>       | Orange County   |
| <b>Service Population</b> | 19,306          |

## Service Hours

|                 |               |
|-----------------|---------------|
| <b>Weekday</b>  | 4:00am-6:00pm |
| <b>Saturday</b> | N/A           |
| <b>Sunday</b>   | N/A           |

## Fare Structure

|                         |   |
|-------------------------|---|
| <b>Base</b>             | \$4.00-\$8.00 (depending on length of trip) |
| <b>Youth</b>            | N/A   |
| <b>Elderly/Disabled</b> | N/A   |
| <b>Transfer</b>         | N/A   |
| <b>Other/Special</b>    | N/A   |
|                         | N/A   |
|                         | N/A   |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 3                | 11               |
| <b>Maintenance</b>    | 0                | 1                |
| <b>Administration</b> | 2                | 0                |
|                       | <hr/> 5          | <hr/> 12         |

## Operation Characteristics

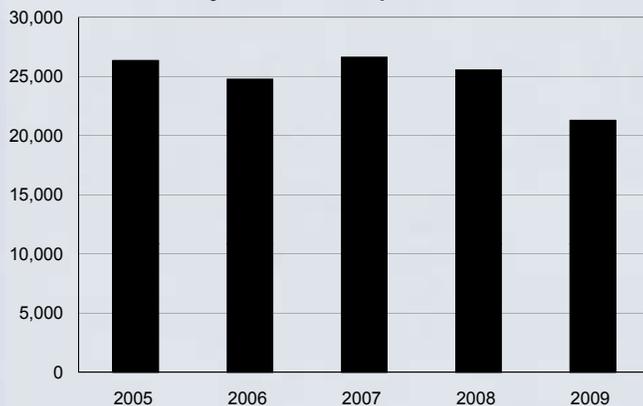
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 23     |
| <b>Peak Hour Fleet</b>        | 18     |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 24,276 |

## Ridership Trends

|      |        |
|------|--------|
| 2005 | 26,350 |
| 2006 | 24,763 |
| 2007 | 26,626 |
| 2008 | 25,546 |
| 2009 | 21,295 |

## 2009 Highlights

System Ridership Trend



# Orange County Transit



**Group  
4**

## Legislative District

Indiana Senate 6  
 Indiana House 62  
 U.S. Congressional 9

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$250,000        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$40,000         |
| Services                 | \$16,174         |
| Materials and Supplies   | \$44,721         |
| Utilities                | \$5,313          |
| Casualty/Liability       | \$23,000         |
| Purchased Transportation | \$0              |
| Other                    | \$17,447         |
| <b>Total Expenses</b>    | <b>\$396,655</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$396,655        |

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 21,295  |
| Total Vehicle Miles       | 422,252 |
| Revenue Vehicle Miles     | 421,907 |
| Revenue Vehicle Hours     | 37,929  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$0.94  |
| Operating Expense per Passenger Trip     | \$18.63 |
| Passenger Trips per Total Vehicle Mile   | 0.05    |
| Passenger Trips per Capita               | 1.10    |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$33,498         |
| Contract/Other       | \$0              |
| Local Assistance     | \$91,405         |
| State Assistance     | \$124,902        |
| Federal Assistance   | \$146,850        |
| <b>Total Revenue</b> | <b>\$396,655</b> |

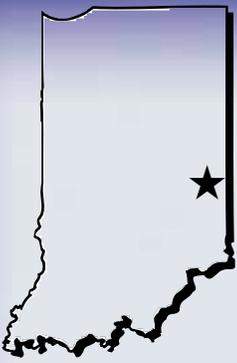
## Financial Performance

|   |           |
|---|-----------|
| Operating Subsidy                               | \$363,157 |
| Operating Subsidy Ratio                         | 92%       |
| Locally Derived Income                          | \$124,903 |
| Locally Derived Income<br>Per Operating Expense | \$0.31    |
| Fare Recovery Ratio                             | 8%        |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Dodge                | 14               | No             | Gas         |
| 2                  | 2001           | Dodge                | 7                | No             | Gas         |
| 1                  | 2002           | Dodge                | 14               | No             | Gas         |
| 1                  | 2002           | Dodge                | 13+2wc           | Yes            | Gas         |
| 2                  | 2003           | Dodge                | 7                | No             | Gas         |
| 2                  | 2003           | Dodge                | 13+2wc           | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 7                | No             | Gas         |
| 1                  | 2005           | Chevy                | 5+2wc            | Yes            | Gas         |
| 2                  | 2006           | Chevy                | 7                | No             | Gas         |
| 1                  | 2006           | Chevy                | 5+2wc            | Yes            | Gas         |
| 1                  | 2007           | Dodge                | 5                | No             | Gas         |
| 1                  | 2007           | Chevy                | 7                | No             | Gas         |
| 5                  | 2008           | Chevy                | 5+2wc            | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 7                | No             | Gas         |
| 1                  | 2009           | Ford                 | 13               | No             | Gas         |

23



# Richmond

401 South "Q" Street  
 Richmond, IN 47374  
 (765)983-7227 FAX: (765)983-7305  
**Contact:** Terri Quinter, Operations Manager  
**Email:** transit@richmondindiana.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Richmond City limits  
**Service Population** 39,124

## Service Hours

**Weekday** 6:15 am - 5:45 pm  
**Saturday** 9:15 am - 4:45 pm  
**Sunday** N/A

## Fare Structure

**Base** \$1.50  
**Youth** \$1.25  
**Elderly/Disabled** \$1.25  
**Transfer** Free  
**Other/Special**  
 Demand Response, Donation  
 Pass \$38.00/ Month; Student, Elderly/Disabled  
 \$30.00/Month

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 16               | 1                |
| <b>Maintenance</b>    | 0                | 1                |
| <b>Administration</b> | 3                | 0                |
|                       | <u>19</u>        | <u>2</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 17     |
| <b>Peak Hour Fleet</b>        | 9      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 43,146 |

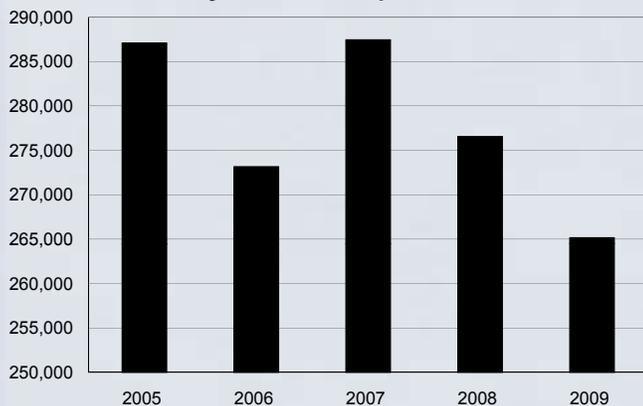
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 287,096 |
| <b>2006</b> | 273,170 |
| <b>2007</b> | 287,461 |
| <b>2008</b> | 276,570 |
| <b>2009</b> | 265,168 |

## 2009 Highlights

- Received an Area 9 Agency grant to transport elderly citizens.
- Route maps are printed in Spanish.
- Rider appreciation day - served cold meat sandwiches, cookie, water. Gave away bags, pens, and pill holders.
- Riders Advisory Council meets every other month in the transfer station downtown.

**System Ridership Trend**





# Rose View Transit & Paratransit System

## Legislative District

Indiana Senate 13  
 Indiana House 54, 55, 56  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 265,168  
 Total Vehicle Miles 333,206  
 Revenue Vehicle Miles 315,626  
 Revenue Vehicle Hours 31,872

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.46  
 Operating Expense per Passenger Trip \$4.35  
 Passenger Trips per Total Vehicle Mile 0.80  
 Passenger Trips per Capita 6.78

## Financial Performance

Operating Subsidy \$945,089  
 Operating Subsidy Ratio 82%  
 Locally Derived Income \$339,273  
 Locally Derived Income Per Operating Expense \$0.29  
 Fare Recovery Ratio 17%

## Operating Expense Summary

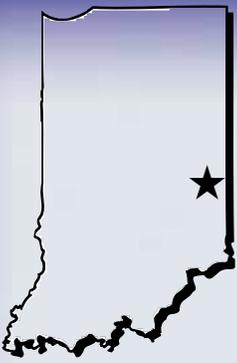
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$551,839          |
| Other Salaries/Wages     | \$64,223           |
| Fringe                   | \$299,156          |
| Services                 | \$47,818           |
| Materials and Supplies   | \$135,992          |
| Utilities                | \$12,865           |
| Casualty/Liability       | \$35,539           |
| Purchased Transportation | \$0                |
| Other                    | \$5,380            |
| <b>Total Expenses</b>    | <b>\$1,152,812</b> |
| Fixed Route Expenses     | \$822,495          |
| Demand Response Services | \$330,317          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$192,781          |
| Contract/Other       | \$14,942           |
| Local Assistance     | \$133,272          |
| State Assistance     | \$339,273          |
| Federal Assistance   | \$472,544          |
| <b>Total Revenue</b> | <b>\$1,152,812</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1992           | Chevy                | No             | 6                | Gas         |
| 1                  | 1994           | Chevy                | No             | 7                | Gas         |
| 1                  | 2000           | Ford                 | Yes            | 18+2wc           | Diesel      |
| 1                  | 2002           | Ford                 | Yes            | 18+2wc           | Diesel      |
| 1                  | 2003           | Ford                 | Yes            | 20+2wc           | Diesel      |
| 1                  | 2003           | Dodge                | Yes            | 12+2wc           | Gas         |
| 1                  | 2004           | Ford                 | Yes            | 21+2wc           | Diesel      |
| 1                  | 2005           | Ford                 | Yes            | 21+2wc           | Diesel      |
| 1                  | 2005           | Ford                 | Yes            | 11+2wc           | Gas         |
| 1                  | 2006           | Ford                 | Yes            | 18+2wc           | Diesel      |
| 1                  | 2006           | Ford                 | Yes            | 11+2wc           | Gas         |
| 1                  | 2007           | Ford                 | Yes            | 11+2wc           | Gas         |
| 1                  | 2007           | Ford                 | Yes            | 18+2wc           | Diesel      |
| 1                  | 2008           | Ford                 | Yes            | 18+2wc           | Gas         |
| 1                  | 2008           | Ford                 | Yes            | 8+2wc            | Gas         |
| 1                  | 2009           | Ford                 | Yes            | 18+2wc           | Gas         |
| 1                  | 2009           | Ford                 | Yes            | 8+2wc            | Gas         |
| 17                 |                |                      |                |                  |             |



# Rush County

504 West Third Street

Rushville, IN 46173

(765)932-2935

FAX: (765)932-2936

Contact: Wanda Henderson, Executive Director

Email: seniorcenter67@verizon.net

## General Information

**Type of Service** Demand Response  
**Service Area** Rush County/ Rushville  
**Service Population** 18,261

## Service Hours

**Weekday** 7:00am to 6:00pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$2.00 up to 10 miles; \$3.00 for 11-15 miles; \$3.50 for 15 to 20 miles/ per one-way trip in county  
**Youth** Children under 5 years \$1.00 up to 10 miles; \$2.00 11-20 miles/ per one-way trip in county  
**Elderly/Disabled** Suggested donation of \$1.50 per one-way trip  
**Transfer** N/A  
**Other/Special** N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 10               |
| <b>Maintenance</b>    | 0                | 1                |
| <b>Administration</b> | 2                | 1                |
|                       | <u>2</u>         | <u>11</u>        |

## Operation Characteristics

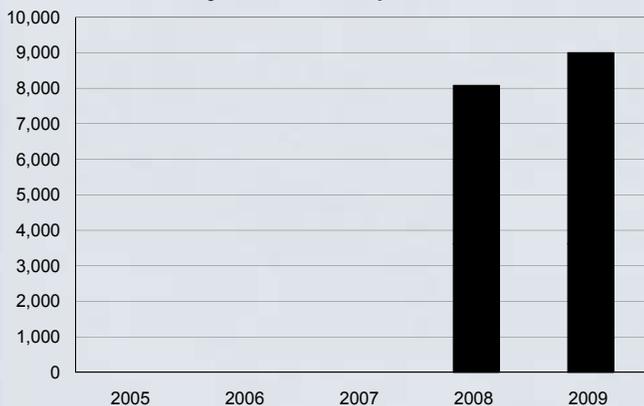
|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 8     |
| <b>Peak Hour Fleet</b>        | 6     |
| <b>Base Fleet</b>             | 3     |
| <b>Fuel Consumption (gal)</b> | 7,005 |

## Ridership Trends

|             |       |
|-------------|-------|
| <b>2005</b> | 0     |
| <b>2006</b> | 0     |
| <b>2007</b> | 0     |
| <b>2008</b> | 8,078 |
| <b>2009</b> | 9,001 |

## 2009 Highlights

System Ridership Trend





# Rush County Senior Citizens Services, Inc. "Ride Rush"

## Legislative District

Indiana Senate 44, 48  
 Indiana House 53, 67

U.S. Congressional 6

## Productivity

Total Passenger Boardings 9,001  
 Total Vehicle Miles 93,085  
 Revenue Vehicle Miles 86,388  
 Revenue Vehicle Hours 4,147

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.45  
 Operating Expense per Passenger Trip \$15.01  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 0.49

## Financial Performance

Operating Subsidy \$127,918  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$76,400  
 Locally Derived Income Per Operating Expense \$0.57  
 Fare Recovery Ratio 5%

## Operating Expense Summary

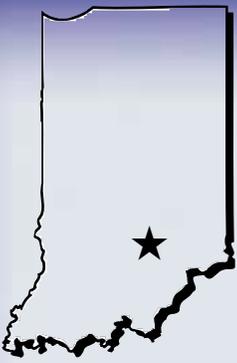
|                          |           |
|--------------------------|-----------|
| Operator Salaries/Wages  | \$35,434  |
| Other Salaries/Wages     | \$39,664  |
| Fringe Services          | \$6,464   |
| Materials and Supplies   | \$0       |
| Utilities                | \$25,172  |
| Casualty/Liability       | \$6,534   |
| Purchased Transportation | \$11,190  |
| Other                    | \$0       |
| Total Expenses           | \$10,642  |
| Fixed Route Expenses     | \$135,100 |
| Demand Response Services | \$0       |

## Revenue Summary

|                    |           |
|--------------------|-----------|
| Fare Revenue       | \$7,182   |
| Contract/Other     | \$0       |
| Local Assistance   | \$69,218  |
| State Assistance   | \$0       |
| Federal Assistance | \$58,700  |
| Total Revenue      | \$135,100 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1995           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 1997           | Dodge                | 6                | No             | Gas         |
| 1                  | 1999           | Buick                | 4                | No             | Gas         |
| 1                  | 2002           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 2006           | Dodge                | 6                | No             | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8                | Yes            | Gas         |
| 8                  |                |                      |                  |                |             |



# Seymour

301-309 N. Chestnut St.

Seymour, IN 47274

(812)522-7433

FAX: (812)523-6687

Contact: Edie Otte, Manager of Recycle to Ride

Email: seytransit@seymourin.org

## General Information

**Type of Service** Demand Response  
**Service Area** City of Seymour  
**Service Population** 18,101

## Service Hours

**Weekday** 6:00 am -6:00 pm  
**Saturday** 8:30 am -2:30 pm  
**Sunday** N/A

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** N/A  
**Other/Special**

Tokens: 10 for \$16.00

One-way fare may be paid in recyclable products (15 aluminum cans). Vehicle has storage containers on board for recyclable products.

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 9                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 0                |
|                       | <u>1</u>         | <u>9</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 5      |
| <b>Peak Hour Fleet</b>        | 3      |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 13,691 |

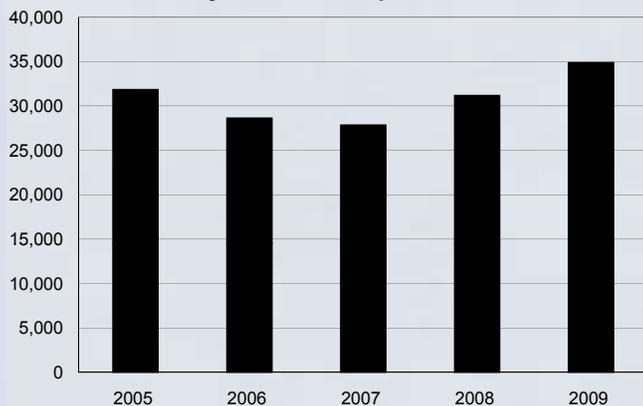
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 31,870 |
| <b>2006</b> | 28,662 |
| <b>2007</b> | 27,877 |
| <b>2008</b> | 31,195 |
| <b>2009</b> | 34,899 |

## 2009 Highlights

- Seymour Transit's Recycle to Ride expanded its hours to include Saturday hours in 2009. We are operating one bus on Saturday from 8:30 am to 2:30 pm.
- The ridership in 2009 also increased by 3,704 people, an increase of 12% over 2008 totals.

System Ridership Trend





# Seymour Transit (Recycle to Ride)

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$30,138         |
| Other Salaries/Wages     | \$117,185        |
| Fringe                   | \$15,426         |
| Services                 | \$20,379         |
| Materials and Supplies   | \$31,373         |
| Utilities                | \$2,180          |
| Casualty/Liability       | \$0              |
| Purchased Transportation | \$0              |
| Other                    | \$2,520          |
| <b>Total Expenses</b>    | <b>\$219,201</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$219,201        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$28,294         |
| Contract/Other       | \$0              |
| Local Assistance     | \$34,280         |
| State Assistance     | \$61,173         |
| Federal Assistance   | \$95,454         |
| <b>Total Revenue</b> | <b>\$219,201</b> |

## Legislative District

Indiana Senate 5  
 Indiana House 66  
 U.S. Congressional 9

## Productivity

|                           |        |
|---------------------------|--------|
| Total Passenger Boardings | 34,899 |
| Total Vehicle Miles       | 87,049 |
| Revenue Vehicle Miles     | 87,049 |
| Revenue Vehicle Hours     | 8,394  |

## Performance/Service Effectiveness

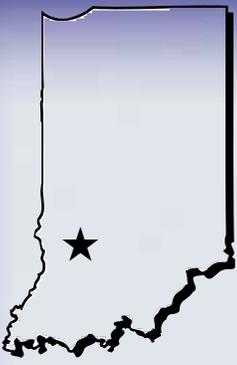
|  |        |
|--|--------|
| Operating Expense per Total Vehicle Mile | \$2.52 |
| Operating Expense per Passenger Trip     | \$6.28 |
| Passenger Trips per Total Vehicle Mile   | 0.40   |
| Passenger Trips per Capita               | 1.93   |

## Financial Performance

|   |           |
|---|-----------|
| Operating Subsidy                               | \$190,907 |
| Operating Subsidy Ratio                         | 87%       |
| Locally Derived Income                          | \$62,574  |
| Locally Derived Income<br>Per Operating Expense | \$0.29    |
| Fare Recovery Ratio                             | 13%       |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2003           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 14+2wc           | Yes            | Gas         |
| <b>5</b>           |                |                      |                  |                |             |



# Southern Indiana Development

1001 E. Main St., P.O. Box 367  
 Washington, IN 47501  
 (812)257-0118 FAX: (812)257-0119  
**Contact:** Becky Guthrie, Director  
**Email:** bguthrie@frs.org

## General Information

**Type of Service** Demand Response  
**Service Area** Daviess, Dubois, Gibson, Greene, Martin, Pike, Sullivan and Warrick Counties  
**Service Population** 215,513

## Service Hours

**Weekday** 6:00 a.m. - 6:00 pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$2.00 (in-town), \$4.00 (in-county), \$6.00 (county to county)  
**Youth** \$1.00  
**Elderly/Disabled** Connection Routes are 1/2 price for Seniors in Greene and Dubois Counties  
**Transfer** \$1.00  
**Other/Special** Connection Routes - \$1.00  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 15               | 121              |
| <b>Maintenance</b>    | 2                | 0                |
| <b>Administration</b> | 9                | 8                |
|                       | <hr/> 26         | <hr/> 129        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 94      |
| <b>Peak Hour Fleet</b>        | 101     |
| <b>Base Fleet</b>             | 75      |
| <b>Fuel Consumption (gal)</b> | 125,637 |

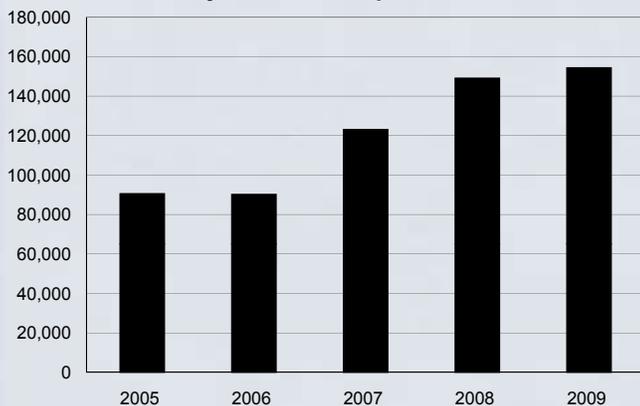
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 90,603  |
| <b>2006</b> | 90,242  |
| <b>2007</b> | 123,135 |
| <b>2008</b> | 149,155 |
| <b>2009</b> | 154,417 |

## 2009 Highlights

- Princeton City Connection began service in January, 2009.
- Increased ridership within our service area.
- Beth Browning was awarded 2nd Place in the National Rodeo in Providence, R.I.
- Community Foundation Award from Gibson County.
- Continued Coordination with Human Service agencies within all eight counties of our service area.
- Participated in Senior and Health Fairs throughout the region.

**System Ridership Trend**





## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$738,867   |
| <b>Other Salaries/Wages</b>     | \$340,500   |
| <b>Fringe</b>                   | \$252,713   |
| <b>Services</b>                 | \$138,864   |
| <b>Materials and Supplies</b>   | \$350,974   |
| <b>Utilities</b>                | \$45,952    |
| <b>Casualty/Liability</b>       | \$97,667    |
| <b>Purchased Transportation</b> | \$350,264   |
| <b>Other</b>                    | \$296,309   |
| <b>Total Expenses</b>           | \$2,612,110 |
| <b>Fixed Route Expenses</b>     | \$0         |
| <b>Demand Response Services</b> | \$2,612,110 |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$139,585   |
| <b>Contract/Other</b>     | \$28,930    |
| <b>Local Assistance</b>   | \$1,055,310 |
| <b>State Assistance</b>   | \$485,244   |
| <b>Federal Assistance</b> | \$903,041   |
| <b>Total Revenue</b>      | \$2,612,110 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1994           | Dodge                | 9                | No             | Gas         |
| 1                  | 1994           | Dodge                | 9+1wc            | Yes            | Gas         |
| 1                  | 1995           | Dodge                | 9                | No             | Gas         |
| 1                  | 1995           | Dodge                | 8+1wc            | Yes            | Gas         |
| 1                  | 1995           | Dodge                | 9+1wc            | Yes            | Gas         |
| 1                  | 1996           | Dodge                | 8+1wc            | Yes            | Gas         |
| 2                  | 1997           | Chrysler             | 4                | No             | Gas         |
| 1                  | 1997           | Dodge                | 6                | No             | Gas         |
| 1                  | 1997           | Dodge                | 9+1wc            | Yes            | Gas         |
| 1                  | 1998           | Ford                 | 6                | No             | Gas         |
| 3                  | 1998           | Dodge                | 6                | No             | Gas         |
| 1                  | 1998           | Dodge                | 3+1wc            | Yes            | Gas         |
| 1                  | 1998           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 1999           | Dodge                | 6                | No             | Gas         |
| 1                  | 1999           | Dodge                | 10               | No             | Gas         |
| 1                  | 1999           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 1999           | Dodge                | 9+1wc            | Yes            | Gas         |
| 1                  | 2000           | Dodge                | 4                | No             | Gas         |
| 2                  | 2000           | Dodge                | 6                | No             | Gas         |
| 1                  | 2000           | Chevrolet            | 10               | No             | Gas         |
| 2                  | 2000           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 2001           | Dodge                | 4                | No             | Gas         |
| 1                  | 2001           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 6                | No             | Gas         |
| 1                  | 2002           | Dodge                | 10               | No             | Gas         |
| 4                  | 2002           | Dodge                | 9+1wc            | Yes            | Gas         |
| 1                  | 2003           | Chevrolet            | 4                | No             | Gas         |
| 1                  | 2003           | Dodge                | 6                | No             | Gas         |
| 1                  | 2003           | Ford                 | 10               | No             | Gas         |

## Legislative District

|                           |                    |
|---------------------------|--------------------|
| <b>Indiana Senate</b>     | 42                 |
| <b>Indiana House</b>      | 45, 60, 62, 63, 64 |
| <b>U.S. Congressional</b> | 8                  |

## Productivity

|                                  |           |
|----------------------------------|-----------|
| <b>Total Passenger Boardings</b> | 154,417   |
| <b>Total Vehicle Miles</b>       | 1,924,498 |
| <b>Revenue Vehicle Miles</b>     | 1,795,368 |
| <b>Revenue Vehicle Hours</b>     | 100,186   |

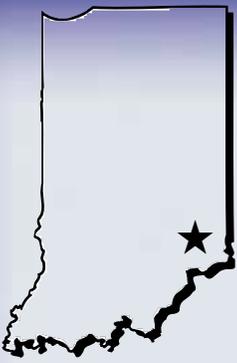
## Performance/Service Effectiveness

|   |         |
|---|---------|
| <b>Operating Expense per Total Vehicle Mile</b> | \$1.36  |
| <b>Operating Expense per Passenger Trip</b>     | \$16.92 |
| <b>Passenger Trips per Total Vehicle Mile</b>   | 0.08    |
| <b>Passenger Trips per Capita</b>               | 0.72    |

## Financial Performance

|   |             |
|---|-------------|
| <b>Operating Subsidy</b>                            | \$2,443,595 |
| <b>Operating Subsidy Ratio</b>                      | 94%         |
| <b>Locally Derived Income</b>                       | \$1,223,825 |
| <b>Locally Derived Income Per Operating Expense</b> | \$0.47      |
| <b>Fare Recovery Ratio</b>                          | 5%          |

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 4                  | 2003           | Chevrolet            | 4+1wc            | Yes            | Gas         |
| 3                  | 2003           | Dodge                | 9+1wc            | Yes            | Gas         |
| 1                  | 2004           | Buick                | 4                | No             | Gas         |
| 1                  | 2004           | Chrysler             | 4                | No             | Gas         |
| 1                  | 2004           | Chevrolet            | 6+1wc            | Yes            | Gas         |
| 1                  | 2005           | Chevrolet            | 6                | No             | Gas         |
| 6                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2005           | Chevrolet            | 10               | No             | Gas         |
| 3                  | 2005           | Chevrolet            | 4+1wc            | Yes            | Gas         |
| 1                  | 2005           | Chevrolet            | 6+1wc            | Yes            | Gas         |
| 2                  | 2006           | Toyota               | 4                | No             | Gas         |
| 3                  | 2006           | Chevrolet            | 6                | No             | Gas         |
| 2                  | 2006           | Ford                 | 10               | No             | Gas         |
| 3                  | 2006           | Chevrolet            | 4+1wc            | Yes            | Gas         |
| 2                  | 2007           | Chevrolet            | 4                | No             | Gas         |
| 3                  | 2007           | Dodge                | 6                | No             | Gas         |
| 1                  | 2007           | Dodge                | 7                | No             | Gas         |
| 1                  | 2007           | Chevrolet            | 10               | No             | Gas         |
| 1                  | 2007           | Chevrolet            | 4+1wc            | Yes            | Gas         |
| 1                  | 2007           | Braun                | 4+1wc            | Yes            | Gas         |
| 1                  | 2007           | Chevrolet            | 6+1wc            | Yes            | Gas         |
| 2                  | 2008           | Toyota               | 4                | No             | Gas         |
| 2                  | 2008           | Chevrolet            | 5                | Yes            | Gas         |
| 2                  | 2008           | Chevrolet            | 6                | No             | Gas         |
| 4                  | 2008           | Chevrolet            | 4+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 13               | No             | Gas         |
| 3                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |



# SIRPC

P.O. Box 765  
 Versailles, IN 47042  
 (812)432-6221 FAX: (812)532-6240

Contact: Julie Schafer, Deputy Director for Community Services  
 Email: jschafer@lifetime-resources.org

## General Information

**Type of Service** Point Deviation and Demand Response  
**Service Area** Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley and Switzerland Counties  
**Service Population** 171,134

## Service Hours

**Weekday** Demand Response 6am to 6pm  
 Point Deviation Routes 7am to 6pm  
**Saturday** Point Deviation only 9am to 4pm  
**Sunday** N/A

## Fare Structure

**Base** \$1.25  
**Youth** \$0.75 with 5 miles - all other 50% discount  
**Elderly/Disabled** \$0.75 within 5 miles - all other 50% discount  
**Transfer** Free  
**Other/Special**  
 over 5 miles in county \$4.50  
 \$1.00 charge for each county line crossed

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 5                | 52               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 3                |
|                       | <u>7</u>         | <u>55</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 56     |
| <b>Peak Hour Fleet</b>        | 28     |
| <b>Base Fleet</b>             | 22     |
| <b>Fuel Consumption (gal)</b> | 90,292 |

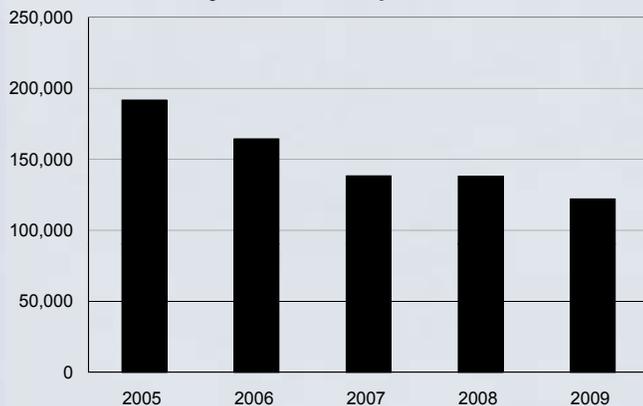
## Ridership Trends

|      |         |
|------|---------|
| 2005 | 191,651 |
| 2006 | 164,426 |
| 2007 | 138,344 |
| 2008 | 138,139 |
| 2009 | 122,165 |

## 2009 Highlights

- Received New Freedom Grant.
- Implemented Catch-A-Ride Extra - offering specialized service to elderly and persons with disabilities.
- Automated scheduling with computer software.

System Ridership Trend





# Southeastern Indiana Regional Planning Commission (SIRPC)

## Legislative District

Indiana Senate 44  
 Indiana House 55, 67, 68, 69  
 U.S. Congressional 6,9

## Productivity

Total Passenger Boardings 122,165  
 Total Vehicle Miles 1,226,277  
 Revenue Vehicle Miles 1,091,386.5  
 Revenue Vehicle Hours 63,092.3

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.48  
 Operating Expense per Passenger Trip \$14.82  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 0.71

## Financial Performance

Operating Subsidy \$1,724,421  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$620,933  
 Locally Derived Income Per Operating Expense \$0.34  
 Fare Recovery Ratio 5%

## Operating Expense Summary

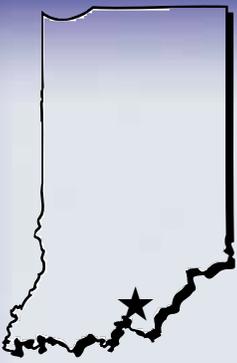
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$540,281          |
| Other Salaries/Wages     | \$540,281          |
| Fringe                   | \$53,864           |
| Services                 | \$140,794          |
| Materials and Supplies   | \$316,200          |
| Utilities                | \$12,080           |
| Casualty/Liability       | \$181,040          |
| Purchased Transportation | \$0                |
| Other                    | \$26,438           |
| <b>Total Expenses</b>    | <b>\$1,810,978</b> |
| Fixed Route Expenses     | \$0                |
| Demand Response Services | \$1,810,978        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$86,557           |
| Contract/Other       | \$0                |
| Local Assistance     | \$534,376          |
| State Assistance     | \$409,339          |
| Federal Assistance   | \$780,706          |
| <b>Total Revenue</b> | <b>\$1,810,978</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1999           | Dodge                | 6                | No             | Gas         |
| 1                  | 1999           | Dodge                | 9+1wc            | Yes            | Gas         |
| 4                  | 2000           | Dodge                | 14               | No             | Gas         |
| 2                  | 2000           | Dodge                | 9+2wc            | Yes            | Gas         |
| 2                  | 2001           | Dodge                | 6                | No             | Gas         |
| 1                  | 2001           | Dodge                | 9+2wc            | Yes            | Gas         |
| 4                  | 2002           | Dodge                | 5+3wc            | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 3+1wc            | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 4+1wc            | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 7+2wc            | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 3+1wc            | Yes            | Gas         |
| 2                  | 2005           | Ford                 | 5+2wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 7                | No             | Gas         |
| 1                  | 2006           | Chevy                | 4+1wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 5+3wc            | Yes            | Gas         |
| 1                  | 2007           | Dodge                | 6                | No             | Gas         |
| 1                  | 2007           | Chevy                | 6                | No             | Gas         |
| 4                  | 2007           | Ford                 | 12+2wc           | Yes            | Gas         |
| 4                  | 2007           | Ford                 | 5+2wc            | Yes            | Gas         |
| 2                  | 2007           | Chevy                | 6+2wc            | Yes            | Gas         |
| 3                  | 2008           | Ford                 | 10+1wc           | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2008           | Chevy                | 2+1wc            | Yes            | Gas         |
| 5                  | 2008           | Chevy                | 4+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 6+2wc            | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 9+1wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |



# SITS

P.O. Box 547  
 Corydon, IN 47112  
 (812)734-1000 FAX: (812)734-1036  
**Contact:** Roland Lemus, Transportation Director  
**Email:** brrtrdir@brsinc.org

## General Information

**Type of Service** Subscription, Demand Response and Deviated Fixed Route  
**Service Area** Crawford, Harrison, Scott and Washington Counties  
**Service Population** 95,251

## Service Hours

**Weekday** 6:00 am - 6:00 pm  
**Saturday** By Appointment  
**Sunday** By Appointment

## Fare Structure

**Base** \$2.00 (0 to 10 miles), \$3.00 (11 to 24 miles), \$4.00 (over 24 miles)  
**Youth** N/A  
**Elderly/Disabled** N/A  
**Transfer** N/A  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 21               | 3                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <u>25</u>        | <u>3</u>         |

## Operation Characteristics

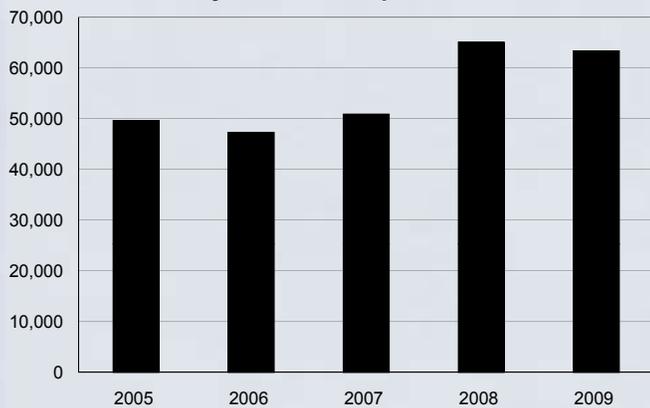
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 31     |
| <b>Peak Hour Fleet</b>        | 13     |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 45,741 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 49,649 |
| <b>2006</b> | 47,315 |
| <b>2007</b> | 50,901 |
| <b>2008</b> | 65,117 |
| <b>2009</b> | 63,353 |

## 2009 Highlights

System Ridership Trend



# Southern Indiana Transit System



## Legislative District

Indiana Senate 39, 48  
 Indiana House 62, 66, 70, 73  
 U.S. Congressional 9

## Productivity

Total Passenger Boardings 63,353  
 Total Vehicle Miles 496,319  
 Revenue Vehicle Miles 469,157  
 Revenue Vehicle Hours 13,588

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.57  
 Operating Expense per Passenger Trip \$12.32  
 Passenger Trips per Total Vehicle Mile 0.13  
 Passenger Trips per Capita 0.67

## Financial Performance

Operating Subsidy \$722,359  
 Operating Subsidy Ratio 93%  
 Locally Derived Income \$227,789  
 Locally Derived Income Per Operating Expense \$0.29  
 Fare Recovery Ratio 7%

## Operating Expense Summary

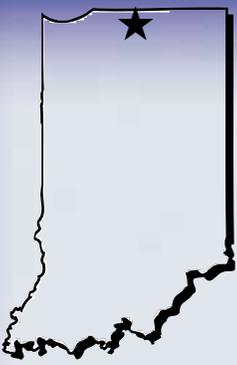
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$444,343        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$65,253         |
| Services                 | \$31,326         |
| Materials and Supplies   | \$108,803        |
| Utilities                | \$9,124          |
| Casualty/Liability       | \$20,215         |
| Purchased Transportation | \$33,564         |
| Other                    | \$67,989         |
| <b>Total Expenses</b>    | <b>\$780,617</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$780,617        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$58,258         |
| Contract/Other       | \$0              |
| Local Assistance     | \$169,531        |
| State Assistance     | \$201,415        |
| Federal Assistance   | \$351,413        |
| <b>Total Revenue</b> | <b>\$780,617</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1999           | Ford                 | 9                | Yes            | Gas         |
| 1                  | 2000           | Dodge                | 12               | No             | Gas         |
| 1                  | 2000           | Dodge                | 7                | No             | Gas         |
| 1                  | 2000           | Chevy                | 7                | No             | Gas         |
| 1                  | 2000           | Dodge                | 5                | No             | Gas         |
| 1                  | 2001           | Ford                 | 7                | No             | Gas         |
| 1                  | 2001           | Ford                 | 8                | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 7                | No             | Gas         |
| 1                  | 2002           | Dodge                | 9                | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 12               | No             | Gas         |
| 1                  | 2003           | Dodge                | 7                | No             | Gas         |
| 2                  | 2003           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 12               | No             | Gas         |
| 1                  | 2003           | Dodge                | 9                | Yes            | Gas         |
| 1                  | 2004           | Ford                 | 9                | Yes            | Gas         |
| 1                  | 2005           | Ford                 | 7                | No             | Gas         |
| 1                  | 2006           | Ford                 | 21               | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 6                | Yes            | Gas         |
| 2                  | 2006           | Ford                 | 21               | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2007           | GM                   | 16               | Yes            | Gas         |
| 2                  | 2007           | GM                   | 16               | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 13               | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 13               | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 10               | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 7                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8                | Yes            | Gas         |



# South Bend

901 East Northside Blvd., P.O. Box 1437  
 South Bend, IN 46624  
 (574) 232-9901 FAX: (574) 239-2309  
**Contact:** Chris Kubaszak, Controller  
**Email:** ckubaszak@sbtranspo.com

## General Information

**Type of Service** Fixed Route, Demand Response & Downtown Trolley Service  
**Service Area** South Bend & Mishawaka Metropolitan Area  
**Service Population** 154,346

## Service Hours

**Weekday** 5:00 am - 10:00 pm  
**Saturday** 6:00 am - 6:00 pm  
**Sunday** N/A

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.35  
**Transfer** Free  
**Other/Special**  
 Pass \$30.00/Month  
 Student Pass \$25.00/Month

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 78               | 17               |
| <b>Maintenance</b>    | 20               | 2                |
| <b>Administration</b> | 7                | 1                |
|                       | <u>105</u>       | <u>20</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 76      |
| <b>Peak Hour Fleet</b>        | 53      |
| <b>Base Fleet</b>             | 45      |
| <b>Fuel Consumption (gal)</b> | 449,343 |

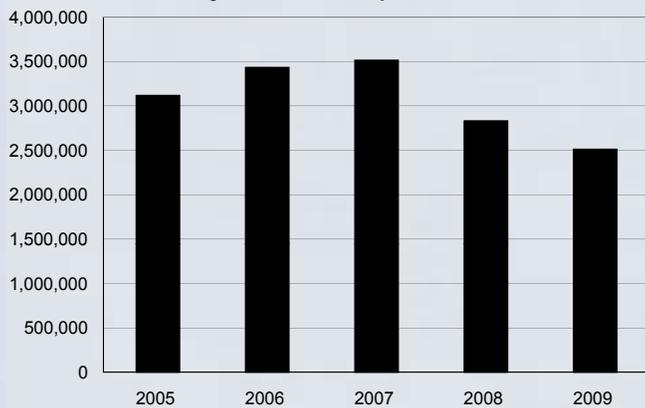
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2005</b> | 3,119,850 |
| <b>2006</b> | 3,436,055 |
| <b>2007</b> | 3,516,616 |
| <b>2008</b> | 2,833,313 |
| <b>2009</b> | 2,514,213 |

## 2009 Highlights

- Started construction of TRANSPO's Leed Platinum New Operations / Maintenance facility.
- TRANSPO added 3 paratransit vehicles and paratransit scheduling software to our growing ADA service.

**System Ridership Trend**





# South Bend Public Transportation Corporation

## Legislative District

Indiana Senate 42, 43, 45  
 Indiana House 5, 6, 7, 8, 21, 48  
 U.S. Congressional 2

## Productivity

Total Passenger Boardings 2,514,213  
 Total Vehicle Miles 2,084,694  
 Revenue Vehicle Miles 1,981,012  
 Revenue Vehicle Hours 139,691

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.59  
 Operating Expense per Passenger Trip \$3.81  
 Passenger Trips per Total Vehicle Mile 1.21  
 Passenger Trips per Capita 16.29

## Financial Performance

Operating Subsidy \$4,488,526  
 Operating Subsidy Ratio 47%  
 Locally Derived Income \$4,956,405  
 Locally Derived Income Per Operating Expense \$0.52  
 Fare Recovery Ratio 13%

## Operating Expense Summary

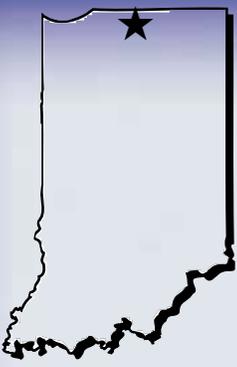
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$5,163,055        |
| Other Salaries/Wages     | \$0                |
| Fringe                   | \$1,577,103        |
| Services                 | \$927,258          |
| Materials and Supplies   | \$1,387,245        |
| Utilities                | \$236,757          |
| Casualty/Liability       | \$286,238          |
| Purchased Transportation | \$0                |
| Other                    | \$292              |
| <b>Total Expenses</b>    | <b>\$9,577,948</b> |
| Fixed Route Expenses     | \$9,211,239        |
| Demand Response Services | \$366,709          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$1,210,020        |
| Contract/Other       | \$3,879,402        |
| Local Assistance     | \$0                |
| State Assistance     | \$2,889,233        |
| Federal Assistance   | \$1,599,293        |
| <b>Total Revenue</b> | <b>\$9,577,948</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 5                  | 1999           | Champion             | Yes            | 11+3wc           | Diesel      |
| 11                 | 1999           | Gillig               | Yes            | 30+2wc           | Diesel      |
| 3                  | 2001           | Champion             | Yes            | 11+3wc           | Diesel      |
| 10                 | 2002           | Gillig               | Yes            | 23+2wc           | Diesel      |
| 10                 | 2003           | Gillig               | Yes            | 23+2wc           | Diesel      |
| 21                 | 2004           | Gillig               | Yes            | 23+2wc           | Diesel      |
| 4                  | 2004           | Optima               | Yes            | 22+2wc           | Diesel      |
| 5                  | 2005           | Ford                 | Yes            | 9wc              | Diesel      |
| 4                  | 2006           | Ford                 | Yes            | 9wc              | Diesel      |
| 3                  | 2009           | Ford                 | Yes            | 9wc              | Diesel      |
| <b>76</b>          |                |                      |                |                  |             |



# Steuben County Council on

317 S. Wayne Suite 1B  
 Angola, IN 46703  
 (260)665-9856 FAX: (260)665-5247  
**Contact:** Donna Holcomb, Executive Director  
**Email:** dholcomb@steubenco.org

## General Information

**Type of Service** Demand Response  
**Service Area** Steuben County (surrounding area for medical only)  
**Service Population** 33,214

## Service Hours

**Weekday** 6:30 a.m. - 6 p.m.  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$2.00 within Angola city limits each way, \$5.00 outside city limits each way  
**Youth** \$1.00 each way when accompanied by adult, otherwise same as base fare  
**Elderly/Disabled** Over age 60, donation only - disabled same as base fare  
**Transfer** N/A  
**Other/Special** N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 11               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 3                | 0                |
|                       | <u>3</u>         | <u>11</u>        |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 9     |
| <b>Peak Hour Fleet</b>        | 5     |
| <b>Base Fleet</b>             | 3     |
| <b>Fuel Consumption (gal)</b> | 9,303 |

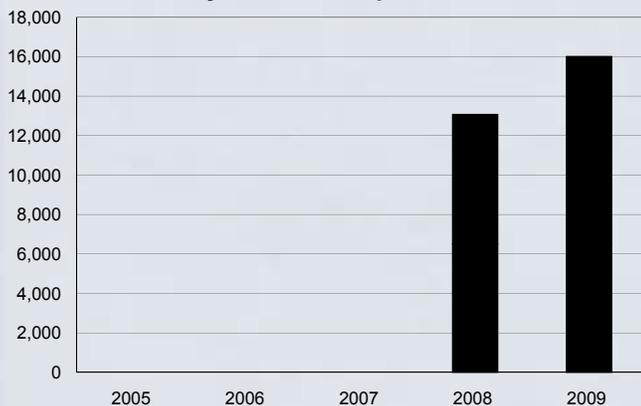
## Ridership Trends

|      |        |
|------|--------|
| 2005 |        |
| 2006 |        |
| 2007 |        |
| 2008 | 13,077 |
| 2009 | 16,013 |

## 2009 Highlights

- 43% increase in ridership from 2008 to 2009.
- Partnered with Steuben Literacy Coalition to transport adults and children for family literacy program.

System Ridership Trend



# STAR Transportation



## Legislative District

Indiana Senate 44, 45, 47

Indiana House 51

U.S. Congressional 3

## Productivity

Total Passenger Boardings 16,013

Total Vehicle Miles 129,660

Revenue Vehicle Miles 126,805

Revenue Vehicle Hours 8,577

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.23

Operating Expense per Passenger Trip \$18.07

Passenger Trips per Total Vehicle Mile 0.12

Passenger Trips per Capita 0.48

## Financial Performance

Operating Subsidy \$261,918

Operating Subsidy Ratio 91%

Locally Derived Income \$212,480

Locally Derived Income

Per Operating Expense \$0.73

Fare Recovery Ratio 9%

## Operating Expense Summary

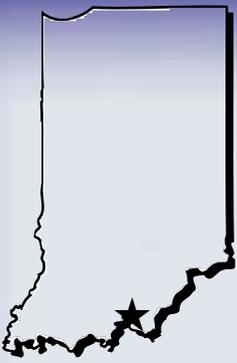
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$77,867         |
| Other Salaries/Wages     | \$80,397         |
| Fringe                   | \$23,470         |
| Services                 | \$3,910          |
| Materials and Supplies   | \$81,954         |
| Utilities                | \$6,236          |
| Casualty/Liability       | \$8,300          |
| Purchased Transportation | \$0              |
| Other                    | \$7,146          |
| <b>Total Expenses</b>    | <b>\$289,280</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$289,279        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$27,362         |
| Contract/Other       | \$0              |
| Local Assistance     | \$185,118        |
| State Assistance     | \$0              |
| Federal Assistance   | \$76,800         |
| <b>Total Revenue</b> | <b>\$289,280</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2002           | Dodge                | 11               | Yes            | Gas         |
| 2                  | 2003           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 11               | Yes            | Gas         |
| 2                  | 2004           | Chrysler             | 4                | No             | Gas         |
| 1                  | 2008           | Chevy                | 6                | No             | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| <b>9</b>           |                |                      |                  |                |             |



# Southern Indiana

1000 West Broadway  
 Louisville, KY 40203  
 (502) 561-5100 FAX: (502) 213-3253  
 Contact: J. Barry Barker, Executive Director

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** New Albany, Clarksville, and Jeffersonville City Limits  
**Service Population** 86,365

## Service Hours

**Weekday** 5:30 am - 11:00 pm  
**Saturday** 8:00am-10:30pm  
**Sunday** 8:00 am - 9:30 pm

## Fare Structure

**Base** \$1.50  
**Youth** \$0.75 with ID card  
**Elderly/Disabled** \$0.75 with ID card  
**Transfer** Free  
**Other/Special**  
 10 Tickets for \$12.50; Monthly Pass for \$42.00  
 Elderly & Disabled or Student Tickets:10 Tickets for \$7.50

## Personnel

|                       | Full-Time  | Part-Time |
|-----------------------|------------|-----------|
| <b>Operations</b>     | 388        | 8         |
| <b>Maintenance</b>    | 122        | 0         |
| <b>Administration</b> | 100        | 26        |
|                       | <u>610</u> | <u>34</u> |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 257     |
| <b>Peak Hour Fleet</b>        | 273     |
| <b>Base Fleet</b>             | 172     |
| <b>Fuel Consumption (gal)</b> | 204,887 |

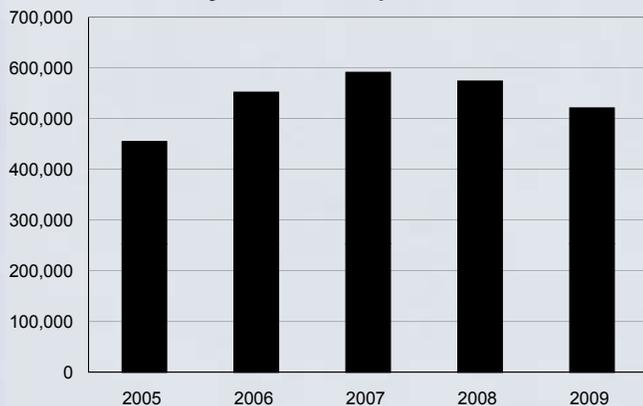
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 455,096 |
| <b>2006</b> | 552,177 |
| <b>2007</b> | 591,439 |
| <b>2008</b> | 574,072 |
| <b>2009</b> | 521,379 |

## 2009 Highlights

- Opened two new routes in southern Indiana through the Congestion Mitigation and Air Quality program.
- Began construction on a LEED certified Maintenance Annex.
- Continued the replacement the radio system to include new voice and data capabilities.
- Completed an on-board and general public passenger activity survey.

System Ridership Trend



# Transit Authority of River City



## Legislative District

Indiana Senate 13,14  
Indiana House 71, 72

U.S. Congressional 9

## Productivity

Total Passenger Boardings 521,379  
Total Vehicle Miles 822,191  
Revenue Vehicle Miles 731,309  
Revenue Vehicle Hours 41,748

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.59  
Operating Expense per Passenger Trip \$8.81  
Passenger Trips per Total Vehicle Mile 0.63  
Passenger Trips per Capita 6.04

## Financial Performance

Operating Subsidy \$1,380,675  
Operating Subsidy Ratio 36%  
Locally Derived Income \$3,210,513  
Locally Derived Income Per Operating Expense \$0.84  
Fare Recovery Ratio 20%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$1,067,964        |
| Other Salaries/Wages     | \$639,594          |
| Fringe                   | \$1,107,419        |
| Services                 | \$148,059          |
| Materials and Supplies   | \$573,002          |
| Utilities                | \$38,647           |
| Casualty/Liability       | \$48,902           |
| Purchased Transportation | \$929,727          |
| Other                    | \$37,874           |
| <b>Total Expenses</b>    | <b>\$4,591,188</b> |
| Fixed Route Expenses     | \$4,499,364        |
| Demand Response Services | \$91,824           |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$762,236          |
| Contract/Other       | \$2,448,277        |
| Local Assistance     | \$0                |
| State Assistance     | \$1,201,233        |
| Federal Assistance   | \$179,442          |
| <b>Total Revenue</b> | <b>\$4,591,188</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer                | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|-------------------------------------|----------------|------------------|-------------|
| 9                  | 1987           | Chance Alamo City Streetcar w/lifts | Yes            | 17+1 wc          | Diesel      |
| 36                 | 1994           | Flxible Metro w/lifts               | Yes            | 45+ 2wc          | Diesel      |
| 53                 | 1998           | Gillig Low-Floor                    | Yes            | 40+2wc           | Diesel      |
| 5                  | 1998           | Chance Alamo City Streetcar w/lifts | Yes            | 22+2wc           | Diesel      |
| 36                 | 1999           | Gillig Low-Floor                    | Yes            | 40+2wc           | Diesel      |
| 12                 | 2000           | Gillig Low-Floor                    | Yes            | 40+2wc           | Diesel      |
| 8                  | 2000           | Gillig Low-Floor 30'                | Yes            | 28+2wc           | Diesel      |
| 10                 | 2001           | Gillig Low-Floor                    | Yes            | 40+2wc           | Diesel      |
| 17                 | 2002           | Gillig Low-Floor 30'                | Yes            | 28+2wc           | Diesel      |
| 20                 | 2003           | Gillig Low-Floor                    | Yes            | 40+2wc           | Diesel      |
| 5                  | 2005           | Gillig Hybrid-Electric              | Yes            | 40+2wc           | Diesel      |
| 16                 | 2005           | Gillig Low-Floor                    | yes            | 40+3             | Diesel      |
| 4                  | 2007           | Gillig Hybrid-Electric              | Yes            | 40+3wc           | Diesel      |
| 6                  | 2008           | Gillig Low-Floor                    | Yes            | 40+3wc           | Diesel      |
| 3                  | 2009           | Gillig Hybrid-Electric              | Yes            | 40+3wc           | Diesel      |
| 17                 | 2009           | Gillig Low-Floor                    | Yes            | 40+3wc           | Diesel      |
| <b>257</b>         |                |                                     |                |                  |             |



# Terre Haute

901 South 14th Street and 750 Cherry St (transfer center)

Terre Haute, IN 47807

(812) 235-0109 FAX: (812) 232-3533

Contact: Brad Miller, Transportation Director

Email: brad.miller@terrehaute.in.gov

## General Information

|                           |                                 |
|---------------------------|---------------------------------|
| <b>Type of Service</b>    | Fixed Route and Demand Response |
| <b>Service Area</b>       | Terre Haute City Limits         |
| <b>Service Population</b> | 61,944                          |

## Service Hours

|                 |  |
|-----------------|--|
| <b>Weekday</b>  | Monday thru Friday 5:45 am to 11:00 pm |
| <b>Saturday</b> | 5:45am to 11:00 pm                     |
| <b>Sunday</b>   | N/A                                    |

## Fare Structure

|                         |   |
|-------------------------|---|
| <b>Base</b>             | \$1.25  |
| <b>Youth</b>            | children five and under free, six and better 1.25               |
| <b>Elderly/Disabled</b> | \$0.60 discount hours 9:00am thru 3:00pm and 7:00pm until close |
| <b>Transfer</b>         | N/A   |
| <b>Other/Special</b>    | Monthly \$35.00, 14-ride \$15.00, 14-ride ADA \$21.00<br>N/A    |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 20               | 8                |
| <b>Maintenance</b>    | 5                | 2                |
| <b>Administration</b> | 6                | 0                |
|                       | <hr/> 31         | <hr/> 10         |

## Operation Characteristics

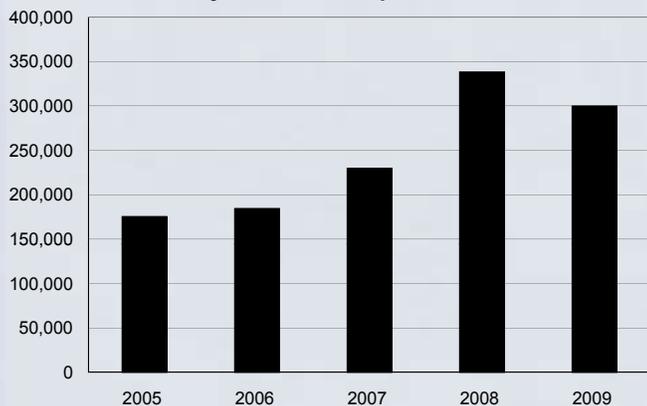
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 16     |
| <b>Peak Hour Fleet</b>        | 12     |
| <b>Base Fleet</b>             | 24     |
| <b>Fuel Consumption (gal)</b> | 67,661 |

## Ridership Trends

|             |         |
|-------------|---------|
| <b>2005</b> | 175,587 |
| <b>2006</b> | 184,581 |
| <b>2007</b> | 229,991 |
| <b>2008</b> | 338,397 |
| <b>2009</b> | 299,956 |

## 2009 Highlights

System Ridership Trend





# Transit Utility for the City of Terre Haute

## Legislative District

Indiana Senate 27, 43  
 Indiana House 43, 45, 46  
 U.S. Congressional 8

## Productivity

Total Passenger Boardings 299,956  
 Total Vehicle Miles 500,945  
 Revenue Vehicle Miles 434,518  
 Revenue Vehicle Hours 47,142

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.29  
 Operating Expense per Passenger Trip \$7.17  
 Passenger Trips per Total Vehicle Mile 0.60  
 Passenger Trips per Capita 4.84

## Financial Performance

Operating Subsidy \$1,941,617  
 Operating Subsidy Ratio 90%  
 Locally Derived Income \$628,430  
 Locally Derived Income Per Operating Expense \$0.29  
 Fare Recovery Ratio 9%

## Operating Expense Summary

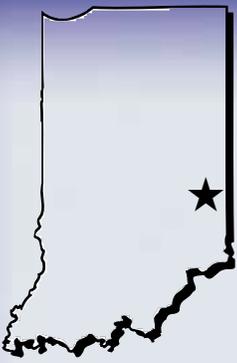
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$959,513          |
| Other Salaries/Wages     | \$294,413          |
| Fringe                   | \$475,163          |
| Services                 | \$32,923           |
| Materials and Supplies   | \$232,115          |
| Utilities                | \$74,170           |
| Casualty/Liability       | \$36,582           |
| Purchased Transportation | \$0                |
| Other                    | \$45,513           |
| <b>Total Expenses</b>    | <b>\$2,150,392</b> |
| Fixed Route Expenses     | \$1,877,528        |
| Demand Response Services | \$272,864          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$203,515          |
| Contract/Other       | \$5,260            |
| Local Assistance     | \$419,655          |
| State Assistance     | \$318,495          |
| Federal Assistance   | \$1,203,467        |
| <b>Total Revenue</b> | <b>\$2,150,392</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 3                  | 1997           | Ford/Supreme         | Yes            | 14+2wc           | Diesel      |
| 2                  | 1999           | Ford/Supreme         | Yes            | 14-16+2wc        | Diesel      |
| 1                  | 2000           | Ford/Supreme         | Yes            | 14-16+2wc        | Diesel      |
| 1                  | 2002           | Ford/Trolley         | Yes            | 20+2wc           | Diesel      |
| 1                  | 2002           | Ford/Supreme         | Yes            | 14+2wc           | Diesel      |
| 2                  | 2003           | Ford/Supreme         | Yes            | 14-20+2wc        | Diesel      |
| 1                  | 2004           | Ford/Supreme         | Yes            | 18+2wc           | Diesel      |
| 3                  | 2005           | Ford/Supreme         | Yes            | 14-20+2wc        | Diesel      |
| 1                  | 2007           | Ford/Supreme         | Yes            | 20+2wc           | Diesel      |
| 1                  | 2008           | Chevy                | Yes            | 24+2wc           | Diesel      |
| <b>16</b>          |                |                      |                |                  |             |



# Union County

P. O. Box 333  
 Liberty, IN 47353  
 (765)458-7277 FAX: (765)458-7722  
**Contact:** Gidget Dickenson, Transit Coordinator  
**Email:** owenmcoy@uonline.com

## General Information

**Type of Service** Subscription and Demand Response  
**Service Area** Union County and referred populations of Fayette, Franklin, Rush and Wayne counties  
**Service Population** 39,322

## Service Hours

**Weekday** 6:00 AM to 5 PM, evening services upon request  
**Saturday** By Appointment  
**Sunday** By Appointment

## Fare Structure

**Base** Zone 1 - \$0.75, Zone 2 - \$1.75, Zone 3 - \$2.50, Zone 4 - \$3.25, Zone 5 - \$4.00  
**Youth** N/A  
**Elderly/Disabled** N/A  
**Transfer** N/A  
**Other/Special** N/A  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 2                | 10               |
| <b>Maintenance</b>    | 0                | 1                |
| <b>Administration</b> | 1                | 2                |
|                       | <u>3</u>         | <u>13</u>        |

## Operation Characteristics

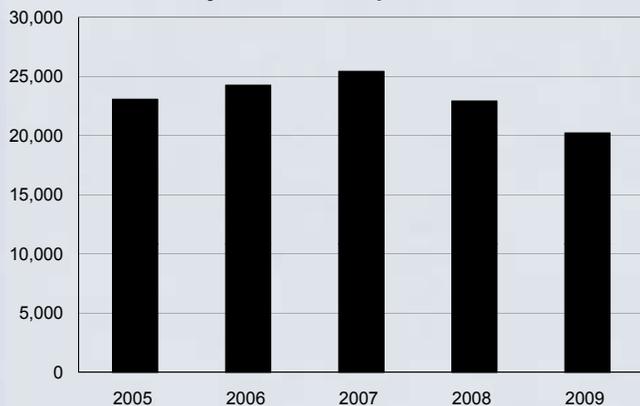
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 13     |
| <b>Peak Hour Fleet</b>        | 10     |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 18,982 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 23,071 |
| <b>2006</b> | 24,256 |
| <b>2007</b> | 25,431 |
| <b>2008</b> | 22,920 |
| <b>2009</b> | 20,225 |

## 2009 Highlights

System Ridership Trend



# Union County Transit



## Legislative District

Indiana Senate 38, 39  
 Indiana House 54, 55, 56  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 20,225  
 Total Vehicle Miles 237,233  
 Revenue Vehicle Miles 231,817  
 Revenue Vehicle Hours 12,596

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.37  
 Operating Expense per Passenger Trip \$16.05  
 Passenger Trips per Total Vehicle Mile 0.09  
 Passenger Trips per Capita 0.51

## Financial Performance

Operating Subsidy \$307,257  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$81,979  
 Locally Derived Income Per Operating Expense \$0.25  
 Fare Recovery Ratio 5%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$81,116         |
| Other Salaries/Wages     | \$81,117         |
| Fringe                   | \$17,336         |
| Services                 | \$48,195         |
| Materials and Supplies   | \$51,640         |
| Utilities                | \$4,842          |
| Casualty/Liability       | \$36,756         |
| Purchased Transportation | \$0              |
| Other                    | \$3,604          |
| <b>Total Expenses</b>    | <b>\$324,606</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$324,606        |

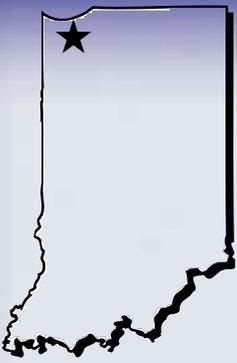
## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$17,349         |
| Contract/Other       | \$0              |
| Local Assistance     | \$64,630         |
| State Assistance     | \$88,998         |
| Federal Assistance   | \$153,629        |
| <b>Total Revenue</b> | <b>\$324,606</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1995           | Ford                 | 6                | No             | Gas         |
| 1                  | 1999           | Dodge                | 11+2wc           | Yes            | Gas         |
| 1                  | 2000           | Dodge                | 15               | No             | Gas         |
| 1                  | 2003           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2004           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 5+1wc            | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 5+1wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 5+1wc            | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 5+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |

13



# Valparaiso Transportation

166 Lincolnway  
 Valparaiso, IN 46383  
 219-462-1161 FAX: 219-464-4273  
**Contact:** Tyler Kent, Transit Manager  
**Email:** tkent@valpo.us

## General Information

**Type of Service** Deviated Fixed Route  
**Service Area** Valparaiso City Limits and Chicago Loop  
**Service Population** 27,428

## Service Hours

**Weekday** 6:00 am - 10:28 p.m.  
**Saturday** 6:46 am - 11:05 p.m.  
**Sunday** 1:20 pm - 11:20 p.m.

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
 Monthly Pass deviated pass \$30.00, \$230  
 10 ride passes \$70

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 11               | 13               |
| <b>Maintenance</b>    | 2                | 0                |
| <b>Administration</b> | 6                | 2                |
|                       | <u>19</u>        | <u>15</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 8      |
| <b>Peak Hour Fleet</b>        | 5      |
| <b>Base Fleet</b>             | 2      |
| <b>Fuel Consumption (gal)</b> | 56,501 |

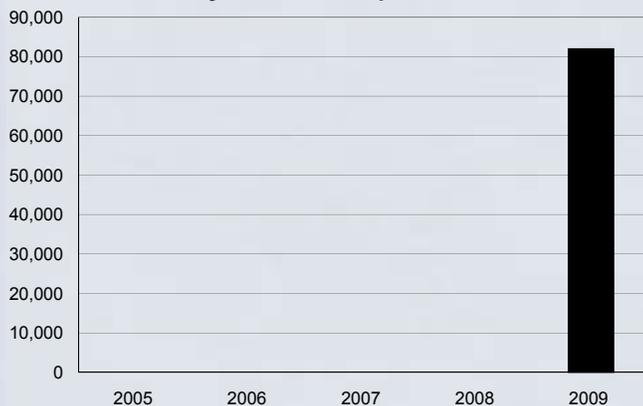
## Ridership Trends

|      |        |
|------|--------|
| 2005 |        |
| 2006 |        |
| 2007 |        |
| 2008 |        |
| 2009 | 81,994 |

## 2009 Highlights

- The ChicaGo Dash added a third bus to service in August 2009.
- From January - August 2009 the ChicaGo Dash average 1,203 per month with two buses.
- With the addition of the third bus from September - December the ChicaGo Dash averaged 2,145 riders per month.
- The V-Line began Sunday service.

System Ridership Trend





# City of Valparaiso Transit System

## Legislative District

Indiana Senate 5  
 Indiana House 4

U.S. Congressional 1

## Productivity

Total Passenger Boardings 81,994  
 Total Vehicle Miles 262,401  
 Revenue Vehicle Miles 182,719  
 Revenue Vehicle Hours 13,405

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.95  
 Operating Expense per Passenger Trip \$15.85  
 Passenger Trips per Total Vehicle Mile 0.31  
 Passenger Trips per Capita 2.99

## Financial Performance

Operating Subsidy \$1,185,053  
 Operating Subsidy Ratio 91%  
 Locally Derived Income \$352,106  
 Locally Derived Income Per Operating Expense \$0.27  
 Fare Recovery Ratio 9%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$0                |
| Other Salaries/Wages     | \$27,678           |
| Fringe                   | \$0                |
| Services                 | \$0                |
| Materials and Supplies   | \$0                |
| Utilities                | \$0                |
| Casualty/Liability       | \$2,760            |
| Purchased Transportation | \$1,150,692        |
| Other                    | \$118,664          |
| <b>Total Expenses</b>    | <b>\$1,299,794</b> |
| Fixed Route Expenses     | \$593,267          |
| Demand Response Services | \$706,527          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$114,741          |
| Contract/Other       | \$0                |
| Local Assistance     | \$237,365          |
| State Assistance     | \$0                |
| Federal Assistance   | \$947,688          |
| <b>Total Revenue</b> | <b>\$1,299,794</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 2                  | 2004           | MCI                  | Yes            | 52+2wc           | Diesel      |
| 1                  | 2005           | MCI                  | Yes            | 52+2wc           | Diesel      |
| 5                  | 2007           | Ford                 | Yes            | 16+2wc           | Gas         |
| <b>8</b>           |                |                      |                |                  |             |



# WCIEDD

1718 Wabash Avenue  
 Terre Haute, IN 47807  
 (812)238-1561 FAX: (812)238-1564  
**Contact:** Gloria Wetnight, Assistant Director  
**Email:** gwetnight@westcentralin.com

## General Information

**Type of Service** Demand Response  
**Service Area** Vigo County  
**Service Population** 46,234

## Service Hours

**Weekday** 8:00 a.m. - 4:30 p.m.  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$3.00 one trip  
**Youth** \$3.00 one trip  
**Elderly/Disabled** \$3.00 one trip  
**Transfer** Free  
**Other/Special**  
 N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 7                | 1                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>9</u>         | <u>1</u>         |

## Operation Characteristics

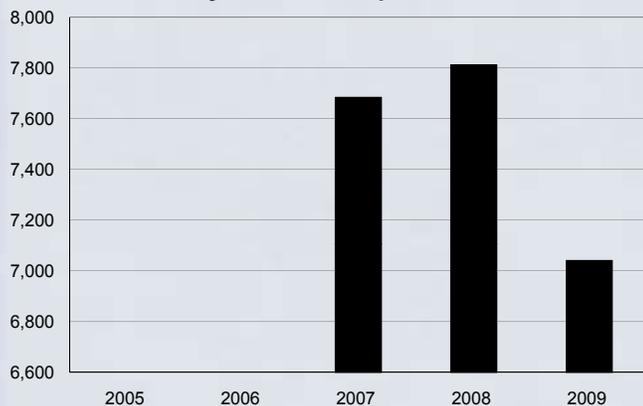
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 8      |
| <b>Peak Hour Fleet</b>        | 5      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 10,477 |

## Ridership Trends

|      |       |
|------|-------|
| 2005 |       |
| 2006 |       |
| 2007 | 7,684 |
| 2008 | 7,812 |
| 2009 | 7,041 |

## 2009 Highlights

System Ridership Trend





# West Central Indiana Economic Development District, Inc./Area 7 Agency on Aging and Disabled

## Legislative District

Indiana Senate 48  
 Indiana House 42, 43, 45, 46  
 U.S. Congressional 8

## Productivity

Total Passenger Boardings 7,041  
 Total Vehicle Miles 91,409  
 Revenue Vehicle Miles 91,409  
 Revenue Vehicle Hours 7,497

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.17  
 Operating Expense per Passenger Trip \$28.18  
 Passenger Trips per Total Vehicle Mile 0.08  
 Passenger Trips per Capita 0.15

## Financial Performance

Operating Subsidy \$188,249  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$96,265  
 Locally Derived Income Per Operating Expense \$0.49  
 Fare Recovery Ratio 5%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$0              |
| Other Salaries/Wages     | \$83,998         |
| Fringe                   | \$48,836         |
| Services                 | \$0              |
| Materials and Supplies   | \$38,271         |
| Utilities                | \$0              |
| Casualty/Liability       | \$6,058          |
| Purchased Transportation | \$0              |
| Other                    | \$21,280         |
| <b>Total Expenses</b>    | <b>\$198,443</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$198,443        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$10,194         |
| Contract/Other       | \$0              |
| Local Assistance     | \$86,072         |
| State Assistance     | \$18,022         |
| Federal Assistance   | \$84,156         |
| <b>Total Revenue</b> | <b>\$198,443</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2001           | Dodge                | 13               | Yes            | Gas         |
| 2                  | 2002           | Dodge                | 13               | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 5                | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12               | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 12               | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 10               | Yes            | Gas         |
| <b>8</b>           |                |                      |                  |                |             |



# Wabash County

239 Bond Street, P.O. Box 447

Wabash, IN 46992

(260) 563-7536

FAX: (260) 569-1535

**Contact:** Beverly Ferry, CEO, Wabash County Council on Aging, Inc.

**Email:** [beverlyf@livingwellinwabashcounty.org](mailto:beverlyf@livingwellinwabashcounty.org)

## General Information

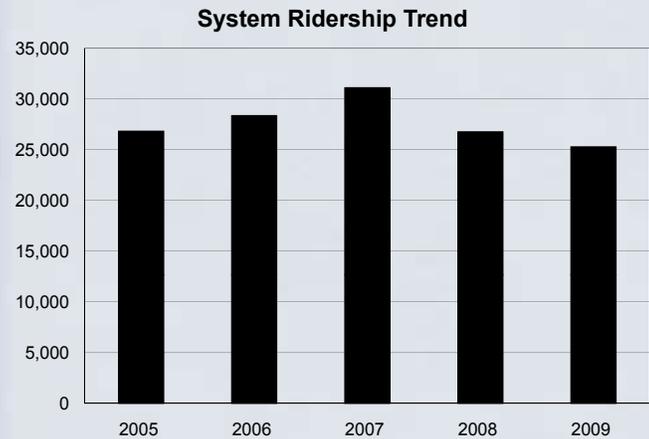
**Type of Service** Demand Response  
**Service Area** Wabash County  
**Service Population** 34,960

## Service Hours

**Weekday** 6 a.m. - 6 p.m.  
**Saturday** By Appointment  
**Sunday** By Appointment

## Fare Structure

**Base** \$2.00 City Limits of Wabash and North Manchester; \$4.00 anywhere else in Wabash County  
**Youth** \$2.00 City Limits of Wabash and North Manchester; \$4.00 anywhere else in Wabash County  
**Elderly/Disabled** By donation/Disabled fare is same as public transit  
**Transfer** N/A  
**Other/Special** Holiday Bus is free within Wabash the first three Saturdays of December  
 N/A



## Personnel

|                       | Full-Time | Part-Time |
|-----------------------|-----------|-----------|
| <b>Operations</b>     | 2         | 15        |
| <b>Maintenance</b>    | 0         | 0         |
| <b>Administration</b> | 2         | 1         |
|                       | <u>4</u>  | <u>18</u> |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 9      |
| <b>Peak Hour Fleet</b>        | 7      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 18,309 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 26,821 |
| <b>2006</b> | 28,362 |
| <b>2007</b> | 31,112 |
| <b>2008</b> | 26,760 |
| <b>2009</b> | 25,291 |

## 2009 Highlights

- Introduced Holiday Bus Service, free rides within Wabash on the first three Saturdays in December.
- Radio promotion campaign in December included a radio remote broadcast from a transit vehicle with passengers.
- December promotion campaign resulted in highest ever December ridership.
- Submitted our first 5317 New Freedoms Grant application.

# Wabash County Public Transit



**Group  
4**

## Legislative District

Indiana Senate 6, 7, 22, 23

Indiana House 22

U.S. Congressional 5

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 25,291  |
| Total Vehicle Miles       | 192,492 |
| Revenue Vehicle Miles     | 190,979 |
| Revenue Vehicle Hours     | 11,162  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$1.94  |
| Operating Expense per Passenger Trip     | \$14.78 |
| Passenger Trips per Total Vehicle Mile   | 0.13    |
| Passenger Trips per Capita               | 0.72    |

## Financial Performance

|   |           |
|---|-----------|
| Operating Subsidy                               | \$341,935 |
| Operating Subsidy Ratio                         | 91%       |
| Locally Derived Income                          | \$123,340 |
| Locally Derived Income<br>Per Operating Expense | \$0.33    |
| Fare Recovery Ratio                             | 9%        |

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$106,292        |
| Other Salaries/Wages     | \$105,950        |
| Fringe                   | \$34,686         |
| Services                 | \$25,835         |
| Materials and Supplies   | \$51,002         |
| Utilities                | \$5,153          |
| Casualty/Liability       | \$17,890         |
| Purchased Transportation | \$0              |
| Other                    | \$26,931         |
| <b>Total Expenses</b>    | <b>\$373,739</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$373,739        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$31,804         |
| Contract/Other       | \$0              |
| Local Assistance     | \$91,536         |
| State Assistance     | \$79,431         |
| Federal Assistance   | \$170,968        |
| <b>Total Revenue</b> | <b>\$373,739</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1999           | Dodge                | No             | 13               | Gas         |
| 1                  | 2000           | Dodge                | Yes            | 12-11+1wc        | Gas         |
| 1                  | 2002           | Dodge                | Yes            | 11-9+1wc         | Gas         |
| 1                  | 2004           | Chevy                | Yes            | 6-5+1wc          | Gas         |
| 1                  | 2005           | Chevy                | Yes            | 4-5+1wc          | Gas         |
| 1                  | 2005           | Chevy                | Yes            | 6-5+1wc          | Gas         |
| 1                  | 2007           | Ford                 | Yes            | 12               | Gas         |
| 2                  | 2008           | Ford                 | Yes            | 9                | Gas         |
| <b>9</b>           |                |                      |                |                  |             |



# Washington

2100 East Memorial Avenue  
 Washington, IN 47501  
 (812)254-4564 FAX: (812) 254-8231  
**Contact:** Ernie Evans, Transit Manager  
**Email:** eevans@washingtonin.us

## General Information

**Type of Service** Deviated Fixed Route  
**Service Area** Washington City Limits and ADA corridors  
**Service Population** 11,380

## Service Hours

**Weekday** 7:00 am - 5:00 pm  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.75  
**Transfer** N/A  
**Other/Special**  
 Elderly & Disabled Fare \$0.25 with AOA Coupon  
 ADA Paratransit Service \$1.50 (certified riders)

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 1                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 0                |
|                       | <u>1</u>         | <u>1</u>         |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 3     |
| <b>Peak Hour Fleet</b>        | 1     |
| <b>Base Fleet</b>             | 1     |
| <b>Fuel Consumption (gal)</b> | 4,884 |

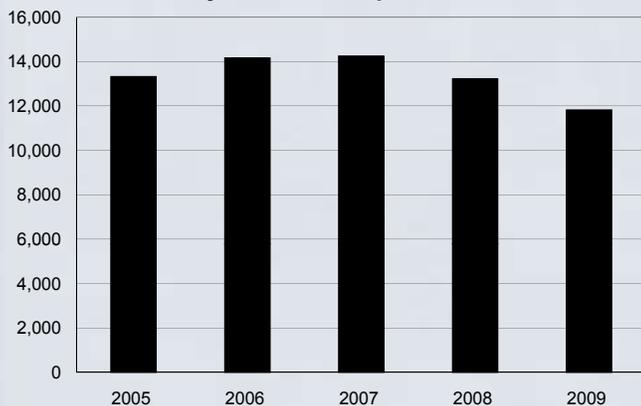
## Ridership Trends

|      |        |
|------|--------|
| 2005 | 13,326 |
| 2006 | 14,169 |
| 2007 | 14,254 |
| 2008 | 13,233 |
| 2009 | 11,825 |

## 2009 Highlights

- Received ARRA Tier I Funding of \$52,000 for replacement of bus.

System Ridership Trend



# Washington Transit System



## Legislative District

Indiana Senate 19  
Indiana House 63

U.S. Congressional 8

## Productivity

Total Passenger Boardings 11,825  
Total Vehicle Miles 28,734  
Revenue Vehicle Miles 28,734  
Revenue Vehicle Hours 2,470

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.82  
Operating Expense per Passenger Trip \$6.85  
Passenger Trips per Total Vehicle Mile 0.41  
Passenger Trips per Capita 1.04

## Financial Performance

Operating Subsidy \$75,681  
Operating Subsidy Ratio 93%  
Locally Derived Income \$21,566  
Locally Derived Income Per Operating Expense \$0.27  
Fare Recovery Ratio 7%

## Operating Expense Summary

|                          |                 |
|--------------------------|-----------------|
| Operator Salaries/Wages  | \$29,534        |
| Other Salaries/Wages     | \$0             |
| Fringe                   | \$11,068        |
| Services                 | \$17,904        |
| Materials and Supplies   | \$12,546        |
| Utilities                | \$4,593         |
| Casualty/Liability       | \$3,957         |
| Purchased Transportation | \$0             |
| Other                    | \$1,367         |
| <b>Total Expenses</b>    | <b>\$80,969</b> |
| Fixed Route Expenses     | \$80,969        |
| Demand Response Services | \$0             |

## Revenue Summary

|                      |                 |
|----------------------|-----------------|
| Fare Revenue         | \$5,288         |
| Contract/Other       | \$0             |
| Local Assistance     | \$16,278        |
| State Assistance     | \$21,563        |
| Federal Assistance   | \$37,840        |
| <b>Total Revenue</b> | <b>\$80,969</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 2                  | 1996           | Ford                 | 18+2 wc          | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 18+2wc           | Yes            | Gas         |
| <b>3</b>           |                |                      |                  |                |             |



# Waveland

660 North 36th Street, P.O. Box 4727

Lafayette, IN 43176

(765)447-7683

FAX: (765)447-6862

Contact: Stan Minnick, Transportation Coordinator

Email: [sminnick@areaivagency.org](mailto:sminnick@areaivagency.org)

## General Information

|                           |  |
|---------------------------|--|
| <b>Type of Service</b>    | Demand Response  |
| <b>Service Area</b>       | Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville, and Waveland |
| <b>Service Population</b> | 5,642  |

## Service Hours

|                 |          |
|-----------------|----------|
| <b>Weekday</b>  | 24 Hours |
| <b>Saturday</b> | 24 Hours |
| <b>Sunday</b>   | 24 Hours |

## Fare Structure

|                         |                                      |
|-------------------------|--------------------------------------|
| <b>Base</b>             | Free                                 |
| <b>Youth</b>            | N/A                                  |
| <b>Elderly/Disabled</b> | N/A                                  |
| <b>Transfer</b>         | N/A                                  |
| <b>Other/Special</b>    | Contributions from passengers<br>N/A |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 0                |
|                       | <u>0</u>         | <u>0</u>         |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 9     |
| <b>Peak Hour Fleet</b>        | 7     |
| <b>Base Fleet</b>             | 8     |
| <b>Fuel Consumption (gal)</b> | 1,524 |

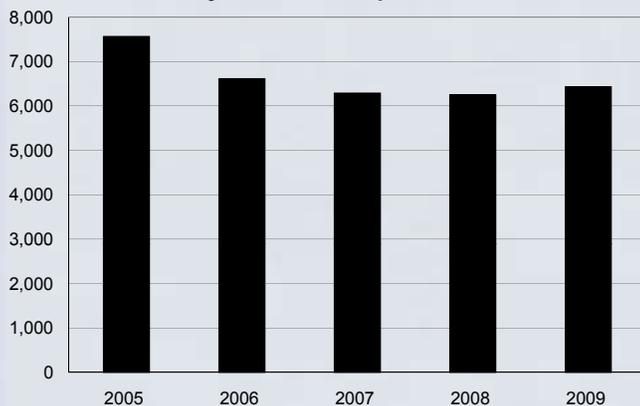
## Ridership Trends

|      |       |
|------|-------|
| 2005 | 7,565 |
| 2006 | 6,616 |
| 2007 | 6,291 |
| 2008 | 6,256 |
| 2009 | 6,435 |

## 2009 Highlights

- Placed a new medium transit vehicle with 12 ambulatory seats and 2 wheel chair stations in service in the Flora community provided by a special grant from Title 3b and local funds.

System Ridership Trend





# Waveland Volunteer Transportation System

## Legislative District

Indiana Senate 7  
 Indiana House 15, 24, 28, 41, 42  
 U.S. Congressional 4,8

## Productivity

Total Passenger Boardings 6,435  
 Total Vehicle Miles 19,595  
 Revenue Vehicle Miles 19,595  
 Revenue Vehicle Hours 1,380

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.51  
 Operating Expense per Passenger Trip \$16.77  
 Passenger Trips per Total Vehicle Mile 0.33  
 Passenger Trips per Capita 1.14

## Financial Performance

Operating Subsidy \$102,652  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$52,188  
 Locally Derived Income Per Operating Expense \$0.48  
 Fare Recovery Ratio 5%

## Operating Expense Summary

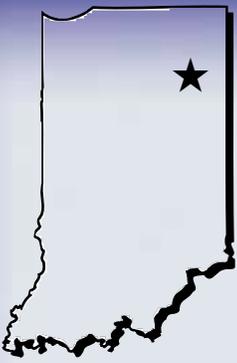
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$21,786         |
| Other Salaries/Wages     | \$45,797         |
| Fringe                   | \$13,029         |
| Services                 | \$7,412          |
| Materials and Supplies   | \$6,774          |
| Utilities                | \$3,661          |
| Casualty/Liability       | \$4,361          |
| Purchased Transportation | \$0              |
| Other                    | \$5,094          |
| <b>Total Expenses</b>    | <b>\$107,914</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$107,914        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$5,262          |
| Contract/Other       | \$0              |
| Local Assistance     | \$46,926         |
| State Assistance     | \$9,479          |
| Federal Assistance   | \$46,247         |
| <b>Total Revenue</b> | <b>\$107,914</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1990           | Dodge                | 9+1 wc           | Yes            | Gas         |
| 1                  | 1994           | Dodge                | 12+2wc           | Yes            | Gas         |
| 3                  | 1994           | Dodge                | 13               | No             | Gas         |
| 1                  | 1995           | Dodge                | 12+2 wc          | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 12+2 wc          | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12+2 wc          | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 12+2 wc          | Yes            | Gas         |
| <b>9</b>           |                |                      |                  |                |             |



# Wells County

225 W. Water Street  
Bluffton, IN 46714

(260)824-1070 FAX: (260)824-9276

Contact: Betsy Collier, Transportation Program Manager

Email: wowtpm@coolsky.com

## General Information

**Type of Service** Demand Response  
**Service Area** Wells County & 50 mile radius  
**Service Population** 27,600

## Service Hours

**Weekday** Monday, Tuesday, Thursday,  
Friday 6:00 am - 7 pm;  
Wednesday 6:00 am - 8:30 pm  
**Saturday** 6:00 am - 12 Noon

## Fare Structure

**Base** \$2.00 in town, \$5.00 in county,  
\$20.00 out of county up to 30  
miles, \$50.00 out of county 31-50  
miles  
**Youth** \$1.00  
**Elderly/Disabled** Donation only within the County  
**Transfer** N/A  
**Other/Special**  
N/A  
N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 8                | 2                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 4                | 1                |
|                       | <u>13</u>        | <u>3</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 11,825 |

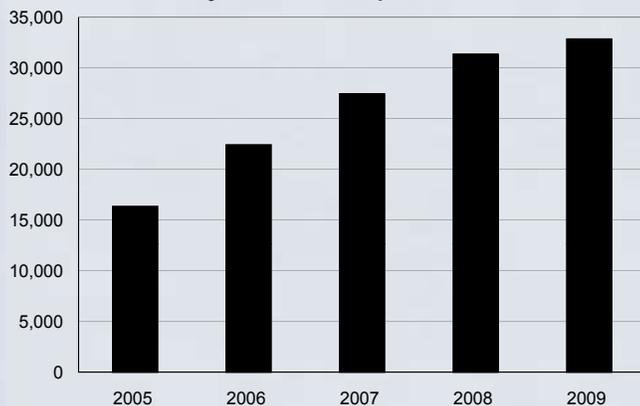
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> | 16,378 |
| <b>2006</b> | 22,438 |
| <b>2007</b> | 27,459 |
| <b>2008</b> | 31,375 |
| <b>2009</b> | 32,871 |

## 2009 Highlights

- Wells on Wheels ordered 6 new Small Transit Vehicles to replace the 5 Hightop Vans.
- Senior Ridership up 15.5% over 2008.
- Completed almost 33,000 trips in 2009.
- Provided over 16,000 trips for disabled individuals.

System Ridership Trend



# Wells on Wheels



## Legislative District

Indiana Senate 17  
 Indiana House 79,82  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 32,871  
 Total Vehicle Miles 177,089  
 Revenue Vehicle Miles 177,089  
 Revenue Vehicle Hours 13,152

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.70  
 Operating Expense per Passenger Trip \$14.54  
 Passenger Trips per Total Vehicle Mile 0.19  
 Passenger Trips per Capita 1.19

## Financial Performance

Operating Subsidy \$469,029  
 Operating Subsidy Ratio 98%  
 Locally Derived Income \$190,461  
 Locally Derived Income Per Operating Expense \$0.40  
 Fare Recovery Ratio 2%

## Operating Expense Summary

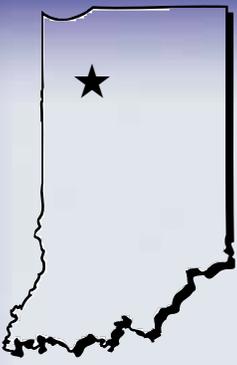
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$133,667        |
| Other Salaries/Wages     | \$166,618        |
| Fringe                   | \$0              |
| Services                 | \$0              |
| Materials and Supplies   | \$42,711         |
| Utilities                | \$12,655         |
| Casualty/Liability       | \$34,258         |
| Purchased Transportation | \$0              |
| Other                    | \$88,023         |
| <b>Total Expenses</b>    | <b>\$477,932</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$477,932        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$8,903          |
| Contract/Other       | \$0              |
| Local Assistance     | \$181,558        |
| State Assistance     | \$97,935         |
| Federal Assistance   | \$189,536        |
| <b>Total Revenue</b> | <b>\$477,932</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1995           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 1996           | Dodge                | 13               | No             | Gas         |
| 1                  | 2000           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 2004           | Ford                 | 11               | Yes            | Gas         |
| 2                  | 2007           | Dodge                | 6                | No             | Gas         |
| 3                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| <b>11</b>          |                |                      |                  |                |             |



# White County

116 E Marion Street  
 Monticello, IN 47960  
 574-583-9119 FAX: 574-583-9175  
**Contact:** Gale Spry, Executive Director  
**Email:** [gspry@wcoa.comcastbiz.net](mailto:gspry@wcoa.comcastbiz.net)

## General Information

**Type of Service** Transportation  
**Service Area** White County and Jefferson Township in Carroll County  
**Service Population** 25,267

## Service Hours

**Weekday** 8 a.m. - 4 p.m.  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** Donation  
**Youth** Donation  
**Elderly/Disabled** Donation  
**Transfer** N/A  
**Other/Special** N/A  
 N/A

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 8                |
| <b>Maintenance</b>    | 0                | 1                |
| <b>Administration</b> | 3                | 1                |
|                       | <u>4</u>         | <u>9</u>         |

## Operation Characteristics

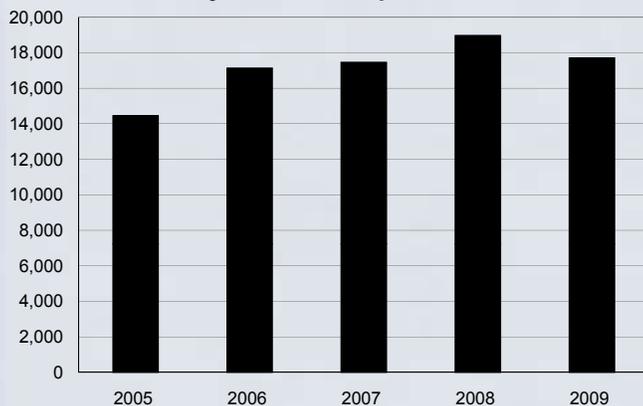
|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 8     |
| <b>Peak Hour Fleet</b>        | 8     |
| <b>Base Fleet</b>             | 8     |
| <b>Fuel Consumption (gal)</b> | 9,999 |

## Ridership Trends

|      |        |
|------|--------|
| 2005 | 14,459 |
| 2006 | 17,139 |
| 2007 | 17,464 |
| 2008 | 18,971 |
| 2009 | 17,709 |

## 2009 Highlights

System Ridership Trend



# White County Public Transit



## Legislative District

Indiana Senate 1, 2, 3, 4, 5, 6, 8, 9, 10, 11

Indiana House 15,16,24

U.S. Congressional 2,4

## Productivity

Total Passenger Boardings 17,709

Total Vehicle Miles 127,215

Revenue Vehicle Miles 119,763

Revenue Vehicle Hours 8,737

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.68

Operating Expense per Passenger Trip \$12.10

Passenger Trips per Total Vehicle Mile 0.14

Passenger Trips per Capita 0.70

## Financial Performance

Operating Subsidy \$194,319

Operating Subsidy Ratio 91%

Locally Derived Income \$83,717

Locally Derived Income

Per Operating Expense \$0.39

Fare Recovery Ratio 9%

## Operating Expense Summary

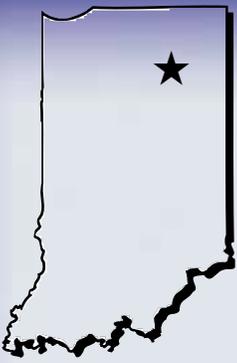
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$61,532         |
| Other Salaries/Wages     | \$61,533         |
| Fringe                   | \$22,299         |
| Services                 | \$12,787         |
| Materials and Supplies   | \$23,644         |
| Utilities                | \$11,096         |
| Casualty/Liability       | \$16,547         |
| Purchased Transportation | \$0              |
| Other                    | \$4,803          |
| <b>Total Expenses</b>    | <b>\$214,241</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$214,241        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$19,922         |
| Contract/Other       | \$0              |
| Local Assistance     | \$63,795         |
| State Assistance     | \$37,051         |
| Federal Assistance   | \$93,473         |
| <b>Total Revenue</b> | <b>\$214,241</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1999           | Dodge                | 11               | Yes            | Gas         |
| 1                  | 2000           | Dodge                | 13               | No             | Gas         |
| 1                  | 2001           | Dodge                | 11               | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 11               | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2007           | Chevy                | 1                | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 1                | No             | Gas         |
| 1                  | 2009           | Chevy                | 3                | No             | Gas         |
| <b>8</b>           |                |                      |                  |                |             |



# Whitley County

710 Opportunity Drive  
 Columbia City, IN 46725  
 (260)248-8944 FAX: (260)248-8959  
**Contact:** Jackie Hake, Executive Director  
**Email:** jackie@wccoa.biz

## General Information

**Type of Service** Demand Response  
**Service Area** Whitley County  
**Service Population** 30,707

## Service Hours

**Weekday** 7:00 a.m. to 4:30 p.m.  
**Saturday** N/A  
**Sunday** N/A

## Fare Structure

**Base** \$2.00 in town, \$5 in county  
**Youth** \$1.00 in town, \$2 in county  
**Elderly/Disabled** Donation only within the County  
**Transfer** N/A  
**Other/Special**

Out of County, \$25 each way, call office for rates if crossing into more than one county  
 Veteran's Hospital in Fort Wayne, \$20 round trip

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 10               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 2                |
|                       | <u>2</u>         | <u>12</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 9      |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 17,851 |

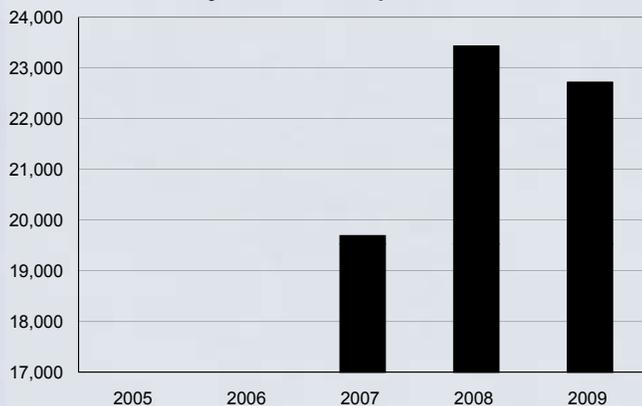
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2005</b> |        |
| <b>2006</b> |        |
| <b>2007</b> | 19,697 |
| <b>2008</b> | 23,433 |
| <b>2009</b> | 22,721 |

## 2009 Highlights

- It was just "business as usual."

System Ridership Trend



# Whitley County Transit



## Legislative District

Indiana Senate  
 Indiana House 50,83  
 U.S. Congressional 3

## Productivity

Total Passenger Boardings 22,721  
 Total Vehicle Miles 180,633  
 Revenue Vehicle Miles 179,520.3  
 Revenue Vehicle Hours 11,715

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.38  
 Operating Expense per Passenger Trip \$11.00  
 Passenger Trips per Total Vehicle Mile 0.13  
 Passenger Trips per Capita 0.74

## Financial Performance

Operating Subsidy \$207,317  
 Operating Subsidy Ratio 83%  
 Locally Derived Income \$133,153  
 Locally Derived Income Per Operating Expense \$0.53  
 Fare Recovery Ratio 17%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$152,800        |
| Other Salaries/Wages     | \$8,267          |
| Fringe                   | \$6,240          |
| Services                 | \$251            |
| Materials and Supplies   | \$47,811         |
| Utilities                | \$8,150          |
| Casualty/Liability       | \$23,418         |
| Purchased Transportation | \$0              |
| Other                    | \$3,000          |
| <b>Total Expenses</b>    | <b>\$249,937</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$249,937        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$42,620         |
| Contract/Other       | \$0              |
| Local Assistance     | \$90,533         |
| State Assistance     | \$34,800         |
| Federal Assistance   | \$81,984         |
| <b>Total Revenue</b> | <b>\$249,937</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1997           | Dodge                | 8                | Yes            | Gas         |
| 1                  | 2000           | Dodge                | 10               | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2005           | Ford                 | 10               | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 11               | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 4                | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 10               | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| <b>9</b>           |                |                      |                  |                |             |



**Section Four**  
**Elderly/Disabled**  
**(Section 5310)**  
**Transportation Providers**  
**2009**



# ELDERLY/DISABLED (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for the elderly and persons with disabilities is unavailable, inadequate or inappropriate. The program provides vehicles and related equipment to private non-profit organizations and eligible public bodies involved in transporting elderly and disabled customers.

Indiana annually receives about \$2.5 million in federal funds to distribute on an 80 percent and 20 percent local matching basis. Eligible equipment includes passenger vehicles, accessibility equipment and communication systems.

The Indiana Department of Transportation Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate: effective coordinated service delivery; need for

equipment requested; effective vehicle use and operation; and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 40 to 45 applicants per year at amounts ranging from \$18,000 to \$100,000.

Applications are available to interested agencies each October. Application are due the following March. INDOT announces grant awards by late June. INDOT then begins vehicle procurement, with vehicle delivery 1 to 1½ years after grant award.

For further information, contact Brian Jones, Section 5310 Program Manager, INDOT – Office of Transit, (317) 232-1493 or [bjones@indot.in.gov](mailto:bjones@indot.in.gov)

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

|  | <u>PHONE NUMBER</u>  |
|--|----------------------|
| <b>ADAMS</b>                           |                      |
| Adams County Council on Aging.....     | 260/724-5316         |
| <b>ALLEN</b>                           |                      |
| Allen County Council on Aging .....    | 260/426-0060         |
| Community Transportation Network ..... | 260/420-3280         |
| Turnstone Center.....                  | 260/483-2100         |
| Recovery Health Services.....          | 260/637-3166 ext 271 |
| <b>BARTHOLOMEW</b>                     |                      |
| Developmental Services .....           | 812/376-9404         |
| <b>BENTON</b>                          |                      |
| CDC Resources .....                    | 574/583-8227         |
| Area IV Agency on Aging .....          | 765/447-7683         |
| <b>BLACKFORD</b>                       |                      |
| Lifestream Services .....              | 765/759-1121         |
| <b>BOONE</b>                           |                      |
| Boone County Senior Services .....     | 765/482-5220         |
| <b>BROWN</b>                           |                      |
| Developmental Services .....           | 812/376-9404         |
| <b>CARROLL</b>                         |                      |
| Carroll County Council on Aging.....   | 765/564-2772         |
| CDC Resources .....                    | 574/583-8227         |

PHONE NUMBER

**CASS**

Cass County Council on Aging..... 574/722-2424  
Peak Community Services..... 574/753-4104

**CLARK**

LifeSpan Resources ..... 812/948-8330  
New Hope Services of Jeffersonville..... 812/288-8248  
Lifespring, Inc..... 812/260-1362

**CLAY**

Child Adult Resource Services ..... 765/569-2076

**CRAWFORD**

Blue River Services, Inc..... 812/738-2408  
Older Americans Services Corporation ..... 812/865-3352

**DAVISS**

Four Rivers Resource Services ..... 812/254-4471  
Senior and Family Services..... 812/254-1881  
Senior and Family Services..... 812/254-1881

**DEARBORN**

LifeTime Resources ..... 812/432-5215  
New Horizons Rehabilitation Services ..... 812/934-4528

**DECATUR**

Developmental Services ..... 812/376-9404

**DEKALB**

DeKalb County Council on Aging ..... 260/925-3311  
Northeastern Center..... 260/347-4400  
RISE, Inc..... 260/665-9408

**DELAWARE**

Lifestream Services ..... 765/759-1121  
Hillcroft Services..... 765-284-4166

**ELKHART**

Association for the Disabled of Elkhart County ..... 574/295-3167  
City of Nappanee..... 574/773-2112

**FAYETTE**

Achieva Resources Corporation ..... 765/966-0502

**FLOYD**

LifeSpan Resources ..... 812/948-8330  
Rauch, Inc..... 812/945-4063  
Lifespring, Inc..... 812/260-1362

**FOUNTAIN**

Community Action Program of Western Indiana..... 765/762-0420  
Child Adult Resource Services ..... 765/569-2076

**FRANKLIN**

New Horizons Rehabilitation Services .....812/934-4528

**FULTON**

Fulton County Council on Aging .....574/223-6953

**GIBSON**

Gibson County Area Rehabilitation Centers .....812/386-6312

Gibson County Council on Aging .....812/385-2897

**GRANT**

Lifestream Services .....765/759-1121

**GREENE**

Four Rivers Resource Services .....812/254-4471

Senior and Family Services .....812/254-1881

**HAMILTON**

Janus Developmental Services..... 317/773-8781

PrimeLife Enrichment, Inc. ....317/815-7000

**HANCOCK**

Hancock County Senior Services.....317/462-3758

Tangram Inc.....317/968-9035

**HARRISON**

Blue River Services, Inc.....812/738-2408

LifeSpan Resources .....812/948-8330

Lifespring, Inc.....812/260-1362

**HENDRICKS**

Hendricks County Senior Services .....317/745-4303

Sycamore Services.....317/745-4715

**HENRY**

Lifestream Services .....765/759-1121

**HUNTINGTON**

Huntington County Council on Aging.....260/356-3006

**JACKSON**

Developmental Services .....812/376-9404

City of Seymour.....812/522-6420

**JASPER**

CDC Resources .....574/583-8227

**JAY**

Jay-Randolph Developmental Services .....260/726-7931

Lifestream Services .....765/759-1121

**JEFFERSON**

Developmental Services .....812/376-9404

LifeTime Resources .....812/432-5215

Lifespring, Inc.....812/260-1362

PHONE NUMBER

**JENNINGS**

Developmental Services ..... 812/376-9404

**JOHNSON**

Johnson County Association for Retarded Citizens..... 317/738-5500

**KNOX**

Senior and Family Services ..... 812/254-1881

YMCA of Vincennes ..... 812/882-2285

**LAGRANGE**

LaGrange County Council on Aging ..... 260/463-4161

Northeastern Center..... 260/347-4400

RISE, Inc..... 260/665-9408

ARC Opportunities. .... 260/463-2653

**LAKE**

South Lake Center for Mental Health ..... 219/736-7251

**LAPORTE**

LaPorte County Comprehensive Mental Health Council..... 219/872-8666

Michiana Resources ..... 219/874-4288

Parents and Friends, Inc. .... 219/326-7889

**LAWRENCE**

Older Americans Services Corporation ..... 812/865-3352

**MADISON**

Lifestream Services ..... 765/759-1121

**MARION**

John Boner Community Center..... 317/633-8210

Flanner House of Indianapolis ..... 317/925-4231

Catholic Social Services of Indianapolis ..... 317/236-1527

Tangram Inc..... 317/968-9035

**MARSHALL**

Marshall County Council on Aging..... 574/936-9904

**MARTIN**

Four Rivers Resource Services ..... 812/254-4471

Senior and Family Services..... 812/254-1881

**MONTGOMERY**

City of Crawfordsville ..... 765/364-5175

**MORGAN**

Coordinated Aging Services of Morgan County ..... 765/342-3007

**NEWTON**

CDC Resources ..... 574/583-8227

**NOBLE**

|                                     |              |
|-------------------------------------|--------------|
| Noble County Council on Aging ..... | 260/347-4226 |
| Northeastern Center .....           | 260/347-4400 |
| RISE, Inc.....                      | 260/665-9408 |

**OHIO**

|  |              |
|--|--------------|
| LifeTime Resources .....                   | 812/432-5215 |
| New Horizons Rehabilitation Services ..... | 812/934-4528 |

**ORANGE**

|   |              |
|---|--------------|
| Blue River Services, Inc.....                                 | 812/738-2408 |
| Older Americans Services Corporation .....                    | 812/865-3352 |
| Orange County Rehabilitation and Developmental Services ..... | 812/723-4486 |

**OWEN**

|                                    |              |
|------------------------------------|--------------|
| Child-Adult Resource Services..... | 765/569-2076 |
|------------------------------------|--------------|

**PARKE**

|  |              |
|--|--------------|
| Child Adult Resource Services.....                       | 765/569-2076 |
| West Central Indiana Economic Development District ..... | 812/238-1561 |

**PIKE**

|   |              |
|---|--------------|
| Pike County Area Rehabilitation Center..... | 812/354-6560 |
| Senior and Family Services .....            | 812/254-1881 |

**PORTER**

|                              |              |
|------------------------------|--------------|
| Opportunity Enterprises..... | 219/464-9621 |
|------------------------------|--------------|

**POSEY**

|                                    |              |
|------------------------------------|--------------|
| Posey County Council on Aging..... | 812/838-4656 |
|------------------------------------|--------------|

**PULASKI**

|                               |              |
|-------------------------------|--------------|
| Peak Community Services ..... | 574/753-4104 |
|-------------------------------|--------------|

**PUTNAM**

|                                     |              |
|-------------------------------------|--------------|
| Child Adult Resource Services ..... | 765/569-2076 |
|-------------------------------------|--------------|

**RANDOLPH**

|   |              |
|---|--------------|
| Jay-Randolph Developmental Services ..... | 260/726-7931 |
| Lifestream Services .....                 | 765/759-1121 |

**RIPLEY**

|  |              |
|--|--------------|
| LifeTime Resources .....                   | 812/432-5215 |
| New Horizons Rehabilitation Services ..... | 812/934-4528 |

**RUSH**

|                                  |              |
|----------------------------------|--------------|
| Rush County Senior Services..... | 765/932-2935 |
|----------------------------------|--------------|

**SCOTT**

|   |              |
|---|--------------|
| Blue River Services, Inc.....             | 812/738-2408 |
| LifeSpan Resources .....                  | 812/948-8330 |
| New Hope Services of Jeffersonville ..... | 812/288-8248 |
| Lifespring, Inc.....                      | 812/260-1362 |

PHONE NUMBER

**SHELBY**

Shelby Senior Services ..... 317/398-0127  
Tangram Inc..... 317/968-9035

**SPENCER**

Spencer County Council on Aging ..... 812/649-9828

**STEBEN**

Northeastern Center..... 260/347-4400  
RISE, Inc..... 260/665-9408  
Steuben County Council on Aging..... 260/665-9856

**SULLIVAN**

Four Rivers Resource Services ..... 812/254-4471  
West Central Indiana Economic Development District ..... 812/238-1561

**SWITZERLAND**

Developmental Services ..... 812/376-9404  
LifeTime Resources ..... 812/432-5215

**TIPPECANOE**

Wabash Center ..... 765/423-5531 ext 353  
Tippecanoe County Council on Aging ..... 765/447-2311

**TIPTON**

Janus Developmental Services..... 317/773-8781

**VANDEBURGH**

Evansville Association for Retarded Citizens ..... 812/428-4500  
Carver Community Organization ..... 812/423-2612  
The Rehabilitation Center.....812/471-2214 ext 511

**VERMILLION**

Child Adult Resource Services ..... 765/569-2076  
West Central Indiana Economic Development District ..... 812/238-1561

**VIGO**

West Central Indiana Economic Development District ..... 812/238-1561  
Hamilton Center ..... 812/249-1156

**WARREN**

Child Adult Resource Services ..... 765/569-2076  
Community Action Program of Western Indiana..... 765/762-0420

**WARRICK**

Southern Indiana Resource Solutions ..... 812/897-4840  
Warrick County Council on Aging ..... 812/897-4437

**WASHINGTON**

Blue River Services, Inc..... 812/738-2408  
Older Americans Services Corporation ..... 812/865-3352  
Lifespring, Inc..... 812/260-1362

PHONE NUMBER

**WAYNE**

Adult Day Care of Richmond..... 765/966-0852  
Dunn Mental Health Center ..... 765/983-8000

**WELLS**

Wells County Council on Aging ..... 260/824-1070

**WHITE**

CDC Resources ..... 574/583-8227

**WHITLEY**

Whitley County Council on Aging..... 260/248-8944



## Section Five

# Transit Partners & Advocates 2009



# TRANSIT PARTNERS AND ADVOCATES

## **American Public Transportation Association (APTA)**

1666 K Street NW  
Washington, DC 20006  
(202) 496-4800  
Website: [www.apta.com](http://www.apta.com)

## **Community Transportation Association of America (CTAA)**

1341 G Street NW, 10<sup>th</sup> Floor  
Washington, DC 20005  
(800) 891-0590  
Website: [www.ctaa.org](http://www.ctaa.org)

## **Indiana Transportation Association**

Kent McDaniel, Executive Director  
1900 E. 10<sup>th</sup> Street, Room 233  
Bloomington, IN 47406  
(812) 855-8143  
Email: [kenmcdani@indiana.edu](mailto:kenmcdani@indiana.edu)  
Website: [www.indianatransportationassociation.com](http://www.indianatransportationassociation.com)

## **Indiana Council on Specialized Transportation (INCOST)**

2615 Eastwood Drive  
Columbus, IN 47203  
(800) 709-9981  
Website: [www.indianartap.com/rtap5incost.html](http://www.indianartap.com/rtap5incost.html)

## **Governor's Planning Council for People with Disabilities**

150 West Market, Suite 628  
Indianapolis, IN 46204-2821  
Phone: (317) 232-7770  
TT (317) 232-7771  
Website: [www.in.gov/gpcpd/](http://www.in.gov/gpcpd/)

## **Indiana Rural Transit Assistance Program (RTAP)**

2615 Eastwood Drive  
Columbus, IN 47203  
(800) 709-9981  
Website: [www.indianartap.com/](http://www.indianartap.com/)

## **Indiana Department of Transportation (INDOT)**

Office of Transit  
100 North Senate Ave., Room IGCN 755  
Indianapolis, IN 46204  
(317) 232-1482  
Website: [www.in.gov/indot/](http://www.in.gov/indot/)

## **Federal Transit Administration Region 5**

Andy Minyo  
200 W. Adams Street, Suite 320  
Chicago, IL 60606  
(312) 353-2789  
Email: [andy.minyo@dot.gov](mailto:andy.minyo@dot.gov)  
Website: [www.fta.dot.gov](http://www.fta.dot.gov)

## **Indiana Family and Social Services Administration (FSSA)**

402 W. Washington Street  
P.O. Box 7083  
Indianapolis, IN 46207-7083  
(317) 233-4454  
Website: [www.in.gov/fssa/](http://www.in.gov/fssa/)

# Indiana Metropolitan Planning Organizations (MPOs)

## Anderson (MCCOG)

Jerrold Bridges, Executive Director  
Madison County Council of Governments  
County Government Center  
16 East 9th Street, Room 100  
Anderson, IN 46016  
(765) 641-9482  
Website: [www.mccog.net](http://www.mccog.net)

## Bloomington (BATS)

Tom Micuda, Planning Director  
City of Bloomington Area Planning Department  
P.O. Box 100  
Bloomington, IN 47402-0100  
(812) 349-3423  
Website: [www.bloomington.in.gov/planning](http://www.bloomington.in.gov/planning)

## Cincinnati (OKI)

Mark Policinski, Executive Director;  
Ohio-Kentucky-Indiana Regional Council of  
Governments  
720 East Pete Rose Way, Suite 420  
Cincinnati, OH 45202  
(513) 621-6300 or (513) 621-7060  
Website: [www.oki.org](http://www.oki.org)

## Columbus (CAMPO)

Kent Anderson, Director  
Columbus Area Metropolitan Planning  
Organization  
123 Washington Street  
Columbus, IN 47201  
(812) 376-2502  
Website: [www.campo.in.gov](http://www.campo.in.gov)

## Evansville (EMPO)

Brad Mills, Executive Director  
Evansville Metropolitan Planning Organization  
1 Northwest Martin Luther King Boulevard  
Civic Center Complex, Room 316  
Evansville, IN 47708  
(812) 436-7833  
Website: [www.eutsmpto.com](http://www.eutsmpto.com)

## Fort Wayne (NIRCC)

Dan Avery, Executive Director  
Northeastern Indiana Regional Coordinating  
Council  
Room 630 City-County Building  
1 Main Street  
Fort Wayne, IN 46802  
(260) 449-7309  
Website: [www.nircc.com](http://www.nircc.com)

## Indianapolis (IMPO)

Mike Dearing, Manager  
Indianapolis Metropolitan Planning Organization  
Suite 1821, City County Building  
200 East Washington Street  
Indianapolis, IN 46204-3310  
Website: [www.indygov.org/indympo](http://www.indygov.org/indympo)

## Kokomo (KHCGCC)

Larry Ives, Director  
Kokomo and Howard County Governmental  
Coordinating Council  
120 E. Mulberry Street, Suite 116  
Kokomo, IN 46901  
(765) 456-2336  
Website: [www.kokomompo.com](http://www.kokomompo.com)

## Lafayette (TCAPC)

Sallie Dell Fahey, Executive Director  
Area Plan Commission of Tippecanoe County  
20 North Third Street  
Lafayette, IN 47901-1209  
(765) 423-9242  
Website: [www.tippecanoe.in.gov/apc/](http://www.tippecanoe.in.gov/apc/)

## Louisville (KIPDA)

Jack Scriber, Executive Director  
Kentuckiana Regional Planning and Development  
Agency  
11520 Commonwealth Drive  
Louisville, KY 40299  
(502) 266-6084  
Website: [www.kipda.org](http://www.kipda.org)

## Muncie (DMMPC)

Marta Moody, Executive Director  
Delaware-Muncie Metropolitan Plan Commission  
Delaware County Building, Room 206  
100 West Main Street  
Muncie, IN 47305-2827  
(765) 747-7740  
Website: [www.co.delaware.in.us/departments/  
plancommission2/](http://www.co.delaware.in.us/departments/plancommission2/)

## Northwest (NIRPC)

John A. Swanson, Executive Director  
Northwestern Indiana Regional Planning  
Commission  
6100 Southport Road  
Portage, IN 46368-6409  
(219) 763-6060  
Website: [www.nirpc.org](http://www.nirpc.org)

**South Bend/Elkhart (MACOG)**

Sandra M. Seanor, Executive Director  
Michiana Area Council of Governments  
227 W. Jefferson Blvd., Room 1120  
South Bend, IN 46601  
(574) 287-1829  
Website: [www.macog.com](http://www.macog.com)

**Terre Haute (WCIEDD)**

Merv Nolot, Executive Director  
West Central Indiana Economic Development  
District, Inc.  
1718 Wabash Avenue, P.O. Box 359  
Terre Haute, IN 47808-0359  
(812) 238-1561  
Website:  
<http://www.westcentralin.com/transport.htm>

## Indiana Regional Planning Councils

**Eastern Indiana Development District**

Nancy Kinder, Executive Director  
1201 Race Street, Room 109  
New Castle, IN 47362  
800-259-9567  
Website: [www.eidd.org/](http://www.eidd.org/)

**River Hills Economic Development District**

Jill Saegesser, Executive Director  
300 Spring St., Suite 2A  
Jeffersonville, IN 47130  
(812) 288-4624  
Website: [www.riverhills.cc](http://www.riverhills.cc)

**Indiana 15 Regional Planning Commission**

Lisa R. Gehlhausen, Executive Director  
221 E. First Street  
Ferdinand, IN 47532  
(812) 367-8455  
Website: [www.ind15rpc.org/](http://www.ind15rpc.org/)

**Southeastern Indiana Regional Planning Commission**

Susan Craig, Executive Director  
405 W. U.S. Hwy. 50, P.O. Box 765  
Versailles, IN 47042  
(812) 689-5505  
Website: [www.sirpc.org](http://www.sirpc.org)

**Kankakee-Iroquois Regional Planning Commission**

Edwin Buswell, Executive Director  
115 E. Fourth St., P.O. Box 127  
Monon, IN 47959-0127  
(219) 253-6658  
Website: [www.kirpc.net](http://www.kirpc.net)

**Southern Indiana Development Commission**

Greg Jones, CEO  
401 JFK Avenue  
P.O. Box 442  
Loogootee, IN 47553  
(812) 295-3707  
Website: [www.sidc.cc](http://www.sidc.cc)

**Region 3A Economic Development District & Regional Planning Commission**

David Koenig, Executive Director  
217 Fairview Blvd.  
Kendallville, IN 46755  
(260) 347-4714  
Website: [www.region3a.org](http://www.region3a.org)

**Quad County Development Commission**

Nancy Burns, Executive Director  
8600 University Blvd.  
Evansville, IN 47712  
(812) 465-7067  
Website: [www.usi.edu/econdev/](http://www.usi.edu/econdev/)



# Section Six Glossary 2009



# GLOSSARY

*This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.*

**Access to Jobs** - This program provides competitive grants to local governments and non-profit organizations to develop transportation services to connect welfare recipients and low-income persons to employment and support services. The program was authorized by the Transportation Equity Act for the 21st Century (TEA-21) and is administered by the Federal Transit Administration.

**Accessibility** - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

**Active Vehicles** - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

**Alternative Fuels** - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

**Americans with Disabilities Act (ADA)** - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

**Apportionment, Appropriation, Allocation** - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

**Award** - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

**Base Fleet** - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

**Body on Truck Chassis (BOTC)** - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

**Brokerage** - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

**Capital Costs** - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Under TEA-21, FTA has broadened its definition of capital costs to include bus overhauls, preventive maintenance, and even a share of a transit provider's ADA paratransit expenses.

**Capital Grant Awards** - Federal, state, and local capital assistance awarded during the calendar year reporting period.

**Casualty and Liability Costs** - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

**Charter and Other Revenue** - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

**Auxiliary Transportation Revenue** - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

**Charter Service Revenue** - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

**Non-transportation Revenue** - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

**School Bus Service Revenue** - Passenger fares from school bus service operated under contract with local school corporations.

**Clean Air Act** - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

**Commercial Driver's License (CDL)** - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

**Complementary Paratransit** - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

**Congestion Mitigation and Air Quality Project (CMAQ)** - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

**Contra Expenses** - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

**Demand Response Service** - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi

operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

**Deviated Fixed Route** - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers.

**Disabled** - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

**Fare Recovery** - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio.

**Fare Revenue** - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

**Federal Operating Assistance** - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

**Fixed Route Service** - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

**Fringe Expenses** - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

**Holidays** - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

**LDI Expense** - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

**Local Assistance (also Local Operating Revenue)**- This category includes:

***Local Cash Grants and Reimbursements*** -

Funds obtained from local government units to assist in paying the cost of operating the transit system.

***Taxes Levied Directly by Transit System***

- Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

**Locally Derived Income (LDI)** - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and nontransportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

**Materials and Supplies Expense** - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

**Metropolitan Planning Organization (MPO)**

- Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

**Operating Expense** - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

**Operating Expense/Passenger Trip** - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

**Operating Income** - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

**Operating Subsidy** - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

**Operator Salaries and Wages** - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

**Other Expenses** - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

**Other Salaries and Wages** - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

**Paratransit** - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

**Passenger Trips/Capita** - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

**Passenger Trips/Total Vehicle Miles (TVM)** - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

**Passenger Trip** - One person making a one-way trip from origin to destination. One round trip equals two passenger trips.

**Peak Hour Fleet** - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

**Public Mass Transportation Fund (PMTF)** - State assistance fund financed by 0.635 percent of the state general sales and use tax.

**Purchased Transportation Expenses** - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

**Reconciling Items** - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

**Revenue Vehicle Miles** - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

**Section 5307** - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide

capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

**Section 5309** - The section of the Federal Transit Act that authorizes discretionary grants to public transit agencies for capital projects such as buses, bus facilities, and rail projects.

**Section 5310** - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

**Section 5311** - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

**Service Area** - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

**Service Area Population** - The entire population within the legal operating limits of the transit system, as reported by the 1990 Census.

**Services Expenses** - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

**Advertising Fees** - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

**Contract Maintenance Service Expenses** - Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

**Professional and Technical Service Fees -**

Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

**Service Route** - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

**Standard Van (SV)** - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line.

**Subsidy/Passenger Trip** - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

**Total Vehicle Miles** - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

**Transfer Charge** - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

**Transit Bus** - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

**Small Transit Bus (STB)** - Under 30'

**Medium Transit Bus (MTB)** - 30' to 34'

**Large Transit Bus (LTB)** - 35' to 40'

**Trolley (TY)** - Usually 30' to 35'

**Articulated (ART)** - Multi-section high occupancy vehicle

**User Side Subsidy** - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

**Utility Expense** - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garage collection, and telephone, etc.